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**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA**

ALEJANDRINA CORTEZ and TULIISA  
MILLER, individually and on behalf of all  
others similarly situated,

Plaintiffs,

v.

HANDI-CRAFT COMPANY, INC.,

Defendant.

Case No.

**CLASS ACTION COMPLAINT**

1. VIOLATION OF UNFAIR COMPETITION LAW (CAL. BUS. & PROF. CODE §§ 17200, *ET SEQ.*)
2. VIOLATION OF FALSE ADVERTISING LAW (CAL. BUS. & PROF. CODE § 17500)
3. VIOLATION OF CONSUMERS LEGAL REMEDIES ACT (CAL. CIV. CODE §§ 1750, *ET SEQ.*)
4. BREACH OF WARRANTY
5. UNJUST ENRICHMENT

**JURY TRIAL DEMAND**

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## COMPLAINT

1  
2           1.       Plaintiffs Alejandrina Cortez and Tuliisa Miller (“**Plaintiffs**”), individually and on  
3 behalf of all others similarly situated, as more fully described herein (the “**Class**” and “**Class**  
4 **Members**”), bring this class action complaint against Defendant Handi-Craft Company, Inc.  
5 (“**Defendant**”), and allege the following based upon information and belief, unless otherwise  
6 expressly stated as based upon personal knowledge.

### **I.     INTRODUCTION**

7  
8           2.       **Overview.** In a world filled with potential hazards, parents and other caregivers must  
9 navigate a minefield of consumer products designed for infants and young children. They strive to  
10 shield vulnerable children from harm, constantly on guard against the introduction of dangerous  
11 substances into their homes. Defendant, fully aware of these well-founded parental fears, has  
12 engaged in a campaign of reckless deceit by marketing its Dr. Brown’s baby bottles and sippy cups  
13 (the “**Products**”) as suitable for babies and young children when, in reality, the Products leach  
14 harmful microplastics directly into the food and drink of vulnerable babies and young children. This  
15 disregard for society’s most vulnerable members has placed the health and welfare of millions of  
16 children in jeopardy as well as duped consumers out of millions of dollars. Defendant has, in effect,  
17 callously brought to life every parent’s worst nightmare: unknowingly exposing their children to  
18 harm with a product they reasonably believed was safe.

19           3.       **Material Danger and Omission.** To increase profits and gain an unfair advantage  
20 over its lawfully acting competitors, Defendant misleadingly markets, advertises, labels, and  
21 packages certain of its baby and infant bottles and cups. Specifically, Defendant fails to inform  
22 consumers that when the Products are heated as intended for ordinary use, they leach harmful  
23 microplastics that cause long-term health complications for children—including damaging  
24 children’s digestive tract, immune system, and reproductive systems (the “**Material Omission**”).  
25 *See Exhibit 1* (Product Images). The Material Omission leads reasonable consumers into believing  
26 that the Products do not pose any risk of harm, thus lulling reasonable consumers into a false sense  
27 of security. Defendant fails to provide any warning to consumers regarding the leaching of harmful  
28 microplastics when the Products are used as intended. Defendant has breached its legal obligations

1 to consumers by not stating expressly, clearly, and conspicuously on the Products’ front packaging  
2 and labels that the Products pose severe health risks for children—the **Material Danger**.

3 4. **Consumer Expectation of Safe Products in the Marketplace.** Consumers have the  
4 reasonable expectation of safety when buying products in the marketplace. Consumers trust that if  
5 a product is being sold, that it is not harmful. Consumers further rely on manufacturers of products  
6 to warn consumers if this minimal expectation of safety is not met, expecting that manufacturers  
7 warn of any potential danger associated with the product. Consumers expect manufacturers to be  
8 diligent in ensuring that products in the marketplace do not expose consumers to harm. Defendant  
9 takes advantage of these consumer expectations by failing to disclose the Material Danger to  
10 consumers, thereby misleading consumers into believing that the Product is safe—*i.e.*, that it does  
11 not pose the Material Danger.

12 5. **Baby Products are Inherently Represented as and Expected to be Safe.**  
13 Consumers rightfully expect that products in the marketplace are free from harmful substances and  
14 chemicals, especially products intended for babies and infants like the Products here. This  
15 expectation is reasonable, as the most vulnerable members of society should be the most protected  
16 by manufacturers. Not exposing children to harm is consumers’ top concern when making  
17 purchasing decisions about baby products, and they reasonably expect that if there are safety  
18 concerns with a product, then the product’s manufacturer would warn of them. Consumers place  
19 further trust about the Products’ safety because the Products are labeled as “# 1 Pediatrician  
20 Recommended,” which conveys to consumers that the Products are industry leading and thus do not  
21 pose risks such as the Material Danger. The Products, which are bottles for babies and infants,  
22 however, fail to meet this standard by leaching harmful microplastics into food consumed by these  
23 young children when heated as intended for ordinary use. The Products therefore fail to meet the  
24 reasonable consumer expectation of being free from Material Danger.

25 6. **The “BPA FREE” Claim Furthers Consumer Deception and Lulls Consumers**  
26 **into False Sense of Security.** In addition to the reasonable expectation that the Products are suitable  
27 for babies and infants, consumers are further deceived and misled by Defendant’s “BPA FREE”  
28 claim on the Products’ front labels. “BPA” refers to Bisphenol A, a chemical used to manufacture

1 polycarbonate plastics that leaches into food and beverages, especially when heated. BPA can cause  
 2 negative health effects on the reproductive system, child development, metabolic disorders, obesity,  
 3 endocrine disorders, and the nervous system.<sup>1</sup> BPA can also damage one’s DNA, cause oxidative  
 4 stress, and promote certain breast cancers.<sup>2</sup> Bottles made with BPA present a similar danger as  
 5 bottles made from polypropylene since both bottles leach harmful substances when heated and thus  
 6 negatively impact the human digestive system, immune system, and reproductive system. The “BPA  
 7 FREE” claim therefore creates a false sense of security as to the safeness and quality of the Products  
 8 that further leads consumers to believe the Products do not pose the risk of the Material Danger.  
 9 The reasonable consumer interprets the “BPA FREE” claim to mean the Product is guaranteed,  
 10 beyond the minimum consumer safety expectation for baby products, to not contain harmful  
 11 substances. By making the affirmative representation of “BPA FREE” and simultaneously omitting  
 12 the fact that the Products leach harmful microplastics, Defendant deceives reasonable consumers  
 13 into falsely believing that the Products do not pose any risk of exposing children to harmful plastics.

