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6 IN THE UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF WASHINGTON

7 DARLENE KNUTSON and all other) Case No.:
similarly situated,)
8) COMPLAINT – CLASS ACTION
Plaintiffs,)
9) JURY DEMANDED
vs.)
10)
SUTTELL & HAMMER, P.S., a)
11 Washington corporation; and)
PORTFOLIO RECOVERY)
12 ASSOCIATES, LLC, a Delaware)
limited liability company,)
13)
Defendant.)
14

15 I. INTRODUCTION

16 Plaintiff Darlene Knutson brings this class action Complaint, by and through
17 her undersigned counsel, against Defendants Suttell & Hammer, P.S. (“Suttell”) and
18 Portfolio Recovery Associates, LLC, (“Portfolio”) individually, and on behalf of a
19 class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil
20 Procedure.

1 II. JURISDICTION AND VENUE

2 2.1 The Court has jurisdiction over this class action under 28 U.S.C. §
3 2201. If applicable, the Court also has pendent jurisdiction over the
4 state law claims in this action pursuant to 28 U.S.C. § 1367(a).

5 2.2 Venue is proper in this judicial district pursuant to 28 U.S.C. §
6 1291(b)(2).

7 III. NATURE OF THE ACTION

8 3.1 Plaintiffs bring this class action for damages for Defendants actions of
9 using unfair and unconscionable means to collect a debt.

10 3.2 Defendant’s actions violated § 1692 et seq. of Title 15 of the United
11 States Code, commonly referred to as the Fair Debt Collection Practices
12 Act (“FDCPA”), which prohibits debt collectors from engaging in
13 abusive, deceptive, and unfair practices.

14 3.3 Plaintiffs seek damages, declaratory and injunctive relief.

15 IV. PARTIES

16 4.1 Plaintiff is a natural person and resident of the state of Washington and
17 is a “Consumer” as defined by 15 U.S.C § 1692(a)(3).

18 4.2 Defendants are both collection agencies that are licensed to conduct
19 business in Washington State. Portfolio’s principal business purpose is
20

1 the collection of debts. Suttell regularly attempts to collect debts
2 alleged to be due to another.

3 4.3 Suttell is a “debt collector,” as defined under the FDCPA under 15
4 U.S.C § 1692a(6).

5 4.4 Portfolio is a “debt collector,” as defined under the FDCPA under 15
6 U.S.C § 1692a(6).

7 V. CLASS ACTION ALLEGATIONS

8 5.1 Plaintiff brings this claim on behalf of the following classes, pursuant
9 to Fed. R. Civ. P. 23(a) and 23(b)(3).

10 5.2 The Class consists of:

- 11 (a) All individuals with addresses in the state of Washington;
12 (b) Who were sued by Portfolio in a Washington Court;
13 (c) In a case where Portfolio was represented by Defendant Suttell;
14 (d) Where the complaint failed to state the name of the original
15 creditor; and
16 (e) Where the lawsuit was filed within one (1) year prior to the filing
17 of this action and on or before the date that this Court certifies the class.

18 5.3 The identities of all class members are readily ascertainable from the
19 records of the Defendants and the Courts where the offending cases
20 were filed.

1 5.4 Excluded from the Class are the Defendants and all officers, members,
2 partners, managers, directors, and employees of the Defendants and
3 their respective immediate families, and legal counsel for all parties to
4 this action and all members of their immediate families.

5 5.5 This action has been brought, and may properly be maintained, as a
6 class action pursuant to the provisions of Rule 23 of the Federal Rules
7 of Civil Procedure, because there is a well-defined community interest
8 in the litigation:

9 (a) **Numerosity:** The Plaintiffs are informed and believe, and on that
10 basis, allege that the Class defined above is so numerous that joinder of
11 all members would be impractical.

12 (b) **Common Questions Predominate:** Common questions of law
13 and fact exist as to all members of the Class and those questions
14 predominate over any questions or issues involving only individual
15 class members. The principal issue is whether the Defendants' lawsuits
16 violate the FDCPA 15 U.S.C §§ 1692, et seq.

