UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN **MILWAUKEE DIVISION**

MARY SCHNEIDER, Individually and on Behalf) Case No.: 17-cv-1736 of All Others Similarly Situated, Plaintiff, VS.

CLASS ACTION COMPLAINT

CREDIT COLLECTION SERVICES, INC.,

Defendant.

Jury Trial Demanded

INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. (the "FDCPA").

JURISDICTION AND VENUE

2. The court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331 and 1337. Venue in this District is proper in that Defendant directed its collection efforts into the District.

PARTIES

3. Plaintiff Mary Schneider is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).

4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect a debt from him allegedly incurred for personal, family or household purposes.

5. Defendant Credit Collection Services, Inc. ("CCS") is a foreign corporation with its principal place of business located at 725 Canton Street, Norwood, Massachusetts 02062.

6. CCS is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.

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7. CCS is engaged in the business of collecting debts owed to others and incurred for personal, family, or household purposes. CCS is a debt collector as defined in 15 U.S.C. § 1692a.

FACTS

8. On or about January 7, 2017, CCS mailed a debt collection letter to Plaintiff regarding an alleged debt owed to "Capital One, N.A./Kohl's Department Stores, Inc." A copy of this letter is attached to this complaint as <u>Exhibit A</u>.

9. Upon information and belhe alleged debt was incurred for personal medical services. The alleged debt was thus incurred for personal, family or household purposes.

10. Upon information and belief, <u>Exhibit A</u> is a form letter, generated by computer, and with the information specific to Plaintiff inserted by computer.

11. Upon information and belief, <u>Exhibit A</u> is a form, initial communication, debt

collection letter used by CCS to attempt to collect alleged debts.

12. Upon information and belief, <u>Exhibit A</u> was the first letter that CCS sent to Plaintiff regarding the alleged debt referenced in that letter.

13. <u>Exhibit A</u> contains the following text:

FEDERAL LAW: Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

14. The text in CCS's letter to Plaintiff reflects the debt validation notice required by

15 U.S.C. § 1692g(a), which states:

(a) Notice of debt; contents

Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing—

(1) the amount of the debt;

(2) the name of the creditor to whom the debt is owed;

(3) a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector;

(4) a statement that if the consumer notifies the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and

(5) a statement that, upon the consumer's written request within the thirtyday period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.

15. <u>Exhibit A</u> additionally includes the following text:

SENDING CORRESPONDENCE: Very important; attach a copy of this notice as your cover sheet when faxing or mailing. Fax to: (617) 762-3044. Mail to: CCS P.O. Box 96, Norwood, MA 02062-0096. Remittance Stub: CCS may process payment as a one time electronic funds withdrawal using the account information from your check.

16. 15 U.S.C. § 1692g(b) provides:

Disputed debts

If the consumer notifies the debt collector in writing within the thirty-day period described in subsection (a) that the debt, or any portion thereof, is disputed, or that the consumer requests the name and address of the original creditor, the debt collector shall cease collection of the debt, or any disputed portion thereof, until the debt collector obtains verification of the debt or a copy of a judgment, or the name and address of the original creditor, and a copy of such verification or judgment, or name and address of the original creditor, is mailed to the consumer by the debt collector. Collection activities and communications that do not otherwise violate this subchapter may continue during the 30-day period referred to in subsection (a) unless the consumer has notified the debt collector in writing that the debt, or any portion of the debt, is disputed or that the consumer requests the name and address of the original creditor. Any collection activities and communication during the 30-day period may not overshadow or be inconsistent with the disclosure of the consumer's right to dispute the debt or request the name and address of the original creditor.

17. By including a statement indicating that the consumer is required to attach a copy

of the debt collection letter with any written correspondence, Exhibit A imposes an additional

burden on any consumer seeking to invoke their validation rights, thus overshadowing the validation notice required by 15 U.S.C. § 1692g(a).

18. Additionally, by including a statement indicating that the consumer is required to attach a copy of the debt collection letter with any written correspondence, <u>Exhibit A</u> is misleading as to what is required to trigger the consumers debt validation rights under 15 U.S.C. § 1692g(b).

19. The purpose of the statement indicating that the consumer is required to attach a copy of the debt collection letter is to discourage consumers from exercising their dispute rights. Many consumers do not have photocopiers in their homes and are reluctant to take debt collection letters to public places or their places of employment.

20. 15 U.S.C. § 1692e generally prohibits "any false, deceptive, or misleading representation or means in connection with the collection of any debt."

