# UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

Nicholas Jones, on behalf of himself and all others similarly situated,	: Civil Action No.:
Plaintiff, v.	:
Villa Restaurant Group LLC,	CLASS ACTION COMPLAINT
Defendant.	· : _:

For this Class Action Complaint, the Plaintiff, Nicholas Jones, by undersigned counsel, on behalf of himself and a class of similarly situated persons, alleges as follows:

# **INTRODUCTION**

1. Plaintiff, Nicholas Jones ("Plaintiff"), brings this class action for damages resulting from the illegal actions of Defendant Villa Restaurant Group LLC ("Defendant" or "VRG").

2. Defendant placed repeated telemarketing text messages to Plaintiff's cellular telephone – over Plaintiff's request for VRG to 'Stop' – in violation of the Telephone Consumer Protection Act, 47 U.S.C. § 227, et seq. (the "TCPA"), thereby invading Plaintiff's privacy.

3. VRG is a large restaurant group that oversees over 20 separate "proprietary and partner [restaurant] brands" across 22 states, including more than 60 Villa Italian Kitchenbranded restaurant locations across the United States.<sup>1</sup>

4. In an effort to promote and advertise its restaurants, VRG operates an aggressive telemarketing campaign where it repeatedly sends text messages to telephone numbers that have been placed on the National Do-Not-Call Registry and over the messaged party's objections.

<sup>&</sup>lt;sup>1</sup> *See* https://www.villarestaurantgroup.com/our-brands (last visited Feb. 3, 2022); https://www.villaitaliankitchen.com/ (last visited Feb. 3, 2022).

5. Indeed, Plaintiff's cellular telephone has been listed on the National Do-Not-Call

Registry since 2018 yet VRG has nonetheless placed repeated telemarketing text messages to

Plaintiff advertising various promotions at Villa Italian Kitchen-branded restaurants (e.g., "get \$2

off any purchase of \$10 or more at participating Villa Locations" and "Buy any Whole Pie & Get

2nd Pie for 50% Off at select Villa Locations").

6. Moreover, when Plaintiff messaged VRG to "Stop" sending him text messages,

VRG ignored the request and continued to inundate him with telemarketing messages.

7. Accordingly, Plaintiff seeks represent a class of similarly situated persons who

have also received unwanted telemarketing text messages from VRG, and to certify the

following class:

**Do Not Call Registry Class**: All persons in the United States who from four years prior to the filing of this action (1) were sent text messages by or on behalf of Defendant; (2) more than one time within any 12-month period; (3) where the person's telephone number had been listed on the National Do Not Call Registry for at least thirty days; (4) for the purpose of selling Defendant's products and/or promoting Defendant's services; and (5) where either (a) Defendant did not obtain prior express written consent to message the person or (b) the messaged person previously advised Defendant to "STOP" messaging them.

# **JURISDICTION**

8. This action arises out of Defendant's repeated violations of the Telephone

Consumer Protection Act, 47 U.S.C. § 227, et. seq. (the "TCPA") and 47 C.F.R. § 64.1200(c)(2).

9. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b) and personal

jurisdiction exists over NRG in this District because VRG is a New Jersey business with a

principal place of business in this District and a substantial portion of the acts giving rise to this

action occurred in this District.

#### **PARTIES**

Plaintiff, Nicholas Jones ("Plaintiff"), is an adult individual residing in Austin,
 Texas, and is a "person" as defined by 47 U.S.C. § 153(39).

11. Defendant Villa Restaurant Group LLC ("VRG"), is a New Jersey business entity with an address of 25 Washington Street, Morristown, NJ 07960, and is a "person" as defined by 47 U.S.C. § 153(39).

#### THE NATIONAL DO-NOT-CALL REGISTRY

12. The National Do-Not-Call Registry allows consumers to register their telephone numbers and thereby indicate their desire not to receive telephone solicitations at those numbers. *See* 47 C.F.R. § 64.1200(c)(2).

13. A listing on the Do-Not-Call Registry "must be honored indefinitely, or until the registration is cancelled by the consumer or the telephone number is removed by the database administrator." *Id.* 

14. The TCPA and implementing regulations prohibit the initiation of telephone solicitations to residential telephone subscribers to the Do-Not-Call Registry and provides a private right of action against any entity that initiated more than one such telephone solicitation within any 12-month period. 47 U.S.C. § 227(c)(5); 47 C.F.R. § 64.1200(c)(2).

15. Telephone solicitations under 47 C.F.R. § 64.1200(c)(2) include text messages. *See Gulden v. Liberty Home Guard LLC*, 2021 WL 689912, at \*4–5 (D. Ariz. Feb. 23, 2021).

