#### UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

JENNIFER MIZRAHI, on behalf of herself and all others similarly situated,

Plaintiffs,

-against-

COMPUTER CREDIT, INC.

Defendant.

# <u>CIVIL ACTION</u> CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff JENNIFER MIZRAHI (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through her attorneys, Daniel Cohen, PLLC, against Defendant COMPUTER CREDIT, INC. (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

# JURISDICTION AND VENUE

- The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 2. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

#### NATURE OF THE ACTION

- 3. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's actions of using an unfair and unconscionable means to collect a debt.
- 4. Defendant's actions violated § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("<u>FDCPA</u>") which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.

5. Plaintiff is seeking damages, and declaratory and injunctive relief.

# **PARTIES**

- Plaintiff is a natural person and a resident of the State of New York, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- Upon information and belief, Defendant's principal place of business is located in Winston Salem, NC.
- 8. Upon information and belief, Defendant is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.
- 9. Defendant is a "debt collector," as defined under the FDCPA under 15 U.S.C. § 1692a(6).

# **CLASS ALLEGATIONS**

- 10. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP")Rule 23, individually and on behalf of the following consumer class (the "Class"):
  - All New York consumers who received a collection letter from the Defendant attempting to collect an obligation owed, that states an interest charge without clarifying whether that interest is continuing to accrue, in violation of 15 U.S.C. §§1692g and 1692e, *et seq*.
  - The Class period begins one year to the filing of this Action.

11. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:

• Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons who have received debt collection letters and/or notices from Defendant that violate specific provisions of the FDCPA. Plaintiff is complaining of a standard form letter and/or notice that is sent to hundreds of persons (*See* **Exhibit A**, except that the

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undersigned attorney has, in accordance with Fed. R. Civ. P. 5.2 partially redacted the financial account numbers in an effort to protect Plaintiff's privacy);

- There are questions of law and fact which are common to the Class and which predominate over questions affecting any individual Class member. These common questions of law and fact include, without limitation:
  - a. Whether Defendant violated various provisions of the FDCPA;
  - b. Whether Plaintiff and the Class have been injured by Defendant's conduct;
  - c. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendant's wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
  - d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
- Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
- Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
- Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
- A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are likely to be encountered in the management of this class action.

- A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as monetary damages. If Defendant's conduct is allowed to proceed without remedy they will continue to reap and retain the proceeds of their ill-gotten gains.
- Defendant has acted on grounds generally applicable to the entire Class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the Class as a whole.

#### **ALLEGATIONS PARTICULAR TO JENNIFER MIZRAHI**

- 12. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered"1" through "11" herein with the same force and effect as if the same were set forth at length herein.
- Some time prior to December 5, 2016, an obligation was allegedly incurred by Plaintiff to Maimonides Medical Center.
- 14. The aforesaid obligation arose out of a transaction in which money, property, insurance or services, which are the subject of the transaction, are primarily for personal, family or household purposes.
- 15. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3) of the FDCPA.
- The alleged Maimonides Medical Center obligation is a "debt" as defined by 15 U.S.C. § 1692a(5).

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- 17. Maimonides Medical Center is a "creditor" as defined by 15 U.S.C.§ 1692a(4).
- 18. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3) of the FDCPA.
- 19. Defendant is a "debt collector" as defined by 15 U.S.C. § 1692a(6) of the FDCPA.
- 20. At a time better known to Defendant, Maimonides Medical Center, directly or through an intermediary, contracted Defendant to collect the Maimonides Medical Center debt.
- 21. In its effort to collect on the Maimonides Medical Center obligation, Defendant contacted Plaintiff by written correspondence on December 5, 2016. *See* Exhibit A.
- 22. The Letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. §1692a(6).
- 23. The Letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 24. The Letter states in pertinent part: "Pay the amount due to prevent further collection activity by Computer Credit, Inc."
- 25. Further, in regard to the current creditor Defendant's Letter merely states "Provider Detail: Maimonides Medical Center."
- 26. As set forth in the following Counts, Defendant's communication violated the FDCPA.

#### <u>First Count</u> Violation of 15 U.S.C. § 1692g <u>Validation of Debts</u>

- 27. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered"1" through "26" herein with the same force and effect as if the same were set forth at length herein.
- 28. 15 U.S.C. § 1692g provides that within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing certain enumerated information.

29. The written notice must contain the amount of the debt.

The written notice must contain the name of the creditor to whom the debt is owed.

