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10 11	Attorneys for Defendant AMAZON.COM SERVICES LLC, f.k.a. AMAZON.COM SERVICES, INC.		
12	UNITED STATES DISTRICT COURT		
14	SOUTHERN DISTRICT OF CALIFORNIA		
15	BRIANA GALLARDO, Individually and on behalf of all employees similarly situated,	CASE NO. <b>'22CV297 LAB AHG DEFENDANT AMAZON.COM</b>	
16 17	Plaintiffs,	SERVICES LLC'S NOTICE OF REMOVAL OF CLASS ACTION	
18	V.	(San Diego County Superior Court Case No. 37-2022-00001593-CU-OE-CTL)	
19 20	AMAZON.COM SERVICES LLC, A Delaware Limited Liability Company f.k.a. AMAZON.COM SERVICES, INC.; and DOES 1 through 25, inclusive,	Action Filed: January 13, 2022 Trial Date: None Set	
21 22	Defendants.		
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Gibson, Dunn & Crutcher LLP

# TO THE CLERK OF THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF CALIFORNIA AND TO PLAINTIFF AND HER COUNSEL OF RECORD:

PLEASE TAKE NOTICE THAT, pursuant to the Class Action Fairness Act of 2005, 28 U.S.C. §§ 1332(d), 1453, 1711, Defendant Amazon.com Services LLC hereby removes to the United States District Court for the Southern District of California the above-captioned state court action, originally filed as Case No. 37-2002-00001593-CU-OE-CTL in San Diego County Superior Court, State of California. Removal is proper on the following grounds:

## I. <u>TIMELINESS OF REMOVAL</u>

- 1. Plaintiff Briana Gallardo ("Plaintiff") filed a putative Class Action Complaint against Amazon.com Services LLC ("Amazon") in San Diego County Superior Court, State of California, Case No. 37-2002-00001593-CU-OE-CTL on January 13, 2022. Pursuant to 28 U.S.C. § 1446(a), true and correct copies of the (a) Summons, (b) Class Action Complaint, (c) Civil Case Cover Sheet, (d) Notice of Case Assignment and Case Management Conference (Civil), (e) Alternative Dispute Resolution (ADR) Information, (f) Stipulation to Use Alternative Dispute Resolution (ADR), (g) Notice of Service of Process Transmittal on Amazon.com Services LLC, and (h) Proof of Service Summons are attached as Exhibits A–H to the Declaration of Michele L. Maryott ("Maryott Decl.") filed concurrently with this notice.
- 2. Plaintiff served Amazon.com Services LLC by process server on February 2, 2022. *See* Maryott Decl. ¶¶ 8–9, Exs. G–H. Consequently, service was completed on February 2, 2022. This notice of removal is timely because it is filed within 30 days after service was completed. 28 U.S.C. § 1446(b); *Anderson v. State Farm Mut. Auto. Ins. Co.*, 917 F.3d 1126, 1128 n.2 (9th Cir. 2019) ("Thirty days from February 13, 2015, was Sunday March 15, 2015, so the notice of removal would have been timely filed on Monday, March 16, 2015." (citing Fed. R. Civ. P. 6(a)(1)(C))).

# II. SUMMARY OF ALLEGATIONS AND GROUNDS FOR REMOVAL

- 3. Removal is proper under 28 U.S.C. §§ 1441 and 1453 because this Court has subject matter jurisdiction over this action and all claims asserted against Amazon pursuant to the Class Action Fairness Act of 2005 ("CAFA"), 28 U.S.C. § 1332(d).
- 4. CAFA applies "to any class action before or after the entry of a class certification order by the court with respect to that action." 28 U.S.C. § 1332(d)(8). This case is a putative "class action" under CAFA because it was brought under a state statute or rule, namely California Code of Civil Procedure § 382, authorizing an action to be brought by one or more representative persons as a class action. *See* 28 U.S.C. § 1332(d)(1)(B); *see also* Maryott Decl. Ex. B, Compl. ¶ 34.
- 5. Plaintiff asks that "this action be certified as a class action." Maryott Decl. Ex. B, Compl., Prayer for Relief. She seeks to represent "[a]ll 'Area Managers' or similarly titled employees of [Amazon] located in California" and "[a]ll employees of [Amazon] located in California." *Id.* ¶ 21.
- 6. In her Complaint, Plaintiff alleges five causes of action against Amazon: (1) failure to pay overtime wages (Cal. Lab. Code §§ 1194, 510, 204); (2) failure to pay minimum wage (Cal. Lab. Code §§ 1194, 510, 204); (3) failure to provide accurate wage statements (Cal. Lab. Code § 226); (4) failure to maintain accurate records (Cal. Lab. Code §§ 226, 1174, 1174.5); (5) waiting time penalties (Cal. Lab. Code § 203); and (6) unlawful business practices (Cal. Bus. & Prof. Code §§ 17200).
- 7. Among other things, Plaintiff alleges that putative class members are entitled to special and/or economic damages, restitution, wages in the form of unpaid overtime, interest, penalties, and attorneys' fees and costs. Maryott Decl. Ex. B, Compl., Prayer for Relief.
- 8. Removal of a class action is proper if: (1) there are at least 100 members in the putative class; (2) there is minimal diversity between the parties, such that at least one class member is a citizen of a state different from any defendant; and (3) the

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aggregate amount in controversy exceeds \$5 million, exclusive of interest and costs. See 28 U.S.C. §§ 1332(d), 1441.

Amazon denies any liability in this case, both as to Plaintiff's individual 9. claims and as to the claims she seeks to pursue on behalf of a class.<sup>1</sup> Amazon also intends to oppose class certification and believes that class treatment is inappropriate under these circumstances in part because there are many material differences between the named Plaintiff and the putative class members Plaintiff seek to represent. Amazon expressly reserves all rights, including to oppose class certification and to contest the merits and propriety of all claims asserted in the Complaint. However, for purposes of the jurisdictional requirements for removal only, the allegations in Plaintiff's Complaint identify a putative class of more than 100 members and put in controversy, in the aggregate, an amount that exceeds \$5 million. See 28 U.S.C. § 1332(d)(6).