14 **7. The Deception of the Material Omission in the Unlawful Advertising and Sale of**  
 15 **the Products.** The Material Omission misleads reasonable consumers, including Plaintiffs, into  
 16 believing the Products are suitable for feeding babies and infants, but, in reality, the Products leach  
 17 harmful microplastics into the bottles’ contents, posing a threat to their health. Through false,  
 18 misleading, and deceptive labeling, advertising, and marketing practices, Defendant exploits  
 19 parents’ desire for safe baby bottles, causing them to pay more for perceived safety. This deception  
 20 harms unsuspecting consumers. Defendant’s Material Omission is therefore both misleading and  
 21 unlawful.

22 **8. The Products.** The Products at issue are Dr. Brown’s-brand baby bottles and sippy  
 23 cups sold to consumers in the United States and the state of California, that contain the Material  
 24 Omission on their labels and/or packaging, in all sizes, variations, packs, sets, and bundles  
 25

26 \_\_\_\_\_  
 27 <sup>1</sup> *Bisphenol A (BPA) Factsheet: National Biomonitoring Program*, CDC (Apr. 7, 2017)  
 28 [https://www.cdc.gov/biomonitoring/BisphenolA\\_FactSheet.html](https://www.cdc.gov/biomonitoring/BisphenolA_FactSheet.html); M. Thoene, *Bisphenol S in Food Causes Hormonal and Obesogenic Effects Comparable to or Worse than Bisphenol A: A Literature Review*, 12 NUTRIENTS 532 (2020).

<sup>2</sup> *Id.*

1 (collectively referred to as the “Products”). The Products include, but are not necessarily limited to,  
2 the following:

- 3 a. Dr. Brown’s Natural Flow® Anti-Colic Options+™ Narrow Baby Bottle
- 4 b. Dr. Brown’s Natural Flow® Anti-Colic Options+™ Wide-Neck Baby Bottle
- 5 c. Dr. Brown’s Milestones™ Narrow Sippy Bottle
- 6 d. Dr. Brown’s Milestones™ Wide-Neck Sippy Bottle
- 7 e. Dr. Brown’s Milestones™ Narrow Sippy Straw Bottle
- 8 f. Dr. Brown’s Milestones™ Wide-Neck Sippy Straw Bottle

9 9. Below are fair and accurate depictions of front labels representative of each Product  
10 category, taken from Defendant’s official website, evidencing the Material Omission as well as the  
11 “BPA FREE” representation:

**Dr. Brown's Natural Flow® Anti-Colic Options+™ Narrow Baby Bottle**



**BPA FREE**

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**Dr. Brown's Natural Flow® Anti-Colic Options+™ Wide-Neck Baby Bottle**



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**Dr. Brown's Milestones™ Narrow Sippy Bottle**



**Dr. Brown's Milestones™ Wide-Neck Sippy Bottle**



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**Dr. Brown's Milestones™ Narrow Sippy Straw Bottle**

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**Dr. Brown's Milestones™ Wide-Neck Sippy Straw Bottle**





1           10.       **Primary Dual Objectives.** Plaintiffs bring this action individually and on behalf of  
2 similarly situated consumers who purchased the Products during the relevant Class Period, with  
3 two primary objectives. **One**, Plaintiffs seek, on Plaintiffs' individual behalf and on behalf of the  
4 Class/Subclass, a monetary recovery for the price premium they have overpaid for Products as a  
5 result of the Material Omission, as consistent with permissible law (including, for example,  
6 damages, restitution, disgorgement, and any applicable penalties/punitive damages solely as to  
7 those causes of action so permitted). **Two**, Plaintiffs seek, on Plaintiffs' individual behalf and on  
8 behalf of the Class/Subclass, injunctive relief to stop Defendant's unlawful manufacture, marketing,  
9 and sale of the Products with the Material Omission to avoid or mitigate the risk of deceiving the  
10 public into believing that the Products do not pose the Material Danger, by requiring Defendant to  
11 change its business practices, which may include one or more of the following: disclosure of the  
12 Material Omission on the Products' labels and/or packaging; disclosure of the Material Omission  
13 in the Products' advertising; modification of the Products so that they no longer pose a risk of the  
14 Material Danger to infants and toddlers; and/or discontinuance of the Products' manufacture,  
15 marketing, and/or sale.

## 16   **II.    JURISDICTION**

17           11.       This Court has original jurisdiction over the action pursuant to the Class Action  
18 Fairness Act of 2005, 28 U.S.C. § 1332(d), because the proposed Class consists of 100 or more  
19 members; the amount in controversy exceeds \$5,000,000, exclusive of costs and interest; and  
20 minimal diversity exists. This Court also has supplemental jurisdiction over the state law claims  
21 pursuant to 28 U.S.C. § 1367.

## 22   **III.   VENUE**

23           12.       Venue is proper in this District under 28 U.S.C. § 1391 because a substantial part of  
24 the events and omissions giving rise to Plaintiffs' claims occurred in this District. Specifically,  
25 Plaintiff Miller, as detailed below, purchased the unlawful Products in this District, and Defendant  
26 has marketed, advertised, and sold the Products within this District.

27    ///

28    ///

1 **IV. PARTIES**

2 **A. Plaintiffs**

3 13. **Plaintiff Tuliisa Miller.** The following is alleged based upon Plaintiff Tuliisa Miller's  
4 personal knowledge:

- 5 a. **Residence.** Plaintiff Miller is a resident of Contra Costa County, in the state of  
6 California.
- 7 b. **Purchase Details.** In or around early 2022, Plaintiff Miller purchased the Dr.  
8 Brown's Natural Flow® Anti-Colic Options+™ Narrow Baby Bottle (*see* Exhibit  
9 1-1 [exemplar Product image]) from a Target in Contra Costa County for  
10 approximately \$20.00 (the "**Miller Purchased Products**").
- 11 c. **Reliance on Material Omission and Representations.** When making her  
12 purchase, Plaintiff Miller relied upon the Material Omission and the  
13 representations on the Product's label or packaging. The omission and  
14 representations led her to believe that the Product was safe and free of the Material  
15 Danger.
- 16 d. **No Actual Knowledge of Falsity.** At the time of her purchase, Plaintiff Miller  
17 was unaware that the Product posed the risk of the Material Danger—*i.e.*, that the  
18 Product could leach microplastics when used as is ordinarily expected.
- 19 e. **No Notice of Contradictions.** Plaintiff Miller did not observe any disclaimer,  
20 qualifier, or other explanatory statement or information on the Product's labels or  
21 packaging that disclosed or suggested that the Product leaches microplastics into  
22 the liquid/contents therein.
- 23 f. **Causation/Damages.** But for the Material Omission and representations—*i.e.*,  
24 that the Product carries a substantial risk of releasing microplastics when exposed  
25 to heat during ordinary use—Plaintiff Miller would not have purchased the  
26 Product or would not have paid as much for it.
- 27 g. **Desire to Repurchase.** Plaintiff Miller continues to see the Products available for  
28 purchase and desires to purchase them again if the Products were safe—*i.e.*, if the  
Products did not pose a risk of the Material Danger.
- h. **Lack of Personal Knowledge/Expertise to Determine Truth.** Plaintiff Miller  
does not possess any specialized knowledge, skill, experience, or education in  
plastic composition, similar to and including the Products. As a result, she is  
unable to determine whether the Products pose a risk of the Material Danger—  
*i.e.*, whether the Products are truly a safe choice and free of microplastics.

