UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY CAMDEN VICINAGE

JUDITH JIMENEZ, KATHY FOGEL, and STEPHANIE VIL, on behalf of themselves and all others similarly situated,)))))
Plaintiffs,)
v.)
TD BANK, N.A.,)
Defendant.)

Civil No. 1:20-cv-07699-NLH-EAP

MOTION FOR FINAL APPROVAL OF CLASS ACTION SETTLEMENT

Plaintiffs Judith Jimenez, Kathy Fogel, and Stephanie Vil hereby move for final approval pursuant to the Court's Order granting Preliminary Approval (ECF No. 96), Federal Rule of Civil Procedure 23, and Third Circuit precedent.

INTRODUCTION

The Court previously granted preliminary approval of the Settlement reached by the parties and also approved the proposed notice program. *See* ECF No. 96. Notice has been disseminated to the potential members of the Settlement Class as directed by the Court. By this motion, Plaintiffs respectfully request that the Court conduct a final review of the Settlement, and approve the Settlement as fair, reasonable, and adequate.

As previously reported, the Settlement is the product of years of hard-fought litigation and arm's length negotiations involving complex and challenging factual and legal issues. It follows motion practice and discovery conducted by the parties. And, most importantly, it will provide valuable monetary benefits to customers of Defendant TD Bank, N.A. ("TD" or "Defendant") whose accounts were reopened by Defendant and subsequently had a transaction – including debits or fees – post to the previously-closed accounts.

Pursuant to the Settlement, TD has agreed to pay Four Million Nine Hundred Thousand and 00/100 Dollars (\$4,900,000.00). This Cash Settlement Amount¹ includes all monetary disbursements incurred in connection with the Settlement Agreement, including but not limited to (a) all monetary payments to the Settlement Class; (b) all Administrative Costs; (c) all attorneys' fees, costs, and expenses awarded by the Court to Class Counsel; and (d) all Service Awards awarded by the Court to the Class Representative and Plaintiffs. *See* Settlement Agreement, ¶ 55 (Exhibit 2 to ECF No. 95).

By any objective measure, the Settlement presented for the Court's consideration is fair, reasonable, and adequate. Moreover, the Settlement provided for a robust Notice Program, including direct, individual notice to the potential members of the Settlement Class. The Notice Program has been implemented by the Settlement Administrator in accordance with this Court's Order granting Preliminary Approval. *See* Declaration of Elizabeth Enlund ("Enlund Decl.") (ECF No. 97-2) at ¶¶ 7-24.

The reaction of the Settlement Class thus far has been very positive, further supporting the conclusion that the Settlement is fair, reasonable, and adequate. Direct notice has been provided to the potential members of the Settlement Class via mail and email. The deadline to opt-out or object was September 22, 2023. As of October 19, 2023, only two members of the Settlement Class have opted-out and *zero* objections have been submitted. For the foregoing reasons and others detailed below, the Settlement meets the standards for final approval and should be approved.

¹ All capitalized terms used herein have the same means as set forth in the Settlement Agreement.

CASE HISTORY

A full recitation of the history of the case is set forth in the papers filed in support of Preliminary Approval. *See* Plaintiffs' Motion and Memorandum of Law for Preliminary Approval, pp. 2-4 ("Litigation History"), 5 ("Settlement Negotiations") (ECF No. 94); *see also* Joint Declaration of Counsel, ¶¶ 6-59 ("Joint Decl.") (ECF No. 95). Details of the case relating directly to this motion, including the efforts of Class Counsel, the Class Representative, and Plaintiffs are set forth therein.

ARGUMENT

Pursuant to Rule 23(e), a class action settlement must be approved by a court before it can become effective. The process for court approval is comprised of two principal steps:

- (1) Preliminary approval of the proposed settlement and direction of notice to the class; and
- (2) A final approval hearing, at which argument concerning the fairness, adequacy, and reasonableness of the settlement is presented.

In granting preliminary approval of the Settlement and directing that notice be disseminated to the potential members of the Settlement Class, the Court took the first step in the process. Moreover, as summarized above, the Settlement Administrator has (and continues to) implement the Notice Program as directed by the Court. *See generally* Enlund Decl. (ECF No. 97-2). By this motion, Plaintiffs respectfully request that the Court take the final step by granting final approval of the Settlement.

Preliminary approval required the Court to determine that it would "likely be able to . . . approve the proposal under Rule 23(e)(2)." Fed. R. Civ. P. 23(e)(1)(B). Nothing has since undermined this Court's initial findings that final approval would be likely; in fact, the positive reaction of the Settlement Class has further substantiated the Court's initial conclusions and further supports final approval.

