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12
13 **UNITED STATES DISTRICT COURT**
14 **FOR THE CENTRAL DISTRICT OF CALIFORNIA**

15 REBECCA RUSH, on behalf of herself
and all others similarly situated,

16 Plaintiffs,

17 v.

18 ATHENA COSMETICS, INC.,

19 Defendants.
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CASE NO. 24-cv-8542

CLASS ACTION

CLASS ACTION COMPLAINT

1 Plaintiff Rebecca Rush brings this Class Action Complaint on behalf of herself
2 and all others similarly situated against Athena Cosmetics, Inc. (“Athena”). Plaintiff
3 alleges the following upon personal knowledge as to herself and as to all other matters
4 upon information and belief.

5 **I. INTRODUCTION**

6 1. This class action arises from the false, misleading, unfair, and deceptive
7 sale of beauty products without disclosing dangerous risks and side effects of the
8 products’ key ingredient.

9 2. Defendant Athena manufactures and sells beauty products. Among its
10 products are RevitaLash Advanced Eye Serum, RevitaBrow Advanced Serum,
11 RevitaLash Advanced Pro, and RevitaLash Advanced Sensitive (hereafter, the
12 “Enhancement Serums” or the “Products”). Athena deceptively marketed and sold the
13 Enhancement Serums as cosmetics or so-called “serums” (not as drugs) with no warning
14 of serious side effects or risks. Instead, Athena touted the safety of the Enhancement
15 Serums.

16 3. The Enhancement Serums, however, contain dechloro dihydroxy difluoro
17 ethylcloprostenolamide (“DDDE”). DDDE is a prostaglandin analog (PGA), which is
18 in the same class of compounds as the active ingredient found in prescription drugs that
19 grows eyelashes, like Latisse®—which the United States Food and Drug
20 Administration (“FDA”) has approved for use only under the supervision of a physician
21 due to the possible adverse effects.

22 4. PGAs such as DDDE improve hair growth, causing eye lashes and
23 eyebrows to grow longer, darker, and thicker. However, they are also known to cause
24 serious adverse effects to the eye and the structure around the eye, including but not
25 limited to blepharitis, Meibomian Gland Dysfunction, chronic dry eye, redness,
26 discoloration, pain or irritation, and other serious side effects.

27 5. The FDA has warned manufacturers that a similar over-the-counter
28 products containing PGAs are considered are associated with potential serious side

1 effects. The FDA has further warned that lash and brow products containing PGAs are
2 not safe for use except under supervision of a licensed physician.¹

3 6. Moreover, since it first started selling its PGA-containing Enhancements
4 Serums over-the-counter, Athena has received numerous consumer complaints and
5 reports that its products have caused consumers to suffer serious eye conditions and
6 injuries.

7 7. Athena did not disclose the risk of any side effects associated with its
8 Enhancement Serums and has even affirmatively denied same in its marketing and
9 labeling materials. To the contrary, Athena falsely implied the Enhancement Serums
10 are effective at improving the appearance of eyelashes and eyebrows because of the
11 natural ingredients and “vitamins” contained therein. However, the longer hair effect is
12 the result of DDDE, which is associated with many undisclosed side effects.

13 8. In this manner, Athena has sold dangerous Enhancements Serums to
14 thousands of consumers at approximately \$38-\$150 each, without fully disclosing all of
15 the risks and material information about the Enhancement Serums.

16 9. On July 19, 2012, Allergan, Inc. obtained an injunction against Athena,
17 preventing it from selling its Enhancements Serums nationwide without FDA approval.
18 *Allergan, Inc. v. Athena Cosmetics, Inc.*, No. 07-1316, 2012 WL 12896222 (C.D. Cal.
19 July 19, 2012). Later, the Ninth Circuit affirmed the injunction but limited it to the State
20 of California only. *Allergan, Inc. v. Athena Cosmetics, Inc.*, 738 F.3d 1350 (9th Cir.
21 2013). Until very recently, Athena was prohibited from selling its PGA containing
22 Enhancements Serums in California, until it obtained FDA approval. *See* Ex. B hereto
23 (modified permanent injunction entered in the Central District of California).

24 10. Athena has not obtained FDA approval for its PGA-containing
25 Enhancements Serums and continues to sell the products over-the-counter to consumers
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28 ¹ *See, e.g.*, Apr. 18, 2011 FDA Letter (Ex. A hereto).

1 nationwide.

2 11. Athena continues to deceptively and fraudulently market its Enhancement
3 Serums as beauty products, misleadingly suggesting the Enhancement Serums are
4 merely natural products that “enhance” appearance only without any effect on the
5 human body (*viz.*, hair, lash, or brows). This is untrue because the Enhancement
6 Serums contain a substance known to stimulate hair, lash, and brow growth, which also
7 carries substantial health risks that Athena did not and does not disclose.

8 12. Without the necessary disclosure of these risks, a reasonable consumer
9 would not expect Athena’s Enhancement Serums to be associated with any side effects.

10 13. Plaintiff is one of many consumers who purchased the Enhancement
11 Serums without knowing that using the products as directed by the manufacturer can
12 cause serious side effects.

13 14. Plaintiff brings this action for economic damages and injunctive relief (not
14 for physical injuries) on behalf of all persons who paid for Athena’s dangerous
15 Products. Athena’s wrongful conduct constitutes (i) a violation of the New York
16 General Business Law § 349, *et seq.* (and other states’ analogous non-conflicting
17 consumer protection laws), (ii) fraud (affirmative misrepresentation and omission),
18 (iii) negligent misrepresentation and omission, (iv) breach of express warranty,
19 (v) breach of implied warranty, (vi) negligence, and (vii) unjust enrichment.

20 **II. PARTIES**

21 15. Plaintiff Rebecca Rush is and was at all pertinent times a citizen of the state
22 of New York. Plaintiff, while in New York, purchased RevitaBrow Advanced and
23 RevitaLash Advanced, among other products, in November 2021 for personal use, and
24 in fact she so used the products. She paid approximately \$110 for RevitaBrow
25 Advanced and approximately \$150.00 for RevitaLash Advanced. Examples of these
26 products are as follows:

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16. At the time of purchase, Plaintiff observed the marketing and advertisements for the Enhancement Serums, including those on Athena’s website. Upon receipt of the RevitaBrow Advanced and RevitaLash Advanced, she viewed the

1 packaging, labeling, and instructions. None of the foregoing properly disclosed the true
2 facts regarding the RevitaBrow Advanced's and RevitaLash Advanced's ingredients and
3 potential side effects of same. Had they done so, Plaintiff would not have purchased the
4 RevitaBrow Advanced and RevitaLash Advanced; alternatively, she certainly would
5 have paid less for them. Plaintiff reasonably understood the marketing and labeling of
6 the RevitaBrow Advanced and RevitaLash Advanced to mean or imply that the product
7 was safe and effective for its intended use and did not carry any undisclosed adverse
8 effects.

9 17. Plaintiff's use of RevitaBrow Advanced and RevitaLash Advanced caused
10 pain and eye inflammation.

11 18. Defendant Athena Cosmetics, Inc. is a Nevada corporation with its
12 principal place of business at 1838 Eastman Avenue, Suite 200, Ventura, California. At
13 all times relevant hereto, Athena marketed, distributed, and sold Enhancement Serums
14 directly through its website, as well as through popular retailers and other third-party
15 sellers.

16 **III. JURISDICTION AND VENUE**

17 19. This Court has subject matter jurisdiction pursuant to the Class Action
18 Fairness Act, 28 U.S.C. § 1332(d)(2). The amount in controversy, exclusive of costs and
19 interest, exceeds the sum of \$5 million in the aggregate. There are well over 100
20 members of the proposed Class that are known to exist. Complete diversity exists
21 between Plaintiff (a citizen of New York) and Athena (incorporated in Nevada and
22 principal place of business in California).

23 20. This Court has personal jurisdiction over Athena because Athena's
24 principal place of business is in this District and Athena conducts substantial business in
25 this District. In addition, Plaintiff and other class members have suffered injury as a
26 result of Athena's acts in this District.

27 21. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(2) because
28 a substantial part of the events or omissions giving rise to this action occurred in this

1 District.

2 **IV. COMMON ALLEGATIONS**

3 22. Athena fraudulently, deceptively, and unfairly marketed and sold the
4 Enhancement Serums without disclosing all of the risks and side effects associated with
5 these Products' ingredient, the prostaglandin analog ("PGA") dechloro dihydroxy
6 difluoro ethylcloprostenolamide ("DDDE"). To the contrary, Athena affirmatively
7 misrepresented that its Enhancement Serums were safe and free of any side effects.

