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COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, SS.

SUPERIOR COURT DEPARTMENT OF THE TRIAL COURT C.A. No.

Amy Spaulding, individually and on behalf of all others similarly situated,

Plaintiff.

v.

Walgreen Co.,

Defendant.

CLASS ACTION COMPLAINT JURY TRIAL DEMANDED

Plaintiff Amy Spaulding ("Plaintiff"), by and through her attorneys, makes the following allegations pursuant to the investigation of her counsel and based upon information and belief, except as to allegations specifically pertaining to herself and her counsel, which are based on personal knowledge, against Defendant Walgreen Co. ("Defendant" or "Walgreens").

NATURE OF THE ACTION

- 1. Mass. Gen. Laws ch. 149, § 19B(2)(b) requires all applications for employment within the Commonwealth to contain a notice of job applicants' and employees' rights concerning lie detector tests.
- 2. Despite this abundantly clear mandate, Defendant does not provide such written notice of rights in its Massachusetts job applications.
- 3. Under Mass. Gen. Laws ch. 149, § 19B(4), persons aggrieved by a violation of Mass. Gen. Laws ch. 149, § 19B(2) have a private right of action for such violations, for injunctive relief and damages, including minimum statutory damages of \$500 per violation.
- Mass. Gen. Laws ch. 149, § 19B(4) also expressly authorizes class actions, 4. providing that a civil action may be brought by a person "in his own name and on his own behalf, or for himself and, for other [sic] similarly situated."

5. Thus, pursuant to Mass. Gen. Laws ch. 149, § 19B(4), Plaintiff brings this action, on behalf of herself and those similarly situated, to redress Defendant's violations of Mass. Gen. Laws ch. 149, § 19B(2)(b).

PARTIES

- 6. Plaintiff Amy Spaulding is a citizen of Massachusetts who resides in Amesbury, Massachusetts. In or around October 2024, while located in Massachusetts, Plaintiff applied to work at Defendant's Amesbury, Massachusetts store as a "Pharmacy Customer Service Associate" (job ID 1482991BR). However, in her Walgreens Massachusetts-based job application, Plaintiff was not provided the notice of her rights concerning lie detector tests that is required by Mass. Gen. Laws ch. 149, § 19B(2)(b).
- 7. Defendant Walgreen Co. is an Illinois corporation with its principal place of business at 108 Wilmot Road, Deerfield, Illinois 60015. Defendant operates throughout and is one of the largest employers in Massachusetts. Defendant targets its job applications at prospective employees whom it knows to reside in Massachusetts.

JURISDICTION AND VENUE

- 8. This Court has jurisdiction over this matter pursuant to Mass. Gen. Laws ch. 212, §§ 3 and 4 because this is a civil action where the aggregate claims of all members of the proposed class are in excess of \$50,000, exclusive of interest and costs.
- 9. The Court has personal jurisdiction over Defendant pursuant to Mass. Gen. Laws ch. 223A § 3(a), (b), and (e) because Defendant regularly transacts business in the Commonwealth, Defendant contracts to supply services or things in the Commonwealth, and Defendant has an interest in, uses, and possesses real property in the Commonwealth.

10. Venue is proper in the Business Litigation Session ("BLS"), pursuant to Superior Court Administrative Directive No. 17-1, because this case is complex and is brought as a class action which will require substantial case management.

FACTUAL ALLEGATIONS

- 11. On December 16, 1985, Massachusetts enacted 1985 Mass. Acts Chapter 587, introduced as HB 6908 and codified at Mass. Gen. Laws ch. 149, § 19B.
 - 12. Mass. Gen. Laws ch. 149, § 19B(2)(b) provides:

All applications for employment within the commonwealth shall contain the following notice which shall be in clearly legible print:

"It is unlawful in Massachusetts to require or administer a lie detector test as a condition of employment or continued employment. An employer who violates this law shall be subject to criminal penalties and civil liability."

- 13. In plain violation of the law, Defendant does not provide such written notice of rights in its applications for Walgreens Massachusetts-based jobs.
- 14. Indeed, searches for the terms "lie detector" and/or "condition of employment" on Defendant's websites listing job openings, information, and applications jobs.walgreens.com and sjobs.brassring.com/TGnewUI/Search/home/Home?partnerid=26336&siteid=5014 yield no results.
- 15. Plaintiff's counsel surveyed numerous job applications that Defendant has made publicly available via jobs.walgreens.com and sjobs.brassring.com/TGnewUI/Search/home/

¹ See, e.g., 1985 Bill History of the Commonwealth of Massachusetts at p. 3388 (https://archives.lib.state.ma.us/bitstream/handle/2452/796446/1985-House-03-BillHistory.pdf).

² https://archives.lib.state.ma.us/handle/2452/40042.

³ http://archives.lib.state.ma.us/handle/2452/602897.

Home?partnerid=26336&siteid=5014. **None** of Defendant's job applications viewed by Plaintiff's counsel complied with Mass. Gen. Laws ch. 149, § 19B(2)(b). *See* Ex. 1.⁴

16. Plaintiff and Class members were aggrieved because they were bona-fide applicants for jobs with Walgreens, and Walgreens deprived them of their statutorily guaranteed right to the notice provided for by Mass. Gen. Laws ch. 149, § 19B(2)(b).

