# Dohman, Akerlund & Eddy, LLC

P.O. Box 989728 West Sacramento, CA 95798-9728

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October 7, 2024

Re: Notice of Data <<Security Incident/Breach>>

Dear <<First Name>> <<Last Name>>:

Dohman, Akerlund & Eddy, LLC ("DA&E") is writing to inform you of a data security incident that may have involved your personal information. Please read this letter carefully as it contains details about the incident and resources you can utilize to protect your information, including instructions for enrolling in complimentary credit monitoring and identity theft protection services.

**What Happened?** On February 28, 2024, DA&E experienced a network disruption. DA&E immediately took steps to secure the network environment and engaged cybersecurity experts to conduct an investigation. The investigation determined that certain files may have been acquired without authorization on or about February 28, 2024. We then conducted a comprehensive review of the affected data to determine whether personal information may have been involved. After a thorough review of the impacted data, on September 26, 2024, it was determined that some of your personal information was present in the impacted data set. We then took steps to notify you of the incident as quickly as possible.

What Information was Involved? The information potentially involved may include your name, <<Variable Text 1>>.

What We Are Doing. As soon as we discovered the incident, we took the steps described above and took steps to minimize the risk of a similar incident occurring in the future.

We are also offering you the ability to enroll in <<12/24>> months of complimentary credit monitoring and identity protection services through IDX, a ZeroFox Company, and a national leader in identity protection services. The IDX services, which are free to you upon enrollment, include a <12/24>>-month subscription for the following: credit monitoring, CyberScan dark web monitoring, fully managed identity recovery services, and \$1 million in identity theft insurance coverage. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the IDX identity protection services, which are offered at no cost to you.

To enroll in the services provided through IDX, please scan the QR above, call 1-877-225-2058 Monday through Friday from 8:00 am – 8:00 pm Central Time, or visit <u>https://app.idx.us/account-creation/protect</u> and insert the Enrollment Code provided above. Please note the deadline to enroll in these complimentary services is January 7, 2024. To receive credit monitoring services, you must be over the age of 18 and have established credit in the United States, have a Social Security number in your name, and have a U.S. residential address associated with your credit file. Please do not discard this letter, as you will need the Enrollment Code provided above to access services.

**For More Information:** Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call please call IDX at 1-877-225-2058. IDX representatives are available Monday through Friday from 8:00 am - 8:00 pm Central Time. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

We regret any worry or inconvenience that this may cause you.

Sincerely,

Dohman, Akerlund & Eddy, LLC 1117 12<sup>th</sup> Street Aurora, NE 68818

### Steps You Can Take to Help Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>www.annualcreditreport.com/</u>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission 600 Pennsylvania Ave, NW Washington, DC 20580 <u>consumer.ftc.gov</u> 877-438-4338	Maryland Attorney General 200 St. Paul Place Baltimore, MD 21202 <u>www.marylandattorneygeneral.gov/Pages/CPD</u> 888-743-0023	Oregon Attorney General 1162 Court St., NE Salem, OR 97301 www.doj.state.or.us/consumer- protection 877-877-9392
California Attorney General	New York Attorney General	Rhode Island Attorney General
1300 I Street	The Capitol	150 South Main Street
Sacramento, CA 95814	Albany, NY 12224	Providence, RI 02903
<u>www.oag.ca.gov/privacy</u>	800-771-7755	<u>www.riag.ri.gov</u>
800-952-5225	ag.ny.gov	401-274-4400

#### **Iowa Attorney General**

1305 E. Walnut Street Des Moines, Iowa 50319 <u>www.iowaattorneygeneral.gov</u> 888-777-4590

# NY Bureau of Internet and Technology

28 Liberty Street New York, NY 10005 <u>www.dos.ny.gov/consumerprotection/</u> 212.416.8433

### Washington D.C. Attorney General

400 S 6th Street, NW Washington, DC 20001 oag.dc.gov/consumer-protection 202-442-9828

Kentucky Attorney General 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601 www.ag.ky.gov 502-696-5300

# **NC Attorney General** 9001 Mail Service Center

Raleigh, NC 27699 ncdoj.gov/protectingconsumers/ 877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <u>www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf</u>.