8 23. The Enhancement Serums' marketing, packaging, labeling, and instructions
9 do not disclose that DDDE is associated with hair, lash, and brow growth as well as
10 various side effects and contraindications.

11 24. For example, in a similar context where a manufacturer was making lash
12 and brow products with isopropyl cloprostenate ("ICP"), another PGA like DDDE, the
13 FDA explained that similar "appearance" claims that Athena makes here were
14 misleading "because their labeling makes misleading statements regarding the product's
15 safety and fails to reveal material facts with respect to consequences that may result
16 from the use of the product." The FDA went on to warn that ICP lash and brow
17 products "are not safe for use except under supervision of a practitioner licensed to
18 administer them."²

19 25. The FDA further explained that: "'RapidLash' and 'NeuLash' are
20 adulterated cosmetics under section 601(a) because they bear or contain a deleterious
21 substance that may render them injurious to users under the conditions of use prescribed
22 in their labeling. Specifically, 'RapidLash' and 'NeuLash' contain isopropyl
23 cloprostenate which, under the conditions of use prescribed in the labeling, may cause
24 the following injuries: ocular irritation, hyperemia, iris color change, macular edema,
25 ocular inflammation, and interference with intraocular pressure reduction therapy. In
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28 ² See Apr. 18, 2011 FDA Ltr. (Ex. A hereto).

1 addition, as mentioned above, prostaglandin analogs for ophthalmic use are currently
2 classified as Pregnancy Class C; women of childbearing age are considered at risk for
3 injury.”³

4 26. Products containing ingredients such as DDDE and ICP are well-known in
5 the scientific literature and medical community to pose health risks when used in and
6 around the eyes.

7 27. More specifically, DDDE is in a class of chemicals known as prostaglandin
8 analogs (PGAs), which have long been used to reduce intraocular pressure in glaucoma
9 patients. According to the Glaucoma Research Foundation, “prostaglandin analogs work
10 by increasing the outflow of intraocular fluid from the eye.”⁴ A well-known side effect
11 of glaucoma treatments containing PGAs is that they cause eyelash growth.

12 28. DDDE is a PGA in the same class as ICP, all of which are known to have
13 an effect on the body, specifically, the growing, lengthening, and thickening of lashes
14 and brows.⁵

15 29. Simply put, Athena’s Enhancement Serums would not be as effective at
16 enhancing the appearance of lashes and eyebrows if they did not contain a PGA
17 ingredient.

18 30. The FDA has found that ICP, another PGA, is “well known to have an
19 effect on the structure or function of the body,” the sale of which must include
20 appropriate disclosure of side effects and risks (and must be sold only with a physician
21 prescription).⁶ The FDA has found that ICP may cause side effects to the eye including,
22 but not limited to, ocular irritation, hyperemia, iris color change, macular edema, ocular
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24 ³ *Id.*

25 ⁴ Prostaglandin Analogs, https://www.glaucoma.org/treatment/medication-guide.php#prostaglandin_analogs (last accessed Nov. 8, 2023).

26 ⁵ See, e.g., Jamison, A., et al., DO PROSTAGLANDIN ANALOGUE LASH LENGTHENERS CAUSE EYELID
27 FAT AND VOLUME LOSS?, *Aesth Surg. J.* 2022 Oct. 13:42(11):1241-1249.

28 ⁶ *Id.*

1 inflammation, and interference with intraocular pressure reduction therapy. Plaintiffs
2 reference the FDA findings in this Complaint not in any attempt to enforce or apply
3 FDA requirements to the Enhancement Serums, but to demonstrate that PGAs'
4 (including DDDE's) risks are widely known and understood in the scientific literature
5 and medical community.

6 31. The European Commission's Scientific Committee on Consumer Safety
7 recently stated that it was *not* able to conclude that DDDE (or its chemical equivalent
8 ethyl tafluprostamide), is safe when used in cosmetic products intended for use in the
9 proximity of the human eyes. The Committee noted (contrary to Athena's marketing,
10 packaging, labeling, and instructions for its Enhancement Serums) that there is
11 insufficient data to conclude DDDE (and ICP) is safe for this purpose and use.

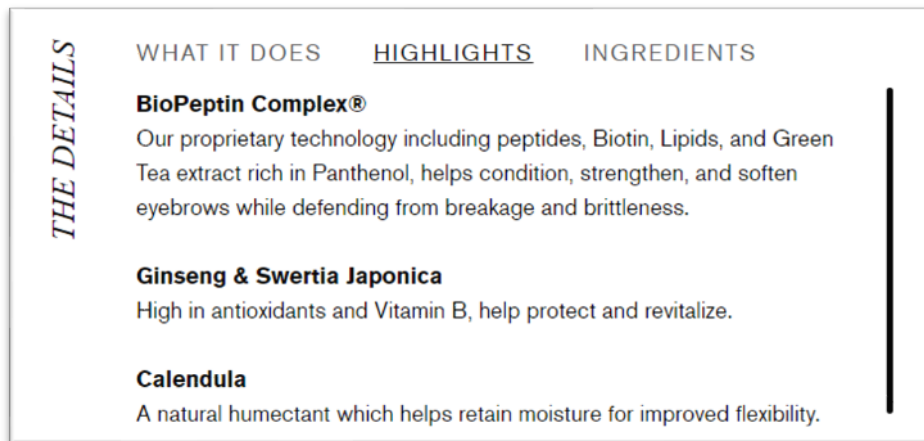
12 32. In 2008, the FDA approved Latisse®, a similar product that contains an
13 active ingredient called bimatoprost. Bimatoprost is another PGA, like DDDE, which
14 increases eyelash hair length, thickness, and darkness in patients with hypotrichosis (or
15 inadequacy) of the eyelashes.⁷ Latisse® is classified as an ophthalmic drug and cannot
16 be obtained without a prescription.⁸

17 33. Athena has not applied for or obtained FDA approval for any of its
18 Enhancements Serums. It has chosen to sell its PGA-containing products directly to
19 consumers without any warnings. To sidestep the reality that the scientific data does not
20 support the safe administration of DDDE for use near the eyes, Athena misleadingly
21 suggests in its marketing materials that its Enhancement Serums do not contain any
22 harmful substances. Instead, Athena deceptively implies to consumers that the
23 Enhancement Serums merely contain benign, natural ingredients.

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26 ⁷ See Latisse Approval Letter (Dec. 24, 2008), at
https://www.accessdata.fda.gov/drugsatfda_docs/nda/2008/022369s000_Approv.pdf.

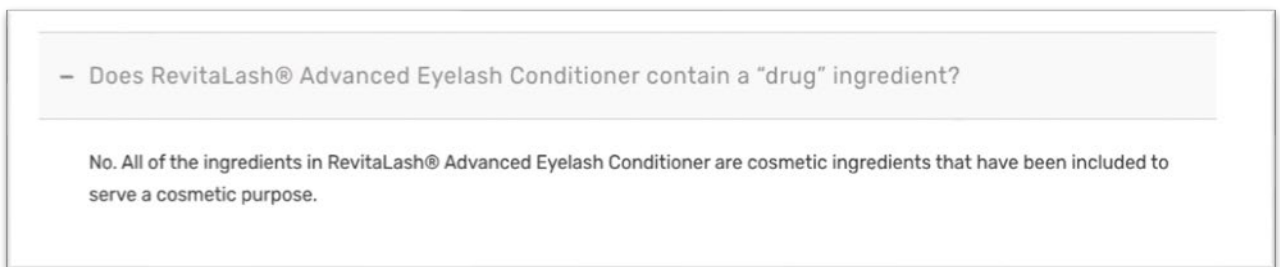
27 ⁸ See Latisse Full Prescribing Information (Mar. 2012), at
28 https://www.accessdata.fda.gov/drugsatfda_docs/label/2012/022369s0051bl.pdf.

1 34. For instance, Athena on its website has a “Highlights” section discussing
 2 how the Enhancement Serums work. In advertising the products to consumers, Athena
 3 solely focuses on the purportedly harmless “natural” ingredients contained in the
 4 products, such as “green tea” and “ginseng” (see below).



13 35. Athena’s marketing materials are silent on its use of DDDE, the only
 14 ingredient in the Enhancement Serums that is scientifically and medically associated
 15 with hair, lash, and brow growth.

16 36. In fact, until just very recently, Athena affirmatively misrepresented that
 17 the Enhancement Serums does not contain any “drug” that is associated with hair, lash
 18 and eye growth:



23 37. Athena, knowing that DDDE is a chemical that stimulates hair, lash, and
 24 brow growth in its Enhancements Serums, deceptively implies to consumers that its
 25 products’ effect comes from the natural ingredients contained therein.

