Rachel E. Kaufman, CA Bar No. 259353 1 rachel@kaufmanpa.com 2 KAUFMAN P.A. 237 South Dixie Highway, Floor 4 3 Coral Gables, FL 33133 4 Telephone: (305) 469-5881 5 UNITED STATES DISTRICT COURT 6 FOR THE SOUTHERN DISTRICT OF CALIFORNIA 7 '22CV582 L AHG Case No. RICHARD LIPP JR., individually and 8 on behalf of all others similarly situated, **CLASS ACTION COMPLAINT** 9 Plaintiff, 10 **DEMAND FOR JURY TRIAL** ν. 11 12 CREST MORTGAGE, INC., an Arizona corporation, 13 14 Defendant. 15 16 Plaintiff Richard Lipp Jr. ("Plaintiff" or "Lipp Jr.") brings this Class Action 17 Complaint and Demand for Jury Trial against Defendant, Crest Mortgage, Inc., 18 ("Defendant" or "Crest Mortgage") to stop the Defendant from violating the 19 20 Telephone Consumer Protection Act by sending telemarketing text messages to 21 telephone numbers registered on the Do Not Call Registry without consent. Plaintiff 22 also seeks injunctive and monetary relief for all persons injured by Defendant's 23 24 conduct. Plaintiff Lipp Jr., for this Complaint, alleges as follows upon personal 25 knowledge as to himself and his own acts and experiences, and, as to all other 26 27

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matters, upon information and belief, including investigation conducted by his attorneys.

### **PARTIES**

- 1. Plaintiff Richard Lipp Jr. is a resident of Chula Vista, California.
- 2. Defendant Crest Mortgage, Inc., is an Arizona corporation headquartered in Scottsdale, Arizona. Defendant Crest Mortgage conducts business throughout this District, California, and the U.S.

#### JURISDICTION AND VENUE

- 3. This Court has federal question subject matter jurisdiction over this action under 28 U.S.C. § 1331, as the action arises under the Telephone Consumer Protection Act, 47 U.S.C. §227 ("TCPA").
- 4. This Court has personal jurisdiction over the Defendant and the venue is proper because the Defendant conducts business in this District and the wrongful conduct giving rise to this case was directed by the Defendant and received by the Plaintiff in this District.

#### INTRODUCTION

5. As the Supreme Court recently explained, "Americans passionately disagree about many things. But they are largely united in their disdain for robocalls. The Federal Government receives a staggering number of complaints about robocalls—3.7 million complaints in 2019 alone. The States likewise field a constant

barrage of complaints. For nearly 30 years, the people's representatives in Congress have been fighting back." *Barr v. Am. Ass'n of Political Consultants*, No. 19-631, 2020 U.S. LEXIS 3544, at \*5 (U.S. July 6, 2020).

- 6. When Congress enacted the TCPA in 1991, it found that Americans were receiving more than 18 million robocalls every day. 105 Stat. 2394 at § 2(3).
- 7. By 2003, due to more powerful autodialing technology, Americans were receiving more than 100 million robocalls every day. In re Rules and Regulations Implementing the TCPA of 1991, 18 FCC Rcd. 14014, ¶¶ 2, 8 (2003).
- 8. The problems Congress identified when it enacted the TCPA have only grown exponentially in recent years.
- 9. Industry data shows that the number of robocalls made each month increased from 831 million in September 2015 to 4.7 billion in December 2018—a 466% increase in three years.
- 10. According to online robocall tracking service "YouMail," 4.4 billion robocalls were placed in March 2022 alone, at a rate of 140.8 million calls per day. www.robocallindex.com (last visited April 6, 2022).
- 11. The FCC also has received an increasing number of complaints about unwanted calls. FCC, Consumer Complaint Data Center, www.fcc.gov/consumer-help-center-data.