13. **Plaintiff Alejandrina Cortez.** The following is alleged based upon Plaintiff  
Alejandrina Cortez's personal knowledge:

- a. **Residence.** Plaintiff Cortez is a resident of San Bernardino County, in the state of  
California.

- 1           b. **Purchase Details.** In or around January and May 2023, Plaintiff Cortez purchased  
2 several Dr. Brown’s Natural Flow Anti-Colic Baby Bottles (*see* Exhibit 1-1, 1-2  
3 [exemplar Product image]) from Amazon.com for approximately \$6.00 to \$20.25  
4 for each Product (the “**Cortez Purchased Products**”).
- 5           c. **Reliance on Material Omission and Representations.** When making her  
6 purchases, Plaintiff Cortez read and relied upon the Material Omission and the  
7 representations on the Products’ labels or packaging. The omission and  
8 representations led her to believe that the Products were safe and free of the  
9 Material Danger.
- 10           d. **No Actual Knowledge of Falsity.** At the time of her purchases, Plaintiff Cortez  
11 was unaware that the Products posed the risk of the Material Danger—*i.e.*, that  
12 the Products could leach microplastics when used as is ordinarily expected.
- 13           e. **No Notice of Contradictions.** Plaintiff Cortez did not observe any disclaimer,  
14 qualifier, or other explanatory statement or information on the Products’ labels or  
15 packaging that disclosed or suggested that the Products leach microplastics into  
16 the milk or formula.
- 17           f. **Causation/Damages.** But for the Material Omission and representations—*i.e.*,  
18 that the Products carry a substantial risk of releasing microplastics when exposed  
19 to heat during ordinary use—Plaintiff Cortez would not have purchased the  
20 Products or would not have paid as much for them.
- 21           g. **Desire to Repurchase.** Plaintiff Cortez continues to see the Products available for  
22 purchase and desires to purchase them again if the Products were safe—*i.e.*, if the  
23 Products did not pose a risk of the Material Danger.
- 24           h. **Lack of Personal Knowledge/Expertise to Determine Truth.** Plaintiff Cortez  
25 does not possess any specialized knowledge, skill, experience, or education in  
26 plastic composition, similar to and including the Products. As a result, she is  
27 unable to determine whether the Products pose a risk of the Material Danger—  
28 *i.e.*, whether the Products are truly a safe choice and free of microplastics.

19           15. **Plaintiffs’ Future Harm.** Defendant continues to market and sell the Products with  
20 the Material Omission, creating an ongoing harm to consumers. As average consumers without  
21 specialized knowledge in plastic composition, including the specific plastic used in the Products,  
22 Plaintiffs are particularly vulnerable to this deceptive practice. Despite their desire to purchase the  
23 Products again, Plaintiffs face a substantial risk of future injury due to their reasonable but incorrect  
24 assumptions about the Products’ safety. Given Defendant’s continued use of the Material Omission,  
25 Plaintiffs are likely to believe that the Products have been reformulated to address the issue of  
26 microplastic leaching, making them safe for babies and young children. This mistaken belief, fueled  
27 by Defendant’s ongoing misrepresentations, would lead Plaintiffs to purchase the Products again,  
28 exposing them to the same harm they initially experienced. Plaintiffs’ lack of expertise in plastic



1 composition leaves them unable to independently verify whether the Products have indeed been  
 2 modified to eliminate the risk of microplastic contamination. As a result, Plaintiffs are currently and  
 3 will continue to be deprived of the ability to make fully informed purchasing decisions regarding  
 4 the Products despite their desire to purchase the Products again.

5 **B. Defendant**

6 16. **Defendant Handi-Craft Company, Inc.** is a corporation incorporated in Missouri,  
 7 where it also maintains its principal place of business. Defendant was doing business in the state of  
 8 California at all relevant times. Directly and through its agents, Defendant has substantial contacts  
 9 with and receives substantial benefits and income from and through the state of California.  
 10 Defendant is the owner, manufacturer, and/or distributor of the Products. Defendant and its agents  
 11 promoted, marketed, and sold the Products at issue throughout the United States, including the state  
 12 of California. The unfair, unlawful, deceptive, and misleading Material Omission on the Products  
 13 were prepared, authorized, ratified, and/or approved by Defendant and its agents to deceive and  
 14 mislead consumers in the state of California into purchasing the Products. Additionally, Defendant  
 15 knew of the falsity of the Material Omission, but it failed to disclose it at the time Plaintiffs and all  
 16 Class Members purchased the Products, notwithstanding its duty to do so. Further, Defendant had  
 17 the right and authority, at all relevant times, to disclose the Material Omission, including the time  
 18 leading up to and through the incident giving rise to the claims asserted herein (including, Plaintiffs’  
 19 purchases described above, in addition to all Class Members’ purchases).

20 **V. FACTUAL ALLEGATIONS**

21 **A. Microplastics Harm Human Health**

22 17. **Microplastics** are small plastic particles less than 5 millimeters in diameter that form  
 23 when solid plastics break down through abrasion, degradation, or chemical processes such as  
 24 exposure to heat.<sup>3</sup> These tiny particles can have significant adverse effects on human health.<sup>4</sup>

25 <sup>3</sup> See Sumon Sarkar, Hanin Diab & Jonthan Thompson, *Microplastic Pollution: Chemical*  
 26 *Characterization and Impact on Wildlife*, 20(3) Int. J. Environ. Res. Public Health 1745 (2023).