26 38. Athena affirmatively marketed and labeled RevitaLash Advanced
 27 RevitaLash Brow as “serums” that “help[] condition, strengthen, and soften eyelashes,”
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1 which “deliver[] essential nutrients directly to lashes to help them thrive.”⁹ Athena
2 underscores the efficacy of its Serums, stating 92% of users “[e]xperienced bolder,
3 fuller-looking brows,”¹⁰ and that its Serums “renew and rejuvenate lashes.”¹¹

4 39. Athena further cites to purported consumer studies where, after 6 weeks,
5 “98% reported improved lash appearance,” “98% reported healthier-looking lashes,”
6 and “98% reported stronger lashes,”¹² or, for brows, after 8 weeks, “96% experienced
7 improved appearance of eyebrows overall,” “94% experienced more defined-looking
8 eyebrows,” and “92% experienced bolder, fuller-looking brows.”¹³

9 40. Based on the totality of the circumstances surrounding Athena’s marketing
10 of its Enhancements Serums, it cannot plausibly claim that the intended use of its
11 products was for anything other than hair, lash or brow growth. Likewise, Athena’s
12 own authorized resellers¹⁴ believed that these products were intended to stimulate hair
13 growth. Numerous customers have commented on Athena’s authorized resellers’
14 websites about how the Enhancement Serums are intended for hair growth:

15 a. Neiman Marcus is one of Athena’s authorized resellers.
16 On Neiman Marcus’s website, through which it markets and
17 sells the Enhancement Serums with Athena’s authorization,
18 customers note the Products are “for lash growth,” that the
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20 ⁹ See, e.g., <https://www.revitalash.com/products/revitalash-advanced-eyelash-conditioner> (last
21 accessed Nov. 8, 2023); [https://www.revitalash.com/products/revitabrow-advanced-eyebrow-](https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner)
22 [conditioner](https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner) (last accessed Nov. 8, 2023).

23 ¹⁰ <https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner> (last accessed Nov.
24 8, 2023).

25 ¹¹ <https://www.revitalash.com/products/revitalash-advanced-pro> (last accessed Nov. 8, 2023).

26 ¹² <https://www.revitalash.com/products/revitalash-advanced-eyelash-conditioner> (last accessed Nov. 8,
27 2023).

28 ¹³ <https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner> (last accessed Nov.
8, 2023).

¹⁴ See <https://www.revitalash.com/pages/authorized-dealers> (last accessed Nov. 8, 2023).

1 Products “make[] my eyelashes so long!,” that the Products
2 “really do[] help[lashes grow stronger and thicker!,” and how
3 the Products make “eyelashes noticeably [sic] thicker, fuller.”¹⁵

4 b. Nordstrom is another of Athena’s authorized resellers.
5 On Nordstrom’s website, through which it markets and sells the
6 Enhancement Serums with Athena’s authorization, customers
7 note the Products resulted in “a huge difference in my last
8 length,” that one customer’s wife “was losing her eyelashes.
9 Since using the product she has not only stopped losing them
10 but they have come back better than before,” how one’s “lashes
11 quickly went from average to thick, long and dark,” and how
12 another’s “lashes are already significantly longer and thicker,
13 more so than they have ever been before!”¹⁶

14 c. At the website of another authorized reseller, the
15 Dermstore, customers state: “My eyelashes are longer and
16 thicker already,” “I love how long it’s made my eyelashes!,”
17 “I’m noticing that some hairs are starting to grow back,” and
18 “makes my eyelashes longer and fuller.”¹⁷

19 d. Non-authorized resellers on Amazon similar contain
20 reviews trumpeting the Products’ ability to grow lashes and
21 brows: “RevitaLash not only grows new lashes, it gives slight
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24 ¹⁵ See [https://www.neimanmarcus.com/p/revitalash-cosmetics-revitalash-advanced-eyelash-](https://www.neimanmarcus.com/p/revitalash-cosmetics-revitalash-advanced-eyelash-conditioner-067-oz-prod219870472)
25 [conditioner-067-oz-prod219870472](https://www.neimanmarcus.com/p/revitalash-cosmetics-revitalash-advanced-eyelash-conditioner-067-oz-prod219870472) (last accessed Nov. 8, 2023).

26 ¹⁶ See <https://www.nordstrom.com/s/advanced-eyelash-conditioner/3222988> (last accessed Nov. 8,
2023).

27 ¹⁷ See <https://www.dermstore.com/revitalash-advanced-eyelash-conditioner-2-ml/11370772.reviews>
28 (last accessed Nov. 8, 2023).

length also” and “my lashes have grown immensely.”¹⁸

41. Regardless of whether or not DDDE is an active ingredient or “drug,” the fact remains DDDE poses substantial risks. Athena affirmatively trumpeted the safety and efficacy of the Enhancement Serums, without disclosing any of the risks.

42. For instance, in a set of Athena’s standardized answers to frequently asked questions provided to one of its authorized resellers, Athena states the Enhancement Serums have “an excellent safety profile,” have “been shown to be safe in multiple tests conducted by independent research laboratories,” and “has been shown in these tests to be safe to the skin and to eyes in adult study subjects.” In fact, Athena states that, as the manufacturer of cosmetics that “are not cleared or approved by the FDA,” “[i]t is the responsibility of the cosmetic manufacturer to substantiate the safety of their product and to verify that their claims are accurate and truthful . . . in every case [the Enhancement Serums have] been found to be safe.” Athena continues that “an independent dermatologist” reviewed the Products’ profiles and concluded they are “a safe cosmetic product.”

43. Each of Athena’s Enhancement Serums contain DDDE.¹⁹ Every Enhancement Serum, including those purchased by Plaintiff and other class members, contains DDDE in the same quantities that carry the same undisclosed risks.

44. Athena materially omits and does not adequately disclose to consumers that the Enhancement Serums carry certain health and safety risks.

¹⁸ See https://www.amazon.com/RevitaLash-Cosmetics-Conditioner-Physician-Developed/dp/B005CVGJFM/ref=sr_1_1_sspa?hvadid=657228666438&hvdev=c&hvlocphy=9007474&hvnetw=g&hvqmt=b&hvrnd=8873402903377236623&hvtargid=kwd-296104834962&hydacr=20686_13453114&keywords=revitalash%2Beyelash%2Bgrowth%2Bserum&qid=1698775715&sr=8-1-spons&sp_csd=d2lkZ2V0TmFtZT1zcF9hdGY&th=1 (last accessed Nov. 8, 2023).

¹⁹ See, e.g., <https://www.revitalash.com/products/revitalash-advanced-eyelash-conditioner> (last accessed Nov. 8, 2023); <https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner> (last accessed Nov. 8, 2023).

1 45. By omitting this information, Athena actively misrepresents and conceals
2 material facts and leads reasonable consumers to believe they are purchasing Products
3 that are safe and do not have any of the know risks.

4 46. In marketing and selling the Enhancement Serums, Athena materially omits
5 and does not adequately disclose to consumers that DDDE is known to cause or may
6 cause eye-related diseases or conditions, including but not limited to hyperemia,
7 macular edema, ocular inflammation, and the lowering of intraocular pressure. Athena
8 also materially omits that when PGAs are applied to areas near the face, they can cause
9 excess hair growth outside the treatment area, for instance on the cheek. Athena further
10 fails to mention that DDDE can cause clumps of hair, brows, and lashes to completely
11 fall out instead of grow.