I. SETTLEMENT OF THE CLASS ACTION.

A. The Settlement Class.

Plaintiffs seek approval of the following nationwide class, for settlement purposes only:

All current and former holders of an Eligible Account that, between June 24, 2014 and the date of Preliminary Approval, was reopened by TD Bank without customer authorization after the Eligible Account's closure and had a debit, credit, or fee post to the Eligible Account after that reopening.²

Settlement Agreement, ¶ 52. Excluded from the Settlement Class are TD; TD's officers and directors at all relevant times, as well as members of their immediate families and their legal representatives, heirs, successors, or assigns; and any entity in which TD has or had a controlling interest. Also excluded from the Settlement Class are federal, state, and local governments and all agencies and subdivisions thereunder; and any judge to whom this action is or has been assigned and any member of her immediate family. *Id*.

B. The Compensatory Provisions.

TD has agreed to create a fund in the amount of Four Million Nine Hundred Thousand and 00/100 Dollars (\$4,900,000.00). This Cash Settlement Amount includes all monetary disbursements incurred in connection with the Settlement Agreement, including but not limited to (a) all monetary payments to the Settlement Class; (b) all Administrative Costs; (c) all attorneys' fees, costs, and expenses awarded by the Court to Class Counsel; and (d) all Service Awards awarded by the Court to the Class Representative and Plaintiffs. *See* Settlement Agreement, ¶ 55. For avoidance of doubt, TD shall not be required to pay any additional

² For clarity, current and former holders of Eligible Accounts who consented to or requested the Eligible Account reopening are not members of the Settlement Class. Any current or former holders of jointly-held Eligible Accounts also are not members of the Settlement Class if one of the joint holders consented to or requested the reopening.

monetary sums to settle the Claims of the Settlement Class Members, nor shall it be required to bear any other fees, costs, charges, or expenses in connection therewith. *Id*.

Settlement Class Members can receive a payment if they submit a simple Claim Form, and their claim is approved. Participating Settlement Class Members can submit the Claim Form electronically via the Settlement Website, or by mail using a form available on the same website. Participating Settlement Class Members can submit either (1) a Basic Claim, in which case they will be paid a Basic Payment of at least \$125, subject to sufficient funds in the Net Cash Settlement Amount, and they will not be obligated to provide a statement or any documentary evidence; or (2) an Enhanced Claim, if they believe that there were post-reopening unauthorized transactions on the Eligible Account(s) causing monetary losses which exceeded the Basic Payment, in which case they are required to provide with the Claim Form a statement and documentary evidence of any such post-reopening unauthorized transactions and resulting monetary losses on the Eligible Account(s).

If the Net Cash Settlement Amount is sufficient—at present time, it is—each Claimant who submits a valid and approved Claim (both Basic and Enhanced Claims) will receive at least a \$125 Basic Payment. If the total amount of Basic Payments does not exhaust the Net Cash Settlement Amount – at the present time, it does not – then Claimants who submit a valid and approved Enhanced Claim shall instead receive an Enhanced Payment equal to the amount of post-reopening unauthorized transactions on the Eligible Account(s) listed on their Claim Form and substantiated with documentary evidence.

In the event the Net Cash Settlement Amount exceeds the sum of the Basic Payments and approved Enhanced Payments – at the present time, it does – the remainder of the Net Cash Settlement Amount less the Basic Payments and approved Enhanced Payments will be distributed equally to each Claimant who has submitted a valid and approved Basic or Enhanced Claim. As set forth in the Settlement Agreement, in no case will any Claimants who are entitled to an Enhanced Payment receive less than the Basic Payment.

C. Change in Disclosures.

After Plaintiffs filed this action, Defendant changed its Personal Deposit Account Agreement to include the following language:

After an Account is closed, we may within our sole discretion re-open an Account to debit a transaction, recover a loss, reverse provisional credit, or for any other reason. If we re-open an Account, the terms of this Agreement continue to apply to the Account.

See ECF No. 95, ¶ 27. Although this change in disclosures was not a negotiated part of this Settlement Agreement, it occurred after this litigation was initiated and survived dismissal. *Id.* at ¶ 28.

D. The Release Provisions.

In exchange for the consideration described above, Participating Settlement Class Members agree to release Defendant and its present and former parents, subsidiaries, divisions, affiliates, and other specified related parties from any and all liabilities, rights, claims, actions, causes of action, and other specified remedies, that constitute, result from, arise out of, are based upon, or relate to any of the claims that were or could have been asserted in this case. The full text of the proposed releases is set forth in the Settlement Agreement. *See* Settlement Agreement, ¶ 116-21.

E. Attorneys' Fees, Expenses, and Service Awards.

The parties and their counsel did not discuss the provisions regarding attorneys' fees or service awards for the Class Representative and Plaintiffs until after they had already agreed upon the terms of the Settlement Agreement in principle, and substantive elements of the Settlement Agreement had been negotiated. Pursuant to the terms of the Settlement Agreement, Class Counsel submitted a Fee and Expense Application to the Court. *See* ECF No. 97, p. 1 (requesting a one-third fee, reimbursement of \$15,455.64 in out-of-pocket litigation costs and expenses, and Service Awards for the Class Representative and Plaintiffs).