## The Proposed Class Consists of More than 100 Members

- Based on Plaintiff's allegations, this action satisfies CAFA's requirement 10. that the putative class contains at least 100 members. See 28 U.S.C. § 1332(d)(5)(B).
- Plaintiff's proposed classes consist of "[a]ll 'Area Managers' or similarly 11. titled employees of [Amazon] located in California" and "[a]ll employees of [Amazon] located in California." Maryott Decl., Ex. B, Compl. ¶ 21. The statute of limitations on Plaintiff's causes of action are three years, and Amazon assumes that Plaintiff's inclusion of a UCL claim was intended to extend the time period by an additional year, in which case the class period in this case would be January 13, 2018 to present. *Id.*, Ex.

Amazon denies that liability or damages can be established either as to Plaintiffs or on a class-wide basis. Amazon does not concede, and reserves the right to contest, at the appropriate time, Plaintiffs' allegations that this action may properly proceed as a class action. Amazon does not concede and reserves the right to contest, at the appropriate time, that any of Plaintiffs' allegations constitute a cause of action against it under applicable California law. No statement or reference contained herein shall constitute an admission of liability or a suggestion that Plaintiffs will or could actually recover any damages based upon the allegations contained in the Complaint or otherwise. Amazon's notice seeks only to establish that the amount in controversy is more likely than not in excess of CAFA's jurisdictional minimum. "The amount in controversy is simply an estimate of the total amount in dispute, not a prospective assessment of [Defendant's] liability." Lewis v. Verizon Commc'ns., Inc., 627 F.3d 395, 400 (9th Cir. 2010). 395, 400 (9th Cir. 2010).

B, Compl. ¶¶ 58–66; Bus. & Prof. Code § 17208 (statute of limitations for an action brought under the UCL is four years). According to Amazon's records, there were at least 5,634 people employed by Amazon as Area Managers in its California facilities at some point during the period of January 13, 2018 to January 13, 2022. Declaration of Denicia "JP" Prather ("Prather Decl.") ¶ 3(b).

12. Accordingly, although Amazon denies Plaintiff's factual allegations and denies that class treatment is permissible or appropriate, based on the allegations in the Complaint and the prayer for relief, the narrower of Plaintiff's proposed classes consists of more than 100 members.

#### B. Amazon and Plaintiff Are Not Citizens of the Same State

- 13. Under CAFA's minimum diversity of citizenship requirement, the plaintiff or any member of the putative class must be a citizen of a different state from any defendant. See 28 U.S.C. § 1332(d)(2)(A).
- 14. A person is a citizen of the state in which he or she is domiciled. *Kantor v. Wellesley Galleries, Ltd.*, 704 F.2d 1088, 1090 (9th Cir. 1983). A party's residence is prima facie evidence of his or her domicile. *Ayala v. Cox Auto., Inc.*, 2016 WL 6561284, at \*4 (C.D. Cal. Nov. 4, 2016) (citing *State Farm Mut. Auto Ins. Co. v. Dyer*, 19 F.3d 514, 520 (10th Cir. 1994)). Plaintiff alleges that she "resides in Highland, California." Maryott Decl., Ex. B, Compl. ¶ 7. Plaintiff is therefore considered a citizen of California for purposes of removal. *See Ayala*, 2016 WL 6561284, at \*4.
- 15. A corporation is a citizen of its state of incorporation and the state of its principal place of business. 28 U.S.C. § 1332(c)(1). "[A]n LLC is a citizen of every state of which its owners/members are citizens." *Johnson v. Columbia Props. Anchorage, LP*, 437 F.3d 894, 899 (9th Cir. 2006). Effective December 30, 2019, Amazon.com Services, Inc. changed its legal entity name to Amazon.com Services LLC. Declaration of Zane Brown ("Brown Decl.") ¶ 2. Accordingly, Amazon.com Services, Inc. and Amazon.com Services LLC refer to the same entity. Amazon.com Services LLC is a limited liability company organized under the laws of Delaware and has its

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- principal place of business in Seattle, Washington. Id. Amazon.com Services LLC's only member is Amazon.com Sales, Inc., which is wholly owned by Amazon.com, Inc. Id. ¶ 3. Amazon.com Sales, Inc. and Amazon.com, Inc. are incorporated in Delaware and each have their principal places of business in Seattle, Washington. *Id.*
- The Supreme Court has interpreted the phrase "principal place of business" in 28 U.S.C. § 1332(c)(1) and & (d)(2)(A) to mean "the place where a corporation's officers direct, control, and coordinate the corporation's activities," i.e., its "nerve center," which "should normally be the place where the corporation maintains its headquarters, provided that the headquarters is the actual center of direction, control, and coordination." Hertz Corp. v. Friend, 559 U.S. 77, 93 (2010). Amazon.com Services LLC's headquarters, which are located in Seattle, Washington, constitutes its "nerve center" under the test adopted in Hertz because high-level officers oversee Amazon's activities from that location. Brown Decl.  $\P$  2–3.
- As such, Amazon is a citizen of Delaware and Washington for purposes of removal. See 28 U.S.C. § 1332(c)(1).
- Accordingly, based on the Complaint, Plaintiff and Amazon are citizens of different states and CAFA's minimal diversity requirement is met. 28 U.S.C. § 1332(d)(2)(A).