21. 15 U.S.C. § 1692e(10) specifically prohibits the "use of any false representation or deceptive means to collect or attempt to collect any debt."

22. For the purposes of Plaintiff's claims under 15 U.S.C. § 1692e, such a misleading statement is a material false statement, as it imparts in the unsophisticated consumer a false belief about the requirements to dispute a debt.

23. In general, false, misleading, or confusing statements about the debt itself, or about the creditor's, debtor's or debt collector's rights or intentions, are all material. *Hahn v. Triumph Partnerships LLC*, 557 F.3d 755, 757-58 (7th Cir. 2009).

24. Plaintiff was confused by <u>Exhibit A</u>.

25. The unsophisticated consumer would be confused by Exhibit A.

26. Plaintiff had to spend time and money investigating <u>Exhibit A</u>, and the consequences of any potential responses to <u>Exhibit A</u>.

27. Plaintiff had to take time to obtain and meet with counsel, including traveling to counsel's office by car and its related expenses, including but not limited to the cost of gasoline and mileage, to advise Plaintiff on the consequences of <u>Exhibit A</u>.

28. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. Pogorzelski v. Patenaude & Felix APC, No. 16-C-1330, 2017 U.S. Dist. LEXIS 89678 *9 (E.D. Wis. June 12, 2017) ("A plaintiff who receives misinformation from a debt collector has suffered the type of injury the FDCPA was intended to protect against."); Spuhler v. State Collection Servs., No. 16-CV-1149, 2017 U.S. Dist. LEXIS 177631 (E.D. Wis. Oct. 26, 2017) ("As in Pogorzelski, the Spuhlers' allegations that the debt collection letters sent by State Collection contained false representations of the character, amount, or legal status of a debt in violation of their rights under the FDCPA sufficiently pleads a concrete injury-in-fact for purposes of standing."); Bock v. Pressler & Pressler, LLP, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 *21 (D.N.J. May 25, 2017) ("through [s]ection 1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy,"); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 *8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 *9-10 (N.D. Ill. July 11, 2016)

("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); *Church v. Accretive Health, Inc.*, No. 15-15708, 2016 U.S. App. LEXIS 12414 *7-11 (11th Cir. July 6, 2016) (same); *see also Mogg v. Jacobs*, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at *5 (S.D. Ill. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting *Sterk v. Redbox Automated Retail, LLC*, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

29. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) - 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").

<u>COUNT I – FDCPA</u>

30. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.

31. The language in <u>Exhibit A</u> requiring that any written correspondence must include a copy of the debt collection letter overshadows the validation notice required by 15 U.S.C. § 1692g(a). 32. The language in <u>Exhibit A</u> is also false, misleading, and confusing to the unsophisticated consumer, because it tells the consumer that any written correspondence, including disputes or other debt validation requests, must include a copy of the debt collection letter when the plain language of the statute does not require disputes to include this information. 15 U.S.C. § 1692g(a)(3).

33. Defendant violated 15 U.S.C. §§ 1692e, 1692e(10), and 1692g(b).

CLASS ALLEGATIONS

34. Plaintiff brings this action on behalf of a Class, consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form represented by <u>Exhibit A</u> to the complaint in this action (c) seeking to collect a debt for personal, family or household purposes, (d) between December 13, 2016 and December 13, 2017, inclusive, (e) that was not returned by the postal service.

35. The Class is so numerous that joinder is impracticable. On information and belief, there are more than 50 members of the Class.

36. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether the Defendant complied with the FDCPA.

37. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.

38. Plaintiff will fairly and adequately represent the interests of the Class members.Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.

39. A class action is superior to other alternative methods of adjudicating this dispute.Individual cases are not economically feasible.

JURY DEMAND

40. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and

the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: December 13, 2017

ADEMI & O'REILLY, LLP

By: /s/ John D. Blythin John D. Blythin (SBN 1046105) Mark A. Eldridge (SBN 1089944) Jesse Fruchter (SBN 1097673) Ben J. Slatky (SBN 1106892) 3620 East Layton Avenue Cudahy, WI 53110 (414) 482-8000 (414) 482-8000 (414) 482-8001 (fax) jblythin@ademilaw.com meldridge@ademilaw.com jfruchter@ademilaw.com

EXHIBIT A

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CREDIT COLLECTION SERVICES

725 Canton Street, Norwood, MA 02062 • 877.344.6990 Fax Number: (617) 762-3044 (use this notice as cover sheet) Self-service: www.ccspayment.com Mon-Fri: 8AM-9PM, Sat: 9AM-2PM, ET