- 12. "Robocalls and telemarketing calls are currently the number one source of consumer complaints at the FCC." Tom Wheeler, *Cutting off Robocalls* (July 22, 2016), statement of FCC chairman.<sup>1</sup>
- 13. "The FTC receives more complains about unwanted calls than all other complaints combined." Staff of the Federal Trade Commission's Bureau of Consumer Protection, *In re Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, Notice of Proposed Rulemaking, CG Docket No. 02-278, at 2 (2016).<sup>2</sup>

# **COMMON ALLEGATIONS**

- 14. Defendant Crest Mortgage is a mortgage brokerage company that provides home loans to consumers across the U.S.
- 15. Defendant Crest Mortgage sends telemarketing text messages to solicit their services to consumers across the U.S.
- 16. Defendant Crest Mortgage hires employees, loan officers and others, and supplies them consumer leads to send telemarketing text messages and call:

<sup>&</sup>lt;sup>1</sup> https://www.fcc.gov/news-events/blog/2016/07/22/cutting-robocalls

<sup>&</sup>lt;sup>2</sup> https://www.ftc.gov/system/files/documents/advocacy\_documents/comment-staff-ftc-bureau-consumer-protection-federal-communications-commission-rules-regulations/160616robocallscomment.pdf

#### Loan Officer- Minimum 2 Years Of Sales Experience Required 1 Crest Mortgage is seeking a motivated individual who is looking to start a financially rewarding career in 2 Mortgage Lending. We will train you on all aspects of the business and sponsor your licensing. 3 The Professional And Financial Opportunity That We Can Offer To The Right Candidate Is Unmatched In Our **Industry And Here Is Why** 4 • Base + Commission + Bonuses Company Provided Leads (Inbound and Outbound) 5 · Unparalleled training in Sales, Finance, Networking, Business Management, and all aspects of Lending. Sponsored licensing program 6 · Fully integrated daily lead program · Top notch processors 7 • Industry leading pricing and products (home of the 40 year mortgage) · Custom marketing and contact management 8 · Six figure income potential your first year 9 Several employees of Defendant Crest Mortgage have posted reviews 17. 10 online about Defendant's cold calling practices, for instance: 11 12 Sep 28, 2021 - Mortgage Loan Officer 13 Recommend CEO Approval X Business Outlook 14 **Pros** 15 Flexible schedule, freedom as long as you're producing, leads provided 16 Former Employee, less than 1 year 17 Loan officer assistant 18 Aug 8, 2018 - Loan Officer Assistant in Scottsdale, AZ X Recommend X CEO Approval X Business Outlook 19 They make you contact 500 people a week and let you go after a month and keep the money for themselves without paying you 20 minimum wage. 21 The owners are arrogant and flaunt their preceived wealth while no one makes money . Over 30 people have come and gone in 6 months 22 23 24 25 <sup>3</sup> https://www.linkedin.com/jobs/view/loan-officer-amazing-financial-and-professionalopportunity%21-at-crest-mortgage-2886165646/ 26 <sup>4</sup> https://www.glassdoor.com/Reviews/Crest-Mortgage-Reviews-E1626122.htm 27

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18. Several consumers have posted complaints online regarding unsolicited telemarketing calls and text messages they received from or on behalf of Defendant Crest Mortgage, for instance:

- "Has anyone else reported this number to the FCC? Odd that it would still be receiving complaints here. My CID said CREST MORTGAGE. Of course, no idea who it really is.." 6
- "I got a call today I answered the guy said hi rebecca it's chris like we know each other I hung up and blocked it. He ws trying to make it sound like we knew each other so I would talk to him."
- "Unknown number, name shown as crest mortgage, no message left"8
- "Received a text message to someone named Louis from a Sandra at Crest Mortgage offering lower rates with an apology for bothering said person.but wanted to make sure they weren't losing out on the most current low rates and requested an email address to give further information."
- "Unsolicited call" <sup>10</sup>
- "Home refinance" 11
- "Annoying repeated calls" 12

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8 Id

25 | 9 https://www.reportedcalls.com/7602805706

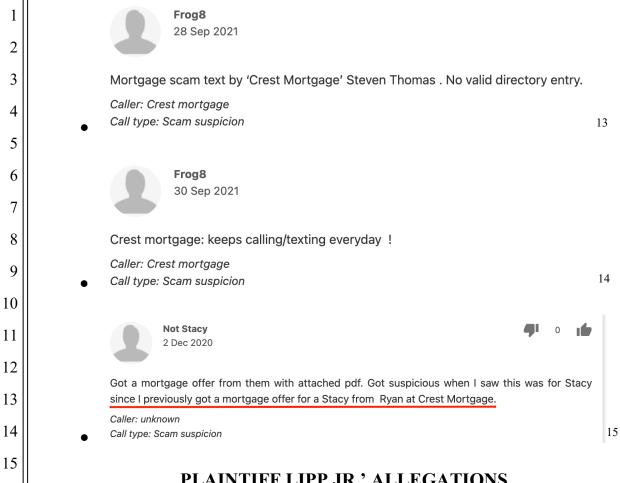
https://www.shouldianswer.com/phone-number/5304488770

<sup>11</sup> *Id*.