# The Amount In Controversy Exceeds \$5 Million

- 19. CAFA requires that the amount in controversy in a class action exceed \$5 million, exclusive of interests and costs. 28 U.S.C. § 1332(d)(2). In calculating the amount in controversy, a court must aggregate the claims of all individual class members. 28 U.S.C. § 1332(d)(6).
- "[A] defendant's notice of removal need include only a plausible allegation 20. that the amount in controversy exceeds the jurisdictional threshold." Dart Cherokee Basin Op. Co. v. Owens, 574 U.S. 81, 89 (2014). To satisfy this burden, a defendant may rely on a "chain of reasoning" that is based on "reasonable assumptions." LaCross v. Knight Transp. Inc., 775 F.3d 1200, 1201 (9th Cir. 2015). "An assumption may be

reasonable if it is founded on the allegations of the complaint." *Arias v. Residence Inn by Marriott*, 936 F.3d 920, 925 (9th Cir. 2019); *see also Salter v. Quality Carriers, Inc.*, 974 F.3d 959, 964 (9th Cir. 2020) ("[I]n *Arias* we held that a removing defendant's notice of removal need not contain evidentiary submissions but only plausible allegations of jurisdictional elements," quotations and citations omitted). That is because "[t]he amount in controversy is simply an estimate of the total amount in disputes, not a prospective assessment of defendant's liability." *Lewis v. Verizon Commc'ns, Inc.*, 627 F.3d 395, 400 (9th Cir. 2010). "[W]hen a defendant seeks federal-court adjudication, the defendant's amount-in-controversy allegation should be accepted when not contested by the plaintiff or questioned by the court." *Dart Cherokee*, 574 U.S. at 87. Importantly, Plaintiff seeking to represent a putative class cannot "bind the absent class" through statements aimed to limit their recovery in an effort to "avoid removal to federal court." *Std. Fire Ins. Co. v. Knowles*, 568 U.S. 588, 595–96 (2013).

- 21. Moreover, in assessing whether the amount in controversy requirement has been satisfied, "a court must 'assume that the allegations of the complaint are true and that a jury will return a verdict for the plaintiff on all claims made in the complaint." Campbell v. Vitran Exp., Inc., 471 F. App'x 646, 648 (9th Cir. 2012) (quoting Kenneth Rothschild Tr. v. Morgan Stanley Dean Witter, 199 F. Supp. 2d 993, 1001 (C.D. Cal. 2002)). In other words, the focus of the Court's inquiry must be on "what amount is put 'in controversy' by the plaintiff's complaint, not what a defendant will actually owe." Korn v. Polo Ralph Lauren Corp., 536 F. Supp. 2d 1199, 1205 (E.D. Cal. 2008) (citing Rippee v. Boston Mkt. Corp., 408 F. Supp. 2d 982, 986 (S.D. Cal. 2005)).
- 22. Although Amazon denies that Plaintiff's claims have any merit, for the purposes of meeting the jurisdictional requirements for removal *only*, if Plaintiff were to prevail on every claim and allegation in her Complaint on behalf of the putative class, the requested monetary recovery would exceed \$5 million.
- 23. Amazon reserves the right to present evidence establishing the amount placed in controversy by each of Plaintiff's claims should Plaintiff challenge whether

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the jurisdictional amount-in-controversy threshold is satisfied. See Dart Cherokee, 574 U.S. at 87–89; see also Salter, 974 F.3d at 964 (holding that only a "factual attack" that "contests the truth of the plaintiff's factual allegations, usually by introducing evidence outside the pleadings" requires the removing defendant to "support her jurisdictional allegations with competent proof," quotations and citations omitted). "[W]hen a notice of removal plausibly alleges a basis for federal court jurisdiction, a district court may not remand the case back to state court without giving the defendant an opportunity to show by a preponderance of the evidence that the jurisdictional requirements are met." Arias, 936 F.3d at 924; Park v. Jaguar Land Rover N. Am., LLC, 2020 WL 3567275, at \*2 (S.D. Cal. July 1, 2020).

- 1. Plaintiff's Request for Unpaid Overtime Alone, Calculated Based on a Mere Twenty Hours for Each Area Manager During the Relevant Period, Places More Than \$5 Million in Controversy
- Plaintiff's first cause of action alleges that she is owed an unspecified 24. amount of unpaid overtime wages because "neither she nor any similarly situated 'Area Managers' met the criteria for Executive Exemption, Administrative Exemption, and/or Professional Exemption" and was therefore allegedly misclassified. See Maryott Decl., Ex. B ¶ 7. Plaintiff also alleges that Amazon "failed to pay Plaintiff and all other similarly situated employees wages for all overtime hours worked, permitted, directed and/or suffered in excess of eight (8) hours in any work day or in excess of 40 hours in any workweek." Id. ¶ 24.
- 25. Among other things, Plaintiff seeks unpaid overtime for herself and other Area Managers in California during the four year period prior to filing this Complaint— January 13, 2018 to January 13, 2022. See id., Ex. B, Prayer for Relief. Plaintiff also seeks economic and non-economic damages for all current and former Amazon employees within the putative class. *Id.* 
  - 26. Plaintiff was a full-time, exempt Area Manager. Prather Decl. ¶ 3(a).

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- Plaintiff was paid on a salary basis as an exempt employee, but converting 27. her salary to an hourly rate gives an effective hourly rate of \$28.00. *Id.*; Compl. ¶ 6. If Plaintiff were entitled to overtime, her minimum overtime rate would have been \$42.00/hr (\$28.00 x 1.5).
- The average effective hourly rate for Area Managers in California between January 13, 2018 and January 13, 2022 was \$34.95. Prather Decl. ¶ 3(c). If these individuals were entitled to overtime, the average minimum overtime rate would have been \$52.43/hr (\$34.95 x 1.5).
- The average duration of employment for only those Area Managers whose 29. employment ended during the relevant period was 80 weeks. *Id.* ¶ 3(d).
- 30. Courts have found that an estimate of one hour of unpaid overtime every week for each putative class member is reasonable for purposes of calculating the amount in controversy in connection with a removal. E.g., Mendoza v. Savage Servs. Corp., 2019 WL 1260629, at \*2 (C.D. Cal. Mar. 19, 2019) ("When a 100% violation rate is not supported by a factual or evidentiary basis, courts in this district have found that a conservative 20% violation rate, or one hour of overtime pay per week, to be reasonable."). Plaintiff does not allege how frequently she worked overtime for which she was not compensated, and so Amazon has made a conservative estimate that each putative class member worked a total of twenty hours of overtime during the relevant period. Based on the average tenure of only those putative class members who are not still currently employed by Amazon, the assumed total of 20 hours of overtime per class member represents only one hour of overtime per month per putative class member, which is far lower than the "reasonable" estimate of one hour per week.
- Assuming that each Area Manager employed by Amazon between January 31. 13, 2018 to January 13, 2022 worked 20 total hours of overtime for which Plaintiff alleges they were not paid, at the minimum overtime rate based on the average effective hourly rate for Area Managers during this period, the amount in controversy would be \$5,907,812.40 (\$52.43 x 20 hours x 5,634 employees).