CLASS REPRESENTATION ALLEGATIONS

- 17. Plaintiff seeks to represent a class defined as
 All persons who applied for a Massachusetts-based position of employment with Defendant (the "Class").
- 18. Members of the Class are so numerous that their individual joinder herein is impracticable. On information and belief, members of the Class number in the thousands. The precise number of Class members and their identities are unknown to Plaintiff at this time but may be determined through discovery. Class members may be notified of the pendency of this action by mail and/or publication through the distribution records of Defendant.
- 19. Common questions of law and fact exist as to all Class members and predominate over questions affecting only individual Class members. Common legal and factual questions include, but are not limited to, whether Defendant's conduct as alleged herein violates Massachusetts law, including the provisions of Mass. Gen. Laws ch. 149, § 19B(2)(b); whether Plaintiff and Class members are entitled to damages and if so, in what amount; and whether Plaintiff and the other members of the Class are entitled to equitable relief, including but not limited to injunctive or declaratory relief.

⁴ Ex. 1 pertains to job ID 1504665BR (available at https://jobs.walgreens.com/en/job/amesbury/pharmacy-customerservice-associate/1242/71964399776 and https://sjobs.brassring.com/TGnewUI/Search/home/HomeWithPreLoad? PageType=JobDetails&partnerid=26336&siteid=5014&jobid=1543242&AL=1#jobDetails=1543242_5014).

- 20. The claims of the named Plaintiff are typical of the claims of the Class in that the named Plaintiff applied for Massachusetts-based employment with Defendant. In her application for employment with Defendant, Plaintiff like the rest of the Class was not furnished the notice of rights that is required by Mass. Gen. Laws ch. 149, § 19B(2)(b).
- 21. Plaintiff is an adequate representative of the Class because her interests do not conflict with the interests of the Class members she seeks to represent, she has retained competent counsel experienced in prosecuting class actions, and she intends to prosecute this action vigorously. The interests of Class members will be fairly and adequately protected by Plaintiff and her counsel.
- 22. The class mechanism is superior to other available means for the fair and efficient adjudication of the claims of Class members. Each individual Class member may lack the resources to undergo the burden and expense of individual prosecution of the complex and extensive litigation necessary to establish Defendant's liability. Individualized litigation increases the delay and expense to all parties and multiplies the burden on the judicial system presented by the complex legal and factual issues of this case. Individualized litigation also presents a potential for inconsistent or contradictory judgments. In contrast, the class action device presents far fewer management difficulties and provides the benefits of single adjudication, economy of scale, and comprehensive supervision by a single court on the issue of Defendant's liability. Class treatment of the liability issues will ensure that all claims and claimants are before this Court for consistent adjudication of the liability issues.

COUNT I Declaratory and Injunctive Relief

23. Plaintiff incorporates by reference and re-alleges each and every allegation set forth above as though fully set forth herein.

- 24. Absent injunctive relief, Defendant may continue to violate the law and infringe upon the rights of Massachusetts job applicants.
- 25. Plaintiff asks this court to declare Defendant's conduct unlawful and enjoin Defendant from using and disseminating job application materials that do not comply with Mass. Gen. Laws ch. 149, § 19B(2)(b).

<u>COUNT II</u> Violation of M.G.L.A. 149, § 19B(2)(b)

- 26. Plaintiff incorporates by reference and re-alleges each and every allegation set forth above as though fully set forth herein.
- 27. Massachusetts law explicitly requires that companies soliciting applications for employment include the following language on all Massachusetts job applications: "It is unlawful in Massachusetts to require or administer a lie detector test as a condition of employment or continued employment. An employer who violates this law shall be subject to criminal penalties and civil liability." Mass. Gen. Laws ch. 149, § 19B(2)(b).
- 28. Defendant does not include this statutorily-required language in its Massachusetts job applications, including the job applications filled out by Plaintiff and Class members.
- 29. Pursuant to Mass. Gen. Laws ch. 149, § 19B(4), Plaintiff and Class members seek statutory damages of not less than five hundred dollars per violation and reasonable attorney's fees and costs as a result of Defendant's violations of Mass. Gen. Laws ch. 149, 19B(2)(b).

RELIEF DEMANDED

WHEREFORE, Plaintiff, individually and on behalf of all others similarly situated, seeks judgment against Defendant, as follows:

- a. For an order certifying the Class, naming Plaintiff as representative of the Class, and naming Plaintiff's attorneys as Class Counsel to represent the Class;
- b. For an order declaring that Defendant's conduct violates the statute referenced herein;
- c. For an order finding in favor of Plaintiff and the Class, on all counts asserted herein;
- d. For compensatory, statutory, and punitive damages in amounts to be determined by the Court and/or jury;
- e. For prejudgment interest on all amounts awarded;
- f. For an order of restitution and all other forms of equitable monetary relief;
- g. For an order enjoining Defendant from continuing the illegal practices detailed herein and compelling Defendant to undertake a corrective advertising campaign; and
- h. For an order awarding Plaintiff and the Class their reasonable attorneys' fees and expenses and costs of suit.

JURY TRIAL DEMANDED

Plaintiff demands a trial by jury on all claims so triable.

Dated: November 18, 2024 Respectfully submitted,

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^{*}Pro hac vice application forthcoming

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Walgreens, Shaw's Supermarkets Lawsuits Claim Job Applicants Illegally Deprived of Notice of Lie Detector Test Rights