17 (c) **Typicality:** The Plaintiffs' claims are typical of the claims of the
18 class members. The Plaintiffs and all members of the Plaintiff Class
19 have claims arising out of the Defendant's common uniform course of
20 conduct complained of herein.

1 (d) **Adequacy:** The Plaintiffs will fairly and adequately protect the
2 interests of the class members insofar as Plaintiffs have no interests that
3 are averse to the absent class members. The Plaintiffs are committed to
4 vigorously litigating this matter. Plaintiffs have also retained counsel
5 experience in handling consumer lawsuits, complex legal issues, and
6 class actions. Neither the Plaintiffs nor their counsel have any interests
7 which might cause them not to vigorously pursue the instant class
8 action lawsuit.

9 (e) **Superiority:** A class action is superior to the other available
10 means for the fair and efficient adjudication of this controversy because
11 individual joinder of all members would be impracticable. Class action
12 treatment will permit a large number of similarly situated persons to
13 prosecute their common claims in a single forum efficiently and
14 without unnecessary duplication of effort and expense that individual's
15 actions would engender.

16 5.6 Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil
17 Procedure is also appropriate in that the questions of law and fact
18 common to members of the Class predominate over any questions
19 affecting an individual member, and a class action is superior to other
20

1 available methods for the fair and efficient adjudication of the
2 controversy.

3 5.7 The class period is the one (1) year proceeding the filing of this case,
4 where Defendant either served or filed any superior court lawsuit,
5 through the date that the class is certified.

6 VI. PLAINTIFF KNUTSON'S ALLEGATIONS OF FACT

7 6.1 Plaintiff repeats, reiterates, and incorporates the allegations contained
8 in paragraphs above herein with the same force and effect as if the same
9 were set forth at length herein.

10 6.2 Sometime in February of 2018, Defendants served Ms. Knutson with a
11 filed summons and complaint in the Pend Oreille County District Court.

12 6.3 Defendants' filed complaint omits any reference to the original account
13 creditor, other than the last four digits of a sixteen-digit account
14 number.

15 6.4 Plaintiff did not recognize the last four digits of the account that
16 Defendants attempted to collect.

17 6.5 Plaintiff did not know what account, if any, had been sold or assigned
18 to Portfolio for collection.

19 6.6 Plaintiff was confused by the Complaint's failure to identify the
20 creditor that was claiming entitlement to her money.

1 6.7 Failing to identify the original creditor caused the Plaintiff stress and
2 frustration.

3 VII. CAUSE OF ACTION
4 Violations of the Fair Debt Collection Practices Act
5 15 U.S.C §1692e *et seq.*

6 7.1 Plaintiff repeat, reiterate, and incorporate the allegations contained in
7 the paragraphs above herein with the same force and effect as if the
8 same were set forth at length herein.

9 7.2 Defendant's failure to disclose the name of the original creditor is
10 material because it may impact how a consumer chooses to respond to
11 a lawsuit.

12 7.3 Defendant's failure to disclose the identity of the original creditor
13 constitutes a concrete informational injury that is particularized to the
14 state-court defendant who receives the lawsuit.

15 7.4 Defendant's debt collection effort violated section 15 U.S.C. § 1692e
16 of the FDCPA, which prohibits any false, deceptive, or misleading
17 representation by a debt collector.

18 7.5 By reason thereof, Defendant is liable to Plaintiffs for judgment that
19 Defendant's conduct violated §1692e of the FDCPA, statutory
20 damages, costs and attorney's fees.