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- 2. Alternatively, Plaintiff's Request for Penalties Under California Labor Code Section 226(e) on Behalf of *Only* Area Managers Terminated During the Relevant Period Places More Than \$5 Million in Controversy
- Plaintiff also seeks to represent "[a]ll employees of [Amazon] located in 32. California who were not given accurate wage statements" under California Labor Code Section 226(a), and seeks penalties for this alleged failure. Maryott Decl., Ex. B ¶ 21(c); Prayer for Relief. Area Managers account for a subset of the putative class.
- California Labor Code Section 226(e)(1) provides that "an employee 33. suffering injury as a result of a knowing and intentional failure by an employer to comply with subdivision (a) is entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not to exceed an aggregate penalty of four thousand dollars (\$4,000), and is entitled to an award of costs and reasonable attorney's fees." Cal. Lab. Code § 226(e)(1).
- Amazon denies that any such penalties are owed to Plaintiff or putative 34. class members. However, for purposes of this jurisdictional analysis only, Amazon relies on Plaintiff's allegations that the penalties are owed. Plaintiff alleges that Amazon failed to provide accurate wage statements, in part, because of its alleged underlying misclassification of Plaintiff and other Area Managers resulting in a failure to provide overtime wages, minimum wage, and list "the actual number of hours Plaintiff and all other similarly situated employees were employed in a given day or workweek." Maryott Decl., Ex. B, Compl. ¶¶ 7–15. Based on those allegations, it is reasonable to assume, for the purposes of this jurisdictional analysis only, that all Area Managers in the putative class received inaccurate wage statements each pay period. See, e.g., Mejia v. DHL Express (USA), Inc., 2015 WL 2452755, at \*5 (C.D. Cal. May 21, 2015) (concluding it is appropriate to use 100% violation rate for wage statement claim where

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the claim is derivative); Soto v. Tech Packaging, Inc., 2019 WL 6492245, at \*7 (C.D. Cal. Dec. 3, 2019) (same).

- 35. The average length of employment of only 1,344 Area Managers in California who were terminated between January 13, 2018 and January 13, 2022 was 80 weeks. Prather Decl.  $\P$  3(e). Wage statements were issued biweekly (id.  $\P$  4), and so the average number of wage statements issued to only Area Managers terminated during this period was 40 (80 weeks / 2).
- 36. Assuming a one hundred percent violation rate for *only* Area Managers terminated during the relevant period, which is a subset of the putative class Plaintiff seeks to represent, each Area Manager would be entitled to \$3,950 in damages ([1 x \$50]  $+ [39 \times $100]) = $3,950$ , exclusive of attorneys fees, under the statute, which places in controversy \$5,308,800 (1,344 employees x \$3,950). See Mejia, 2015 WL 2452755, at \*5 (approving 100% violation rate for derivative wage statement claim).
  - **3.** Plaintiff's Request for Attorneys' Fees Places Additional Amounts in Controversy, Further Exceeding the CAFA Threshold
- 37. Plaintiff also seeks to recover attorneys' fees and non-economic damages. Maryott Decl., Ex. B, Compl., Prayer for Relief.
- 38. Claims for attorneys' fees are properly included in determining the amount in controversy. See Guglielmino, 506 F.3d at 700 (citing Galt G/S v. JSS Scandinavia, 142 F.3d 1150, 1156 (9th Cir. 1998)); see also Giannini v. Northwestern Mut. Life Ins. Co., 2012 WL 1535196, at \*4 (N.D. Cal. Apr. 30, 2012) (finding reasonable estimate of future attorneys' fees can be used in calculating the amount in controversy).
- For purposes of removal, the Ninth Circuit uses a benchmark rate of 25 39. percent of the potential damages as the amount of attorneys' fees, and courts may include that fee in the CAFA amount in controversy. Hanlon v. Chrysler Corp., 150 F.3d 1011, 1029 (9th Cir. 1998); Barcia v. Contain-A-Way, Inc., 2009 WL 587844, at \*5 (S.D. Cal., Mar. 6, 2009) ("In wage and hour cases, '[t]wenty-five percent is considered a

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benchmark for attorneys' fees in common fund cases." (alteration in original) (quoting Hopson v. Hanesbrands Inc., 2008 WL 3385452, at \*3 (N.D. Cal. 2008))).

40. Amazon has plausibly demonstrated by a preponderance of the evidence that the amount in controversy conservatively exceeds \$5 million, but the inclusion of attorneys' fees, just to the calculations detailed above, would add another \$2,804,153.10 (\$1,476,953.10 for unpaid overtime based on average effective hourly rate + \$1,327,200 for 226(e) claim) to the amount in controversy, bringing that total number to \$14,020,765.50.

#### THIS COURT HAS JURISDICTION AND REMOVAL IS PROPER III.

- 41. Based on the foregoing facts and allegations, this Court has original jurisdiction over this action pursuant to 28 U.S.C. § 1332(d) because:
  - a) This is a civil action which is a class action within the meaning of § 1332(d)(1)(B);
  - b) The action involves a putative class of at least 100 persons as required by  $\S 1332(d)(5)(B)$ ;
  - c) The amount in controversy exceeds \$5 million, exclusive of interest and costs, as required by § 1332(d)(2); and
  - d) At least one member of the putative class is a citizen of a state different from that of any defendant as required by  $\S 1332(d)(2)(A)$ .
- Accordingly, this action is properly removable under 28 U.S.C. §§ 1441, 1446, and 1453.
- 42. The United States District Court for the Southern District of California is the federal judicial district in which the San Diego County Superior Court sits. This action was originally filed in San Diego County Superior Court, rendering venue in this federal judicial district proper. 28 U.S.C. § 84(c); see also 28 U.S.C. § 1441(a).
- 43. Pursuant to 28 U.S.C. § 1446(a), true and correct copies of the (a) Summons, (b) Class Action Complaint, (c) Civil Case Cover Sheet, (d) Notice of Case Assignment and Case Management Conference (Civil), (e) Alternative Dispute

