

OWNER'S LETTER

SEP - 7 2004

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2004 model year Nissan Maxima vehicles, equipped with the SkyView Roof.

Reason for Recall

The tempered glass for the SkyView Roof may not have been cooled properly after the forming process, which could create excessive internal stress in the glass. This could eventually cause the glass to shatter into small pebble-like pieces and injure vehicle occupants. This issue does not affect Maxima vehicles equipped with the power glass sunroof.

What Nissan Will Do

The glass in the SkyView Roof will be inspected and replaced if required.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

Until your vehicle is repaired, you may wish to keep the shade for the SkyView roof closed. If the glass should break, this will help reduce the chance that broken glass will unexpectedly fall inside the occupant compartment.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7251). You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4238.

If you have paid to have a SkyView Roof replaced prior to this campaign, you may be eligible for reimbursement of the related expense. Contact Nissan Consumer Affairs at the number listed above for additional information on how to obtain a reimbursement.

Federal regulations require that any vehicle lessee receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.