 $27 || ^{12} Id.$ 

<sup>6</sup> https://800notes.com/Phone.aspx/1-530-448-8770

 $<sup>24 \</sup>parallel^{7} Id$ .



## PLAINTIFF LIPP JR.' ALLEGATIONS

- 19. Plaintiff Lipp Jr. is the subscriber and the sole user of the phone number ending with xxx-xxx-0339.
- 20. Plaintiff Lipp Jr. registered his phone number on the DNC on November 14, 2021, for the express purpose that he would not receive unsolicited calls or text messages.

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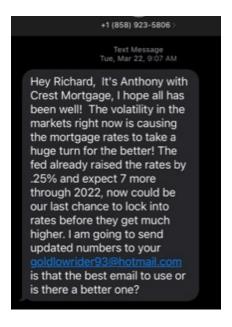
CLASS ACTION COMPLAINT

<sup>13</sup> https://800notes.com/Phone.aspx/1-858-309-5892

<sup>&</sup>lt;sup>14</sup> https://800notes.com/Phone.aspx/1-858-309-5892

<sup>&</sup>lt;sup>15</sup> https://800notes.com/Phone.aspx/1-213-214-1125

- 21. Plaintiff Lipp Jr.'s number is not held out to the public in connection with a business and is used primarily for personal purposes.
- 22. In March 2022, Plaintiff Lipp Jr. started receiving unsolicited telemarketing text messages from Anthony, an employee of Defendant Crest Mortgage, using the phone number 858-923-5806, offering cheaper mortgage options to him.
- 23. On March 22, 2022, at 9:07 AM, Plaintiff Lipp Jr. received the following solicitation text message from Defendant Crest Mortgage, using the phone number 858-923-5806, offering cheaper mortgage options to him. The telemarketing text message mentioned an email address which does not belong to the Plaintiff:



24. Plaintiff continues to receive solicitation text messages from the Defendant using the same phone number, 858-923-5806, to his cell phone seeking

information to offer mortgage options to the Plaintiff, including text messages received on:

• Wednesday, March 23, 2022, at 9:30 AM:

Wed, Mar 23, 9:30 AM Hi Richard, It's Anthony again with Crest! I sent you a text yesterday about the rates falling with all of the turmoil in the markets. Now could be the BEST time to lock in and possibly leverage some of the equity you have in the home. The fed already raised the rate .25% and expect 7 more through 2022, so now is the perfect time to do those looming tasks, like repairs or home improvements or even paying off higher interest rate debts. What figure should I use as an estimate for some possible cash?

• Friday, March 25, 2022, at 10:12 AM:

Fri, Mar 25, 10:12 AM Hi Richard! It's Anthony with Crest! I'm sure you've seen in the news the Fed already raised the rates.25% but they expect 7 more throughout 2022! Rates have taken a sudden drop due to the market volatility, now might be our last chance to lock into these lower rates while we can! I'm getting ready to send you updated numbers to your Do you want to see numbers with any cashout options or just a lower rate and term?

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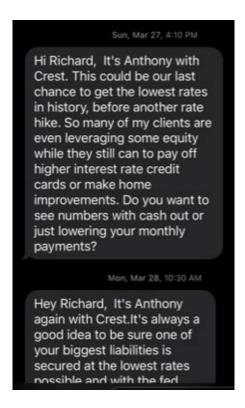
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• Saturday, March 26, 2022, at 4:10 AM:

Hey Richard! It's Anthony again, with Crest Mortgage.
Mortgage rates are falling with all of the volatility in the markets right now, and with the Fed rate hike of 1/2 and 7 more coming in 2022 now is the perfect time to look at options, do you want to go ahead and check out the numbers on the possible refinance?