Resolution (ADR) Information, (f) Stipulation to Use Alternative Dispute Resolution 1 2 (ADR), (g) Notice of Service of Process Transmittal on Amazon.com Services LLC, and 3 (h) Proof of Service Summons are attached as Exhibits A–H to the Declaration of Michele L. Maryott, filed concurrently here. These filings constitute the complete 4 record of all records and proceedings in the state court. 5 6 44. Upon filing the Notice of Removal, Amazon will furnish written notice to Plaintiff's counsel, and will file and serve a copy of this Notice with the Clerk of the San 7 8 Diego County Superior Court, pursuant to 28 U.S.C. § 1446(d). 9 Dated: March 4, 2022 10 11 MICHELE L. MARYOTT MEGAN COONEY 12 BRADLEY J. HAMBURGER GIBSON, DUNN & CRUTCHER LLP 13 14 By: /s/ Michele L. Maryott
Michele L. Maryott 15 16 Attorneys for Defendant 17 AMAZON.COM SERVICES LLC, f.k.a. AMAZON.COM SERVICES, INC. 18 19 20 21 22 23 24 25 26 27 28

# **EXHIBIT B**

1 2	Ryan Stygar (SBN 332764) CENTURION TRIAL ATTORNEYS	ELECTRONICALLY FILED Superior Court of California,	
	8880 Rio San Diego Drive, Suite 800 San Diego, California 92108	County of San Diego	
3	Telephone: (858) 206-8833 Email: ryan@centurionta.com	<b>01/13/2022</b> at 08:59:22 AM Clerk of the Superior Court	
4	Robert A. Waller, Jr. (SBN 169604)	By Malka Manneh, Deputy Clerk	
5	LAW OFFICE OF ROBERT A. WALLER, JR. P.O. Box 999		
6	Cardiff-by-the-Sea, California 92007		
7	Telephone: (760) 753-3118 Facsimile: (760) 753-3206		
8	Email: robert@robertwallerlaw.com		
9	Attorneys for Plaintiff BRIANA GALLLARDO, Individually and on behalf of all other employees similarly situated		
10			
11	SUPERIOR COURT OF THE STATE OF CALIFORNIA		
12	IN AND FOR THE COUNTY OF SAN DIEGO		
13	BRIANA GALLARDO, Individually and	CASE NO. 37-2022-00001593-CU-0E-CTL	
14	on behalf of all employees similarly situated,		
15	Plaintiffs,	CLASS ACTION COMPLAINT FOR DAMAGES	
16	v.		
17	AMAZON.COM SERVICES, LLC, A		
18	Delaware Limited Liability Company f.k.a. AMAZON.COM SERVICES, INC.;	DEMAND FOR JURY	
19	and DOES 1 through 25, inclusive,		
20	Defendants.		
21	Plaintiff BRIANA GALLARDO ("Plaintiff"), for herself and all others similarly		
22	situated, alleges as follows:		
23	<ol> <li>Plaintiff is an individual and is now and at all times referenced mentioned</li> </ol>		
24	in this complaint was a resident of San Diego County, California. At all times herein		
25	mentioned Plaintiff was employed by Defendant AMAZON.COM SERVICES LLC.		
26	<ol> <li>Defendant AMAZON.COM SERVICES, LLC is and at all times mentioned</li> </ol>		
27	herein was a Delaware limited liability company organized, existing, and conducting		
28	business in California under and by virtue of the laws of California (Entity Number		
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202001010303). Defendant AMAZON was formerly known as AMAZON.COM SERVICES, INC. (California Secretary of State Entity Number C3678136) before reorganizing itself in January 2020. Because the claims asserted herein pre-date the reorganization both the LLC and INC entities are referred to herein as "Defendant AMAZON."

- 3. Plaintiff is unaware of the true identities and/or capacities of those defendants sued herein as "DOES 1 through 25, inclusive," and are for that reason sued by such fictitious names. Plaintiff will amend this complaint to allege the true names, capacities and identities of such "DOE" defendants if, and when, ascertained. Plaintiff is informed, believes and thereon alleges that each of the fictitiously named defendant(s) is/are thereon responsible in some manner for the occurrences herein alleged, and that Plaintiffs' injuries as herein alleged were proximately caused by such acts.
- 4. Plaintiff is informed, believes and thereon alleges that at all times mentioned herein, each of the defendants was the agent, employee, servant, partner and/or representative of each of the remaining defendants, and in doing the things hereinafter alleged, was acting within the course and scope of such agency, employment, servitude, partnership and/or other relationship and with the consent of each other.

I.

# FACTUAL BACKGROUND AND GENERAL ALLEGATIONS

- 5. Plaintiff was employed by Defendant AMAZON in a position titled "Area Manager." Plaintiff was hired by AMAZON in January 2021.
- In the position of "Area Manager" Plaintiff and all other similarly situated employees were designated and categorized by Defendant AMAZON as exempt from receiving overtime compensation for hours worked in excess of eight (8) hours in a day or forty (40) hours in a workweek. Defendant AMAZON stated on Plaintiff's wage statements/pay stubs, as well as those of all other similarly situated employees, that their "Basis of Pay" was "salary." Throughout Plaintiff's employment she was paid \$28.00 per hour.