Class Counsel seeks Service Awards on behalf of the Class Representative Judith Jimenez in the amount of \$8,000 and \$5,000 for Plaintiffs Kathy Fogel and Stephanie Vil, for a total of \$18,000 to be paid in accordance with the Settlement Agreement. *See* Settlement Agreement, ¶ 124. The parties agree that the Court's failure to approve, in whole or in part, any award for attorneys' fees or Service Awards shall not prevent the Settlement Agreement from becoming effective, nor shall it be grounds for termination. *Id.*

II. NOTIFICATION TO THE CLASS AND RESPONSE OF CLASS MEMBERS.

On April 25, 2023, the Court entered an order finding that the proposed Settlement is within the range of reasonableness for approval, provisionally certifying the Settlement Class, appointing Judith Jimenez as Class Representative, and appointing co-lead counsel as Class Counsel. *See* ECF No. 96. In that same Order, the Court also set a fairness hearing for November 7, 2023, at 2:00 p.m., appointed Epiq Systems, Inc. ("Epiq") as the Settlement Class. *Id.*

In accordance with the Court's Preliminary Approval Order, emailed and mailed notice was sent to over 92,000 individuals and a Settlement Website (https://www. TDaccountreopeningsettlement.com) was created to give Notice Recipients access to caserelated documents such as the Second Amended Complaint, the Settlement Agreement, the Preliminary Approval Order, the Long-Form Notice, Claim Form, and the Motion for Attorneys' Fees and Service Awards. *See* Supplemental Declaration of Elizabeth Enlund, ¶¶ 3-9 ("Supp. Enlund Decl.") (Exhibit 1 hereto). The Court-approved Notice Program provided a summary of the litigation, a summary of the proposed Settlement, and detailed information to the potential members of the Settlement Class regarding their rights and options in relation to the proposed Settlement. Class Counsel and/or Epiq have received and responded to dozens of phone calls and email inquiries from Notice Recipients. To date, the Settlement Administrator has emailed and mailed over 92,000 notices, and only two individuals have requested to be excluded. Zero objections have been filed with the Court. *Id.* at ¶¶ 13-14.

III. THE SETTLEMENT SATISFIES REQUIREMENTS FOR FINAL APPROVAL.

Before granting final approval, the Court should determine whether to certify the Settlement Class, and then assess whether the terms of the settlement are fair, reasonable, and adequate within the meaning of Fed. R. Civ. P. 23(e). *See Rodriguez v. Nat'l City Bank*, 726 F.3d 372, 378 (3d Cir. 2013) ("in addition to determining whether a proposed settlement is 'fair, reasonable, and adequate, district courts must ensure that each of Rule 23(a)'s requirements, including commonality, is satisfied before certifying a class and approving a class settlement agreement") (quoting Fed. R. Civ. P. 23(e)). The Court should also make final its determination in the Preliminary Approval Order that the Notice Program constituted due, adequate, and sufficient notice to all persons entitled to receive notice and that the class members received adequate notice of the Settlement. *See* Fed. R. Civ. P. 23(c)(2)(B). As set forth below, these requirements are readily satisfied here.

A. The Settlement Meets the Requirements of Rule 23.

Plaintiffs seek certification of the Settlement Class pursuant to Rule 23. "For the Court to certify a class, the plaintiffs must satisfy all of the requirements of Rule 23(a), and one of the requirements of Rule 23(b)." *Dewey v. Volkswagen of Am.*, 728 F. Supp. 2d 546, 564 (D.N.J.

2010), rev'd on other grounds, Dewey v. Volkswagen Aktiengesellschaft, 681 F.3d 170 (3d Cir. 2012). The four requirements of Rule 23(a) are numerosity, commonality, typicality, and adequacy. In addition, Plaintiffs seek certification of the Settlement Class pursuant to Rule 23(b)(3), which provides that certification is appropriate where "the court finds that the questions of law or fact common to class members predominate over any questions affecting only individual members [predominance], and that a class action is superior to other available methods for fairly and efficiently adjudicating the controversy [superiority]." Fed. R. Civ. P. 23(b)(3). As discussed below, these requirements are met.

1. Numerosity Under Rule 23(a)(1).

Rule 23(a)(1) requires that the class be "so numerous that joinder of all members is impracticable." Fed. R. Civ. P. 23(a)(1). "Generally, if the named plaintiff demonstrates the potential number of plaintiffs exceeds 40, the numerosity requirement of Rule 23(a) has been met." *Stewart v. Abraham*, 275 F.3d 220, 226-27 (3d Cir. 2001); *Zinberg v. Washington Bancorp, Inc.*, 138 F.R.D. 397, 405 (D.N.J. 1990) ("It is proper for the court to accept common sense assumptions in order to support a finding of numerosity"). Here, notices were emailed and mailed to over 92,000 potential members of the Settlement Class. *See* Supp. Enlund Decl., ¶ 8. Numerosity is therefore easily satisfied.