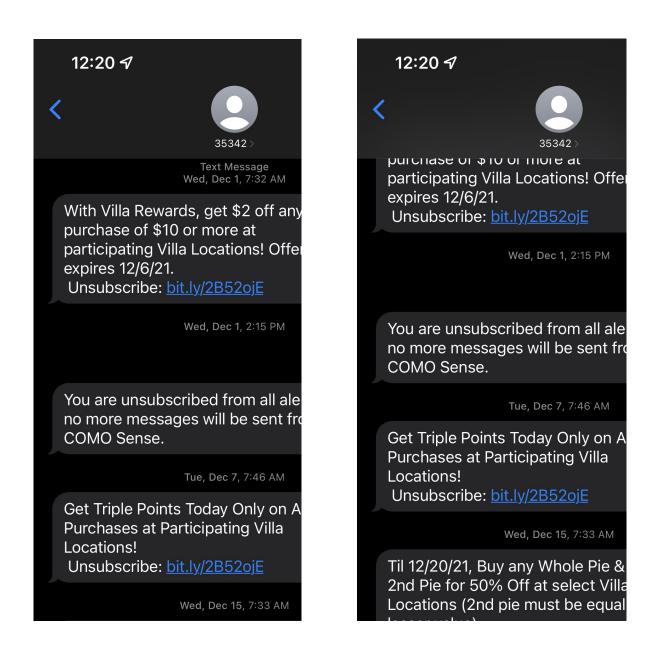
#### **FACTUAL ALLEGATIONS**

 Plaintiff's cellular number, 512-XXX-5316, has been registered with the National Do-Not-Call Registry since January 30, 2018.

17. Plaintiff uses his cellular telephone as his residential telephone number.

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18. Within the last year, Defendant initiated repeated telephone solicitations to Plaintiff's cellular telephone by sending repeated text messages marketing, advertising and promoting Defendant's business and services. Representative text messages are reproduced below:



19. As can be seen in the above text messages, on December 1, 2021, Plaintiff messaged Defendant to "STOP" contacting him. Despite Plaintiff's unequivocal instructions that Defendant stop placing telemarketing text messages to Plaintiff, Defendant continued to place repeated telemarketing text messages to Plaintiff's cellular telephone thereafter, including on December 7, 2021, December 15, 2021 and December 21, 2021.

20. None of Defendant's messages to Plaintiff's cellular were for an emergency purpose.

21. Plaintiff was damaged by Defendant's text messages. In addition to using Plaintiff's cellular data, phone storage, and battery life, Plaintiff's privacy was wrongfully invaded, and Plaintiff has become understandably aggravated with having to deal with the frustration of repeated, unwanted text messages, forcing Plaintiff to divert attention away from Plaintiff's work and other activities.

### **CLASS ACTION ALLEGATIONS**

#### A. The Class

22. Plaintiff brings this case as a class action pursuant to Fed. R. Civ. P. 23 on behalf

of himself and all others similarly situated.

23. Plaintiff represents, and is a member of the following class (the "Class"):

**Do Not Call Registry Class**: All persons in the United States who from four years prior to the filing of this action (1) were sent text messages by or on behalf of Defendant; (2) more than one time within any 12-month period; (3) where the person's telephone number had been listed on the National Do Not Call Registry for at least thirty days; (4) for the purpose of selling Defendant's products and/or promoting Defendant's services; and (5) where either (a) Defendant did not obtain prior express written consent to message the person or (b) the messaged person previously advised Defendant to "STOP" messaging them.

24. Defendant and its employees or agents are excluded from the Class. Plaintiff does

not know the number of members in the Class but believes the class members number in the several thousands, if not more. Thus, this matter should be certified as a class action to assist in the expeditious litigation of this matter.

#### B. Numerosity

25. Upon information and belief, Defendant placed telemarketing messages to telephone numbers registered on the National Do Not Call List belonging to thousands of persons throughout the United States where it lacked prior express written consent to place such message and/or such persons had previously asked Defendant to cease sending them messages. The members of the Class, therefore, are believed to be so numerous that joinder of all members is impracticable.

26. The exact number and identities of the Class members are unknown at this time and can only be ascertained through discovery. Identification of the Class members is a matter capable of ministerial determination from Defendant's records.