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- 7. Plaintiff alleges based on the job duties and/or responsibilities of an "Area Manager" she and all other similarly situated employees did not meet the criteria of any recognized test in California for being exempt from receiving overtime compensation. Plaintiff alleges neither she nor any similarly situated "Area Managers" met the criteria for Executive Exemption, Administrative Exemption, and/or Professional Exemption regardless of whether she/they were/are paid an hourly rate equivalent to two times the applicable minimum wage.
- 8. Plaintiff alleges that at no time during her and all other "Area Manager" employees' employment by Defendant AMAZON were they paid overtime wages at the statutory rate of one and one-half  $(1\frac{1}{2})$  times their regular rate of pay when they were employed for more than eight (8) hours any workday or in excess of forty (40) hours in a workweek.
- 9. Plaintiff alleges throughout her and all similarly situated employees' employment Defendant AMAZON stated on their wage statements/pay stubs that they were paid, at most, eighty (80) hours per two-week pay period without regard to the actual number of hours Plaintiff and all other similarly situated employees were employed in a given day or workweek.
- 10. Plaintiff alleges not only did Defendant AMAZON fail to pay overtime wages, but Defendant AMAZON also failed to pay minimum wage to Plaintiff and all others similarly situated for all hours they worked and were employed in excess of eighty (80) in any given pay period.
- 11. Plaintiff alleges Defendant AMAZON failed to maintain records of hours worked by Plaintiff and all other similarly situated employees including but not limited to all hours worked beyond eighty (80) in a two week pay period.
- 12. Plaintiff alleges Defendant AMAZON stated on her and all other similarly situated employees' wage statements/pay stubs that she/they performed work in categories identified as "Regular Hours", "Personal Time", and/or "Vacation Pay" for which they were compensated at their regular hourly rate of pay. Plaintiff alleges that, to

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her knowledge and understanding, she did not perform work which would be properly and accurately categorized as "Personal Time" for which she and all other similarly situated employees would be compensated in their pay checks.

- 13. Plaintiff alleges that, to her knowledge and understanding, she did not perform work which would be properly and accurately categorized as "Vacation Pay" for which she and all other similarly situated employees would be compensated in her pay check.
- 14. Plaintiff alleges "Personal Time" is an employment benefit offered by Defendant AMAZON which accrues incrementally during the course of employment which can be used by the employee for situations such as when they have a last minute absence and want to be paid for that time and preserve other benefits such as Unpaid Time Off and/or Vacation Time. Plaintiff alleges "Personal Time" is not a category of labor or services for which an employee would be compensated, as opposed to accruing the benefit for later use, during any given pay period. Plaintiff and all other similarly situated employees are therefore unable to readily ascertain from their wage statement/pay stubs the information about why they are paid "Personal Time" without reference to other documents or information and they are unable to identify what labor or services they performed in the "Personal Time" category which is separate and apart from their Regular Hours worked as identified on their wage statements/pay stubs.
- 15. Plaintiff alleges "Vacation Pay" is an employment benefit offered by Defendant AMAZON which accrues incrementally during the course of employment and which can be used by the employee for situations such as a preplanned vacation. Plaintiff alleges "Vacation Pay" is not a category of labor or services for which an employee would be compensated, as opposed to accruing the benefit for later use, during any given pay period. Plaintiff and all other similarly situated employees are therefore unable to readily ascertain the information about why they are paid "Vacation Pay" without reference to other documents or information and they are unable to identify what labor or services they performed in the "Vacation Pay" category which is separate and apart from their Regular

Hours worked as identified on their wage statements/pay stubs.

16. Plaintiff alleges that throughout her employment Defendant AMAZON failed and/or refused to provide Plaintiff and all other similarly situated employees with adequate seating even though the nature of the work reasonably permits the use of seats.

II.

#### **CLASS ACTION ALLEGATIONS**

#### (California Code of Civil Procedure §382)

- 17. Plaintiff incorporates by this reference each and every previous paragraph and all allegations contained therein as though set forth in full herein.
- 18. Plaintiff alleges the number of employees affected by Defendant AMAZON's actions, conduct and unlawful policy and/or practice as herein alleged are so numerous as to make joinder of individual cases impractical, a waste of judicial resources, and not judicially economical. Based on information and belief Plaintiff alleges there are more than 500 employees of Defendant AMAZON located in California who during the applicable limitations period were affected by Defendant AMAZON's practice of not paying overtime compensation to Area Managers, failing to pay Area Managers minimum wage for hours they were employed but did not receive compensation, Defendant AMAZON's failure to provide accurate wage statements/pay stubs, failure to maintain records, and failing to provide adequate seating, as herein alleged.
- 19. Plaintiff alleges for herself and all other employees similarly situated the actions of AMAZON as herein alleged involve common questions of law and fact including but not limited to whether AMAZON violated the provisions of California Labor Code \$204 (failure to pay wages earned), \$226 (failure to provide accurate wage statements), \$510 (failure to pay overtime wages), \$1194 (failure to pay minimum wage and overtime wages), \$226 and \$1174 (failure to maintain records) and California Business & Professions Code \$17200 (unlawful business practice).

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24. At all times herein mentioned Defendant AMAZON and/or DOES failed to pay Plaintiff and all other similarly situated employees wages for all overtime hours worked, permitted, directed and/or suffered in excess of eight (8) hours in any workday or in excess of 40 hours in any workweek as herein alleged.

- 25. At all times herein mentioned Defendant AMAZON and/or DOES failed to pay Plaintiff and all other similarly situated employees minimum wages for all hours worked, permitted, directed and/or suffered in excess of the eighty (80) hours that are identified on Plaintiff's and all other similarly situated employees' wages statements/pay stubs as herein alleged.
- 26. As a direct and proximate result of Defendants' and each of their failure to pay wages in violation of California Labor Code §204, §510 and/or §1194, et seq., Plaintiff and all other similarly situated employees suffered damages in an amount according to proof at trial including interest thereon.
- 27. As a further direct and proximate result of Defendants' and each of their conduct as herein alleged, Plaintiffs and each of them have retained legal counsel and are thereon entitled to an award of attorney's fees and costs of suit pursuant to applicable statute(s) including but not limited to California Labor Code §98.2(c), §218.5, §1194(a), in an amount according to proof at trial.

IV.

#### SECOND CAUSE OF ACTION

## FAILURE TO PAY MINIMUM WAGE

# (Cal. Labor Code §1194, §510, §204, et seq.)

- 28. Plaintiff incorporates by this reference each and every previous paragraph and all allegations contained therein as though set forth in full herein.
- 29. Plaintiff alleges Defendant AMAZON and/or DOES failed to pay Plaintiff and all other similarly situated employees minimum wage for all hours worked, permitted, directed and/or suffered in excess of the eighty (80) hours identified on Plaintiff's and all other similarly situated employees' wages statements/pay stubs as herein alleged.