• Sunday, March 27, 2022, at 4:10 AM:



- Monday, March 28, 2022, at 10:30 AM.
- Friday, April 1, 2022, at 3:14 PM, and
- Sunday, April 3, 2022, at 10:09 AM:

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Friday 3:14 PM 1 Hi Richard, it's Anthony with 2 Crest Mortgage. I'm sending you a quick quote of today's 3 current rates, is still the best email address? 4 Should I include cash out options or just a lower 5 payment? 6 Sunday 10:09 AM 7 Hey, it's Anthony with Crest. Experts are predicting this is 8 our last chance with these low rates. Locking in now would be 9 great timing before the fed raises the rates again. Do you want to see numbers? 10 11

Wednesday, April 6, 2022, at 10:08 AM:

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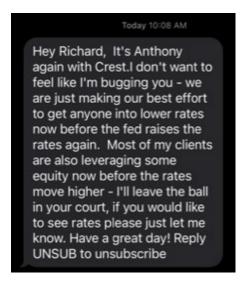
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25. This phone number 858-923-5806, from which Defendant Crest Mortgage sent the telemarketing text messages to Plaintiff Lipp Jr. belongs to Anthony San Felice, an employee of Defendant Crest Mortgage, and is answered by him:

> CLASS ACTION COMPLAINT -11-



Message Anthony

#### **About Anthony**

Anthony San Felice was groomed for blue collar America. He's a hard working problem solver with a passion for the virtues found in the Steel Industry of the 50's and 60's. A young man that was never afraid of working three full time, minimum wage jobs to keep his beautiful wife, Kendra, home with their 5 children to ensure that those same American values were instilled each and every moment of their childhood.

Due to his very social nature and his desire to help people and make them happy, he struggled in school at times, despite his excellence in mathematics and logical thinking. As he grew up, both personally and professionally, he found a way to align his talent in logic with his desire to serve, thus beginning his career in mortgage.

ADDRESS
8700 E Vista Bonita Dr Suite 260
Scottsdale, AZ 85255

OFFICE
(858) 923-5806
CELL
(928) 514-4800
WEBSITE
https://www.crestmortgage.com/asanfelice/

26. The unauthorized solicitations that Plaintiff received from Defendant, as alleged herein, have harmed Plaintiff Lipp Jr. in the form of annoyance, nuisance, and invasion of privacy, and disturbed the use and enjoyment of his phone, in addition to the wear and tear on the phone's hardware (including the phone's battery) and the consumption of memory on the phone.

27. Seeking redress for these injuries, Plaintiff Lipp Jr., on behalf of himself and a Class of similarly situated individuals, brings suit under the TCPA.

#### CLASS ALLEGATIONS

28. Plaintiff Lipp Jr. brings this action pursuant to Federal Rules of Civil Procedure 23(b)(2) and 23(b)(3) and seeks certification of the following Class:

**Do Not Call Registry Class:** All persons in the United States who from four years prior to the filing of this action through trial (1) Defendant (or an agent acting on behalf of the Defendant) texted and/or called more than one time, (2) within any 12-month period, (3) where the person's residential telephone

<sup>&</sup>lt;sup>16</sup> https://www.zillow.com/lender-profile/anthony%20sanfelice/

number had been listed on the National Do Not Call Registry for at least thirty days, (4) for substantially the same reason Defendant texted Plaintiff.

- 29. The following individuals are excluded from the Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) Defendant, its subsidiaries, parents, successors, predecessors, and any entity in which either Defendant or its parents have a controlling interest and their current or former employees, officers and directors; (3) Plaintiff's attorneys; (4) persons who properly execute and file a timely request for exclusion from the Class; (5) the legal representatives, successors or assigns of any such excluded persons; and (6) persons whose claims against the Defendant have been fully and finally adjudicated and/or released. Plaintiff Lipp Jr. anticipates the need to amend the Class definitions following appropriate discovery.
- 30. **Numerosity and Typicality**: On information and belief, there are hundreds, if not thousands of members of the Class such that joinder of all members is impracticable, and Plaintiff is a member of the Class because he received text messages as part of the same telemarketing campaign resulting in text messages sent to other Class members.
- 31. **Commonality and Predominance**: There are many questions of law and fact common to the claims of the Plaintiff and the Class, and those questions predominate over any questions that may affect individual members of the Class.