#### C. Common Questions of Law and Fact

27. There are questions of law and fact common to the Class that predominate over any questions affecting only individual Class members. These questions include:

- a. Whether Defendant's messages to members of the Class were placed for telemarketing purposes;
- b. Whether Defendant can meet its burden of showing it obtained prior express written consent to place each telemarketing message;
- c. Whether the messages placed to Plaintiff and Class Members violate the Do Not Call Registry rules and regulations;
- d. Whether Defendant's conduct was knowing and/or willful;

- e. Whether Defendant is liable for damages, and the amount of such damages; and
- f. Whether Defendant should be enjoined from such conduct in the future.

28. The common questions in this case are capable of having common answers. If Plaintiff's claim that Defendant routinely placed telemarketing text messages to cellular telephone numbers registered on the National Do-Not-Call Registry, and over requests to stop the messages, is accurate, Plaintiff and the Class members will have identical claims capable of being efficiently adjudicated and administered in this case.

#### D. <u>Typicality</u>

29. Plaintiff's claims are typical of the claims of the Class members, as they are all based on the same factual and legal theories.

#### E. Protecting the Interests of the Class Members

30. Plaintiff will fairly and adequately protect the interests of the Class and has retained counsel experienced in handling class actions and claims involving unlawful business practices, and specifically claims under the TCPA. Neither Plaintiff nor his counsel has any interests which might cause them not to vigorously pursue this action.

#### F. Proceeding Via Class Action is Superior and Advisable

31. A class action is the superior method for the fair and efficient adjudication of this controversy. The interest of Class members in individually controlling the prosecutions of separate claims against Defendant is small because it is not economically feasible for Class members to bring individual actions.

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#### <u>COUNT I</u> <u>VIOLATIONS OF THE TCPA</u> (47 U.S.C. § 227, et seq. and 47 C.F.R. § 64.1200(c)(2))

32. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.

33. Plaintiff brings this claim on behalf of himself and the Class.

34. 47 C.F.R. § 64.1200(c)(2) provides that "No person or entity shall initiate any telephone solicitation to . . . (2) A residential telephone subscriber who has registered his or her telephone number on the national do-not-call registry of persons who do not wish to receive telephone solicitations that is maintained by the Federal Government. Such do-not-call registrations must be honored indefinitely, or until the registration is cancelled by the consumer or the telephone number is removed by the database administrator."

35. The TCPA provides a private right of action to "A person who has received more than one telephone call within any 12-month period by or on behalf of the same entity in violation of the regulations . . . ." 47 U.S.C. § 227(c)(5).

36. Defendant initiated more than one telephone solicitation text message to telephone numbers belonging to Plaintiff and members of the Class within a 12-month period despite the fact that Plaintiff and other class member's telephone numbers were registered on the National Do-Not-Call Registry at all relevant times.

37. Each of the aforementioned messages by Defendant constitutes a violation of the TCPA and 47 C.F.R. § 64.1200(c)(2) by Defendant.

38. Plaintiff and the Class are entitled to an award of \$500.00 in statutory damages for each message sent in violation of the TCPA pursuant to 47 U.S.C. § 227(c)(5)(B).

39. Additionally, Plaintiff and the Class are entitled to and seek injunctive relief prohibiting such conduct by Defendant in the future.

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40. Further, Plaintiff and the Class are entitled to and seek a declaration from Defendant that:

- Defendant violated the TCPA; and
- Defendant initiated more than one telephone solicitation text message to telephone numbers belonging to Plaintiff and members of the Class within a 12month period despite the fact that Plaintiff and other class member's telephone numbers were registered on the National Do-Not-Call Registry at all relevant times.

# <u>COUNT II</u> <u>Willful Violations of the Telephone Consumer Protection Act,</u> (47 U.S.C. § 227, et seq. and 47 C.F.R. § 64.1200(c)(2))

41. Plaintiff repeats and realleges the above paragraphs of this Complaint and incorporates them herein by reference.

42. Plaintiff brings this claim on behalf of himself and the Class.

43. Defendant knowingly and/or willfully Defendant initiated more than one telephone solicitation text message to telephone numbers belonging to Plaintiff and members of the Class within a 12-month period despite the fact that Plaintiff and other class member's telephone numbers were registered on the National Do-Not-Call Registry at all relevant times.

44. Each of the aforementioned messages by Defendant constitutes a knowing and willful violation of the TCPA.

45. Plaintiff and the Class are entitled to an award of up to \$1,500.00 in statutory damages for each message sent in knowing and willful violation of the TCPA pursuant to 47 U.S.C. § 227(c)(5)(C).

46. Additionally, Plaintiff and the Class are entitled to and seek injunctive relief

prohibiting such conduct by Defendant in the future.