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30. As a direct and proximate result of Defendants' and each of their failure to pay wages in violation of California Labor Code §204, §510 and/or §1194, et seq., Plaintiff and all other similarly situated employees suffered damages in an amount according to proof at trial including interest thereon.

31. As a further direct and proximate result of Defendants' and each of their conduct as herein alleged, Plaintiffs and each of them have retained legal counsel and are thereon entitled to an award of attorney's fees and costs of suit pursuant to applicable statute(s) including but not limited to California Labor Code §98.2(c), §218.5, §1194(a), in an amount according to proof at trial.

V.

#### THIRD CAUSE OF ACTION

#### INACCURATE PAY STUBS /WAGE STATEMENTS

#### (Cal. Labor Code §226, et seq.)

- 32. Plaintiff incorporates by this reference each and every previous paragraph and all allegations contained therein as though set forth in full herein.
- 33. Defendant AMAZON and/or DOES failed to provide Plaintiff and all other similarly situated employees accurate itemized pay stubs/wage statements in violation of California Labor Code §226 as herein alleged.
- 34. Plaintiff and all other similarly situated employees allege Defendant AMAZON and/or DOES provided Plaintiff and all other similarly situated employees with inaccurate wage statements/pay stubs to the extent Defendant paid Plaintiff and all other similarly situated employees for "Personal Time" and/or "Vacation Pay" as identified on their wage statements/pay stubs when Plaintiff and all other similarly situated employees, to the beset of their knowledge, did not work the categories of hours referred to as "Personal Time" and/or "Vacation Pay" as herein alleged.
- 35. Plaintiff alleges that, to the best of her/their knowledge "Personal Time" and/or "Vacation Pay" are benefits which are accrued as opposed to hours worked for which they would be paid on a regular wage statement/pay stub.

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- 36. Based thereon, Plaintiff and all other similarly situated employees are unable to readily ascertain from their wage statements/pay stubs information about why they were paid "Personal Time" and/or "Vacation Pay" without reference to other documents or information and they are unable to identify what labor or services they performed in the "Personal Time" and/or "Vacation Pay" category which is separate and apart from their Regular Hours worked as identified on their wage statements/pay stubs.
- 37. Plaintiff and all other similarly situated employees allege Defendant AMAZON's and/or DOES' conduct in failing to provide accurate wage statements/pay stubs as required, as herein alleged, was knowing and intentional.
- 38. As a direct and proximate result of Defendant AMAZON's and/or DOES' failure to provide accurate wage statements/pay stubs as required Plaintiff and all other similarly situated employees are entitled to recover a civil penalty of \$500 in accordance with California Labor Code §1174.5.
- 39. As a direct and proximate result of Defendants' and each of their failure to provide itemized accurate wage statements/pay stubs as required Plaintiffs and each of them are entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not to exceed an aggregate penalty of four thousand dollars (\$4,000) in accordance with California Labor Code §226(e)(1).
- 40. As a further direct and proximate result of Defendants' and each of their conduct as herein alleged, Plaintiffs and each of them have retained legal counsel and are thereon entitled to an award of attorney's fees and costs of suit pursuant to applicable statute(s) including but not limited to California Labor Code§226(e)(1), in an amount according to proof at trial.

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Gallardo v. Amazon.com Services LLC;
CLASS ACTION COMPLAINT
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**VI.** 

#### **FOURTH CAUSE OF ACTION**

#### FAILURE TO MAINTAIN ACCURATE RECORDS

#### (Cal. Labor Code §226, §1174, §1174.5, et seq.)

- 41. Plaintiff incorporates by this reference each and every previous paragraph and all allegations contained therein as though set forth in full herein.
- 42. Defendant AMAZON and/or DOES failed to maintain accurate records of the hours Plaintiff and all other similarly situated employees worked in violation of California Labor Code §226 and/or §1174 as herein alleged.
- 43. Plaintiff and all other similarly situated employees allege Defendant AMAZON and/or DOES failed to maintain accurate records of all hours worked by Plaintiff and all other similarly situated employees beyond the eighty (80) hours as identified on their wage statements/pay stubs regardless of how many hours they worked.
- 44. Plaintiff and all other similarly situated employees allege Defendant AMAZON's and/or DOES' conduct in failing to maintain accurate records as required, as herein alleged, was knowing and intentional.
- 45. As a direct and proximate result of Defendant AMAZON's and/or DOES' failure to maintain accurate records as required Plaintiff and all other similarly situated employees are entitled to recover a civil penalty of \$500 in accordance with California Labor Code §1174.5.
- 46. As a direct and proximate result of Defendants' and each of their failure to provide itemized accurate pay stubs as required Plaintiffs and each of them are entitled to recover the greater of all actual damages or fifty dollars (\$50) for the initial pay period in which a violation occurs and one hundred dollars (\$100) per employee for each violation in a subsequent pay period, not to exceed an aggregate penalty of four thousand dollars (\$4,000) in accordance with California Labor Code §226(e)(1).

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> Gallardo v. Amazon.com Services LLC; CLASS ACTION COMPLAINT

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47. As a further direct and proximate result of Defendants' and each of their conduct as herein alleged, Plaintiffs and each of them have retained legal counsel and are thereon entitled to an award of attorney's fees and costs of suit pursuant to applicable statute(s) including but not limited to California Labor Code§226(e)(1), in an amount according to proof at trial.