VIII. PRAYER FOR RELIEF

WHEREFORE, Plaintiffs demand judgment against Defendant as follows:

- 8.1 Declaring that this action is properly maintainable as a Class action and certifying Plaintiffs as Class representatives and Kirk D. Miller as Class Counsel;
- 8.2 Awarding Plaintiffs and the Class statutory damages;
- 8.3 Awarding Plaintiffs costs of this Action, including reasonable attorney's fees and expenses;
- 8.4 Awarding pre-judgment interest and post-judgment interest; and
- 8.5 Awarding Plaintiffs and the Class such other and further relief as the Court may deem just and proper.

DATED this 19th day of March, 2018.

Kirk D. Miller P.S.

/s Kirk D. Miller
Kirk D. Miller, WSBA #40025
Attorney for Plaintiff

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS
DARLENE KNUTSON

DEFENDANTS
SUTTELL & HAMMER, P.S.; PORTFOLIO RECOVERY ASSOCIATES, LLC

(b) County of Residence of First Listed Plaintiff Spokane (EXCEPT IN U.S. PLAINTIFF CASES)

County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

(c) Attorneys (Firm Name, Address, and Telephone Number) Kirk D. Miller, P.S. 421 W. Riverside Ave. Suite 660 Spokane, WA 99201 509-413-1494

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- 1 U.S. Government Plaintiff
2 U.S. Government Defendant
3 Federal Question (U.S. Government Not a Party)
4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

Table with columns for Plaintiff (PTF) and Defendant (DEF) citizenship: Citizen of This State, Citizen of Another State, Citizen or Subject of a Foreign Country, Incorporated or Principal Place of Business In This State, Incorporated and Principal Place of Business In Another State, Foreign Nation.

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Large table with categories: CONTRACT, REAL PROPERTY, TORTS, CIVIL RIGHTS, PRISONER PETITIONS, FORFEITURE/PENALTY, LABOR, IMMIGRATION, BANKRUPTCY, SOCIAL SECURITY, FEDERAL TAX SUITS, OTHER STATUTES.

V. ORIGIN (Place an "X" in One Box Only)

- 1 Original Proceeding
2 Removed from State Court
3 Remanded from Appellate Court
4 Reinstated or Reopened
5 Transferred from Another District
6 Multidistrict Litigation

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 15 U.S.C. § 1692, et seq
Brief description of cause: Violation of the FDCPA

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P. DEMAND \$ CHECK YES only if demanded in complaint: JURY DEMAND: Yes No

VIII. RELATED CASE(S) IF ANY

(See instructions): JUDGE DOCKET NUMBER

DATE 03/19/2018 SIGNATURE OF ATTORNEY OF RECORD /s Kirk D. Miller

FOR OFFICE USE ONLY

RECEIPT # AMOUNT APPLYING IFP JUDGE MAG. JUDGE

Print Save As... Reset

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

Eastern District of Washington

DARLENE KNUTSON

Plaintiff(s)

v.

SUTTELL & HAMMER, P.S., a Washington corporation; and PORTFOLIO RECOVERY ASSOCIATES, LLC, a Delaware limited liability company,

Defendant(s)

Civil Action No.

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) PORTFOLIO RECOVERY ASSOCIATES, LLC
c/o CORPORATION SERVICE COMPANY
300 Deschutes Way SW Ste 304
Tumwater, WA 98501

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: Kirk D. Miller
421 W. Riverside Ave. Suite 660
Spokane, WA 99201

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT
for the
Eastern District of Washington

DARLENE KNUTSON

Plaintiff(s)

v.

SUTTELL & HAMMER, P.S., a Washington corporation;
and PORTFOLIO RECOVERY ASSOCIATES, LLC, a
Delaware limited liability company,

Defendant(s)

Civil Action No.

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) SUTTELL & HAMMER, P.S.
c/o Karl A. Weiss
601 Union Street, Ste 2600
Seattle, WA 98101

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you
are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ.
P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of
the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney,
whose name and address are: Kirk D. Miller
421 W. Riverside Ave. Suite 660
Spokane, WA 99201

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint.
You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: [Lawsuit: Suttell & Hammer, Portfolio Recovery Failed to Identify Woman's Creditor in Court Summons](#)