CALL CENTER SUPPORT: 1 (617) 581-1109



5000937 01-01-1-01 13360 1 MB 0.416 T 5



Date: 01/07/17 File Number: 2000 D775 Pin Number: 2000 Account Number Ending In: 8486

^{D700937} 01-01-1-01 13360 1 MB 0.416 T 54

CREDITOR: CAPITAL ONE, N.A. KOHL'S DEPARTMENT STORES, INC

\$450.18 05111213

AMOUNT:

COLLECTION NOTICE - COLLECTION NOTICE

Your past due account has been placed with this office for recovery. Please remit payment in the envelope provided or visit our self-service website @ www.ccspayment.com.

If you have any questions, concerns, or would simply like personal assistance, our Customer Service Agents are available during the hours listed above. Thank you.

We are required to make the following statement: This is an attempt to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

FEDERAL LAW: Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

WISCONSIN LAW: This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org

SELF-SERVICE WEBSITE: Our self-service website offers the ability to pay-in-full by check or credit card, agree to a payment plan, print a scheduled payment voucher(s) to mail with payment to this office, print a payment-in-full receipt for your records, review payment history and account status, opt-in to email messaging, obtain help desk information, and more.

SENDING CORRESPONDENCE: Very important; attach a copy of this notice as your cover sheet when faxing or mailing. Fax to: (617) 762-3044. Mail to: CCS P.O. Box 96, Norwood, MA 02062-0096. Remittance Stub: CCS may process payment as a one time electronic funds withdrawal using the account information from your check.

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File Number: 0775 Pin Number: MARY L SCHNEIDER

Please remit payment by mail. To expedite payment by check or credit card, you may call (877) 344-6990 for personal assistance. Our Customer Service Agents are available during extended business hours. Furthermore, you have the option to process payment via our full service payment website.

SELF SERVICE OPTIONS AVAILABLE ONLINE

00-CCS2LA1E-1

PLEASE PAY THIS AMOUNT: \$450.18

• Please write your File Number on check (shaded box above). Do not mail post-date checks (call for assistance).

CCS may process payment as a one-time electronic funds withdrawal using information from your check.

CCS PAYMENT PROCESSING CENTER P.O. BOX 55126 BOSTON, MA 02205-5126

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CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement by local rules of court. This form, approved by the Judicial Conference of the United States in the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)	nt the filing and service of pleadings or other papers as required by law, except as provided September 1974, is required for the use of the Clerk of Court for the purpose of initiating
Place an X in the appropriate Box: Green Bay Division	Milwaukee Division
I. (a) PLAINTIFFS MARY SCHNEIDER	DEFENDANTS CREDIT COLLECTION SERVICES, INC.