47. Further, Plaintiff and the Class are entitled to and seek a declaration from Defendant that:

- Defendant knowingly and/or willfully violated the TCPA;
- Defendant knowingly and/or willfully initiated more than one telephone solicitation text message to telephone numbers belonging to Plaintiff and members of the Class within a 12-month period despite the fact that Plaintiff and other class member's telephone numbers were registered on the National Do-Not-Call Registry at all relevant times.
- It is Defendant's practice and history to place telemarketing messages to persons on the National Do-Not-Call Registry without their prior express consent.

# PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against Defendant:

- A. Injunctive relief prohibiting such violation of the TCPA by Defendant in the future pursuant to 47 U.S.C. § 227(c)(5)(A);;
- B. Statutory damages of \$500.00 for each and every message placed in violation of the TCPA pursuant to 47 U.S.C. § 227(c)(5)(B);
- C. Treble damages of up to \$1,500.00 for each and every message placed in violation of the TCPA pursuant to pursuant to 47 U.S.C. § 227(c)(5)(C);
- D. An award of attorneys' fees and costs to counsel for Plaintiff and the Class; and
- E. Such other and further relief as may be just and proper.

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# TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: February 4, 2022

Respectfully submitted,

By <u>/s/ Sofia Balile</u> Sofia Balile, Esq. LEMBERG LAW, L.L.C. 43 Danbury Road, 3<sup>rd</sup> Floor Wilton, CT 06897 Telephone: (203) 653-2250 Facsimile: (203) 653-3424 E-mail: sbalile@lemberglaw.com Attorneys for Plaintiff