2. Commonality Under Rule 23(a)(2).

Rule 23(a)(2) requires that there be "questions of law or fact common to the class." Fed. R. Civ. P. 23(a)(2). "A finding of commonality does not require that all class members share identical claims, and factual differences among the claims of the putative class members do not defeat certification." *In re Prudential Ins. Co. Sales Litig.*, 148 F.3d 283, 310 (3d Cir. 1998). The Supreme Court has stated that Rule 23(a)(2)'s commonality requirement is satisfied where the plaintiffs assert claims that "depend upon a common contention," that is "of such a nature that it is capable of class wide resolution—which means that determination of its truth or falsity will resolve an issue that is central to the validity of each one of the claims in one stroke." *Wal-Mart Stores, Inc. v. Dukes*, 131 S. Ct. 2541, 2556 (2011). Both the majority and dissenting opinions in that case agreed that "for purposes of Rule 23(a)(2) even a single common question will do." *Id.* at 2556. Here, there are many common issues of fact and law, including:

- Whether TD Bank's reopening of accounts without customer authorization after the account's closure and subsequent posting of a debit, credit, or fee to the account was a breach of contract or a breach of the covenant of good faith and fair dealing;
- Whether TD Bank's reopening of accounts without customer authorization after the account's closure and subsequent posting of a debit, credit, or fee to the account constituted unjust enrichment;
- Whether TD Bank's reopening of accounts without customer authorization after the account's closure and subsequent posting of a debit, credit, or fee to the account constituted conversion;
- Whether TD Bank's reopening of accounts without customer authorization after the account's closure and subsequent posting of a debit, credit, or fee to the account constituted a violation of the Electronic Funds Transfer Act, 15 U.S.C. § 1693, *et seq.*; and
- Whether TD Bank's reopening of accounts without customer authorization after the account's closure and subsequent posting of a debit, credit, or fee to the account constituted a violation of the Massachusetts Consumer Protection Law, Mass. Gen. Laws Ann. ch. 93A, § 2.

These common issues satisfy Rule 23(a)(2)'s commonality requirement.

3. Typicality Under Rule 23(a)(3).

Rule 23(a)(3) requires that a representative plaintiff's claims be "typical" of those of other class members. Fed. R. Civ. P. 23(a)(3). The typicality requirement is satisfied as long as the representative plaintiff and the class "point to the same broad course of alleged fraudulent conduct to support a claim for relief." *Zinberg*, 138 F.R.D. at 401. "If the named plaintiffs and

class members involve the same conduct by the defendant, typicality is established." *Newton v. Merrill Lynch, Pierce, Fenner & Smith, Inc.*, 259 F.3d 154, 183-84 (3d Cir. 2001). Factual differences between class representatives and other members of the class do not preclude a finding of typicality, so long as the plaintiffs' claims arise from the same event or course of conduct and are based on the same legal theories. *Danvers Motor Co., Inc. v. Ford Motor Co.*, 543 F.3d 141, 150 (3rd Cir. 2008).

Plaintiff and Class Representative Jimenez's claims are typical of claims of all of the members of the Settlement Class, all of whom were holders of an Eligible Account that, between June 24, 2014 and the date of Preliminary Approval, was reopened by TD without customer authorization after the Eligible Account's closure and had a debit, credit, or fee post to the Eligible Account after that reopening. Ms. Jimenez's claims arise from the same course of events that each class member was subjected to, and this same conduct caused the same injury to all of the Settlement Class Members. This requirement is, therefore, met.

4. Adequacy of Representation Under Rule 23(a)(4).

Rule 23(a)(4) is also met because the Plaintiff and Class Representative Jimenez has fairly and adequately protected the interests of the class. Adequacy "is satisfied by showing that (1) Class Counsel is competent and qualified to conduct the litigation; and (2) class representatives have no conflicts of interest." *New Directions Treatment Servs. v. City of Reading*, 490 F.3d 293, 313 (3d Cir. 2007). Here, the adequacy requirement is plainly met. In assessing the second requirement, district courts examine whether the class representative "has the ability and incentive to represent the claims of the class vigorously, that he or she has obtained adequate counsel, and that there is no conflict between the individual's claims and those asserted on behalf of the class." *Ritti v. U-Haul Int'l., Inc.*, 2006 U.S. Dist. LEXIS 23393, at *15

(E.D. Pa. Apr. 26, 2006).