#### VII.

#### FIFTH CAUSE OF ACTION

#### WAITING TIME PENALTIES

#### (Cal. Labor Code §203)

- 48. Plaintiff incorporates by this reference each and every previous paragraph and all allegations contained therein as though set forth in full herein.
- 49. Plaintiff alleges for herself and all other similarly situated employees their unpaid overtime and/or minimum wage compensation constitute wages in accordance with California Labor Code §200, §515 and/or §1194.
- 50. Defendant AMAZON and/or DOES failed to pay Plaintiff and all other similarly situated employees overtime and/or minimum wages when due in violation of California Labor Code §204, §510, and/or §1194.
- 51. Plaintiff for herself and all other employees similarly situated alleges Defendant AMAZON violated California Labor Code §203 by willfully failing to pay Plaintiff and all other similarly situated employees all earned and accrued overtime and/or minimum wages as required by California Labor Code §204, §510 and/or §1194.
- 52. Plaintiff alleges for herself and all employees similarly situated Defendant AMAZON's and/or DOES' conduct in failing to pay overtime and/or minimum wages as herein alleged was willful or intentional because AMAZON and/or DOES knew Plaintiff and all other similarly situated employees were not exempt from overtime compensation under any applicable test and as such Defendant AMAZON had a legal obligation law to pay such overtime and/or minimum wages in accordance with California Labor Code §204, §510, §1194.

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- 53. Plaintiff alleges for herself and all other employees similarly situated that as a direct and proximate result of Defendant AMAZON'S and/or DOES' actions as herein alleged Plaintiff and all other similarly situated employees are entitled to recover all additional and continuing wages provided by California Labor Code §203 including interest thereon in an amount according to proof at trial.
- 54. Plaintiff alleges for herself and all other similarly situated employees that as a direct and proximate result of Defendant AMAZON's and/or DOES' conduct as herein alleged Plaintiff and all other employees were denied use and benefit of their wages, including but not limited to having lost interest on those monies, all in an amount according to proof at trial.
- 55. In addition, as a proximate result of Defendant AMAZON's and/or DOES' conduct as herein alleged Plaintiff did employ attorneys and/or other legal professionals to prosecute this action and is thereon entitled to an award of attorney fees in an amount according to proof in accordance with California Labor Code §218.5.
- 56. As a direct and proximate result of Defendant AMAZON's and/or DOES' conduct and actions as alleged herein the court shall award pursuant to California Labor Code §218.6, interest on all due and unpaid wages at the rate of interest specified in subdivision (b) of Section 3289 of the Civil Code, which shall accrue from the date that the wages were due and payable as provided in Part 1 (commencing with Section 200) of Division 2, in an amount according to proof at trial.
- 57. As a further direct and proximate result of Defendant AMAZON's and/or DOES' actions as herein alleged Plaintiff was required to and did retain attorneys and other legal professionals to represent her in this action and because this action confers a substantial benefit on a large group of persons and/or the general public and enforces significant rights Plaintiff is entitled to an award of attorney fees and costs in accordance with C.C.P. §1021.5.

1 VIII.

#### **SIXTH CAUSE OF ACTION**

#### UNLAWFUL BUSINESS PRACTICE

#### (Cal. Bus. & Prof. Code §17200)

- 58. Plaintiff incorporates by this reference each and every previous paragraph and all allegations contained therein as though set forth in full herein.
- 59. Plaintiff alleges Defendant AMAZON and/or DOES engaged in an unlawful business practice by categorizing Plaintiff and all other similarly situated employees as exempt from being paid overtime and/or minimum wage compensation when Plaintiff and all other similarly situated employees did not meet the criteria under any test for exempt status including but not limited to the fact neither Plaintiff nor any similarly situated "Area Managers" met the criteria for Executive Exemption, Administrative Exemption, and/or Professional Exemption regardless of whether she/they were/are paid an hourly rate equivalent to two times the applicable minimum wage.
- 60. Defendant AMAZON and/or DOES failed to pay Plaintiff and all other employees similarly situated their earned and accrued overtime and/or minimum wages as required by California Labor Code §204, §510, §1194.
- 61. Plaintiff alleges as a result of Defendant AMAZON's and/or DOES's actions and conduct as herein alleged Plaintiff has suffered an injury in fact and actual damage in the form of lost wages and money.
- 62. Plaintiff alleges Defendant AMAZON's and/or DOES's conduct as herein alleged constitutes an unlawful business practice in violation of California Business & Professions Code §17200.
- 63. Plaintiff alleges for herself and all other employees similarly situated that Defendant AMAZON and/or DOES engaged in the unlawful business practice herein alleged within four (4) years of the date of filing this action as specified in Cal. Bus. & Prof. Code §17208, and Defendant AMAZON continues to engage in the unlawful business practice(s) that are alleged in this complaint.

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64. As a direct and proximate result of Defendant AMAZON's and/or DOES's unlawful business practice of violating California Labor Code §204, §510, and/or §1194, as herein alleged, Plaintiff and all other employees similarly situated are entitled to restitution of all unpaid wages and other benefits including interest thereon in an amount according to proof at trial so as to restore Plaintiff and all other employees to the money acquired by Defendant AMAZON's and/or DOES's from its unlawful business practice as herein alleged.

- 65. Pursuant to California Business & Professions Code §17204, Defendant AMAZON and/or DOES should be enjoined from engaging in or continuing its unlawful business practice as herein alleged.
- 66. As a further direct and proximate result of Defendant AMAZON's and/or DOES's actions as herein alleged Plaintiff was required to and did retain attorneys and other legal professionals to represent him and all other employees similarly situated in this action and because this action confers a substantial benefit on a large group of persons and enforces significant rights Plaintiff is entitled to an award of attorney fees and costs in accordance with C.C.P. §1021.5.

IX.

#### **PRAYER FOR RELIEF**

Plaintiff BRIANA GALLARDO, for herself and all other similarly situated employees, hereby prays for the following relief:

- That this action be certified as a class action; 1.
- 2. For special and/or economic damages in an amount according to proof at trial;
- 3. For restitution of Plaintiff's and all similarly situated employees' unpaid overtime and/or minimum wages including interest thereon as specified in California Labor Code §200, §204, §510, and/or §1194 for Defendant AMAZON's and/or DOES's violation of California Business & Professions Code §17200 in an amount according to proof at trial;

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EXHIBIT B PAGE 21

CLASS ACTION COMPLAINT

EXHIBIT B PAGE 22

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Amazon Failed to Pay Area Managers Proper Overtime Wages, Class Action Alleges</u>