27 <sup>4</sup> See Raffaele Marfella et al., *Microplastics and Nanoplastics in Atheromas and Cardiovascular*  
 28 *Events*, 390 NEW ENGLAND J. MED. 900–910 (Mar. 6, 2024),  
<https://www.nejm.org/doi/full/10.1056/NEJMoa2309822> (concluding that “patients with carotid artery plaque in which [microplastics and nanoplastics (MNP)] were detected had a higher risk of

1 Studies show that microplastics alter the composition of gut microbiota, which play a crucial role  
 2 in digestion, nutrient absorption, and immune system development.<sup>5</sup> Furthermore, microplastics  
 3 “produc[e] a toxic effect on the digestive tract,” that cause irreversible changes in the reproductive  
 4 axis and central nervous system of offspring after prenatal and neonatal exposure, affect the immune  
 5 system due to their physicochemical properties, and can cause chronic pulmonary disease.<sup>6</sup>

6 18. Due to their small size, microplastics can bioaccumulate, which results in  
 7 compounding negative health effects, such as growth and reproduction issues, DNA damage due to  
 8 oxidative stress, inflammation, physical stress, weakened immunity, histological damage, or even  
 9 death.<sup>7</sup> The most significant mode of microplastic transmission into the human body is through  
 10 digestion or oral intake.<sup>8</sup>

11 19. **Microplastics Are Particularly Harmful to Children.** The dangers of microplastic  
 12 exposure are particularly severe for infants, as these early encounters with microplastics can pave  
 13 the way for chronic health conditions that can manifest over a lifetime.<sup>9</sup> Exposure to even low doses  
 14 of microplastics during a child’s early development may cause long-term health complications later  
 15 in life.<sup>10</sup> Experts in microplastics warn that infants, with their entire lives ahead of them, face a  
 16 heightened risk of developing lifelong ailments due to their prolonged exposure to microplastics  
 17 starting from such a young age.<sup>11</sup>

18 \_\_\_\_\_  
 19 a composite of myocardial infarction, stroke, or death from any cause at 34 months of follow-up  
 20 than those in whom MNPs were not detected”).

21 <sup>5</sup> See Alba Tamargo et al., PET Microplastics Affect Human Gut Microbiota Communities During  
 22 Simulated Gastrointestinal Digestion, First Evidence of Plausible Polymer Biodegradation During  
 23 Human Digestion, 12 SCI. REPS. 528 (Jan. 11, 2022), <https://doi.org/10.1038/s41598-021-04489-w>  
 24 (“The work presented here indicates that microplastics are indeed capable of digestive-level health  
 25 effects.”).

26 <sup>6</sup> Nur Hanisah Amran et al., *Exposure to Microplastics During Early Developmental Stage: Review  
 27 of Current Evidence*, 10 TOXICS 597 (Oct. 10, 2022), <https://doi.org/10.3390/toxics10100597>.

28 <sup>7</sup> *Id.*

<sup>8</sup> *Id.*

<sup>9</sup> *Id.*; see also Liping Liu et al., *Release of Microplastics from Breastmilk Storage Bags and  
 Assessment of Intake by Infants: A Preliminary Study*, 323 ENV’T POLLUTION (Apr. 15, 2023), at 2,  
<https://doi.org/10.1016/j.envpol.2023.121197> (“Exposure to low doses of [microplastics] during  
 early development may cause perturbation of gas and nutrients exchange and induce long-term  
 health effects.”).

<sup>10</sup> Amran *supra* note 6.

<sup>11</sup> Liping Liu et al., *Release of Microplastics from Breastmilk Storage Bags and Assessment of Intake  
 by Infants: A Preliminary Study*, 323 ENV’T POLLUTION (Apr. 15, 2023), at 1,  
<https://doi.org/10.1016/j.envpol.2023.121197> (“Infancy is known to be a sensitive window for  
 environmental exposure, which may increase susceptibility to certain diseases in adulthood.”).

1           20. During critical periods of development, such as infancy and early childhood, exposure  
2 to microplastics can profoundly impact various bodily systems—including the digestive,  
3 reproductive, central nervous, immune, and circulatory systems—leading to long-term health  
4 impairments.<sup>12</sup>

5           21. This extreme harm is particularly critical in infants, who may suffer from a wide array  
6 of severe health issues because of microplastic exposure. One study found that average levels of  
7 fecal microplastics were over ten times higher in infants than adults.<sup>13</sup> Scientists studying  
8 microplastics and early child development have therefore emphasized that “enacting solid  
9 legislative laws and policies to manage the excessive use of plastic products is crucial; otherwise,  
10 the health of ecosystems and living organisms will inevitably deteriorate in the coming years. [...]”  
11 **We feel that the government and industries must exert the most significant effort to protect**  
12 **children from MPs [microplastics] exposure. These procedures include avoiding plastic**  
13 **contact of children’s meals[.]”<sup>14</sup>**

14           22. Yet another study emphasized the consequences of microplastic ingestion on  
15 cardiovascular systems, finding that subjects with “carotid artery plaque in which microplastics  
16 were detected had a higher risk of a composite myocardial infarction, stroke, or death from any  
17 cause.”<sup>15</sup>

18           23. Despite the clear dangers, Defendant actively conceals the known risks associated  
19 with microplastic exposure, depriving parents of the ability to make informed choices about their  
20 children’s health and well-being. The Products’ Material Omission and the “BPA FREE” and “#1  
21 Pediatrician Recommended” representations work in tandem to create a false sense of security,  
22 leading parents to believe that their children will be safe from the severe consequences of using the  
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25 <sup>12</sup> *Id.*

26 <sup>13</sup> News Release, AM. CHEM. SOC’Y, *Infants Have More Microplastics in Their Feces Than Adults,*  
27 *Study Finds* (Sept. 22, 2021),  
<https://www.acs.org/pressroom/newsreleases/2021/september/infants-have-more-microplastics-in-their-feces-than-adults-study-finds.html>.

28 <sup>14</sup> Amran *supra* note 6.

<sup>15</sup> Marfella, *supra* note 4.

1 Products. In reality, parents are exposing their children to “irreversible changes in the reproductive  
2 axis and central nervous system,” among other harms.<sup>16</sup>

3 **B. The Products Are Made of Polypropylene Plastic and Are Exposed to Heat**  
4 **Through Ordinary Use**

5 24. Plaintiffs and other reasonable consumers understand that the regular and ordinary  
6 use of baby bottles involves holding heated liquids (such as formula or breastmilk) and possibly  
7 using boiling liquids for sterilization. Yet Defendant fails to inform consumers that the Products’  
8 bottles made of polypropylene “release microplastics with values as high as 16,200,000 particles  
9 per litre,” and that “sterilization and exposure to high-temperature water significantly increase  
10 microplastic release.”<sup>17</sup> By advertising and selling the Products without disclosing the material risks  
11 associated with heating, Defendant jeopardizes the health and well-being of countless children and  
12 misleads parents who trust in the safety of these Products.