Here, Plaintiffs are represented by experienced counsel who have litigated this case vigorously on behalf of the Settlement Class. *See* Joint Decl., ¶¶ 55-56. Indeed, the firms representing Plaintiffs have extensive general experience prosecuting consumer class actions, and extensive specific experience litigating consumer class actions against TD Bank. *Id.* Class Counsel has spent almost three years litigating this action. *Id.* at ¶ 10.

Second, no conflict exists between the named and unnamed putative Settlement Class Members because their interests are aligned. Ms. Jimenez and the Settlement Class Members have all been injured by the same purported conduct. Ms. Jimenez does not have any interests antagonistic to those of the other Settlement Class Members and all Settlement Class Members share a strong interest in proving Defendant's liability. Finally, the Class Representative and Plaintiffs have been actively protecting the interests of the Settlement Class. They have engaged in the prosecution of this matter since its inception, having consistently conferred with Class Counsel, reviewed the various versions of the complaints in the case, reviewed and signed interrogatory responses, provided documents, and consulted with counsel regarding the propriety of the Settlement. *See* ECF No. 94, pp. 18-20. As a result, the adequacy requirement is satisfied.

5. The Requirements of Rule 23(b)(3) Are Met.

Rule 23(b)(3) is satisfied when: (1) the questions of law or fact common to the class predominate over any questions affecting only individual class members ("predominance"); and (2) a class action is superior to other available methods for the fair and efficient adjudication of the controversy ("superiority"). Fed. R. Civ. P. 23(b)(3); *Amchem Products, Inc. v. Windsor*, 521 U.S. 591, 615 (1997). Both of these requirements are met here.

(a) **Predominance Exists.**

The predominance standard requires the Court to "determine whether the common legal and factual issues are more significant than the non-common issues such that the class is 'sufficiently cohesive to warrant adjudication by representation.'" *In re Mercedes-Benz Antitrust Litig.*, 213 F.R.D. 180, 186 (D.N.J. 2003) (quoting *Amchem*, 521 U.S. at 623). "'[I]n general, predominance is met when there exists generalized evidence which proves or disproves an element on a simultaneous, class-wide basis, since such proof obviates the need to examine each class members' [sic] individual position.'" *In re Bulk (Extruded) Graphite Products Antitrust Litig.*, 2006 WL 891362, at *9 (D.N.J. April 4, 2006) (quoting *In re Vitamins Antitrust Litig.*, 209 F.R.D. 251, 262 (D.D.C. 2002)). Predominance does not require that every relevant issue before the Court be postured identically for each and every proposed class member. *Amchem*, 521 U.S. at 623; *In re Flat Glass Antitrust Litig.*, 191 F.R.D. 472, 484 (W.D. Pa. 1999).

To determine whether common issues predominate, the underlying elements of the substantive claim must be identified. Here, Defendant's liability turns on, among other things, whether TD Bank's reopening of accounts without customer authorization after the account's closure and subsequent posting of a debit, credit, or fee to the account constitutes a breach of contract, breach of the covenant of good faith and fair dealing, or breach of statutory protections. Every Settlement Class Member's claims concern the same set of conduct. Moreover, determining whether and to what extent Settlement Class Members were injured turns on common proof. Regardless, when common questions of law or fact predominate regarding liability, "the existence of individual questions as to damages is generally unimportant." *Guzman v. VLM, Inc.*, 2008 WL 597186, at *8 (E.D.N.Y. Mar. 2, 2008). Each element presents issues that are sufficiently cohesive and common to warrant adjudication by representation.

Moreover, because this case has settled, the Court need not "consider the available evidence and the method or methods by which plaintiffs would use the evidence to prove the disputed element at trial" because there will be no trial. *Sullivan v. DB Invs., Inc.*, 667 F.3d 273, 306 (3d Cir. 2011) (internal quotation marks and citation omitted). As a result, the predominance element is satisfied.

(b) Superiority Exists.

The superiority prong asks whether "a class action is superior to other available methods for fairly and efficiently adjudicating the controversy." Fed. R. Civ. P. 23(b)(3). The rule expressly sets forth a list of relevant factors: class members' interest in bringing individual actions; the extent of existing litigation by class members; the desirability of concentrating the litigation in one forum; and potential issues with managing a class action. Fed. R. Civ. P. 23(b)(3)(A-D).

