



October 30, 2024

**Via email:** [DOJ-CPB@doj.nh.gov](mailto:DOJ-CPB@doj.nh.gov)

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**Re: Legal Notice of Security Incident**

Dear Sir or Madam:

I am writing on behalf of our client, Stryker Corporation (“Stryker”), to notify your office of a cybersecurity incident that involved the personal information of 1 New Hampshire resident.

Stryker is a medical technology company specializing in medical and surgical, neurotechnology, orthopedics and spine products and services. In the course of its work, Stryker is provided access to personal information to perform services for its customers in the medical and healthcare industries.

On Monday, June 10, 2024, Stryker discovered unauthorized activity in a limited portion of its environment. Stryker immediately began an investigation, engaged leading third-party cybersecurity and forensic experts to assist in the investigation, and notified law enforcement.

Stryker’s investigation determined that an unauthorized party gained access to certain Stryker internal systems at various times between May 14, 2024 and June 10, 2024, and that the unauthorized party exfiltrated some data from certain Stryker systems during this period (“exfiltrated data”). While Stryker cannot guarantee it, Stryker believes that the data has not been retained by the unauthorized party and has not been disclosed or transferred to any other third parties. Stryker is not aware of any evidence of any fraud or misuse of any personal information as result of this incident and continues to perform dark web monitoring.

A thorough review of the affected data was conducted to identify what personal information it contained and identify individuals to whom the information related. The bulk of the impacted individuals were associated with Stryker customers, including, but not limited to, patients and healthcare providers at hospitals. The investigation revealed the personal information included . On September 25, 2024, Stryker substantially completed its review of the exfiltrated data and began notifying customers of any customer-related personal information included in these files.

After obtaining permission from its impacted customers who had patients affected by the incident, on October 31, 2024, Stryker will begin sending notification letters via First Class Mail to the affected individuals whose personal information was involved. A copy of the representative example(s) of the individual notice letter is attached. Stryker is offering of complimentary credit monitoring and fraud protection services to these individuals through Experian. Stryker is also providing a toll-free hotline for the individuals to call with any questions regarding the incident.

To help prevent a similar type of incident from occurring in the future, Stryker implemented additional security protocols designed to enhance the security of its network, internal systems and applications. Stryker also continues to evaluate additional steps that may be taken to further increase its defenses.

The information being provided with this submission, and any potential supplemental submissions, constitutes proprietary and confidential information that is exempt from disclosure under the Freedom of Information Act and New Hampshire’s Open Records Law (collectively, “FOIA”). Stryker designates this

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response and information therein, and any potential supplemental responses and information, as confidential commercial information protected from disclosure by, among other exemptions, the exemptions contained in the New Hampshire's Right to Know Law, NH Rev Stat § 91-A:5 XI. In the event that a FOIA request is received pursuant to which this letter could be deemed responsive, we request that we be furnished with a copy of all written materials pertaining to such request and be given a reasonable opportunity to respond prior to any determination that this response and any of the information herein will be produced.

The foregoing request for confidentiality under FOIA is without prejudice to any other rights, objections, or arguments that Stryker may have with respect to the confidential nature, and any production to third parties of this response.

If you have any questions or need further information regarding this incident, please do not hesitate to contact me.

Respectfully submitted,

*David Kessler*

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