Common questions for the Class include, but are not necessarily limited to the following:

- (a) whether Defendant systematically sent, or caused to be sent, multiple calls or text messages to Plaintiff and other consumers whose telephone numbers were registered with the DNC without first obtaining consent;
- (b) whether the calls and text messages to Plaintiff and other consumers were sent for telemarketing purposes;
- (c) whether the conduct constitutes a violation of the TCPA; and
- (d) whether members of the Class are entitled to treble damages based on the willfulness of Defendant's conduct.
- 32. Adequate Representation: Plaintiff Lipp Jr. will fairly and adequately represent and protect the interests of the Class and has retained counsel competent and experienced in class actions. Plaintiff Lipp Jr. has no interests antagonistic to those of the Class, and Defendant have no defenses unique to Plaintiff. Plaintiff Lipp Jr. and his counsel are committed to vigorously prosecuting this action on behalf of the members of the Class and have the financial resources to do so. Neither Plaintiff Lipp Jr. nor his counsel have any interest adverse to the Class.
- 33. **Appropriateness**: This class action is also appropriate for certification because Defendant acted or refused to act on grounds generally applicable to the Class and as a whole, thereby requiring the Court's imposition of uniform relief to

ensure compatible standards of conduct toward the members of the Class and making 2 final class-wide injunctive relief appropriate. Defendant's business practices apply 3 to and affect the members of the Class uniformly, and Plaintiff's challenge of those 4 practices hinges on Defendant's conduct with respect to the Class as wholes, not on 5 6 facts or law applicable only to Plaintiff Lipp Jr.. Additionally, the damages suffered by individual members of the Class will likely be small relative to the burden and 8 expense of individual prosecution of the complex litigation necessitated by 9 10 Defendant's actions. Thus, it would be virtually impossible for the members of the 11 Class to obtain effective relief from Defendant's misconduct on an individual basis. 12 A class action provides the benefits of single adjudication, economies of scale, and 13 14 comprehensive supervision by a single court.

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FIRST CLAIM FOR RELIEF

Telephone Consumer Protection Act (Violation of 47 U.S.C. § 227)

(On Behalf of Plaintiff Lipp Jr. and the Do Not Call Registry Class)

- 34. Plaintiff repeats and realleges the prior paragraphs of this Complaint and incorporates them by reference herein.
- 35. The TCPA's implementing regulation, 47 C.F.R. § 64.1200(c), provides that "[n]o person or entity shall initiate any telephone solicitation" to "[a] residential telephone subscriber who has registered her or her telephone number on the national do-not-call registry of persons who do not wish to receive telephone

CLASS ACTION COMPLAINT

solicitations that is maintained by the federal government."

- 36. Any "person who has received more than one telephone call within any 12-month period by or on behalf of the same entity in violation of the regulations prescribed under this subsection may" may bring a private action based on a violation of said regulations, which were promulgated to protect telephone subscribers' privacy rights to avoid receiving telephone solicitations to which they object. 47 U.S.C. § 227(c).
- 37. Defendant violated 47 C.F.R. § 64.1200(c) by causing to be initiated telephone solicitations to telephone subscribers such as Plaintiff and the Do Not Call Registry Class members who registered their respective telephone numbers on the National Do Not Call Registry, a listing of persons who do not wish to receive telephone solicitations that is maintained by the federal government.
- 38. Defendant violated 47 U.S.C. § 227(c)(5) because Plaintiff and the Do Not Call Registry Class received more than one telephone call and/or text message in a 12-month period made by or on behalf of the Defendant in violation of 47 C.F.R. § 64.1200, as described above.
- 39. As a result of Defendant's conduct as alleged herein, Plaintiff and the Do Not Call Registry Class suffered actual damages and, under section 47 U.S.C. § 227(c), are entitled, inter alia, to receive up to \$500 in statutory damages for such violations of 47 C.F.R. § 64.1200.

40. To the extent Defendant's misconduct is determined to be willful and knowing, the Court should, pursuant to 47 U.S.C. § 227(c)(5), treble the amount of statutory damages recoverable by the members of the Do Not Call Registry Class.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff Lipp Jr. individually and on behalf of the Class, prays for the following relief:

- a) An order certifying this case as a class action on behalf of the Class as defined above; appointing Plaintiff Lipp Jr. as the representative of the Class; and appointing his attorneys as Class Counsel;
- b) An award of damages and costs;
- c) An order declaring that Defendant's actions, as set out above, violate the TCPA;
- d) An injunction requiring the Defendant to cease all unsolicited calling activity, and to otherwise protect the interests of the Class; and
- e) Such further and other relief as the Court deems just and proper.

# **JURY DEMAND**

Plaintiff Lipp Jr. requests a jury trial.