- 30. The written notice must contain a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector.
- 31. The written notice must contain a statement that if the consumer notifies the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector.
- 32. The written notice must contain a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.
- 33. 24. A debt collector has the obligation, not just to convey the required information, but also to convey such clearly.
- 34. Even if a debt collector conveys the required information accurately, the debt collector nonetheless violates the FDCPA if that information is overshadowed or contradicted by other language in the communication.
- 35. Even if a debt collector conveys the required information accurately, the debt collector nonetheless violates the FDCPA if that information is overshadowed by other collection activities during the 30-day validation period following the communication.
- 36. The letter directs Plaintiff to "Pay the amount due to prevent further collection activity by Computer Credit, Inc."
- 37. This statement overshadows Plaintiff's absolute right to dispute the debt.

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- 38. This statement overshadows Plaintiff's absolute right to seek validation of the debt.
- 39. This statement overshadows Plaintiff's absolute right to request the name of the original creditor.
- 40. Pursuant to 15 U.S.C. § 1692g(b), if Plaintiff exercises the foregoing rights, Defendant must stop its collection efforts as a matter of law until Defendant satisfies Plaintiff's validation requests.
- 41. Such duty to stop collection efforts is not contingent upon Plaintiff making any payment to Defendant.
- 42. Defendant's letter would likely make the unsophisticated consumer uncertain as to her rights.
- 43. Defendant's letter would likely lead the unsophisticated consumer to believe that the only way to make Defendant stop its collection efforts is to make payment in full, contrary to law.
- 44. Defendant has therefore violated 15 U.S.C. § 1692g.

#### <u>Second Count</u> Violation of 15 U.S.C. § 1692g <u>Name of the Creditor to Whom the Debt is Owed</u>

- 45. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered"1" through "44" herein with the same force and effect as if the same were set forth at length herein.
- 46. 15 U.S.C. § 1692g provides that within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing certain enumerated information.
- 47. One such request is that the debt collector provide "the name of the creditor to whom the debt is owed." 15 U.S.C. § 1692g(a)(2).
- 48. A debt collector has the obligation not just to convey the name of the creditor to whom the debt is owed, but also to convey such clearly.

- 49. A debt collector has the obligation not just to convey the name of the creditor to whom the debt is owed, but also to state such explicitly.
- 50. Merely naming the creditor without specifically identifying the entity as the current creditor to whom the debt is owed is not sufficient to comply with 15 U.S.C. § 1692g(a)(2).
- 51. Even if a debt collector conveys the required information, the debt collector nonetheless violates the FDCPA if it conveys that information in a confusing or contradictory fashion so as to cloud the required message with uncertainty.
- 52. When determining whether the name of the creditor to whom the debt is owed has been conveyed clearly, an objective standard, measured by how the "least sophisticated consumer" would interpret the notice, is applied.
- 53. Defendant's letter fails to explicitly identify the name of the creditor to whom the debt is owed.
- 54. Defendant's December 5, 2016 letter to Plaintiff fails to identify any creditor to whom the debt is owed.
- 55. Indeed, Defendant's letter fails to identify any entity or individual as a "creditor."
- 56. Defendant's letter merely states, "PROVIDER DETAIL Maimonides Medical Center Bank TJX Rewards Credit Card."
- 57. The letter fails to indicate whether the "Provider Detail" refers to Plaintiff's creditor.
- 58. The letter fails to indicate whether the "Provider Detail" refers to the creditor to whom the debt is owed.
- 59. The letter fails to indicate whether the "Provider Detail" refers to the original creditor or the current creditor to whom the debt is owed.
- 60. Defendant's letter states, "Your overdue balance with Maimonides Medical Center has been referred to Computer Credit, Inc. for collection."

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- 61. The letter fails to indicate who referred the account to Defendant.
- 62. Defendant failed to clearly state the name of the creditor to whom the debt is owed.
- 63. The least sophisticated consumer would likely be confused as to the creditor to whom the debt is owed.
- 64. Defendant has violated § 1692g as it failed to clearly and explicitly convey the name of the creditor to whom the debt is owed.
- 65. Defendant could have taken the steps necessary to bring its actions within compliance with the FDCPA, but neglected to do so and failed to adequately review its actions to ensure compliance with the law.

#### <u>Third Count</u> Violation of 15 U.S.C. § 1692e <u>False or Misleading Representations</u>

- 66. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered"1" through "65" herein with the same force and effect as if the same were set forth at length herein.
- 67. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 68. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on any non-enumerated practice.
- 69. Collection notices are deceptive if they can be reasonably read to have two or more different meanings, one of which is inaccurate.
- 70. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 71. For purposes of 15 U.S.C. § 1692e, the failure to clearly and accurately identify the creditor to whom the debt is owed is unfair and deceptive to the least sophisticated consumer.

- 72. Because the collection letter in the instant case is reasonably susceptible to an inaccurate reading, as described above, it is deceptive within the meaning of 15 U.S.C. § 1692e.
- 73. Defendant violated § 1692e by using a false, deceptive and misleading representation in its attempt to collect a debt. *Datiz v. Int'l Recovery Assocs., Inc.*, No. 15CV3549ADSAKT, 2016
  WL 4148330 (E.D.N.Y. Aug. 4, 2016), motion for relief from judgment denied, No. 15CV3549ADSAKT, 2017 WL 59085 (E.D.N.Y. Jan. 4, 2017); *McGinty v. Prof'l Claims Bureau, Inc.*, No. 15CV4356SJFARL, 2016 WL 6069180 (E.D.N.Y. Oct. 17, 2016).
- 74. Defendant could have taken the steps necessary to bring its actions within compliance with the FDCPA, but neglected to do so and failed to adequately review its actions to ensure compliance with the law.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative and Daniel Cohen, PLLC, as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.
- Dated: Brooklyn, New York November 13, 2017

Respectfully submitted,

By: /s/ Daniel Cohen\_\_\_\_\_

Daniel Cohen, Esq. Daniel Cohen, PLLC 300 Cadman Plaza W, 12<sup>th</sup> floor Brooklyn, New York 11201 Phone: (646) 645-8482 Fax: (347) 665-1545 Email: Dan@dccohen.com *Attorneys for Plaintiff* 

#### **DEMAND FOR TRIAL BY JURY**

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a

trial by jury on all issues so triable.

/s/ Daniel Cohen Daniel Cohen, Esq.

Dated: Brooklyn, New York November 13, 2017

# JS 44 (Rev. 06/17) Case 1:17-cv-06611 Document 1 Line 11/13/17 Page 1 of 2 PageID #: 12

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)* 

I. (a) PLAINTIFFS JENNIFER MIZRAHI, on behalf of herself and all others similarly situated				DEFENDANTS COMPUTER CREDIT INC.			
(b) County of Residence of First Listed Plaintiff Kings (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, A DANIEL COHEN PLLC, 3 (646) 645-8482	•		11201,	Attorneys (If Known) 201,			
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II. BASIS OF JURISDI	<b>CTION</b> (Place an "X" in C	One Box Only)		<b>TIZENSHIP OF I</b> (For Diversity Cases Only)		AL PARTIES (	(Place an "X" in One Box for Plaintiff and One Box for Defendant)
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V. ORIGIN (Place an "X" in	ı One Box Only)	Confinement	l				
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VI. CAUSE OF ACTIO	ON 15 USC 1692 Brief description of co Defendant violate	ed the FDCPA					
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VIII. RELATED CASH IF ANY	<b>E(S)</b> (See instructions):	JUDGE			DOCKE	ET NUMBER	
DATE 11/13/2017		SIGNATURE OF AT		OF RECORD			
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RECEIPT # AM	10UNT	APPLYING IFP		JUDGE		MAG. JUD	GE

# Case 1:17-cv-06611 Document 1-1 Filed 11/13/17 Page 2 of 2 PageID #: 13 CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I,	DANIEL COHEN	counsel for PLAINTIFF		_, do hereby certify that the above captioned civil action is
in	eligible for compulsory arbit	tration for the following reas	son(s):	

- $\mathbf{X}$ monetary damages sought are in excess of \$150,000, exclusive of interest and costs,
- the complaint seeks injunctive relief,
- Question of law rather than question of  $\mathbf{X}$ the matter is otherwise ineligible for the following reason fact predominates **DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1**
- NONE

Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:

#### **RELATED CASE STATEMENT (Section VIII on the Front of this Form)**

Please list all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the court."

#### NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)

- Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk 1.) County: NO
- 2.) If you answered "no" above: a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk County?<sup>NO</sup>

b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District?YES

If your answer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or Suffolk County, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or Suffolk County?

(Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).

#### **BAR ADMISSION**

I am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court. X Yes No

Are you currently the subject of any disciplinary action (s) in this or any other state or federal court? (If yes, please explain)

	2
X	No

I certify the accuracy of all information provided above.

Yes

Signature: /s/ Daniel Cohen

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AO 440 (Rev. 06/12) Summons in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Eastern District of New York

)

JENNIFER MIZRAHI, on behalf of herself and all others similarly situated

 others similarly situated
 )

 Plaintiff(s)
 )

 V.
 )

 COMPUTER CREDIT INC.
 )

 Defendent(s)
 )

Civil Action No.

Defendant(s)

#### SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) COMPUTER CREDIT INC. C/O CORPORATION SERVICE COMPANY 80 STATE STREET ALBANY, NEW YORK 12207

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

DANIEL COHEN PLLC 300 CADMAN PLAZA W, 12 FLOOR BROOKLYN, NEW YORK 11201

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

> DOUGLAS C. PALMER CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

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AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

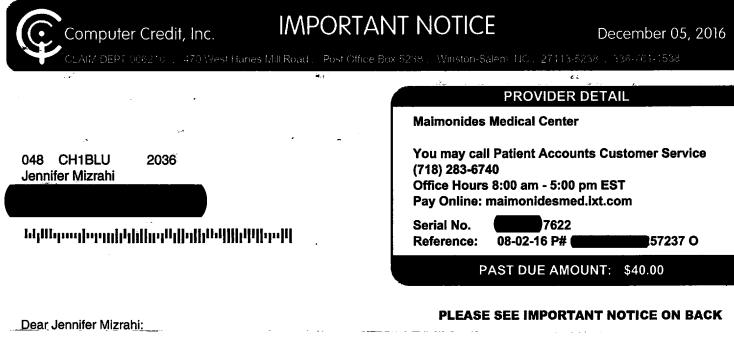
# **PROOF OF SERVICE**

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nam	ne of individual and title, if any)		
was re	ceived by me on (date)			
	□ I personally served	the summons on the individ	dual at (place)	
			on(date)	; or
	□ I left the summons		e or usual place of abode with ( <i>name</i> )	sides there
			y to the individual's last known address; or	sides there,
		ons on (name of individual)	behalf of (name of organization)	, who is
		I I I I I I I I I I I I I I I I I I I	on (date)	; or
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	<b>Other</b> ( <i>specify</i> ):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	y of perjury that this inform	ation is true.	
Date:				
			Server's signature	
			Printed name and title	

Server's address

Additional information regarding attempted service, etc:



Your overdue balance with Maimonides Medical Center has been referred to Computer Credit, Inc. (also referred to in this letter as CCI) for collection. Our records indicate that this debt is your responsibility. This letter will serve to inform you that your account remains unpaid and we expect resolution of your obligation to the hospital. Computer Credit, Inc. is a debt collector. We are licensed by the New York City Department of Consumer Affairs, License Number 1247311.

This communication is an attempt to collect a debt and any information obtained will be used for that purpose. Unless you notify our office that you dispute the validity of this debt or any portion thereof within 30 days of receiving this letter, we will assume that the debt is valid and expect it to be paid.

Pay the amount due to prevent further collection activity by Computer Credit, Inc. We appreciate your attention to this matter.

Toll free: 1-855-SELFPAY

(1-855-735-3729)

C. Jordan Director of Operations

Partial payments will not stop the collection process. You may call the creditor to discuss your specific situation.

Financial assistance may be available to those who qualify. To determine if you are eligible you may contact the hospital at 718-283-6740 or visit www.Maimonidesmed.org>For Patients & Visitors>Financial Assistance.

USE

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IF PAYING BY CREDIT CAP	RD. PLEASE FILL OUT BELOW		
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CARD NUMBER	EXP DATE	Referer	
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SECURITY CODE	AMOUNT	AMOU	
SIGNATURE		You m	
PRINT CARDHOLDER'S NAME			
BILLING ADDRESS	01110027020005	Ma	
BILLING ADDRESS	BILLING ZIP CODE	At	
		P.0	
Computer Credit, Inc.	H1BLU Z=2036 2036	Bo	
<b>5102</b>		111	

OF

To pay securely

www.informationcci.com

Return this portion with your payment

Reference Number

5210

GUARANTOR	Jennifer Mizrahi	
Reference:		72370
SERIAL NO:	7622	
AMOUNT DUE	\$40.00	

You may make check payable to:

Maimonides Medical Center Attn: Patient Accounts P.O. Box 417629 Boston, MA 02241-7629

# FEDERAL NOTICE TO ALL CONSUMERS

CCI will assume this debt to be valid unless you dispute the validity of the debt, or any portion thereof, within thirty days after receipt of this notice. If you notify CCI, in writing, within this thirty-day period that the debt, or any portion thereof, is disputed, we will obtain verification of the debt or a copy of a judgment, as applicable, and a copy of such verification or judgment will be mailed to you. Upon written request within the thirty-day period, CCI will provide you with the name and address of the original creditor if different from the named creditor.

CCI is required by Texas and California state law to give the notice set forth below to consumers in those states. These notices do not contain a complete description or listing of all rights that consumers have under state and federal laws.

### NOTICE TO TEXAS CONSUMERS

Texas law gives Texas consumers a separate right to dispute the accuracy of this debt by giving notice in writing to CCI. If you dispute the accuracy of this debt, upon written request CCI will provide you with forms for, and assistance in, preparing a notice of inaccuracy regarding the debt.

# NOTICE TO CALIFORNIA CONSUMERS

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov. Nonprofit credit counseling services may be available in this area.

FedBak.elx 14031

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>NY Woman Sues Computer Credit Over Alleged FDCPA Violations</u>