First, no members of the class expressed interest in bringing individual actions other than Plaintiffs here. Second, it is well settled that a class action is the superior method of adjudication where, as here, "the proposed class members are sufficiently numerous and seem to possess relatively small claims unworthy of individual adjudication due to the amount at issue . . . [and] there is reason to believe that class members may lack familiarity with the legal system, discouraging them from pursuing individual claims." *Jankowski v. Castaldi*, 2006 WL 118973, at *4 (E.D.N.Y. Jan. 13, 2006). A class action would be the only practical way of resolving the claims of the class members here, while at the same time, avoiding the potential for repetitious litigation and inconsistent adjudications if the claims were pursued individually. In light of the fact that each class member has a relatively small damages claim, combined with the fact that consumer class actions like this one are particularly expensive, complicated, and lengthy, this is not surprising. *See, e.g., Graphite Prods.*, 2006 WL 891362, at *16 ("the relatively small purchase price of bulk extruded graphite parts would likely preclude litigating this action outside a class action"); *Carnegie v. Household Int'l, Inc.*, 376 F.3d 656, 661 (7th Cir. 2004) ("The realistic alternative to a class action is not 17 million individual suits, but zero individual suits, as only a lunatic or a fanatic sues for \$30") (emphasis omitted). Third, multiple individual litigations create the potential for inconsistent or contradictory judgments. Fourth, a class action presents fewer management problems and provides the benefits of single adjudication, economies of scale, and comprehensive supervision by a single court. Because the case has settled, no manageability issues will arise. *Sullivan*, 667 F.3d at 306. Certification of the Settlement Class will allow for efficient resolution of claims that would likely not be brought owing to prohibitive legal expenses, while at the same time preserving scarce judicial resources. Without the class action vehicle, the class would have no reasonable remedy, and Defendant would be permitted to retain the proceeds of its alleged unlawful conduct. Accordingly, a class action is the best available method for the efficient adjudication of this litigation.

B. The Settlement Is Fair, Reasonable, and Adequate.

The Third Circuit has recently reiterated that "[t]he approval of a class action settlement is governed by Rule 23(e)(2), which specifically requires that a district court approve a settlement agreement only 'after a hearing and on finding that it is fair, reasonable, and adequate."" *In re NFL Players Concussion Injury Litig.*, 775 F.3d 570, 581 (3d Cir. 2014) (*quoting* Fed. R. Civ. P. 23(e)(2)). This Court has stated that "the Court is required to 'independently and objectively analyze the evidence and circumstances before it in order to determine whether the settlement is in the best interest of those whose claims will be extinguished."" *In re Philips/Magnavox TV Litig.*, 2012 U.S. Dist. LEXIS 67287, at *22 (D.N.J. May 14, 2012) (quoting In re Cendant Corp. Litig., 264 F.3d 201, 231 (3d Cir. 2001)). The

Court must also "direct notice in a reasonable manner to all class members who would be bound

by the proposal." See Fed. R. Civ. P. 23(e)(1).

The Third Circuit has directed the district courts to consider the following non-exhaustive

list of "Girsh factors" in deciding whether to approve a proposed class action settlement:

(1) the complexity, expense and likely duration of the litigation \ldots ; (2) the reaction of the class to the settlement \ldots ; (3) the stage of the proceedings and the amount of discovery completed \ldots ; (4) the risks of establishing liability \ldots ; (5) the risks of establishing damages \ldots ; (6) the risks of maintaining the class action through the trial \ldots ; (7) the ability of the defendants to withstand a greater judgment; (8) the range of reasonableness of the settlement fund in light of the best possible recovery. \ldots ; (9) the range of reasonableness of the settlement fund to a possible recovery in light of all the attendant risks of litigation \ldots .

In re Prudential, 148 F.3d 283 at 317 (quoting Girsh v. Jepson, 521 F.2d 153, 157 (3d Cir.

1975)).³ These factors squarely support the Settlement.

1. The Complexity, Expense, and Likely Duration of the Litigation Favors Approval.

The first factor assesses "the probable costs, in both time and money, of continued litigation." *Cendant*, 264 F.3d at 233. Courts have consistently held that "[t]he expense and possible duration of the litigation [should] be considered in evaluating the reasonableness of [a] settlement." *Milstein v. Huck*, 600 F. Supp. 254, 267 (E.D.N.Y. 1984); *Bullock v. Administrator of Kircher's Estate*, 84 F.R.D. 1, 10-11 (D.N.J. 1979) ("the Court should consider the vagaries of litigation and compare the significance of immediate recovery by way of compromise to the mere possibility of relief in the future, after protracted and expensive litigation").

³ Although Rule 23(e)(2) was amended in 2018 to include a list of factors for courts to consider in evaluating a proposed settlement of a class action, the Third Circuit has continued to apply the *Girsh* and *Prudential* factors. *See, e.g., In re Google Inc. Cookie Placement Consumer Priv. Litig.*, 934 F.3d 316, 329 (3d Cir. 2019). This Court has likewise continued to focus its analysis on the *Girsh* and *Prudential* factors. *E.g., Kanefsky v. Honeywell Int'l Inc.*, 2022 WL 1320827, at *4 (D.N.J. May 3, 2022) (acknowledging same).

This case has been vigorously litigated since June 2020. Without the Settlement, the parties and the Court would still be mired in this complex litigation for the foreseeable future. The relief requested in this action included monetary damages and injunctive relief. The Settlement Agreement secures substantial monetary benefits for the Settlement Class with none of the delay, risk, and uncertainty of continued litigation. Thus, this first *Girsh* factor, standing alone, strongly favors approval of the Settlement.