13 25. **Heating Polypropylene Releases Harmful Microplastics.** Heating polypropylene  
14 releases 13.5% to 67.5% more microplastics into liquids at 140 degrees Fahrenheit than it does into  
15 liquids at 41 degrees.<sup>18</sup> Products with polypropylene plastic composition release microplastics  
16 through sterilization and cleaning, shaking with warm water, and other exposure to high temperature  
17 water during formula preparation procedures.<sup>19</sup> “Microplastics are synthetic polymer compounds  
18 that form when large plastic materials are fragmented and micronized to a size of  $\leq 5$  mm.”<sup>20</sup> One  
19 study found that polypropylene infant feeding bottles can produce up to 16 million microplastic  
20 particles per liter.<sup>21</sup> The amount of microplastics released increases with exposure to high water  
21 temperatures and sterilization.<sup>22</sup> Current research shows that toddlers consuming microwaved dairy  
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23 <sup>16</sup> Amran *supra* note 6.

24 <sup>17</sup> Dunzhu Li et al., *Microplastic Release from the Degradation of Polypropylene Feeding Bottles*  
25 *During Infant Formula Preparation*, 1 NATURE FOOD 746, 746 (Nov. 2020),  
<https://doi.org/10.1038/s43016-020-00171-y>.

26 <sup>18</sup> Guanyu Zhou et al., *How Many Microplastics do We Ingest When Using Disposable Drink Cups?*,  
441 J. HAZARDOUS MATERIALS (Jan. 2023), at 5, <https://doi.org/10.1016/j.jhazmat.2022.129982>.

27 <sup>19</sup> Li, *supra* note 18.

28 <sup>20</sup> Yongjin Lee et al., *Health Effects of Microplastic Exposures: Current Issues and Perspectives in*  
*South Korea*, 64 YONSEI MED. J. 301, 301 (May 2023), <https://doi.org/10.3349/ymj.2023.0048>.

<sup>21</sup> Li, *supra* note 18.

<sup>22</sup> *Id.*

1 products from polypropylene containers can intake up to 22.1 ng/kg day of microplastics.<sup>23</sup> Another  
 2 study found that a single infant’s microplastic consumption through polypropylene feeding bottles  
 3 ranges from 14,600 to as high as 4,550,000 particles per day.<sup>24</sup>

4 26. Exposing the plastic containers to higher temperatures leads to more than a two-fold  
 5 increase in the total microplastics released.<sup>25</sup> However, it is estimated that roughly 12% of those  
 6 who reheat breastmilk use the microwave.<sup>26</sup> Defendant fails to warn consumers that its Products  
 7 should not be heated due to extreme increase in microplastic exposure.

8 27. Additionally, many parents sanitize baby feeding products via exposure to heat, such  
 9 as by boiling the products.<sup>27</sup> One study found that during a single boil, over 10 million  
 10 polypropylene microplastics per liter are released.<sup>28</sup> The CDC recommends that caretakers sterilize  
 11 baby feeding equipment daily.<sup>29</sup> Even if the baby bottles are not heated with milk in them, the heat  
 12 for sterilization still causes the Products to release copious amounts of microplastics. Yet, Defendant  
 13 fails to inform consumers of the need to mitigate the associated microplastic release to prevent them  
 14 from entering the food and drink in the Products, such as by repeated subsequent rinses with cold  
 15 water.<sup>30</sup>

16 28. **The Products are Intended for Daily and Constant Use.** The Products at issue—  
 17 baby bottles and cups—are not occasional-use items. They are essential feeding devices that infants  
 18 and young children use multiple times every single day.<sup>31</sup> It is a well-known fact that babies often  
 19 have their bottles or cups in or near their mouths for extended periods. This constant, repeated

20 \_\_\_\_\_  
 21 <sup>23</sup> Kazi Albab Hussain et al., *Assessing the Release of Microplastics and Nanoplastics from Plastic*  
*Containers and Reusable Food Pouches: Implications for Human Health*, 57 ENV’T SCI. & TECH.  
 9782, 9782 (2023), <https://pubmed.ncbi.nlm.nih.gov/37343248/>.

22 <sup>24</sup> *Id.*

23 <sup>25</sup> *See id.* (“These findings are consistent with a previous study that reported a 2 order magnitude  
 increase in microplastics release from polypropylene infant feeding bottles into water when  
 temperatures increased from 25 to 95 °C.”).

24 <sup>26</sup> Li, *supra* note 18.

25 <sup>27</sup> Centers for Disease Control and Prevention, *How to Clean, Sanitize, and Store Infant Feeding*  
*Items* (Apr. 16, 2024), <https://www.cdc.gov/hygiene/childcare/clean-sanitize.html>.

26 <sup>28</sup> Li, *supra* note 18 (also stating that this finding is in line with previous findings).

27 <sup>29</sup> *How to Clean, Sanitize, and Store Infant Feeding Items*, *supra* note 29.

28 <sup>30</sup> Li, *supra* note 18.

<sup>31</sup> Mary L. Gavin, *Formula Feeding FAQs: How Much and How Often*, KIDS HEALTH (November  
 2021) <https://kidshealth.org/en/parents/formulafeed-often.html#:~:text=Newborns%20and%20young%20babies%20should,about%20every%203%E2%80%934%20hours.>

1 exposure to the Products significantly amplifies the risk posed by the microplastics they leach. The  
2 danger of microplastics lies not just in a single exposure but in their ability to bioaccumulate in the  
3 body over time. Each instance of exposure compounds the potential for long-term harm. For infants  
4 and young children, who are in a critical stage of development, this accumulated exposure can have  
5 devastating consequences. When parents use Defendant’s Products to feed their children, as  
6 intended, they unwittingly expose their vulnerable infants to a daily dose of microplastics. Over the  
7 weeks, months, and years of a child’s development, this constant exposure can lead to a dangerous  
8 accumulation of microplastics in their young bodies, putting them at risk for a host of serious health  
9 issues affecting their digestive system, immune function, reproductive health, and more. The  
10 cumulative nature of this risk makes Defendant’s misconduct all the more egregious and the need  
11 for accountability all the more urgent.