MARY SCHN	EIDER	CRED	IT COLLECTION SERVI	CES, INC.
 (b) County of Residence of (EX) (c) Attorney's (Firm Name, J) 	CEPT IN U.S. PLAINTIFF CASES)		Eesidence of First Listed Defendant (IN U.S. PLAINTIFF CASES IN LAND CONDEMNATION CASES, US LAND INVOLVED.	
• •	20 E. Layton Ave., Cudahy, WI 53110			
II. BASIS OF JURISDI	CTION (Place an "X" in One Box Only)		IP OF PRINCIPAL PARTIES	
1 U.S. Government Plaintiff	✓ 3 Federal Question (U.S. Government Not a Party)	(For Diversity C Citizen of This State	ases Only) PTF DEF 1 1 Incorporated or Pi of Business In Thi	
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another Sta Citizen or Subject of a	of Business In	
		Foreign Country		
IV. NATURE OF SUIT	(Place an "X" in One Box Only) TORTS	FORFEITURE/P	ENALTY BANKRUPTCY	OTHER STATUTES
CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY PERSONAL INJURY 310 Airplane 362 Personal Injury - 315 Airplane Product Med. Malpractic Liability 365 Personal Injury - 320 Assault, Libel & Product Liability 330 Federal Employers' Iability Liability 370 Other Fraud 340 Marine PERSONAL PROPER 345 Marine Product 370 Other Fraud 355 Motor Vehicle 380 Other Personal 360 Other Personal Property Damage Product Liability 385 Property Damage 360 Other Personal Product Liability 1900 Sto Motor Vehicle Sto Motor Vehicle 9360 Other Personal Property Damage Product Liability Sto Motor Vehicle Sto Motor Vehicle 1900 Sto Motor Vehicle Sto Motor Vehicle 1910 Turth in Lending Sto Varage 1910 Turth in Lending Sto Motor Vehicle 1910 Sto Motor Vehicle Sto Motor Vehicle 1910 Sto Motor Vehicle Sto Motor Vehicle 1910 Sto Motor Vehicle Sto Motor Vehicle 1910 <td>Y 610 Agriculture 620 Other Food & 625 Drug Related 3 of Property 21 630 Liquor Laws 640 R.R. & Truck 650 Airline Regs. 660 Occupational Safety/Health 690 Other 10 Fair Labor Sta Act 720 Labor/Mgmt.1 730 Labor/Mgmt.R & Disclosure A NS 740 Railway Labor rol Fair Labor L 790 Other Labor L 791 Empl. Ret. Inc Security Act</td> <td>Brug 422 Appeal 28 USC 158 9 423 Withdrawal 28 USC 157 USC 881 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark 840 Trademark SOCIAL SECURITY ndards 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIW (405(g)) r Act FEDERAL TAX SUITS itigation 870 Taxes (U.S. Plaintiff or Defendant) . 871 IRS—Third Party 26 USC 7609 10N</td> <td> 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/ Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes </td>	Y 610 Agriculture 620 Other Food & 625 Drug Related 3 of Property 21 630 Liquor Laws 640 R.R. & Truck 650 Airline Regs. 660 Occupational Safety/Health 690 Other 10 Fair Labor Sta Act 720 Labor/Mgmt.1 730 Labor/Mgmt.R & Disclosure A NS 740 Railway Labor rol Fair Labor L 790 Other Labor L 791 Empl. Ret. Inc Security Act	Brug 422 Appeal 28 USC 158 9 423 Withdrawal 28 USC 157 USC 881 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark 840 Trademark SOCIAL SECURITY ndards 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIW (405(g)) r Act FEDERAL TAX SUITS itigation 870 Taxes (U.S. Plaintiff or Defendant) . 871 IRS—Third Party 26 USC 7609 10N	 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/ Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes
☑ 1 Original	e Court Appellate Court Cite the U.S. Civil Statute under which you a 15 U.S.C. 1692 et seq Brief description of cause: Violation of Fair Debt Collection Practices Act CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23			y if demanded in complaint:
IF ANY	(See instructions): JUDGE		DOCKET NUMBER	
December 13, 20		torney of record Blythin		

December	12	2017
December	15.	2017

FOR OFFICE USE ONLY

RECEIPT #

----- Case 2:17-cv -01736-WED Filed 12/13/17 Page 1 of 2 Document 1-2 -

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.

(b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)

(c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".

II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.

IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.

V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

 VI.
 Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes

 unless diversity.
 Example:
 U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

MARY SCHNEIDER)))
Plaintiff(s) V.)) Civil Action No. 17-cv-1736)
CREDIT COLLECTION SERVICES, INC. Defendant(s))))

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

CREDIT COLLECTION SERVICES, INC. 725 Canton Street Norwood, MA 02062

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you receive it) – or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12(a)(2) or (3) – you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or the plaintiff's attorney, whose name and address are: John D. Blythin Ademi & O'Pailly, LLP

Ademi & O'Reilly, LLP 3620 East Layton Avenue Cudahy, WI 53110

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

STEPHEN C. DRIES, CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

Civil Action No. 17-cv-1736

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

This summons and the attached complaint for (name of individual and title, if any):

□ I personally served the summ	ons and the attached complaint on the individual	at (place):					
- T personally served the summons and the attached complaint on the marvied at a (parce).							
	On (date)	; or					
\Box I left the summons and the att	mons and the attached complaint at the individual's residence or usual place of abode with (name						
, a person of suitable age and discretion who resides there							
on (date), and mailed a copy to the individual's last known address; or							
□ I served the summons and the attached complaint on (<i>name of individual</i>)							
who is designated by law to accept service of process on behalf of (name of organization)							
	on (date)						
\Box I returned the summons unexe							
U Other (specify):							
My fees are \$f	for travel and \$ for services, for	r a total of \$ 0.00					
I declare under penalty of perjury	that this information is true.						
	Server s	signature					
	Printed no	ame and title					

Additional information regarding attempted service, etc.:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Consumer Claims Credit Collection Services Overshadowed Debt Dispute Rights</u>