2. The Reaction of the Class to the Settlement Favors Approval.

The second factor "attempts to gauge whether members of the class support the settlement," *In re Prudential*, 148 F.3d at 318, with such support "creat[ing] a strong presumption . . . in favor of the Settlement." *Cendant*, 264 F.3d at 235. As discussed below, this factor strongly supports approval of the Settlement.

The deadline by which Settlement Class Members could object to or exclude themselves from the Settlement was September 22, 2023. ECF No. 96, pp. 7-8. *Zero* Settlement Class Members filed an objection and only two class members, or 0.00002174%, opted out. *See* Supp. Enlund Decl., ¶¶ 13-14.

Zero objectors and two exclusions out of over 92,000 potential members of the Settlement Class represents a miniscule percentage. This Court has noted that such a response is indicative of the fairness of the Settlement, and provides further proof that it should be approved.

These numbers amount to miniscule fractions of the Settlement Class (approximately .0005% [opt-outs] and .0001% [objections], respectively). The paucity of negative feedback in the face of an extensive notice plan leads the Court to conclude that the Settlement Class generally and overwhelmingly approves of the Settlement.

In re Ins. Brokerage Antitrust Litig., 2012 U.S. Dist. LEXIS 46496, at *69 (D.N.J. Mar. 30, 2012) (noting that a "small number of objections by Class Members to the Settlement weighs in

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favor of approval"); *In re Rite Aid Corp. Sec. Litig.*, 396 F.3d 294, 305 (3d Cir. 2005) (finding a similarly low level of objection to be a "rare phenomenon" weighing in favor of approval).

3. The Stage of the Proceedings and the Discovery Completed Favor Approval.

The third *Girsh* factor "captures the degree of case development that class counsel have accomplished prior to settlement. Through this lens, courts can determine whether counsel had an adequate appreciation of the merits of the case before negotiating." *Cendant*, 264 F.3d at 235. Unsurprisingly, "post-discovery settlements are more likely to reflect the true value of the claim and be fair." *Bell Atlantic Corp. v. Bolger*, 2 F.3d 1304, 1314 (3d Cir. 1993).

Here, Class Counsel undertook discovery that allowed it to be fully informed on the material issues before negotiating a settlement on behalf of the Settlement Class. The parties exchanged thousands of pages of records, and responded to interrogatories and requests for production of documents. *See* Joint Decl., ¶ 21. In addition, the parties undertook a significant amount of data analysis in preparation for mediation with Judge Schneider.

When the "negotiation process follows meaningful discovery, the maturity and correctness of the settlement becomes all the more apparent." *In re Elec. Carbon Prods. Antitrust Litig.*, 447 F. Supp. 2d 389, 400 (D.N.J. 2006). Here, the Settlement Agreement was reached through arm's length negotiation between highly experienced counsel only after significant discovery was undertaken. Accordingly, the third *Girsh* factor strongly favors approval of the Settlement.

4. The Risk of Failing to Establish Liability and Damages Favors Approval.

In negotiating and reaching the Settlement Agreement, Class Counsel accounted for the difficulties and potential risks associated with proving liability and damages. *See, e.g., In re Philips/Magnavox TV Litig.*, 2012 U.S. Dist. LEXIS 67287, at *32-33. Throughout the

litigation, TD has argued, *inter alia*, that it did not breach the contract and that this case is not appropriate for class certification. While Plaintiffs disagree with Defendant's arguments and have vigorously litigated against them, the arguments pose a real risk to recovery. In short, continued litigation presents additional risks, delays, and expenses that include, but are not limited to, those attendant with certifying a nationwide litigation class, defeating summary judgment and pretrial motions, prevailing at trial, defending such result on appeal, not to mention the countless other uncertainties inherent in litigation, particularly in the context of a large and complex class action.

To that end, in assessing the Settlement Agreement, the Court should balance the benefits potentially afforded to the Settlement Class as a result of the Settlement, against the risks of continued litigation. *See In re Prudential*, 148 F.3d at 317 (noting how "settlement provide[s] class members the opportunity to file claims immediately after court approval of the settlement, rather than waiting through what no doubt would be protracted litigation"); *Stalcup v. Schlage Lock Co.*, 505 F. Supp. 2d 704, 707 (D. Colo. 2007) (recognizing that "any class action presents complex and difficult legal and logistical issues which require substantial expertise and resources"). In light of the risks, the fourth and fifth *Girsh* factors support approval of the Settlement.

5. The Risks of Maintaining the Class Action Through Trial and the Ability of TD to Withstand a Greater Judgment Favor Approval.

The sixth and seventh *Girsh* factors also favor approval of the Settlement. Although Plaintiffs believe that their claims are well-suited for treatment on a class-wide basis, TD would have argued that certification was inappropriate because individual issues predominate over common issues.