12 **C. The Material Omission Misleads Reasonable Consumers About the Products’**  
13 **Safety and Conceals the Presence of Harmful Microplastics**

14 29. Defendant materially omits that the Products pose the danger of leaching  
15 microplastics, which causes detrimental long-term harm to children. Consumers expect  
16 manufacturers to disclose dangers associated with their products. This is especially true for  
17 manufacturers of baby products as these products are intended for society’s most vulnerable  
18 population and therefore consumers expect a heightened degree of safety for such products. The  
19 Material Omission conveys to consumers that the Products do not pose the Material Danger—*i.e.*,  
20 that the Products leach microplastics that cause long-term harm to children. Defendant fails to live  
21 up to the reasonable consumer’s expectations of the Product because the Product, upon heating it  
22 through ordinary use, leaches microplastics into the bottle’s contents contaminating the food babies  
23 and infants consume. Reasonable consumers are therefore misled by Defendant through its Material  
24 Omission into believing the Products are safe and do not pose the Material Danger.

25 **D. The “BPA Free” Claim Further Misleads Consumers About the Products’ Safety**

26 30. Defendant fails to disclose the risk of the Material Danger and represents that the  
27 Products are “BPA FREE” on the front labels of its Products. “BPA” stands for Bisphenol A. BPA  
28 is a chemical used in manufacturing polycarbonate plastics that is known to leach into food and



1 beverages. BPA causes negative health effects on the reproductive system, child development,  
 2 metabolic disorders, obesity, endocrine disorders, and the nervous system.<sup>32</sup> BPA can also damage  
 3 DNA, cause oxidative stress, and promote certain breast cancers.<sup>33</sup> Bottles made with BPA present  
 4 a similar danger as bottles made from polypropylene as both bottles leach harmful substances when  
 5 heated and cause negative health impacts to the human digestive system, immune system, and  
 6 reproductive system. Consumers interpret “BPA FREE” to mean that the Products do not pose the  
 7 danger of harmful plastics. Taken in tandem with the Material Omission, reasonable consumers  
 8 believe that the Products are safe, *i.e.*, do not pose the risks associated with harmful plastics.

9       31.     **FTC Green Guides.** Recognizing the problem of misleading and deceptive claims,  
 10 the United States Federal Trade Commission created the “Green Guides” to help companies, like  
 11 Defendant, avoid making such claims.<sup>34</sup> The Green Guides, and the examples contained therein,  
 12 “provide the Commission’s views on how reasonable consumers likely interpret certain claims.”<sup>35</sup>

13       32.     The Green Guides specifically address the use of “free-of” claims, stating that “[i]t is  
 14 deceptive to misrepresent, directly or by implication, that a product, package, or service is free of,  
 15 or does not contain or use, a substance. Such claims should be clearly and prominently qualified to  
 16 the extent necessary to avoid deception.”<sup>36</sup>

17       33.     Moreover, the Green Guides provide:

18               A truthful claim that a product, package, or service is free of, or does not  
 19 contain or use, a substance may nevertheless be deceptive if: (1) The  
 20 product, package, or service contains or uses substances that pose the same  
 21 or similar environmental risks as the substance that is not present; or (2) The  
 22 substance has not been associated with the product category.<sup>37</sup>

23       34.     The Green Guides also provide an example of how a “free-of” claim would be  
 24 interpreted by reasonable consumers:

25 <sup>32</sup> *Bisphenol A (BPA) Factsheet*, *supra* note 1; M. Thoene, *supra* note 1.

26 <sup>33</sup> *Id.*

27 <sup>34</sup> *See generally* 16 C.F.R. § 260 (“Guides for the Use of Environmental Marketing Claims”).

28 <sup>35</sup> *Id.* at § 260.1(d) (emphasis added). *See also* FTC, *The Green Guides: Statement of Basis and Purpose* (last revised 2012), at 1, <https://www.ftc.gov/sites/default/files/attachments/press-releases/ftc-issues-revised-green-guides/greenguidesstatement.pdf> (“The Guides explain how reasonable consumers likely interpret each such claim, describe the basic elements necessary to substantiate it, and present options for qualifying it to avoid deception.”).

<sup>36</sup> 16 C.F.R. § 260.9(a).

<sup>37</sup> *Id.* at § 260.9(b).

1 A package of t-shirts is labeled “Shirts made with a chlorine-free bleaching  
2 process.” The shirts, however, are bleached with a process that releases a  
3 reduced, but still significant, amount of the same harmful byproducts  
4 associated with chlorine bleaching. The claim overstates the product’s  
benefits because reasonable consumers likely would interpret it to mean that  
the product’s manufacture does not cause any of the environmental risks  
posed by chlorine bleaching.<sup>38</sup>

5 35. As relevant here, Defendant advertises its Products as “BPA FREE,” leading  
6 consumers to believe that the Products do not contain any substances that pose similar health risks  
7 as BPA (such as microplastics). However, the Products release microplastics, which cause similar  
8 harm to human health as BPA, such as endocrine disruption and developmental issues.<sup>39</sup>

9 36. By failing to disclose the Material Danger and by affirmatively representing that the  
10 Products are “BPA FREE,” Defendant has misled consumers about the safety of its Products. This  
11 deception has allowed Defendant to boost its profits at the expense of consumers’ trust and the  
12 health of infants and young children.

13 **E. Plaintiffs and Reasonable Consumers Were Misled by the Material Omission**  
14 **and Representation into Buying the Products**

15 37. **Products.** Defendant manufactures, markets, promotes, advertises, labels, packages,  
16 and sells the Products, each of which materially omits the Material Danger from the Products’ front-  
17 facing labels and packaging.

18 38. **The Material Omission and Representation.** On the Products’ labeling and  
19 packaging, Defendant conspicuously displays the “BPA FREE” claim yet fails to warn consumers  
20 that the Products will leak dangerous microplastics through ordinary use.

21 39. **Reasonable Consumer’s Perception.** The Material Omission and representations  
22 lead reasonable consumers, like Plaintiffs, into believing that the Products are safe—meaning,  
23 consumers are led to believe that the Products are a safer choice for feeding babies and young  
24 children that do not pose the risk of the Material Danger.

25 40. **Materiality.** The Material Omission is material to reasonable consumers, including  
26 Plaintiffs, in deciding to buy the Products because reasonable consumers value information relating

27 <sup>38</sup> *Id.* at § 260.9 (example 1).

28 <sup>39</sup> Yarenis Chinchilla et al., *Human Health Risk Assessment for Consumption of Microplastics and  
Plasticizing Substances Through Marine Species*, 237(Pt 1) Environ. Res. 116843, 116844 (2023).