**RICHARD LIPP JR.**, individually and on behalf of all others similarly situated,

1	DATED this 26th day of April, 2022.	
2		By: /s/ Rachel E. Kaufman
3		Rachel E. Kaufman, CA Bar No. 259353 rachel@kaufmanpa.com
5		KAUFMAN P.A. 237 South Dixie Highway, Floor 4
6		Coral Gables, FL 33133 Telephone: (305) 469-5881
7		
8		Attorney for Plaintiff and the putative Class
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	CLASS AC	TION COMPLAINT
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# $_{\text{JS 44}} \text{ (Rev. 10/20)} \text{ Case 3:22-cv-00582-L-AHG} \textbf{CPOCLIME TIPE FIRST PAPER 10/20)} \text{ Page 1 of 2} \\$

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS		DEFENDANTS								
RICHARD LIPP JR.				CREST MORTGAGE, INC.						
(b) County of Residence of First Listed Plaintiff San Diego County (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant AZ  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name,	Address, and Telephone Number		Attorneys (If Known)							
Rachel E. Kaufn	nan, Kaufman P.A., 2	237 South Dixie				1007	0\/E00 I			
Highway, Coral	Gables, FL,(305) 46	9-5881					CV582 L	_ <i>F</i>	AHG	
II. BASIS OF JURISD	ICTION (Place an "X" in o	One Box Only)		FIZENSHIP OF PI	RINCIPAI				r Plaintiff	
1 U.S. Government Plaintiff	(U.S. Government Not a Party)		(For Diversity Cases Only)  PTF DEF  Citizen of This State  1							
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item III)		Citize	Citizen of Another State 2 Incorporated and Principal Place of Business In Another State				5	5	
				n or Subject of a eign Country	3 3	Foreign Nation		<u> </u>	<u> </u>	
IV. NATURE OF SUIT				Click here for: <u>Nature of Suit Code Descriptions</u> .						
CONTRACT  110 Insurance	PERSONAL INJURY	RTS PERSONAL INJURY		S Drug Related Seizure		KRUPTCY	375 False O	STATUT		
120 Marine   130 Miller Act   140 Negotiable Instrument   150 Recovery of Overpayment & Enforcement of Judgment   151 Medicare Act   152 Recovery of Defaulted Student Loans (Excludes Veterans)   153 Recovery of Overpayment of Veteran's Benefits   160 Stockholders' Suits   190 Other Contract   195 Contract Product Liability   196 Franchise	310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury - Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPER  370 Other Fraud  371 Truth in Lending  380 Other Personal Property Damage  385 Property Damage Product Liability  PRISONER PETITION  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence  530 General  535 Death Penalty  Other:  540 Mandamus & Othe  550 Civil Rights  555 Prison Conditions of Confinement	74 75 79 79 446	LABOR  0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act  IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	## 423 With 28 U    PROPER	TY RIGHTS rights tt - Abbreviated Drug Application emark and Trade Secrets f 2016  SECURITY (1395ff) k Lung (923) C/DIWW (405(g)) Title XVI	376 Qui Ta 3729(a 400 State R 410 Antitru 430 Banks 450 Comm 460 Deport 470 Racket Corrup 480 Consum (15 US  485 Teleph Protec 490 Cable/ 850 Securit Excha 890 Other S 891 Agricu 893 Envirod Act 896 Arbitra 899 Admin Act/Re	m (31 USC)  leapportion  leappo	mment mg meed and tions 1692) mer odities/ actions fatters mation rocedure opeal of	
1	moved from 3 1	Remanded from Appellate Court	4 Reins Reop		r District	6 Multidistric Litigation - Transfer	1 1 -	Multidis Litigatio Direct F	n -	
	47 U.S.C. 227	tute under which you ar	re filing (I	Oo not cite jurisdictional stat	tutes unless div	ersity):				
VI. CAUSE OF ACTION	DN Brief description of ca		Act							
VII. REQUESTED IN COMPLAINT: Violation of the Telephone Consumer Protection  ★ CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.				DEMAND \$ CHECK YES only if demanded in compl.  JURY DEMAND: Yes N					nt:	
VIII. RELATED CASI	(See instructions):	JUDGE				T NUMBER				
DATE Apr 26, 2022		SIGNATURE OF ATT s/ Rachel E. Kaufma		OF RECORD						
FOR OFFICE USE ONLY  RECEIPT # AM	MOUNT	APPLYING IFP		JUDGE		MAG. JUD	OGE			

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

  United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box. Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

  Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)
- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.
  - Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.

PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

  Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.

  Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Crest Mortgage Hit with Class Action Over Alleged Spam Texts to Numbers on Do Not Call Registry</u>