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	. This form, approved by the	ne Judicial Conference of t	supplement the filing and service he United States in September 19 THIS FORM.)				
I. (a) PLAINTIFFS			DEFENDANTS				
Nicholas Jones,	on behalf of himself	f and all others	Villa Restaurant Group LLC,				
similarly situated	<b>1</b> .						
(b) County of Residence of		tate of TX	County of Residence	of First Listed Defendant <u>C</u>			
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(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	*)	Attorneys (If Known)				
Lemberg Law, L		·)					
-	.∟⊖ , Wilton CT 06897 (2	203) 653-2250					
		,					
II. BASIS OF JURISD	ICTION (Place an "X" in	One Box Only)	I. CITIZENSHIP OF PF (For Diversity Cases Only)		Place an "X" in One Box for Plaintiff and One Box for Defendant)		
1     U.S. Government     × 3     Federal Question       Plaintiff     (U.S. Government Not a Party)		Not a Party)		PTF DEF PTF DEF			
2 U.S. Government Defendant	4 Diversity (Indicate Citizenshi	p of Parties in Item III)	Citizen of Another State	2 2 Incorporated <i>and</i> P of Business In A			
			Citizen or Subject of a Foreign Country	3 3 Foreign Nation	6 6		
IV. NATURE OF SUIT				Click here for: Nature of S			
	TO PERSONAL INJURY	RTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES		
110 Insurance 120 Marine	310 Airplane	PERSONAL INJURY 365 Personal Injury -	625 Drug Related Seizure of Property 21 USC 881	422 Appeal 28 USC 158 423 Withdrawal	375 False Claims Act 376 Qui Tam (31 USC		
130 Miller Act	315 Airplane Product	Product Liability	690 Other	28 USC 157	3729(a))		
140 Negotiable Instrument 150 Recovery of Overpayment	Liability 320 Assault, Libel &	367 Health Care/ Pharmaceutical		INTELLECTUAL PROPERTY RIGHTS	400 State Reapportionment 410 Antitrust		
& Enforcement of Judgment	Slander	Personal Injury		820 Copyrights	430 Banks and Banking		
151 Medicare Act 152 Recovery of Defaulted	330 Federal Employers' Liability	Product Liability 368 Asbestos Personal		830 Patent 835 Patent - Abbreviated	450 Commerce 460 Deportation		
Student Loans (Excludes Veterans)	340 Marine 345 Marine Product	Injury Product Liability		New Drug Application	470 Racketeer Influenced and Corrupt Organizations		
153 Recovery of Overpayment	Liability	PERSONAL PROPERTY	LABOR	840 Trademark 880 Defend Trade Secrets	480 Consumer Credit		
of Veteran's Benefits	350 Motor Vehicle	370 Other Fraud	710 Fair Labor Standards	Act of 2016	(15 USC 1681 or 1692)		
160 Stockholders' Suits 190 Other Contract	355 Motor Vehicle Product Liability	371 Truth in Lending 380 Other Personal	Act 720 Labor/Management	SOCIAL SECURITY	× 485 Telephone Consumer Protection Act		
195 Contract Product Liability	360 Other Personal	Property Damage	Relations	861 HIA (1395ff)	490 Cable/Sat TV		
196 Franchise	Injury 362 Personal Injury -	385 Property Damage Product Liability	740 Railway Labor Act 751 Family and Medical	862 Black Lung (923) 863 DIWC/DIWW (405(g))	850 Securities/Commodities/ Exchange		
	Medical Malpractice	BDIGONED RETURIONG	Leave Act	864 SSID Title XVI	890 Other Statutory Actions		
REAL PROPERTY           210 Land Condemnation	CIVIL RIGHTS 440 Other Civil Rights	PRISONER PETITIONS Habeas Corpus:	790 Other Labor Litigation 791 Employee Retirement	865 RSI (405(g))	891 Agricultural Acts 893 Environmental Matters		
220 Foreclosure	441 Voting	463 Alien Detainee	Income Security Act	FEDERAL TAX SUITS	895 Freedom of Information		
230 Rent Lease & Ejectment 240 Torts to Land	442 Employment 443 Housing/	510 Motions to Vacate Sentence		870 Taxes (U.S. Plaintiff or Defendant)	Act 896 Arbitration		
245 Tort Product Liability	Accommodations	530 General		871 IRS—Third Party	899 Administrative Procedure		
290 All Other Real Property	445 Amer. w/Disabilities - Employment	535 Death Penalty Other:	IMMIGRATION 462 Naturalization Application	26 USC 7609	Act/Review or Appeal of Agency Decision		
	446 Amer. w/Disabilities -	540 Mandamus & Other	465 Other Immigration		950 Constitutionality of		
	Other 448 Education	550 Civil Rights 555 Prison Condition	Actions		State Statutes		
		560 Civil Detainee -					
		Conditions of Confinement					
V. ORIGIN (Place an "X" in							
		Remanded from 4 Appellate Court	Reinstated or Reopened 5 Transfer Another (specify)	District Litigation			
		•	iling (Do not cite jurisdictional state	utes unless diversity):			
VI. CAUSE OF ACTIO	<b>DN</b> 47 U.S.C. § 227, et sec Brief description of ca VIOLATIONS OF THE	use:					
VII. REQUESTED IN		IS A CLASS ACTION	DEMAND \$	CHECK YES only	if demanded in complaint:		
COMPLAINT:	UNDER RULE 2	3, F.R.Cv.P.	10,000,000	JURY DEMAND:	×Yes No		
VIII. RELATED CASI IF ANY	<b>E(S)</b> <i>(See instructions):</i>	JUDGE		DOCKET NUMBER			
DATE		SIGNATURE OF ATTO	RNEY OF RECORD				
02/04/2022		/s/ Sofia Balile					
FOR OFFICE USE ONLY							
RECEIPT # AM	AOUNT	APPLYING IFP	JUDGE	MAG. JUE	DGE		

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AO 440 (Rev. 12/09) Summons in a Civil Action

UNITED STATES DISTRICT COURT				
District of New Jersey				
Nicholas Jones, on behalf of himself and all others similarly situated,	)			
Plaintiff	)			
v. Villa Restaurant Group LLC,	) Civil Action No. )			
Defendant	)			

#### SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) Villa Restaurant Group LLC d.b.a. Villa Italian Kitchen 25 Washington St, Morristown, NJ 07960

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: Sofia Balile, Esq. Lemberg Law, LLC

43 Danbury Rd. Wilton, CT 06897

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

#### **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (no	ame of individual and title,	if any)					
was ree	ceived by me on (date)							
	□ I personally serve	d the summons on the	individual at (place)					
	on (date)			; or	; or			
	□ I left the summons at the individual's residence or usual place of abode with (name)							
			-	le age and discretion who resid				
	on (date), and mailed a copy to the individual's last known address; or							
	□ I served the summons on ( <i>name of individual</i> )							
	designated by law to	accept service of proc	cess on behalf of (nat	me of organization)				
	on (date)				; or			
	□ I returned the summons unexecuted because					; or		
	<b>Other</b> ( <i>specify</i> ):							
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	My fees are \$	for travel a	nd \$	for services, for a total of \$	0.0	. 00		
	I declare under penalty of perjury that this information is true.							
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Date:				Server's signature				
				Printed name and title				

Server's address

Additional information regarding attempted service, etc:

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Villa Restaurant Group Hit with Class</u> <u>Action Over Alleged Promotional Texts</u>