1 to the Products’ safety. This is especially true when it concerns using the Products in their intended  
 2 and ordinary way that results in harmful plastics being consumed by babies—meaning that it is  
 3 important to consumers that the Products are safe and motivates them to buy the Products.

4 41. **Reliance.** The Class, including Plaintiffs, reasonably relied on the Material Omission  
 5 in deciding to purchase the Products.

6 42. **Falsity.** The Material Omission is deceptive because the Products leach microplastics  
 7 into milk and formula during ordinary use.

8 43. **Consumers Lack Knowledge of Falsity.** When purchasing the Products, the Class  
 9 members, including Plaintiffs, were unaware and had no reason to believe that the Material  
 10 Omission was misleading, deceptive, and unlawful. The Products’ labeling and packaging led  
 11 consumers to believe that the Products were free from harmful plastic exposure. The Products did  
 12 not contain a clear, unambiguous, and conspicuously displayed statement informing reasonable  
 13 consumers that the Products posed the risk of the Material Danger. Even if Defendant had included  
 14 inconspicuous fine print or other statements and disclaimers on other portions of the Products’  
 15 packaging, studies show that only 7.7% to 11.6% of people look at a consumer product’s side or  
 16 back labels before making a purchase.<sup>40</sup> Therefore, qualifying statements or contradictory

17 <sup>40</sup> Klaus G. Grunert et. al, *Nutrition Knowledge, and Use and Understanding of Nutrition*  
 18 *Information on Food Labels Among Consumers in the UK*, 55 APPETITE 177, 179–181 (May 2010),  
 19 <https://pubmed.ncbi.nlm.nih.gov/20546813/> (consumer purchasing behavior study using in-store  
 20 observation and interview data collection methodology to realistically estimate the degree  
 21 consumers use nutritional information (found on side/back panels of food product labels and  
 22 packaging), finding: (1) only **11.6% of respondents**, who looked at a product and placed it in their  
 23 shopping cart, **were actually observed looking at the side/back panels of its packaging or labels**  
 24 (panels other than the front panel) before placing it in the cart; (2) of those who looked at the  
 25 side/back panels, only 31.8% looked at it the product “in detail” (i.e., 3.7% of respondents who  
 26 looked at the product, looked at side/back panels in detail); and (3) the **respondents self-reported**  
 27 **frequency of reviewing side/back panels** (for nutritional information) **is overreported by 50%**  
 28 when the in-store interview data and observational data are compared). *See also* Klaus G. Grunert  
 et. al, *Use and Understanding of Nutrition Information on Food Labels in Six European Countries*,  
 18 J. PUB. HEALTH 261, 261, 263, 266 (Jan. 2010),  
<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2967247/> (consumer purchasing behavior study  
 using in-store observation and interview data collection methodology to evaluate whether people  
 look at food labels before buying them, where they looked, and how long they looked, finding: (1)  
 respondents spent, on average, approximately 35 seconds, per product, on products they bought;  
 and (2) 62.6% of respondents looked at the front packaging, and **only 7.7% looked elsewhere**  
**(side/back panels) on the packaging**, for products they bought. *See also* Yael Benn et al., *What*  
*Information do Consumers Consider, and How Do They Look for It, When Shopping for Groceries*  
*Online?*, 89 APPETITE 265, 265, 270 (June 2015), <https://doi.org/10.1016/j.appet.2015.01.025>

1 disclaimers on back or side panels, such as a notice that the Products are made from polypropylene,  
2 are not sufficiently conspicuous to presume that a reasonable consumer would have noticed or  
3 understood them to qualify or contradict the prominently placed front-panel representations.

4 44. **Defendant's Knowledge.** Defendant knew, or should have known, that the Material  
5 Omission is misleading, deceptive, and unlawful, at the time that Defendant manufactured,  
6 marketed, advertised, labeled, and sold the Products.

- 7 a. **Knowledge of Reasonable Consumers' Perception.** Defendant knew or should  
8 have known that the Material Omission would lead reasonable consumers into  
9 believing that the Products would not expose their infants and young children to  
10 harmful microplastics. Not only has Defendant utilized a long-standing brand  
11 strategy to identify the Products as safe, but Defendant also has an obligation  
12 under section 5 of the Federal Trade Commission Act, codified at 15 U.S.C. §§  
13 45, to evaluate its marketing claims from the perspective of the reasonable  
14 consumer. That means Defendant was statutorily obligated to consider whether  
15 the Material Omission, be it in isolation or conjunction with its marketing strategy,  
16 would mislead reasonable consumers into believing that the Products are free from  
17 harmful microplastic exposure. Thus, Defendant either knew that the Material  
18 Omission is misleading before it marketed the Products to the Class, including  
19 Plaintiffs, or Defendant would have known that that it was deceptive had it  
20 complied with its statutory obligations.
- 21 b. **Knowledge of Falsity.** Defendant manufactured and marketed the Products with  
22 the Material Omission, despite the fact that the Products do not conform to these  
23 representations. Specifically, Defendant advertised, labeled, and packaged the  
24 Products with the Material Omission, while choosing not to inform consumers that  
25 the Products release microplastics when exposed to heat. This suggests that  
26 Defendant either knew that the Products could not live up to the promises made  
27 in their marketing and labeling, or that Defendant would have known about the  
28 Products' inability to perform as advertised had it complied with its statutory  
obligation to evaluate marketing claims from the perspective of a reasonable  
consumer.
- c. **Knowledge of Materiality.** Defendant knew or should have known of the  
Material Omission's materiality to consumers. *First*, manufacturers and  
marketers, like Defendant, know safety is of paramount concern for consumers of  
baby and infant products. Here, the Material Omission relates directly to the  
Products' safety. *Second*, Defendant's awareness of the importance of the  
Products' safety, specifically safety related to harmful plastics, is reflected by its  
"BPA FREE" representation on the Products' front labels and packaging that is  
consistent throughout all Product packaging and labeling. *Third*, it is common  
sense that information concerning the risk of the Material Danger—*i.e.*, the safety  
of the Products—is material to consumers as Defendant should have known that

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(consumer purchasing behavior study using online eye-movement tracking and recordation, finding:  
(1) once on the product webpages, respondents tend to look at the pictures of products, rather than  
examine detailed product information; and (2) by comparison to pictures of products where 13.83%  
to 19.07% of respondents fixated far less fixated on subsidiary information: 4.17% of respondents  
looked at nutrition information, 3.30% looked at ingredients, 2.97% examined allergy information,  
and 0.09% examined recycling information).