There is currently no evidence indicating that TD would not be able to withstand a more significant judgment. However, this factor is not dispositive. *See In re Philips/Magnavox TV Litig.*, 2012 U.S. Dist. LEXIS 67287, at *35 ("Plaintiffs acknowledge that there is currently no indication that Defendant here would be unable to withstand a more significant judgment. Nevertheless, the Court is satisfied that the Settlement is fair, reasonable, and adequate, despite the possibility that Philips could pay a greater sum") (internal citations omitted). Here, the Settlement is well within the range of reasonableness and provides substantial benefits to the class. Accordingly, both the sixth and seventh *Girsh* factors favor approval of the Settlement.

6. The Range of Reasonableness of the Settlement to a Possible Recovery in Light of All the Attendant Risks of Litigation Favors Approval.

The eighth and ninth *Girsh* factors also support approval of the Settlement. The determination of a "reasonable" settlement is not susceptible to a simple mathematical equation yielding a particularized sum. Rather, "in any case there is a range of reasonableness with respect to a settlement." *Newman v. Stein*, 464 F.2d 689, 693 (2d Cir. 1972). Here, the \$4.9 million settlement fund is a significant amount of money given the challenges facing Plaintiffs and the proposed class. These payments are designed to compensate all Participating Settlement Class Members who submit a valid claim. Participating Settlement Class Members can submit either (1) a Basic Claim, in which case they will be paid a Basic Payment of at least \$125, subject to sufficient funds in the Net Cash Settlement Amount, without being obligated to submit any documentary evidence of post-reopening unauthorized transactions; or (2) an Enhanced Claim, if they believe that there were post-reopening unauthorized transactions on the Eligible Account(s) causing monetary losses which exceeded the Basic Payment, in which case they are required to provide with the Claim Form a statement and documentary evidence of any such

post-reopening unauthorized transactions and resulting monetary losses. As noted, the Net Cash Settlement Amount presently is more than sufficient to provide for both.

Accordingly, given the size of the Settlement Class, the potential benefits available, and the aforementioned risks in proving liability and damages and in obtaining class certification, the Settlement fairly and adequately rewards the Settlement Class.

C. The Notice Provided to the Class Satisfies Due Process.

In accordance with the Court's Preliminary Approval Order, Settlement Administrator Epiq sent the Court-approved notice by email and U.S. mail to 92,225 unique potential members of the Settlement Class. See Supp. Enlund Decl., ¶ 8. Epiq also established and monitored the required toll-free telephone number comprehensive Settlement Website and (https://www.TDaccountreopeningsettlement.com). Id. at ¶¶ 9-11. Through October 10, 2023, the Settlement Website statistics show 13,266 unique visitors and 42,424 page views. Id. at $\P 9$. Additionally, as of the same date, the toll-free number has received 519 calls, totaling 3,432 minutes. *Id.* at ¶ 10. Callers have the option of requesting that a Claim Package be sent to them via USPS First-Class Mail. Id. at ¶ 11. As of October 19, 2023, 91 Claim Packages have been requested and sent. Id. Accordingly, Notice Recipients have been (i) provided with direct notice of the Settlement Agreement; (ii) fully informed of their rights and obligations under the Settlement Agreement; and (iii) provided with the resources to ask questions and, to the extent necessary, receive assistance in participating in the Settlement.

This Notice Program meets the due process requirements of Fed. R. Civ. P. 23, which calls for "the best notice practicable under the circumstances, including individual notice to all members who can be identified through reasonable effort." *Eisen v. Carlisle & Jacquelin*, 417 U.S. 156, 173 (1974) (emphasis omitted); *In re Ikon Office Solutions, Inc.*, 194 F.R.D. 166, 174

(E.D. Pa. 2000) ("In order to satisfy due process, notice to class members must be 'reasonably calculated under all the circumstances, to apprise interested parties of the pendency of the action and afford them an opportunity to present their objections") (quoting *Mullane v. Central Hanover Bank & Trust Co.*, 339 U.S. 306, 314 (1950)). Class Counsel look forward to the Final Approval Hearing on November 7, 2023 to answer any specific questions the Court has regarding the successful notice plan accomplished in this case, as well as any questions about the Settlement.

CONCLUSION

For the foregoing reasons, Plaintiffs and Class Counsel respectfully request that this Court certify the Settlement Class, find the Settlement to be fair, reasonable, and adequate, issue final approval of the Settlement, and dismiss this action with prejudice. DATED this 24th day October, 2023.

Respectfully submitted,

BY: GOLOMB SPIRT, P.C.

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CERTIFICATE OF SERVICE

I hereby certify that on October 24, 2023, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system, which shall send notification of such filing to all counsel of record.

/s/ Richard M. Golomb Richard M. Golomb