12 47. Athena was aware about the dangerous, undisclosed side effects of the
13 PGA in the Enhancement Serums, and cannot plausibly contend otherwise. Aside from
14 the known scientific and medical information discussed above, numerous customers
15 have complained about developing undisclosed side effects after using the Enhancement
16 Serums. For example:

17 a. **“Don’t make the same mistake I did.** I didn’t believe it
18 would happen to me because I never get bad side effects from
19 anything, but after about six months using Revitalash 3-4x
20 a week, I am experiencing a plethora of issues with my
21 meibomian gland as a result of the topical prostaglandin
22 analogs in Revitalash. These pictures were taken less than a
23 year apart: age 25 vs. age 26... My optometrist said he sees this
24 happen all the time with lash serums. Please do not make the
25 same mistake I did. My eyes might not look that bad in the
26 photo, but that's because I didn't include pictures of my multiple
27 pingueculas, yellowing of the corners of my eyes, random
28 Axenfeld nerve loops that were never there previously... And

1 that's not even touching on all the orbital fat loss I've had. My
2 eyelid skin didn't shrink, just the fat underneath it, so it's crepey
3 and wrinkling now...awesome. Revitalash has aged me several
4 years in the span of only a few months. All I can do now is
5 hope I'm one of the lucky ones whose eyes go back to normal
6 now that I've stopped.”²⁰

7 b. **“itching eyes.** Only giving a one star not because
8 product didn't work but unfortunately I was only able to use
9 one time. So I put it on in the morning after I showered since I
10 knew I was staying in all day and didn't put anything else on
11 my face all day. Within minutes my eyes were extremely red,
12 and also very itchy the itch worsened through the day so I
13 flushed my eyes with water twice through that day and the
14 redness was intense and the itching continued until I went to
15 bed and the next was completely gone. So just beware of that
16 possible side effect.”²¹

17 c. “One of the reasons that previous formulas of Revitalash
18 were not approved by the FDA was because they caused blurred
19 vision in some subjects, due to damage done to the optic
20 nerve.”²² This same website also noted reports of “brittle,
21 sparse lashes,” “skin irritation,” “skin discoloration,” and “iris
22 pigment color change.”²³

23 _____
24 ²⁰ See <https://www.nordstrom.com/s/advanced-eyelash-conditioner/3222988> (last accessed Nov. 8,
2023).

25 ²¹ See <https://www.nordstrom.com/s/advanced-eyelash-conditioner/3222988> (last accessed Nov. 8,
26 2023).

27 ²² See <https://healthfully.com/health-risks-of-revitalash-3400995.html> (last accessed Nov. 8, 2023).

28 ²³ *Id.*

1 d. **“Not My Favorite.** RevitaLash burns my eyes. I will
2 not buy it again.”²⁴

3 e. **“Allergic Reaction.** I've used Neulash in the past but
4 thought "Hey! I'll try a different product. See if the results are
5 the same." That was my first mistake. I used Revitalash
6 according the directions for the first week. I did not do anything
7 different to my skincare regime. On day 3 my eyes started to
8 feel irritated, scratchy and all around miserable. By day 5, I was
9 at the Urgent Care asking for steroid drops and an antibiotic.
10 My eyes had become so red and miserable. I was constantly
11 rubbing them to stop the irritation. It's been close to 2 weeks
12 since I stopped using the product and my eyes are still pretty
13 sensitive (not to mention I've lost lashes due to all the rubbing).
14 Dermstore did not give me any problems with the return.
15 Perhaps when all the craziness stops I'll go back to Neulash in
16 hopes of growing the lashes I lost with Revitalash.”²⁵

17 48. Despite notice and actual knowledge of the risks associated with the
18 Enhancement Serums, Athena has failed and/or refused to provide an adequate remedy
19 for the consumers who were unhappy with the potential side effects caused by the
20 Enhancement Serums. In fact, until very recently, Athena’s website omitted any
21 mention of serious side effects. Athena’s website was recently updated to include a
22 statement about potential side effects of DDDE or the Enhancement Serums generally.
23 But rather than fully and adequately disclosing those side effects, Athena misleadingly
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26 ²⁴ See <https://www.dermstore.com/revitalash-advanced-eyelash-conditioner-2-ml/11370772.reviews?pageNumber=43&sortBy=rating&orderBy=DESC> (last accessed Nov. 8, 2023).

27 ²⁵ See <https://www.dermstore.com/revitalash-advanced-eyelash-conditioner-2-ml/11370772.reviews?pageNumber=43&sortBy=rating&orderBy=DESC> (last accessed Nov. 8, 2023).
28

1 downplays them by claiming, falsely, that the cause of any effect is not known, or is
2 simply some unspecified allergic reaction. Prior to this very recent half-hearted and still
3 insufficient effort, Athena did not adequately disclose the risks posed by the
4 Enhancement Serums generally, or DDDE specifically, in its marketing materials, or on
5 the product labeling, packaging, and instructions at all.

6 49. Not only does Athena fail to disclose the possibility of severe and
7 potentially permanent side effects, but Athena wrongly represents that the company
8 treats “safety as a top priority” and that adverse effects are “rare.”²⁶

9 50. Whether a product has adverse side effects caused by an ingredient is
10 material information that reasonable consumers would consider in deciding to buy the
11 Products. Indeed, the FDA has advised that, because of its potentially harmful effects,
12 products containing PGAs, are “not safe for use except under the supervision of a
13 practitioner licensed by law to administer them.”²⁷

14 51. Reasonable consumers would consider the affirmatively misrepresented
15 and omitted facts to be important in determining whether or not to purchase the
16 Enhancement Serums at all, or alternatively at the prices at which the Products were
17 purchased.

18 52. Athena affirmatively misrepresented and omitted the above-described
19 material information with the knowledge that its omissions would mislead and deceive
20 consumers. Alternatively, Athena was reckless or negligent in not knowing that the
21 omissions were deceptive and/or misleading.

22 53. Plaintiff and other class members relied, to their detriment, on Athena to
23 distribute safe products that were fit for their intended use. Instead, Athena marketed
24

25 ²⁶ See <https://www.revitalash.com/products/revitalash-advanced-sensitive> (last accessed Nov. 8, 2023).

26 ²⁷ Lifetech Resources LLC Warning Letter (Apr. 18, 2011), [https://wayback.archive-
27 it.org/7993/20170111100914/http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/2011/uc
28 m251951.htm](https://wayback.archive-it.org/7993/20170111100914/http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/2011/ucm251951.htm)

1 and sold Enhancement Serums knowing that they contain an ingredient known to cause
2 undisclosed, serious adverse effects.

3 54. As the direct and proximate result of Athena's deceptive and/or misleading
4 material misrepresentations and omissions, Plaintiff and other class members have
5 suffered injury-in-fact and a loss of money or property through the out-of-pocket costs
6 expended to purchase the Enhancement Serums.

7 55. Athena has not recalled, relabeled, or reformulated the Enhancement
8 Serums, nor has it adequately warned consumers about the dangers associated with
9 using the Enhancement Serums.

10 56. Athena has fraudulently concealed its wrongdoing. Plaintiff and other class
11 members exercised reasonable diligence but could not discover the full scope of
12 Athena's wrongful conduct earlier. For instance, Athena has yet to reveal the truth
13 about the Enhancement Serums' undisclosed risks. To the contrary, Athena falsely
14 maintains to this day that its Products are safe, merchantable, and fit for intended
15 purposes. Relatedly, Athena actively conceals the prior *Allergan* litigation by white-
16 washing it as nothing more than a "court ruling in a private lawsuit" when Athena
17 explains why it does not sell its Products in its home state of California.²⁸

18 V. CLASS ALLEGATIONS

19 57. Plaintiff brings this action both individually and as a class action pursuant
20 to Federal Rules of Civil Procedure 23(a), 23(b)(2), and 23(b)(3) against Athena on
21 behalf of Plaintiff herself and on the below classes (collectively referred to as "the
22 Class"), to the extent class members from these jurisdictions can be grouped together
23 for purposes of class treatment:

24 National Class: All individuals in the United States and its territories
25 and possession who, from the beginning of the statutory period

26 _____
27 ²⁸<https://www.revitalash.com/pages/faq#:~:text=Why%20isn't%20RevitaLash%C2%AE,retailers%20in%20over%2070%20countries> (last accessed Nov. 8, 2023).
28

1 through the present, paid any money for Enhancement Serums for
2 personal, family, or household purposes.

3
4 New York Subclass: All individuals in New York who, from the
5 beginning of the statutory period through the present, paid any money
6 for Enhancement Serums for personal, family, or household purposes.

7
8 58. Excluded from the Class are (a) any judge or magistrate presiding over this
9 action, and members of their families; (b) Defendant and its employees, officers,
10 directors, and agents; (c) Defendant's legal representatives, assigns and successors; and
11 (d) all persons who properly execute and file a timely request for exclusion from any
12 Court-approved class.

13 59. Plaintiff reserves the right to narrow or expand the foregoing class
14 definitions, or to create or modify subclasses as the Court deems necessary.

15 60. Plaintiff meets the prerequisites of Rule 23(a) to bring this action on behalf
16 of the Class.

17 61. **Numerosity:** While the exact number of class members cannot be
18 determined without discovery, they are believed to consist of potentially tens or
19 hundreds of thousands of consumers nationwide, and thousands of consumers in New
20 York alone. The Class is therefore so numerous that joinder of all members is
21 impracticable.

22 62. **Commonality:** Common questions of law and fact exist as to all class
23 members, including but not limited to:

24 a. Whether Athena affirmatively, misleading, deceptively, and unfairly
25 misrepresents the safety profile and risks of the Enhancement Serums;

26 b. Whether Athena omitted the safety profile and risks of the Enhancement
27 Serums;

28 c. Whether Athena had a duty to disclose material facts about safety concerns

1 associated with the Enhancement Serums;

2 d. Whether Athena had a duty to not misrepresent material facts about safety
3 concerns associated with the Enhancement Serums;

4 e. Whether Athena failed to disclose material facts regarding safety concerns
5 associated with the Enhancement Serums;

6 f. Whether Athena's nondisclosures and misrepresentations would be
7 material to a reasonable consumer;

8 g. Whether Athena was unjustly enriched by receiving monies in exchange
9 for the Enhancement Serums;

10 h. Whether the challenged practices harmed Plaintiff and other members of
11 the Class; and

12 i. Whether Plaintiff and other members of the Class are entitled to damages,
13 restitution, equitable relief, and/or injunctive relief.

14 63. **Typicality:** Plaintiff's claims are typical of other class members' claims.
15 Plaintiff and other class members all suffered the same type of economic harm. Plaintiff
16 has substantially the same interest in this matter as all other class members, and
17 Plaintiff's claims arise out of the same set of facts and conduct as the claims of all other
18 class members.

19 64. **Adequacy of Representation:** Plaintiff is committed to pursuing this
20 action and have retained competent counsel experienced in pharmaceutical litigation,
21 consumer fraud litigation, class actions, and federal court litigation. Accordingly,
22 Plaintiff and Plaintiff's counsel will fairly and adequately protect the interests of other
23 class members. Plaintiff's claims are coincident with, and not antagonistic to, those of
24 the other class members they seek to represent. Plaintiff has no disabling conflicts with
25 other class members and will fairly and adequately represent the interests of class
26 members.

27 65. **Notice:** If necessary, notice of this action may be affected to the proposed
28 Class through publication in a manner authorized in the Federal Rules of Civil

1 Procedure. Also, Class members may be notified of the pendency of this action by mail
2 and/or email, through the distribution records of Defendant, third party retailers, and
3 vendors.

4 66. The elements of Rule 23(b)(2) are met. Defendant has acted on grounds
5 that apply generally to all class members so that preliminary and/or final injunctive
6 relief and corresponding declaratory relief is appropriate respecting the Class as a
7 whole. Plaintiff and other putative class members would at least have the full
8 opportunity to consider whether to buy the Enhancement Serums in the future if
9 Defendant fully discloses all omitted information about the Products.

10 67. The requirements of Rule 23(b)(3) are met. The common questions of law
11 and fact enumerated above predominate over the questions affecting only individual
12 class members, and a class action is the superior method for fair and efficient
13 adjudication of the controversy. Although many other class members have claims
14 against Defendant, the likelihood that individual class members will prosecute separate
15 actions is remote due to the time and expense necessary to conduct such litigation.
16 Serial adjudication in numerous venues would not be efficient, timely or proper. Judicial
17 resources would be unnecessarily depleted by resolution of individual claims. Joinder
18 on an individual basis of thousands of claimants in one suit would be impractical or
19 impossible. In addition, individualized rulings and judgments could result in
20 inconsistent relief for similarly situated plaintiffs. Plaintiff's counsel, highly
21 experienced in pharmaceutical litigation, consumer fraud litigation, class actions, and
22 federal court litigation, foresee little difficulty in the management of this case as a class
23 action.

24 VI. CAUSES OF ACTION

25 COUNT I – VIOLATION OF CONSUMER PROTECTION ACTS

26 68. Plaintiff asserts this claim on behalf of herself and all similarly situated
27 class members under New York law and all states' laws that do not conflict with New
28 York law.

- 1 69. Defendant has violated the consumer protection statutes as follows:
- 2 a. Defendant engaged in unfair competition or unfair or deceptive acts
- 3 or practices in violation of Ala. Code § 8-19-1, *et seq.*;
- 4 b. Defendant engaged in unfair competition or unfair or deceptive acts
- 5 or practices in violation of Alaska Stat. § 45.50.471, *et seq.*;
- 6 c. Defendant engaged in unfair competition or unfair or deceptive acts
- 7 or practices in violation of Arizona Rev. Stat. § 44-1522, *et seq.*;
- 8 d. Defendant engaged in unfair competition or unfair or deceptive acts
- 9 or practices in violation of Ark. Code § 4-88-101, *et seq.*;
- 10 e. Defendant violated the California Unfair Competition Law by
- 11 engaging in unfair or deceptive acts or practices in violation of Cal.
- 12 Bus. Prof. Code § 17200, *et seq.*;
- 13 f. Defendant violated the California Consumers Legal Remedies Act,
- 14 Cal. Civ. Code §§ 1750, *et seq.*;
- 15 g. Defendant violated the California False Advertising Law, Cal. Bus.
- 16 & Prof. Code §§ 17500, *et seq.*
- 17 h. Defendant engaged in unfair competition or unfair or deceptive acts
- 18 or practices in violation of Colo. Rev. Stat. § 6-1-105, *et seq.*;
- 19 i. Defendant engaged in unfair competition or unfair or deceptive acts
- 20 or practices in violation of Conn. Gen. Stat. § 42-110b, *et seq.*;
- 21 j. Defendant engaged in unfair competition or unfair or deceptive acts
- 22 or practices in violation of 6 Del. Code § 2511, *et seq.*;
- 23 k. Defendant engaged in unfair competition or unfair or deceptive acts
- 24 or practices in violation of D.C. Code § 28-3901, *et seq.*;
- 25 l. Defendant engaged in unfair competition or unfair or deceptive acts
- 26 or practices in violation of Fla. Stat. § 501.201, *et seq.*;
- 27 m. Defendant engaged in unfair competition or unfair or deceptive acts
- 28 or practices in violation of Ga. State 10-1-392, *et seq.*;

- 1 n. Defendant engaged in unfair competition or unfair or deceptive acts
- 2 or practices in violation of Haw. Rev. Stat. § 480, *et seq.*;
- 3 o. Defendant engaged in unfair competition or unfair or deceptive acts
- 4 or practices in violation of Idaho Code § 48-601, *et seq.*;
- 5 p. Defendant engaged in unfair competition or unfair or deceptive acts
- 6 or practices in violation 815 ILCS 505/1, *et seq.*;
- 7 q. Defendant engaged in unfair competition or unfair or deceptive acts
- 8 or practices in violation of Ind. Code Ann. § 24-5-0.5.1, *et seq.*;
- 9 r. Defendant engaged in unfair competition or unfair or deceptive acts
- 10 or practices in violation of Iowa Code Ann. § 714H, *et seq.*;
- 11 s. Defendant engaged in unfair competition or unfair or deceptive acts
- 12 or practices in violation of Kan. Stat. § 50-623, *et seq.*;
- 13 t. Defendant engaged in unfair competition or unfair or deceptive acts
- 14 or practices in violation of Ky. Rev. Stat. § 367.110, *et seq.*;
- 15 u. Defendant engaged in unfair competition or unfair or deceptive acts
- 16 or practices in violation of La. Rev. Stat. § 51:1401, *et seq.*;
- 17 v. Defendant engaged in unfair competition or unfair or deceptive acts
- 18 or practices in violation of 5 Me. Rev. Stat. § 207, *et seq.*;
- 19 w. Defendant engaged in unfair competition or unfair or deceptive acts
- 20 or practices in violation of Md. Com. Law Code § 13-101, *et seq.*;
- 21 x. Defendant engaged in unfair competition or unfair or deceptive acts
- 22 or practices in violation of Mass. Gen. L. Ch. 93A, *et seq.*;
- 23 y. Defendant engaged in unfair competition or unfair or deceptive acts
- 24 or practices in violation of Mich. Stat. § 445.901, *et seq.*;
- 25 z. Defendant engaged in unfair competition or unfair or deceptive acts
- 26 or practices in violation of Minn. Stat. § 325F.67, *et seq.*;
- 27 aa. Defendant engaged in unfair competition or unfair or deceptive acts
- 28 or practices in violation of Miss. Code Ann. § 75-24-1, *et seq.*;

- 1 bb. Defendant engaged in unfair competition or unfair or deceptive acts
- 2 or practices in violation of Mo. Rev. Stat. § 407.0 10, *et seq.*;
- 3 cc. Defendant engaged in unfair competition or unfair or deceptive acts
- 4 or practices in violation of Mont. Code § 30-14-101, *et seq.*;
- 5 dd. Defendant engaged in unfair competition or unfair or deceptive acts
- 6 or practices in violation of Neb. Rev. Stat. § 59-1601, *et seq.*;
- 7 ee. Defendant engaged in unfair competition or unfair or deceptive acts
- 8 or practices in violation of Nev. Rev. Stat. § 598.0903, *et seq.*;
- 9 ff. Defendant engaged in unfair competition or unfair or deceptive acts
- 10 or practices in violation of N.H. Rev. Stat. § 358-A:1, *et seq.*;
- 11 gg. Defendant engaged in unfair competition or unfair or deceptive acts
- 12 or practices in violation of N.J. Stat. Ann. § 56:8-1, *et seq.*;
- 13 hh. Defendants engaged in unfair competition or unfair or deceptive acts
- 14 or practices in violation of N.M. Stat. Ann. § 57-12-1, *et seq.*;
- 15 ii. Defendants engaged in unfair competition or unfair or deceptive acts
- 16 or practices in violation of N.Y. Gen. Bus. Law § 349, *et seq.*;
- 17 jj. Defendant engaged in unfair competition or unfair or deceptive acts
- 18 or practices in violation of N.C. Gen. Stat. § 75-1.1, *et seq.*;
- 19 kk. Defendant engaged in unfair competition or unfair or deceptive acts
- 20 or practices in violation of N.D. Cent. Code § 51-15-01, *et seq.*;
- 21 ll. Defendant engaged in unfair competition or unfair or deceptive acts
- 22 or practices in violation of Ohio Rev. Stat. § 1345.01, *et seq.*
- 23 mm. Defendant engaged in unfair competition or unfair or deceptive acts
- 24 or practices in violation of Okla. Stat. tit. 15 § 751, *et seq.*;
- 25 nn. Defendant engaged in unfair competition or unfair or deceptive acts
- 26 or practices in violation of Or. Rev. Stat. § 646.605, *et seq.*;
- 27 oo. Defendant engaged in unfair competition or unfair or deceptive acts
- 28 or practices in violation of 73 Pa. Stat. § 201-1, *et seq.*;

- 1 pp. Defendant engaged in unfair competition or unfair or deceptive acts
- 2 or practices in violation of R.I. Gen. Laws § 6-13.1-1, *et seq.*;
- 3 qq. Defendant engaged in unfair competition or unfair or deceptive acts
- 4 or practices in violation of S.C. Code Laws § 39-5-10, *et seq.*;
- 5 rr. Defendant engaged in unfair competition or unfair or deceptive acts
- 6 or practices in violation of S.D. Code Laws § 37-24-1, *et seq.*;
- 7 ss. Defendant engaged in unfair competition or unfair or deceptive acts
- 8 or practices in violation of Tenn. Code § 47-18-101, *et seq.*;
- 9 tt. Defendant engaged in unfair competition or unfair or deceptive acts
- 10 or practices in violation of Tex. Bus. & Com. Code § 17.41, *et seq.*;
- 11 uu. Defendant engaged in unfair competition or unfair or deceptive acts
- 12 or practices in violation of Utah Code Ann. § 13-11-1, *et seq.*;
- 13 vv. Defendant engaged in unfair competition or unfair or deceptive acts
- 14 or practices in violation of Vt. Stat. Ann. Tit. 9, § 2451, *et seq.*;
- 15 ww. Defendant engaged in unfair competition or unfair or deceptive acts
- 16 or practices in violation of Va. Code § 59.1-196, *et seq.*;
- 17 xx. Defendant engaged in unfair competition or unfair or deceptive acts
- 18 or practices in violation of Wash. Rev. Code § 19.86.010, *et seq.*;
- 19 yy. Defendant engaged in unfair competition or unfair or deceptive acts
- 20 or practices in violation of W. Va. Code § 46A-6-101, *et seq.*;
- 21 zz. Defendants engaged in unfair competition or unfair or deceptive acts
- 22 or practices in violation of Wis. Stat. § 100.20, *et seq.*;
- 23 aaa. Defendant engaged in unfair competition or unfair or deceptive acts
- 24 or practices in violation of Wyo. Stat. § 40-12-100, *et seq.*; and
- 25 bbb. Defendant engaged in unfair competition or unfair or deceptive acts
- 26 or practices in violation of 23 L.P.R.A. § 1001, *et seq.*, the applicable
- 27 statute for the Commonwealth of Puerto Rico.
- 28 70. Defendant's conduct constitutes trade or commerce or other actionable

1 activity within the meaning of the above statutes.

2 71. Each Plaintiff and other Class Member is a consumer or person aggrieved
3 by Defendant's misconduct within the meaning of the above statutes.

4 72. Defendant's conduct as alleged herein constitutes unfair, deceptive,
5 misleading, or otherwise actionable practices as to Defendant's conduct concerning the
6 ingredients and safety profile for the Enhancement Serums. Defendant promised a safe
7 and effective product, but the Products were not as promised because their actual safety
8 profile was not the same as that represented and bargained for.

9 73. To the extent applicable, Defendant knew, intended, or should have known
10 that its fraudulent and deceptive acts, omissions, or concealment would induce reliance
11 and that reliance can be presumed under the circumstances. As a direct and proximate
12 result of Defendant's unfair methods of competition and unfair or deceptive acts or
13 practices, Plaintiff and other Class Members have suffered damages— an ascertainable
14 loss – in an amount to be proved at trial.

15 74. Defendant engaged in unlawful conduct by deliberately and knowingly
16 engaging in misleading, deceptive, and false statements regarding the Enhancement
17 Serums in the course of Defendant's business. Specifically, Defendant represented that
18 the Enhancement Serums were safe and effective, and did not carry any undisclosed
19 risks. But this was not the case, as the Enhancement Serums carried health risks that
20 were not disclosed. Athena made these misrepresentations, or omitted material
21 information, in its marketing (including its website and the websites of its authorized
22 resellers) for the Enhancement Serums, and the Products' packaging, labeling, and
23 instructions.

24 75. The existence of undisclosed risks would have been material to Plaintiffs
25 and other class members.

26 76. Plaintiff and other class members suffered ascertainable loss and actual
27 damages as a direct and proximate result of Defendant's concealment,
28 misrepresentations, and/or failure to disclose material information in that Plaintiff and

1 other class members would not have purchased the Enhancement Serums, or not have
2 purchased on the same terms (e.g., purchased them for substantially less), had they
3 known the truth.

4 77. Although Plaintiff does not seek to recover for physical injuries,
5 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical
6 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
7 cellular or structural impact on Plaintiff's and each other class member's face and eye
8 area.

9 78. To the extent applicable, pre-suit notice and/or a demand letter was sent to
10 Defendant prior to the filing of the Complaint.

11
12 **COUNT II – FRAUD**

13 **(AFFIRMATIVE MISREPRESENTATION, AND OMISSION)**

14 79. Plaintiff asserts this claim on behalf of herself and all similarly situated
15 class members under New York law and all states' laws that do not conflict with New
16 York law.

17 80. Defendant affirmatively misrepresented material facts about its
18 Enhancement Serums, including but not limited to whether they were safe and effective,
19 and did not contain any undisclosed risks. But this was not the case with risks that were
20 not disclosed.

21 81. Defendant omitted material facts including, inter alia, that Enhancement
22 Serums carried undisclosed risks.

23 82. Athena made these misrepresentations, or omitted material information, in
24 its marketing (including its website and the websites of its authorized resellers) for the
25 Enhancement Serums, and the Products' packaging, labeling, and instructions.

26 83. Defendant's conduct induced customers to pay for Enhancement Serums,
27 products which Defendant knew or should have known carried undisclosed risks.
28 Plaintiff and other class members would not have purchased Enhancement Serums, or

1 would not have purchased them on the same terms (e.g., purchased them for
2 substantially less), had they known the truth.

3 84. Defendant knew, was reckless in its disregard for, or should have known
4 of, the true character of Enhancement Serums, including but not limited to their
5 undisclosed risks. Prior information in the art, among other things, put Defendant on
6 actual or constructive notice of this.

7 85. Defendant knew or reasonably should have known its misrepresentations or
8 omissions were materially false or misleading, or rendered their representations
9 materially false or misleading.

10 86. Defendant knew or should have known that its misrepresentations and
11 omissions would induce Plaintiff and class members to pay for Enhancement Serums.
12 To the extent applicable, Defendant intended its misrepresentations and omissions to
13 induce Plaintiff and other class members to pay for Enhancement Serums.

14 87. Defendant's conduct alleged herein demonstrates its intent to deceive
15 Plaintiff and other class members. Defendant, *inter alia*, intentionally omitted material
16 facts and made affirmative misrepresentations described herein about the Enhancement
17 Serums which it knew were false or inaccurate. Further, Defendant deliberately altered
18 some (but not all) of its marketing materials' misrepresentations or omissions after
19 being put on notice of similar claims. The totality of the circumstances plausibly
20 demonstrates Defendant's knowledge or intentionality.

21 88. Defendant's misrepresentations and omissions were material. Defendant
22 promised a safe and effective product, but the Products were not as promised because
23 their actual safety profile was not the same as that represented and bargained for.

24 89. Defendant actively concealed its misrepresentations and omissions from
25 Plaintiff and other class members.

26 90. To the extent applicable, Plaintiff and other class members were reasonably
27 justified in relying on Defendant's misrepresentations and omissions. The same or
28 substantively identical misrepresentations and omissions were communicated to

1 Plaintiff and each class member at time of purchase through Defendant’s marketing,
2 packaging, labeling, and instructions. To the extent applicable, reliance may be
3 presumed in these circumstances.

4 91. Although Plaintiff does not seek to recover for physical injuries,
5 Defendant’s Enhancement Serums carried undisclosed risks and resulted in physical
6 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
7 cellular or structural impact on Plaintiff’s and each other class member’s face and eye
8 area.

9 92. Plaintiff and other class members were damaged by reason of Defendant’s
10 misrepresentations and omissions.

11
12 **COUNT III – NEGLIGENT MISREPRESENTATION**
13 **(AFFIRMATIVE MISSTATEMENT AND OMISSION)**

14 93. Plaintiff asserts this claim on behalf of herself and all similarly situated
15 class members under New York law and all states’ laws that do not conflict with New
16 York law.

17 94. Defendant affirmatively misrepresented material facts about its
18 Enhancement Serums, including but not limited to whether they were safe and effective,
19 and did not carry undisclosed risks. But this was not the case, as the Enhancement
20 Serums carried risks that were not disclosed.

21 95. Defendant omitted material facts including the Enhancement Serums’
22 undisclosed risks.

23 96. Athena made these misrepresentations, or omitted material information, in
24 its marketing (including its website and the websites of its authorized resellers) for the
25 Enhancement Serums, and the Products’ packaging, labeling, and instructions.

26 97. Defendant’s conduct induced customers to pay for Enhancement Serums,
27 products which Defendant knew or should have known carried undisclosed risks.
28 Plaintiff and other class members would not have purchased Enhancement Serums, or

1 would not have purchased them on the same terms (e.g., purchased them for
2 substantially less), had they known the truth.

3 98. Defendant knew, was reckless in its disregard for, or should have known
4 of, the true character of Enhancement Serums, including but not limited to their
5 undisclosed risks. Prior information in the art, among other things, put Defendant on
6 actual or constructive notice of this.

7 99. Defendant knew or reasonably should have known its misrepresentations or
8 omissions were materially false or misleading, or rendered their representations
9 materially false or misleading.

10 100. Defendant knew or should have known that its misrepresentations and
11 omissions would induce Plaintiff and class members to pay for Enhancement Serums.
12 To the extent applicable, Defendant intended its misrepresentations and omissions to
13 induce Plaintiff and other class members to pay for Enhancement Serums.

14 101. Defendant's conduct alleged herein demonstrates its intent to deceive
15 Plaintiff and other class members. Defendant, *inter alia*, intentionally omitted material
16 facts and made affirmative misrepresentations described herein about the Enhancement
17 Serums which it knew were false or inaccurate. Further, Defendant deliberately altered
18 some (but not all) of its marketing materials' misrepresentations or omissions after
19 being put on notice of similar claims. The totality of the circumstances plausibly
20 demonstrates Defendant's knowledge or intentionality.

21 102. Defendant's misrepresentations and omissions were material.

22 103. Defendant actively concealed its misrepresentations and omissions from
23 Plaintiff and other class members.

24 104. To the extent applicable, Plaintiff and other class members were reasonably
25 justified in relying on Defendant's misrepresentations and omissions. The same or
26 substantively identical misrepresentations and omissions were communicated to
27 Plaintiff and each class member at time of purchase through its marketing, packaging,
28 labeling and instructions. To the extent applicable, reliance may be presumed in these

1 circumstances.

2 105. Defendant had owed a special duty to Plaintiff and each other class
3 member on account of the special relationship that existed between Defendant, as a
4 seller of a product to be applied to the human body (and to the sensitive areas of the
5 human face no less). On account of the known or knowable application and use of the
6 Enhancement Serums, and Defendant's superior knowledge and position as
7 manufacturer, distributor, and seller of the Enhancement Serums, Defendant had a
8 special duty to disclose risks of the Enhancement Serums to consumers such as Plaintiff
9 and other class members.

10 106. Although Plaintiff does not seek to recover for physical injuries,
11 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical
12 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
13 cellular or structural impact on Plaintiff's and each other class member's face and eye
14 area.

15 107. Plaintiff and other class members were damaged by reason of Defendant's
16 misrepresentations and omissions.

17 108. Plaintiff's and class members' damages were proximately caused by
18 Defendant's intentional fraudulent misrepresentations and omissions alleged herein.

19

20 **COUNT IV – BREACH OF EXPRESS WARRANTY**

21 109. Plaintiff asserts this claim on behalf of herself and all similarly situated
22 class members under New York law and all states' laws that do not conflict with New
23 York law.

24 110. Plaintiff and each other class member formed a contract with Defendant at
25 the time they purchased Enhancement Serums. The terms of the contract include the
26 promises and affirmations of fact made by Defendant on the Enhancement Serums'
27 packaging, labeling and instructions, and through marketing and advertising, including
28 that the Products would be of the quality and character as represented including but not

1 limited to statements about the safety and efficacy of the product, and the lack of
2 disclosure about dangerous side effects. This marketing, packaging, labeling and
3 instructions constitute express warranties and became part of the basis of the bargain,
4 and are part of the standardized expectation between class members and Defendant.

5 111. Defendant expressly warranted that its Enhancement Serums were cosmetic
6 products that were safe and effective for intended use, and did not contain any
7 undisclosed risks. Athena's promotional and other materials also affirmatively
8 warranted its Enhancement Serums were non-irritating.

9 112. Athena made these misrepresentations, or omitted material information, in
10 its marketing (including its website and the websites of its authorized resellers) for the
11 Enhancement Serums, and the Products' packaging, labeling, and instructions.

12 113. Defendant sold Enhancement Serums that they expressly warranted were
13 safe and effective cosmetics that did not contain any undisclosed risks.

14 114. Defendant's Enhancement Serums did not conform to its express
15 representations and warranties because the products contained undisclosed risks.

16 115. At all times relevant times, New York and all other states had codified and
17 adopted the provisions of the Uniform Commercial Code governing the warranty of
18 merchantability and fitness for ordinary purpose.

19 116. At the time Defendant marketed and sold its Enhancement Serums, it
20 recognized the purposes for which the products would be used, and expressly warranted
21 the products were cosmetic products were safe and effective for intended use, and did
22 not contain any undisclosed risk. These affirmative representations became part of the
23 basis of the bargain in every purchase.

24 117. Defendant breached its express warranties with respect to its Enhancement
25 Serums as they were not of merchantable quality, and were not fit for their ordinary
26 purpose. Defendant promised a safe and effective product, but the Products were not as
27 promised because their actual safety profile was not the same as that represented and
28 bargained for.

1 118. Plaintiff and each other class member would not have purchased the
2 Enhancement Serums had they known these products carried undisclosed risks, or
3 alternatively would not have purchased them on the same terms (e.g., purchased them
4 for substantially less).

5 119. To the extent applicable, direct privity is not required between Defendant
6 and Plaintiff or other class members because among other things, Defendant is a
7 manufacturer and made direct statements about the safety of its products, and intended
8 its statements and affirmations to flow to Plaintiff and other class members. Defendant
9 maintained a strict list of authorized resellers. Defendant directly sold the Enhancement
10 Serums itself or through authorized resellers operating under strict direction from
11 Defendant.

12 120. As a direct and proximate result of Defendant's breach of warranty,
13 Plaintiff and each other class member have been injured and suffered damages in the
14 amount of the purchase price of the Products, in that the Enhancement Serums they
15 purchased were so inherently flawed, unfit, or unmerchantable as to have no market
16 value.

17 121. Although Plaintiff does not seek to recover for physical injuries,
18 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical
19 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
20 cellular or structural impact on Plaintiff's and each other class member's face and eye
21 area.

22 122. Pre-suit notice is not required, but even if it is, such notice was provided to
23 Defendant.

24
25 **COUNT V – BREACH OF IMPLIED WARRANTY**

26 123. Plaintiff asserts this claim on behalf of herself and all similarly situated
27 class members under New York law and all states' laws that do not conflict with New
28 York law.

1 124. Plaintiff and each other class member formed a contract with Defendant at
2 the time they purchased Enhancement Serums. The terms of the contract include the
3 promises and affirmations of fact made by Defendant in its marketing, packaging,
4 labeling and instructions for the Enhancement Serums, including that the product would
5 be of the quality and character as represented including but not limited to statements
6 about the safety and efficacy of the product, and the lack of disclosure about dangerous
7 side effects. The foregoing constitute implied warranties and became part of the basis
8 of the bargain, and are part of the standardized expectation between class members and
9 Defendant

10 125. Defendant impliedly warranted that its Enhancement Serums were
11 cosmetic products, were safe and effective for intended use, and did not contain any
12 undisclosed risks. Athena's promotional and other materials also affirmatively
13 warranted its Enhancement Serums were non-irritating.

14 126. Athena made these misrepresentations, or omitted material information, in
15 its marketing (including its website and the websites of its authorized resellers) for the
16 Enhancement Serums, and the Products' packaging, labeling, and instructions.

17 127. Defendant sold Enhancement Serums that they impliedly warranted were
18 safe and effective cosmetics that did not contain any undisclosed risks.

19 128. Defendant's Enhancement Serums did not conform to its implied
20 representations and warranties because the products contained undisclosed risks.

21 129. At all times relevant times New York and all other states had codified and
22 adopted the provisions of the Uniform Commercial Code governing the warranty of
23 merchantability and fitness for ordinary purpose.

24 130. At the time Defendant marketed and sold its Enhancement Serums, it
25 recognized the purposes for which the products would be used, and impliedly warranted
26 the products were cosmetic products, were safe and effective for intended use, and did
27 not contain any undisclosed risk. These representations became part of the basis of the
28 bargain in every purchase.

1 131. Defendant breached its implied warranties with respect to its Enhancement
2 Serums as they were not of merchantable quality, and were not fit for their ordinary
3 purpose. Defendant promised a safe and effective product, but the Products were not as
4 promised because their actual safety profile was not the same as that represented and
5 bargained for.

6 132. Plaintiff and each other class member would not have purchased the
7 Enhancement Serums had they known these products carried undisclosed risks, or
8 alternatively would not have purchase them on the same terms (e.g., purchased them for
9 substantially less).

10 133. To the extent applicable, direct privity is not required between Defendant
11 and Plaintiff or other class members because among other things, Defendant is a
12 manufacturer and made direct statements about the safety of its products, and intended
13 its statements and affirmations to flow to Plaintiff and other class members. Further,
14 Plaintiff and each other class member were intended third-party beneficiaries to the
15 extent Defendant made any warranty or representation to a reseller who in turn resold
16 Enhancement Serums to consumers. Defendant maintained a strict list of authorized
17 resellers. Defendant directly sold the Enhancement Serums itself or through authorized
18 resellers operating under strict direction from Defendant.

19 134. As a direct and proximate result of Defendant's breach of warranty,
20 Plaintiff and each other class member have been injured and suffered damages in the
21 amount of the purchase price of the Enhancement Serums, in that the Enhancement
22 Serums they purchased were so inherently flawed, unfit, or unmerchantable as to have
23 no market value.

24 135. Although Plaintiff does not seek to recover for physical injuries,
25 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical
26 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
27 cellular or structural impact on Plaintiff's and each other class member's face and eye
28 area.

1 136. Pre-suit notice is not required, but even if it is, such notice was provided to
2 Defendant.

3
4 **COUNT VI – NEGLIGENCE**

5 137. Plaintiff asserts this claim on behalf of herself and all similarly situated
6 class members under New York law and all states' laws that do not conflict with New
7 York law.

8 138. Defendant owed a duty to Plaintiff and each other class member to ensure
9 its Enhancement Serums complied were safe and effective, and did not contain any
10 undisclosed active risks.

11 139. Defendant owed a duty to Plaintiff and each other class member because
12 the latter were foreseeable, reasonable, and probably users of Enhancement Serums, and
13 victims of Defendant's deceptive and wrongful conduct. Defendant knew, or should
14 have known, that its Enhancement Serums were not safe and effective, and contained
15 undisclosed risks.

16 140. Defendant inadequately oversaw its own manufacture, distribution,
17 marketing, and sale of its Enhancement Serums, resulting in the Enhancement Serums
18 being sold to consumers without disclosure of the true character of the product.

19 141. Defendant maintained or should have maintained a special relationship
20 with Plaintiff and each other class member, who were anticipated or intended direct and
21 intended third-party beneficiaries, as it was obligated to ensure that its Enhancement
22 Serums were safe and effective, and did not contain any undisclosed risks.

23 142. Defendant's own actions and inactions created a foreseeable risk of harm to
24 Plaintiff and each other class member.

25 143. Defendant breached duties owed to Plaintiff and each other class member
26 by failing to exercise reasonable care sufficient to protect the interests and meet the
27 needs of Plaintiff and each other class member.

28 144. Although Plaintiff does not seek to recover for physical injuries,

1 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical
2 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
3 cellular or structural impact on Plaintiff's and each other class member's face and eye
4 area.

5 145. As a direct and proximate result of Defendant's negligent conduct, Plaintiff
6 and each other class member suffered injury and are entitled to damages in an amount to
7 be proven at trial.

8
9 **COUNT VII – UNJUST ENRICHMENT**

10 146. Plaintiff asserts this claim on behalf of herself and all similarly situated
11 class members under New York law and all states' laws that do not conflict with New
12 York law.

13 147. Defendant was unjustly enriched at the expense of Plaintiff and each other
14 class member by virtue of their paying for Defendant's Enhancement Serums. Plaintiff
15 and each other class member conferred a direct benefit on Defendant by purchasing
16 Defendant's Enhancement Serums either directly from Defendant or through a reseller.
17 Defendant maintained a strict list of authorized resellers during the class period.

18 148. Defendant profited immensely from selling the Enhancement Serums that
19 carried undisclosed risks.

20 149. Plaintiff and each other class member were unjustly deprived of money
21 obtained by Defendant as a result of the improper amounts paid for Defendant's
22 Enhancement Serums. It would be inequitable and unconscionable for Defendant to
23 retain the profit, benefit, and other compensation obtained from Plaintiff and each other
24 class member as a result of Defendant's wrongful conduct alleged.

25 150. In the alternative to the other causes of actions alleged herein, Plaintiff and
26 each other class member have no adequate remedy at law.

27 151. Although Plaintiff does not seek to recover for physical injuries,
28 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical

1 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-
2 cellular or structural impact on Plaintiff's and each other class member's face and eye
3 area.

4 152. Plaintiff and each other class member are entitled to seek and do seek
5 restitution from Defendant as well as an order from this Court requiring disgorgement of
6 all profits, benefits, and other compensation obtained by Defendant's by virtue of its
7 wrongful conduct.

8 **PRAYER FOR RELIEF**

9 WHEREFORE, Plaintiff prays for the following judgment:

- 10 a. An order certifying this action as a class action;
- 11 b. An order appointing Plaintiff as Class Representative, and appointing
12 undersigned counsel as Class Counsel to represent the Class;
- 13 c. A declaration that Defendant is liable pursuant to each and every one of the
14 above-enumerated causes of action;
- 15 d. An order awarding appropriate preliminary and/or final injunctive relief
16 against the conduct of Defendant described herein;
- 17 e. Payment to Plaintiff and class members of all damages, exemplary or
18 punitive damages, and/or restitution associated with the conduct for all causes of
19 action in an amount to be proven at trial, including but not limited to the full
20 amounts paid or reimbursed for Enhancement Serums and Defendant's ill-gotten
21 gains;
- 22 f. An award of attorneys' fees, expert witness fees, and costs, as provided by
23 applicable law and/or as would be reasonable from any recovery of monies
24 recovered for or benefits bestowed on the class members;
- 25 g. An award of statutory penalties to the extent available;
- 26 h. Interest as provided by law, including but not limited to pre-judgment and
27 post-judgment interest as provided by rule or statute; and
- 28 i. Such other and further relief as this Court may deem just, equitable, or

1 proper.

2
3 **JURY DEMAND**

4 Plaintiff respectfully requests a trial by jury on all causes of action so triable.

5
6 Dated: October 4, 2024

Respectfully submitted,

7 **FARNESE P.C.**

8 By: /s/Peter J. Farnese
9 Peter J. Farnese

10 **HONIK LLC**

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This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: [Class Action Lawsuit Alleges RevitaLash, RevitaBrow Serums Can Cause Undisclosed Side Effects](#)