1 the risk of health complications from using the Products would affect whether  
 2 consumers purchased the Products. Thus, Defendant knew, in designing the  
 3 Products, that the Material Omission was material to consumers.

4 d. **Defendant’s Continued Deception, Despite Its Knowledge.** As the  
 5 manufacturer and marketer of the Products, Defendant had exclusive control over  
 6 the omission of the Material Danger on the Products’ labels, packaging, and  
 7 advertisements. Defendant could have easily disclosed the Material Dangers or  
 8 rectified consumers’ misplaced beliefs by informing them about leaching of  
 9 microplastics. However, despite Defendant’s knowledge of the falsity of the  
 10 Material Omission, and its awareness that consumers reasonably rely on these  
 11 representations and omissions when deciding to purchase the Products, Defendant  
 12 deliberately chose to market the Products with the misleading Material Omission.  
 13 This decision led consumers to buy or overpay for the Products, believing they  
 14 possessed attributes that Defendant falsely advertised and warranted. Therefore,  
 15 Defendant knew or should have known, at all relevant times, that the Material  
 16 Omission would mislead reasonable consumers, such as Plaintiffs, into purchasing  
 17 the Products to obtain the product attributes that Defendant deceptively portrayed.

18 45. **Duty to Disclose Material Omission.** Defendant had an obligation, at all relevant  
 19 times, to disclose the Material Omission—that the Products leach harmful microplastics into milk  
 20 or formula during ordinary use. This crucial information, which Defendant deliberately withheld  
 21 from consumers, is not only material to their purchasing decisions but also has far-reaching  
 22 consequences for the health and well-being of infants and young children. Defendant knew or should  
 23 have known that reasonable consumers would perceive the Products and the absence of the Material  
 24 Omission to mean that the Products were free from harmful plastics. It was also fully aware that this  
 25 attribute was a key factor influencing consumers’ choices, causing them to rely on the absence of  
 26 the Material Omission when deciding to purchase the Products.

27 46. **Detriment.** Plaintiffs and similarly situated consumers would not have purchased the  
 28 Products or would not have overpaid a price premium for them, if they had known that the Products  
 posed the Material Danger and, therefore, that the Products do not have the attribute claimed,  
 promised, warranted, advertised, and/or represented. Accordingly, based on Defendant’s Material  
 Omission, reasonable consumers, including Plaintiff, purchased the Products to their detriment.

29 **F. The Products are Substantially Similar**

30 47. As described herein, Plaintiffs purchased the Purchased Product. The additional  
 31 Products identified *supra* (collectively, the “**Unpurchased Products**”) are substantially similar to  
 32 the Purchased Product.

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- a. **Defendant.** All Products are manufactured, sold, marketed, advertised, labeled, and packaged by Defendant.
- b. **Brand.** All Products are sold under the same brand name: Dr. Brown’s.
- c. **Marketing Demographics.** All Products are marketed directly to consumers for personal use.
- d. **Purpose.** All Products are designed and marketed as baby bottles or cups suitable for feeding infants and toddlers; sterilization through boiling or appliances such as Defendant’s Dr. Brown’s sterilizer; and cleaning through the dishwasher.
- e. **Use.** All Products are used in the same manner—heating formula or breastmilk via the microwave or warm water; sterilization through boiling or appliances such as Defendant’s Dr. Brown’s sterilizer; and cleaning through the dishwasher.
- f. **Material Omission and Representations.** All Products contain the Material Omission and “BPA FREE” representation on their packaging and labeling.
- g. **Packaging.** All Products are similarly packaged.
- h. **Key Attributes.** Whether via warm water, microwave, or other heating mechanism, heating Defendant’s plastic bottles releases a significant amount of microplastics into milk or formula.
- i. **Misleading Effect.** The misleading effect of the Material Omission on consumers is the same for all Products—consumers over-pay for baby bottles and cups they believe to be suitable for feeding babies and young children.

**G. No Adequate Remedy at Law**

48. **No Adequate Remedy at Law.** Plaintiffs and members of the Class are entitled to equitable relief as no adequate remedy at law exists.

- a. **Broader Statutes of Limitations.** The statutes of limitations for the causes of action pled herein vary. The limitations period is four years for claims brought under the UCL, which is one year longer than the statutes of limitation under the FAL and CLRA. In addition, the statutes of limitation vary for certain states’ laws for breach of warranty and unjust enrichment/restitution, between approximately 2 and 6 years. Thus, California Subclass members who purchased the Products more than 3 years prior to the filing of the complaint will be barred from recovery if equitable relief were not permitted under the UCL. Similarly, Nationwide Class members who purchased the Products prior to the furthest reach-back under the statute of limitations for breach of warranty, will be barred from recovery if equitable relief were not permitted for restitution/unjust enrichment.
- b. **Broader Scope of Conduct.** In addition, the scope of actionable misconduct under the unfair prong of the UCL is broader than the other causes of action asserted herein. It includes, for example, Defendant’s overall unfair marketing scheme to promote and brand the Products with the Material Omission, across a multitude of media platforms, including the Products’ labels and packaging, over a long period of time, in order to gain an unfair advantage over competitor products and to take advantage of consumers’ desire for products that comport with the Material Omission. The UCL also creates a cause of action for violations of law (such as statutory or regulatory requirements and court orders related to

1 similar representations and omissions made on the type of products at issue).  
 2 Thus, Plaintiffs and Class members may be entitled to restitution under the UCL,  
 3 while not entitled to damages under other causes of action asserted herein (*e.g.*,  
 4 the FAL requires actual or constructive knowledge of the falsity; the CLRA is  
 5 limited to certain types of plaintiffs (an individual who seeks or acquires, by  
 6 purchase or lease, any goods or services for personal, family, or household  
 7 purposes) and other statutorily enumerated conduct). Similarly, unjust  
 8 enrichment/restitution is broader than breach of warranty. For example, in some  
 9 states, breach of warranty may require privity of contract or pre-lawsuit notice,  
 10 which are not typically required to establish unjust enrichment/restitution. Thus,  
 11 Plaintiffs and Class members may be entitled to recover under unjust  
 12 enrichment/restitution, while not entitled to damages under breach of warranty,  
 13 because they purchased the products from third-party retailers or did not provide  
 14 adequate notice of a breach prior to the commencement of this action.

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- c. **Injunctive Relief to Cease Misconduct and Dispel Misperception.** