| | Case 3:22-cv-02803-AGT Document 1 | Filed 05/12/22 Page 1 of 18 | | | | |
|----|--|--|--|--|--|--|
| | | | | | | |
| 1 | EDELSBERG LAW, P.A | | | | | |
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| 3 | (Cal. Bar No. 330990) 1925 Century Park E., #1700 | | | | | |
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| 5 | | | | | | |
| 6 | 1. 510-450-5555 | | | | | |
| 7 | Attorneys for Plaintiff and Proposed Class | | | | | |
| 8 | 11101 neys for 1 tunniff and 1 roposed Cluss | | | | | |
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| 11 | UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA | | | | | |
| 12 | SHARON PIZARRO, individually | Case No. | | | | |
| 13 | and on behalf of all others similarly | CLASS ACTION | | | | |
| 14 | situated, | COMPLAINT FOR | | | | |
| 15 | Plaintiff, | VIOLATIONS OF THE | | | | |
| 16 | VS. | TELEPHONE CONSUMER PROTECTION ACT, 47 U.S.C. §§ | | | | |
| 17 | | 227, <i>ET SEQ</i> . (TCPA) | | | | |
| 18 | QUINSTREET, INC., | JURY TRIAL DEMANDED | | | | |
| 19 | Defendant. | JUNI INIAL DEMANDED | | | | |
| 20 | | | | | | |
| 21 | CLASS ACTION | <u>COMPLAINT</u> | | | | |
| 22 | 1. Plaintiff, Sharon Pizarro, | brings this action against Defendant, | | | | |
| 23 | Quinstreet, Inc., to secure redress for violations of the Telephone Consumer | | | | | |
| 24 | Protection Act ("TCPA"), 47 U.S.C. § 227. | | | | | |
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| 28 | CLASS ACTION | J COMPLAINT | | | | |
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NATURE OF THE ACTION

2 2. This is a putative class action pursuant to the Telephone Consumer
3 Protection Act, 47 U.S.C. §§ 227, *et seq.* (the "TCPA").

3. Utilizing its website, www.amone.com, Defendant harvests consumer lead information and telephone numbers by promising quotes for loans to purchase boats and cars, home improvement loans, and loans for other consumer goods.

4. In reality, however, Defendant is not a lender but a marketing company that sells consumer contact information to lenders and even receives referral fees from lenders for doing so.

5. The form Defendant uses on its website to collect phone numbers
includes an orange button which states "See My Rates" as shown below:

Last step to get your quotes

Phone

EMAIL

PHONE (

| : | EMAIL | | | | |
|---|---|--|--|--|--|
| | We encrypt your information using 256 SSL technology. | | | | |
| | | | | | |
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6. But there are no "Rates" on Defendant's website. Defendant acquires consumers' contact information and sells it to lenders.

CLASS ACTION COMPLAINT

- 7. As part of its efforts to market itself and its clients, Defendant also uses prerecorded messages without first obtaining the required express written consent.

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Plaintiff was one such target of Defendant's unsolicited robocalls.

9. Through this action, Plaintiff seeks injunctive relief to halt Defendant's unlawful conduct, which has resulted in the invasion of privacy, harassment, aggravation, and disruption of the daily life of thousands of individuals. Plaintiff also seeks statutory damages on behalf of Plaintiff and members of the Class, and any other available legal or equitable remedies.

JURISDICTION AND VENUE

10. This Court has federal question subject matter jurisdiction over this 10 action pursuant to 28 U.S.C. § 1331, as the action arises under the Telephone Consumer Protection Act, 47 U.S.C. §§ 227, et seq. ("TCPA"). 12

11. The Court has general jurisdiction over Defendant and venue is proper 13 in this District because Defendant resides in this District in Foster City, California. 14

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PARTIES

12. Plaintiff is a natural person who, at all times relevant to this action, was 16 a resident of Westchester County, New York. 17

Defendant is a California corporation whose principal office is located 13. 18 at 950 Tower Lane 6th Floor, Foster City, CA 94404. Defendant directs, markets, 19 and provides its business activities throughout the United States, including 20 throughout the state of California. 21

14. Unless otherwise indicated, the use of Defendant's name in this 22 Complaint includes all agents, employees, officers, members, directors, heirs, 23 successors, assigns, principals, trustees, sureties, subrogees, representatives, 24 vendors, and insurers of Defendant. 25

<u>THE TCPA</u>

15. The TCPA prohibits: (1) any person from calling a cellular telephone 1 number; (2) using an automatic telephone dialing system or an artificial or 2 prerecorded voice; (3) without the recipient's prior express consent. 47 U.S.C. § 3 227(b)(1)(A). 4

16. The TCPA exists to prevent communications like the ones described within this Complaint. See Mims v. Arrow Fin. Servs., LLC, 132 S. Ct. 740, 744 (2012).

17. In an action under the TCPA, a plaintiff must show only that the 8 defendant "called a number assigned to a cellular telephone service using an 9 automatic dialing system or prerecorded voice." Breslow v. Wells Fargo Bank, N.A., 10 857 F. Supp. 2d 1316, 1319 (S.D. Fla. 2012), aff'd, 755 F.3d 1265 (11th Cir. 2014). 11

The Federal Communications Commission ("FCC") is empowered to 18. 12 issue rules and regulations implementing the TCPA. According to the FCC's 13 findings, calls in violation of the TCPA are prohibited because, as Congress found, 14 15 automated or prerecorded telephone calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls can be costly and inconvenient. 16 The FCC also recognized that wireless customers are charged for incoming calls 17 whether they pay in advance or after the minutes are used. Rules and Regulations 18 Implementing the Telephone Consumer Protection Act of 1991, CG Docket No. 02-19 278, Report and Order, 18 FCC Rcd 14014 (2003). 20

In 2012, the FCC issued an order further restricting automated 19. 21 telemarketing calls, requiring "prior express written consent" for such calls. See In 22 the Matter of Rules & Regulations Implementing the Tel. Consumer Prot. Act of 1991, 27 F.C.C.R. 1830, 1838 ¶ 20 (Feb. 15, 2012) (emphasis supplied).

FACTS

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20. On or about November 13, 2021, Defendant caused a prerecorded voice message to be transmitted to Plaintiff's cellular telephone number ending in 5392 ("5392 Number") from the telephone number 914-202-4574.

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21. The prerecorded messages included a prerecorded voice which identified itself as calling from "Amone" and asked Plaintiff to call Defendant back at "855-211-2530". The message said that the caller would like to "help" with Plaintiff's "financial situation".

8 22. At the time Plaintiff received these prerecorded voice messages
9 Plaintiff was the subscriber and/or sole user of the 5392 Number.

1023. Defendant's prerecorded message calls constitute11telemarketing/advertising because their purpose was to promote Defendant's12business, goods and services.

13 24. Upon information and belief, Defendant caused similar prerecorded
14 messages to be sent to individuals residing within this judicial district using the
15 names of AmOne and/or GuideToLenders.

25. Plaintiff is not the only person who has received prerecorded messages
from Defendant using the names AmOne and GuideToLenders as shown below:

| 18 | (561) 948-0629 |
|----|---|
| 19 | De Beach Get All Info on 561-948-0629 |
| 20 | Boca Raton Fort Classifierdale |
| 21 | Boca Ration, FL US |
| 22 | Typical Messages 🗸 |
| 23 | Hi, this is Natalie calling from Geico lenders. Regarding your recent personal loan request for a quick review of your file will come to that we can assist you please call us back at 855- 211-2530, anytime before 8:00 PM eastern time today, thanks talk to you soon. |
| 24 | Hi this is Alison calling from M1 regarding your recent loan request after a quick review of |
| 25 | your file we're confident we can assist you. Please give us a call back at 1-800-781-5187 any- time before 9:00 PM Eastern. That's 1-800-781-5187. Thanks talk to you soon. |
| 26 | |
| 27 | ¹ directory.youmail.com/directory/phone/5619480629 |
| 28 | |
| | CLASS ACTION COMPLAINT |
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| Goo | Get All Info on 855-211-2530 |
|-------|--|
| Туріс | us cal Messages 🗸 |
| 00 | Hi, this is Natalie. Hi, this is Natalie from Geico lenders. Again, we haven't been able to get in contact with you. I'd like to help you with your financial request, but this may be my last call as I haven't been able to get a hold of you if you want to call me back you can reach me at 855-211-2530 hope to speak with you soon. |
| | |
| 00 | Hi there. Hi, there. This is Natalie with M one again, I'd like to help you with your financial request, but it looks like I missed you please give me a call back at your soonest conve- nience at 855-211-2530 hope to speak with you soon. |
| | |
| 00 | Hi, this is Natalie calling from Geico lenders. Regarding your recent personal loan request for a quick review of your file will come to that we can assist you please call us back at 855- 211-2530, anytime before 8:00 PM eastern time today, thanks talk to you soon. |
| | |
| 00 | Hi this is Alison calling from M1 regarding your recent loan request after a quick review of your file we're confident we can assist you. Please give us a call back at 1-800-781-5187 any- time before 9:00 PM Eastern. That's 1-800-781-5187. Thanks talk to you soon. |
| | |
| | |

| ♠ 855-211-2530 | ٩ |
|--|---------------------------------------|
| BALTIMORE JOE 17 Feb 2015 | 491 0 1 6 0 |
| Home Depot calling to see if need windows through a company called Q | vierteet |
| Caller: Quinstreet/HOme Depot Call type: Telemarketer | unstreet. |
| Reply ! | |
| fedup table 2015 | #1 o 16 |
| 12 Jun 2015 | |
| I wish this people leave messages, they keep calling but do not leave a idiots | any messages. VERY annoying. |
| Call type: Telemarketer Reply ! | |
| s | 4 • 6 |
| 2 Aug 2019 1 reply | |
| Called yesterday and today. Claims to be Geico about a real estate loan. | |
| Call type: Scam suspicion | |
| Reply ! | 3 |
| | |
| SIR replies to S 25 Oct 2019 | 4 • • • |
| I too got a call from this number claiming to be Geico, about a loa | n, I thought they only did insurance |
| Reply ! | |
| Dallas | 4 • 6 |
| 29 Oct 2019 | · · · · |
| | ne to call back cause they can get me |
| They left a message and said "This is Guide to Lenders" wanted m | |
| a loan. Caller: 8552112530 | |
| a loan. | |
| a loan. Caller: 8552112530 Call type: Scam suspicion | |

1 26. At no point in time did Plaintiff provide Defendant with her prior 2 express written consent to be contacted for marketing purposes by prerecorded 3 messages from Defendant.

27. The form that Defendant uses to collect telephone numbers from consumers is depicted below (the "Amone Form"):

4

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6 Last step to get your quotes 7 8 Phone PHONE () 9 10 EMAIL 11 12 We encrypt your information using 256 SSL technology 13 14 15 16 By clicking See My Rates, you agree to the following: To AmOne's Privacy Notice, Terms of Use, and Consent to 17 Receive Electronic Communications To share my information with up to five potential callers, 18 lenders, or debt relief partners, for AmOne, and for them and/or AmOne to contact you (including by automated dialing 19 systems, prerecorded messages and text) for marketing purposes by telephone, mobile device (including SMS and MMS), and/or email, even if you are on a corporate, state or 20 national Do Not Call list. Consent is not required in order to purchase goods and services and you may choose instead to contact a customer care representative at 1-800-781-5187. 21 22 You authorize AmOne to obtain your credit report and Social Security Number from a credit bureau to verify your identity and match you with up to five lenders or debt relief providers. 23 You further authorize AmOne to provide to these lenders your full Social Security. You further authorize these lenders separately to obtain your consumer credit report, credit score, 24 and other information from one or more consumer reporting agencies to verify your identity and provide you with quotes. 25 26 27 28 CLASS ACTION COMPLAINT 8

28. As demonstrated by the above, the disclosure in the Amone Form "is the antithesis of conspicuous. It is printed in a tiny gray font considerably smaller than the font used in the surrounding website elements, and indeed in a font so small 3 that it is barely legible to the naked eye. The comparatively larger font used in all of the surrounding text naturally directs the user's attention everywhere else. And the textual notice is further deemphasized by the overall design of the webpage, in which other visual elements draw the user's attention away from the barely readable critical text." See Berman v. Freedom Fin. Network, LLC, No. 20-16900, 2022 U.S. App. LEXIS 9083, at *15 (9th Cir. Apr. 5, 2022)

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Moreover, Defendant forces consumers to provide their telephone 29. numbers when completing the Amone Form.

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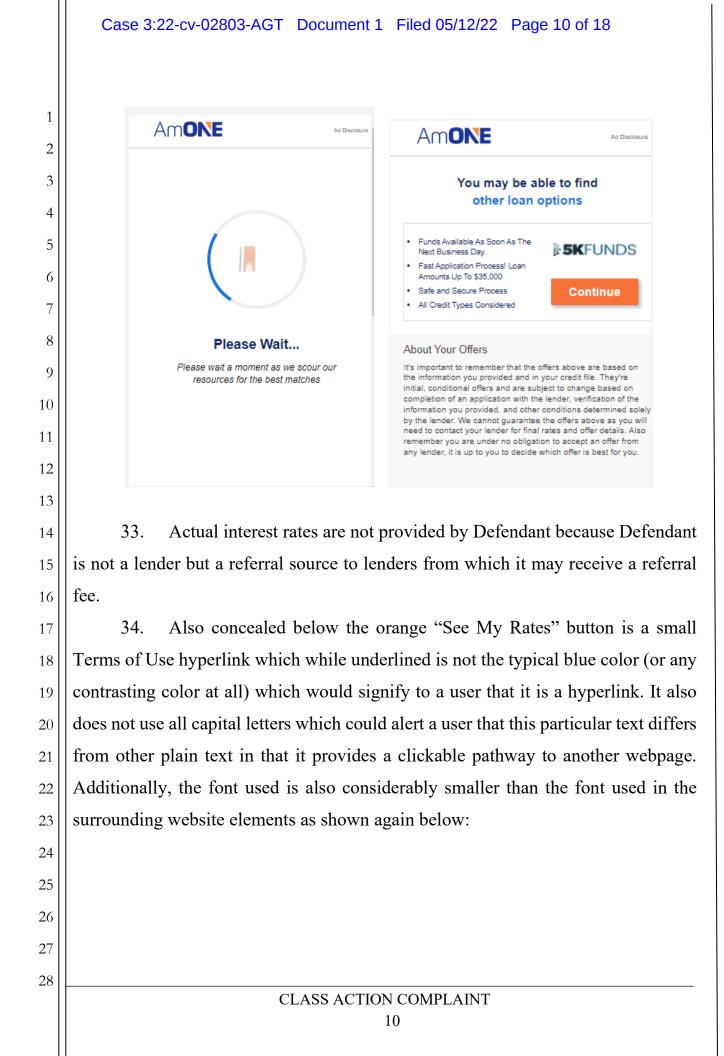
28

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Defendant obscures its intention to send the consumer prerecorded 30. marketing calls in small grey font underneath the big orange "See My Rates" button.

31. The Amone Form also collects phone numbers under false pretense as 14 shown by its use of large blue sentence at the top of the form which states "Last step 15 to get your quotes" and the use of a "See My Rates" button at the bottom which 16 when clicked does not provide the user with any actual interest rates or loan offers. 17

Instead, when the "See My Rates" button is clicked, the user is taken to 32. 18 the two following screens - neither of which provide actual interest rates or loan 19 offers: 20



| | Case 3:22-cv-02803-AGT Document 1 Filed 05/12/22 Page 11 of 18 | | | | |
|----------|---|--|--|--|--|
| | | | | | |
| 1 | Last step to get your quotes | | | | |
| 2 | Phone | | | | |
| 3 | PHONE () | | | | |
| 4 | * EMAIL | | | | |
| 5 | | | | | |
| 6 | We encrypt your information using 256 SSL technology. | | | | |
| 7 | | | | | |
| 8 | See My Rates | | | | |
| 10 | By clicking See My Rates, you agree to the following: To AmOne's <u>Privacy Notice</u> , <u>Terms of Use</u> , and <u>Consent to</u> | | | | |
| 11 | Receive Electronic Communications To share my information with up to five potential callers, | | | | |
| 12 | lenders, or debt relief partners, for AmOne, and for them and/or AmOne to contact you (including by automated dialing systems, prerecorded messages and text) for marketing | | | | |
| 13 | purposes by telephone, mobile device (including SMS and MMS), and/or email, even if you are on a corporate, state or national Do Not Call list. Consent is not required in order to purchase goods and services and you may choose instead to | | | | |
| 14 | contact a customer care representative at 1-800-781-5187. | | | | |
| 15 | You authorize AmOne to obtain your credit report and Social Security Number from a credit bureau to verify your identity and match you with up to five lenders or debt relief providers. | | | | |
| 16 | You further authorize AmOne to provide to these lenders your full Social Security. You further authorize these lenders separately to obtain your consumer credit report, credit score, and other information from one or more consumer reporting | | | | |
| 17 | and other information from one or more consumer reporting agencies to verify your identity and provide you with quotes. | | | | |
| 18 | | | | | |
| 19 | 35. If the Terms of Use button is clicked, the user is taken to a completely | | | | |
| 20 | different website page which contains an arbitration agreement. But nowhere in the | | | | |
| 21 | Amone Form is arbitration ever mentioned. Nor is assent to the Terms of Use or | | | | |
| 22 | arbitration mentioned within the orange "See My Rates" button. There is also no box | | | | |
| 23 | to check or button to click which would unambiguously manifest a user's assent to | | | | |
| 24 | the Terms of Use or the arbitration agreement. | | | | |
| 25 | 36. As arbitration is not mentioned anywhere on the Amone Form there can | | | | |
| 26 | be no question that Plaintiff had no actual knowledge of the arbitration agreement. | | | | |
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| 20 | CLASS ACTION COMPLAINT | | | | |
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37. Furthermore, the design and writing of the Amone Form cannot provide
 reasonably conspicuous notice of the terms to which a consumer is bound including
 the arbitration agreement.

38. Defendant's unsolicited prerecorded message caused Plaintiff additional harm, including invasion of privacy, aggravation, annoyance, intrusion on seclusion, trespass, and conversion. Defendant's call also inconvenienced Plaintiff and caused disruption to Plaintiff's daily life.

CLASS ALLEGATIONS

PROPOSED CLASS

39. Plaintiff brings this case as a class action pursuant to Fed. R. Civ. P. 23,
on behalf of herself and all others similarly situated.

40. Plaintiff brings this case on behalf of the Class defined as follows:

NO CONSENT CLASS: All persons in the United States who, within four years prior to the filing of this action, (1) Defendant placed a call using a prerecorded or artificial voice message (2) regarding property, goods, and/or services.

41. Plaintiff reserves the right to modify the Class definitions as warranted
as facts are learned in further investigation and discovery.

42. Defendant and its employees or agents are excluded from the Class.
Plaintiff does not know the number of members in the Class but believes the Class
members number in the several thousands, if not more.

NUMEROSITY

43. Upon information and belief, Defendant has placed automated calls to
cellular telephone numbers belonging to thousands of consumers throughout the
United States without their prior express consent. The members of the Class,
therefore, are believed to be so numerous that joinder of all members is
impracticable.

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44. The exact number and identities of the members of the Class are unknown at this time and can only be ascertained through discovery. Identification of the Class members is a matter capable of ministerial determination from Defendant's call records.

COMMON QUESTIONS OF LAW AND FACT

45. There are numerous questions of law and fact common to members of the Class which predominate over any questions affecting only individual members of the Class. Among the questions of law and fact common to the members of the Class are:

- 10a. Whether Defendant made non-emergency calls to Plaintiff's and11Class members' telephones using a prerecorded message;
 - b. Whether Defendant can meet its burden of showing that it obtained prior express written consent to make such calls;
 - c. Whether Defendant's conduct was knowing and willful;
 - d. Whether Defendant is liable for damages, and the amount of such damages; and
 - e. Whether Defendant should be enjoined from such conduct in the future.

46. The common questions in this case are capable of having common
answers. If Plaintiff's claim that Defendant routinely transmits calls to telephone
numbers assigned to cellular telephone services is accurate, Plaintiff and the Class
members will have identical claims capable of being efficiently adjudicated and
administered in this case.

TYPICALITY

47. Plaintiff's claims are typical of the claims of the Class members, as
they are all based on the same factual and legal theories.

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PROTECTING THE INTERESTS OF THE CLASS MEMBERS

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CLASS ACTION COMPLAINT

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48. Plaintiff is a representative who will fully and adequately assert and protect the interests of the Class, and has retained competent counsel. Accordingly, Plaintiff is an adequate representative and will fairly and adequately protect the interests of the Class.

PROCEEDING VIA CLASS ACTION IS SUPERIOR AND ADVISABLE

A class action is superior to all other available methods for the fair and 49. 6 efficient adjudication of this lawsuit, because individual litigation of the claims of 7 all members of the Class is economically unfeasible and procedurally impracticable. 8 While the aggregate damages sustained by the Class are in the millions of dollars, 9 the individual damages incurred by each member of the Class resulting from 10 Defendant's wrongful conduct are too small to warrant the expense of individual 11 lawsuits. The likelihood of individual Class members prosecuting their own separate 12 claims is remote, and, even if every member of the Class could afford individual 13 litigation, the court system would be unduly burdened by individual litigation of 14 15 such cases.

50. The prosecution of separate actions by members of the Class would create a risk of establishing inconsistent rulings and/or incompatible standards of conduct for Defendant. For example, one court might enjoin Defendant from performing the challenged acts, whereas another may not. Additionally, individual actions may be dispositive of the interests of the Class, although certain class members are not parties to such actions.

COUNT I <u>Violations of the TCPA, 47 U.S.C. § 227(b) and § 64.1200(a)</u> (On Behalf of Plaintiff and the Class)

51. Plaintiff re-alleges and incorporates the foregoing allegations set forth
in paragraphs 1 through 36 as if fully set forth herein.

52. It is a violation of the TCPA to make "any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using any ...artificial or prerecorded voice to any telephone number assigned to a ... cellular telephone service" 47 U.S.C. § 227(b)(1)(A)(iii).

53. It is a violation of the TCPA regulations promulgated by the FCC to "initiate any telephone call...using an... artificial or prerecorded voice to any telephone number assigned to a paging service, cellular telephone service, specialized mobile radio service, or other radio common carrier service, or any service for which the called party is charged for the call." 47 C.F.R. § 64.1200(a)(1)(iii).

54. It is a violation of the TCPA regulations promulgated by the FCC to "initiate any telephone call to any residential line using an artificial or prerecorded voice to deliver a message without the prior express written consent of the called party". 47 C.F.R. § 64.1200(a)(3).

55. It is a violation of the TCPA to "initiate any telephone call to any residential telephone line using an artificial or prerecorded voice to deliver a message without the prior express consent of the called party...." 47 U.S.C. § 227(b)(1)(B).

56. Additionally, it is a violation of the TCPA regulations promulgated by the FCC to "[i]nitiate, or cause to be initiated, any telephone call that includes or introduces an advertisement or constitutes telemarketing, ...artificial or prerecorded voice ...other than a call made with the prior express written consent of the called party or the prior express consent of the called party when the call is made..." 47 C.F.R. § 64.1200(a)(2).

57. Defendant used artificial and/or prerecorded voice messages to make non-emergency telephone calls to the telephones of Plaintiff and other members of the Class.

58. Defendant did not have prior express written consent to call the cell phones of Plaintiff and the other members of the putative Class when its calls were made and/or failed to honor opt-out requests regarding its prerecorded solicitations.

59. Defendant has, therefore, violated §§ 227(b) and 64.1200(a) by using artificial and/or prerecorded voice messages to make non-emergency telephone calls to the telephones of Plaintiff and the other members of the putative Class without their consent.

60. Defendant knew that it did not have consent to make these calls, and knew or should have known that it was using prerecorded messages. The violations were therefore willful or knowing.

61. As a result of Defendant's conduct and pursuant to § 227(b)(3) of the
TCPA, Plaintiff and the other members of the putative Class were harmed and are
each entitled to a minimum of \$500.00 in damages for each violation. Plaintiff and
the members of the Class are also entitled to an injunction against future calls. *Id*.

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PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of the Class, prays for
 the following relief:

- a) An order certifying this case as a class action on behalf of the Class as defined above, and appointing Plaintiff as the representative of the Class and Plaintiff's counsel as Class Counsel;
- b) An award of actual and statutory damages for Plaintiff and each member of the Class;

CLASS ACTION COMPLAINT

| 1 | c) As a result of Defendant's negligent violations of 47 U.S.C. §§ 227, et |
|----|---|
| 2 | seq., and 47 C.F.R. § 64.1200, Plaintiff seeks for Plaintiff and each |
| 3 | member of the Class \$500.00 in statutory damages for each and every |
| 4 | violation pursuant to 47 U.S.C. § 227(b)(3). |
| 5 | d) As a result of Defendant's knowing and/or willful violations of 47 |
| 6 | U.S.C. §§ 227, et seq., and 47 C.F.R. § 64.1200, Plaintiff seeks for |
| 7 | Plaintiff and each member of the Class treble damages, as provided by |
| 8 | statute, up to \$1,500.00 for each and every violation pursuant to 47 |
| 9 | U.S.C. § 227(b)(3). |
| 10 | e) An order declaring that Defendant's actions, as set out above, violate |
| 11 | the TCPA; |
| 12 | f) An injunction requiring Defendant to cease all unsolicited call activity |
| 13 | without obtaining consent first and to otherwise protect the interests of |
| 14 | the Class; |
| 15 | g) Such further and other relief as the Court deems necessary. |
| 16 | JURY DEMAND |
| 17 | Plaintiff hereby demand a trial by jury. |
| 18 | DOCUMENT PRESERVATION DEMAND |
| 19 | Plaintiff demands that Defendant take affirmative steps to preserve all records, |
| 20 | lists, electronic databases or other itemization of telephone numbers associated with |
| 21 | Defendant and the calls as alleged herein. |
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| 28 | CLASS ACTION COMPLAINT |
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| | Case 3:22-cv-02803-AGT Document 1 Filed 05/12/22 Page 18 of 18 |
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| | |
| 1 | Respectfully submitted, |
| 2 | |
| 3 | Dated: May 12, 2022 |
| 4 | |
| 5 | EDELSBERG LAW, P.A |
| 6 | /s/Scott Edelsberg |
| 7 | Scott Edelsberg (Cal. Bar No. 330990) |
| 8 | 1925 Century Park E., #1700 |
| 9 | Los Angeles, CA 90067 E: Scott@Edelsberglaw.com |
| 10 | T: 310-438-5355 |
| 11 12 | Attorneys for Plaintiff and the Proposed |
| 12 | Class |
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| 20 | CLASS ACTION COMPLAINT |
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JS-CAND 44 (Rev. 10/2020) Case 3:22-cv-02803-AGT_Document 1-1_Filed 05/12/22 Page 1 of 2 CIVIL COVER SHEET

The JS-CAND 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

| I. (a) PLAINTIFFS SHARON PIZARRO, individually and on behalf of all others similarly situat | | DEFENDANTS QUINSTREET, INC., | | | |
|---|---|---------------------------------|--|--|--|
| (b) County of Residence of First Listed Plaintiff Westchester County, New York (EXCEPT IN U.S. PLAINTIFF CASES) | (IN U.S. PLAINTIFF CASES ONLY) | | | | |
| | NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. | | | | |
| (c) Attorneys (Firm Name, Address, and Telephone Number) | Attorneys (If Known) | | | | |
| Scott Edelsberg Cal. Bar No. 330990) 1925 Century Park E., #1700 Los Angeles, CA 90067 E: Scott@Edelsberglaw.com T: 310-438-5355 | | | | | |
| II. BASIS OF JURISDICTION (Place an "X" in One Box Only) | III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant) | | | | |
| | PTF DEF PTF DEF | | | | |
| 1 U.S. Government Plaintiff \times 3 Federal Question (U.S. Government Not a Party) | Citizen of This State 1 Incorporated <i>or</i> Principal Place 4 4 of Business In This State | | | | |
| 2 U.S. Government Defendant 4 Diversity (Indicate Citizenship of Parties in Item III) | Citizen of Another State 2 2 Incorporated and Principal Place 5 5 of Business In Another State | | | | |
| (indicate Chizenship 6) Farites in item 111) | Citizen or Subject of a 3 5 Foreign Nation 6 6 | | | | |

| IV. NATURE OF SUIT (Place an "X" in One Box Only) | | | | | | |
|--|--|--|---|---|--|--|
| CONTRACT TORTS | | FORFEITURE/PENALTY | BANKRUPTCY | OTHER STATUTES | | |
| CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment Of Veteran's Benefits 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment | TOI PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury | PERSONAL INJURY 365 Personal Injury – Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 369 Asbestos Personal Injury Product Liability 360 Other Fraud 370 Other Personal Property Damage | 625 Drug Related Seizure of Property 21 USC § 881 690 Other 1 70 Fair Labor Standards Act Relations 720 Labor/Management Relations 740 Railway Labor Act 751 Family and Medical Leave Act 790 Other Labor Litigation 791 Employee Retirement Income Security Act 1 | f 422 Appeal 28 USC § 158 423 Withdrawal 28 USC § 157 7 80 Qui Tam (31 USC § 3729(a)) 7 PROPERTY RIGHTS 7 820 Copyrights 830 Patent 835 Patent—Abbreviated New Drug Application 840 Trademark 880 Defend Trade Secrets Act of 2016 7 80C1AL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) 7 FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC § 7609 7 0 20 Constitutionality of State Statutes | | |
| of Veteran's Benefits 160 Stockholders' Suits | 362 Personal Injury -Medical Malpractice | 385 Property Damage Product Liability | | | 490 Cable/Sat TV | |
| 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property V. ORIGIN (Place an X 1 Original 2 | | PRISONER PETITIONS HABEAS CORPUS 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty OTHER 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee- Conditions of Confinement Remanded from 4 Reinst | 462 Naturalization Application 465 Other Immigration Actions ated or 5 Transferred from | | × 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State | |
| Proceeding State Court Appellate Court Reopened Another District (specify) Litigation-Transfer Litigation-Direct File VI. CAUSE OF ACTION Cite the U.S. Civil Statute under which you are filing (Do not cite iurisdictional statutes unless diversity): 47 U.S.C. § 227 Brief description of cause: Violations of the Telephone Consumer Protection Act Manual Construction Manual Construction | | | | | | |
| VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, Fed. R. Civ. P. DEMAND \$ CHECK YES only if demanded in complaint: JURY DEMAND: CHECK YES only if demanded in complaint: Yes | | | | | | |
| | VIII. RELATED CASE(S), IF ANY (See instructions): JUDGE DOCKET NUMBER | | | | | |
| IX. DIVISIONAL ASSIGNMENT (Civil Local Rule 3-2) (Place an "X" in One Box Only) × SAN FRANCISCO/OAKLAND SAN JOSE | | | | | | |

DATE 05/12/2022

SIGNATURE OF ATTORNEY OF RECORD

/s/ Scott Edelsberg

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS-CAND 44

Authority For Civil Cover Sheet. The JS-CAND 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.** a) **Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)."
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Federal Rule of Civil Procedure 8(a), which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 - (1) United States plaintiff. Jurisdiction based on 28 USC §§ 1345 and 1348. Suits by agencies and officers of the United States are included here.
 - (2) <u>United States defendant</u>. When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 - (3) Federal question. This refers to suits under 28 USC § 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 - (4) <u>Diversity of citizenship</u>. This refers to suits under 28 USC § 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- **III. Residence (citizenship) of Principal Parties.** This section of the JS-CAND 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.
 - (1) Original Proceedings. Cases originating in the United States district courts.
 - (2) <u>Removed from State Court</u>. Proceedings initiated in state courts may be removed to the district courts under Title 28 USC § 1441. When the petition for removal is granted, check this box.
 - (3) <u>Remanded from Appellate Court</u>. Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 - (4) Reinstated or Reopened. Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
 - (5) <u>Transferred from Another District</u>. For cases transferred under Title 28 USC § 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 - (6) <u>Multidistrict Litigation Transfer</u>. Check this box when a multidistrict case is transferred into the district under authority of Title 28 USC § 1407. When this box is checked, do not check (5) above.
 - (8) <u>Multidistrict Litigation Direct File</u>. Check this box when a multidistrict litigation case is filed in the same district as the Master MDL docket.

Please note that there is no Origin Code 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC § 553. <u>Brief Description</u>: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Federal Rule of Civil Procedure 23.

Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

- VIII. Related Cases. This section of the JS-CAND 44 is used to identify related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.
- IX. Divisional Assignment. If the Nature of Suit is under Property Rights or Prisoner Petitions or the matter is a Securities Class Action, leave this section blank. For all other cases, identify the divisional venue according to Civil Local Rule 3-2: "the county in which a substantial part of the events or omissions which give rise to the claim occurred or in which a substantial part of the property that is the subject of the action is situated."

Date and Attorney Signature. Date and sign the civil cover sheet.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Operator of AmOne.com Hit with Class</u> <u>Action Over Alleged Robocalls</u>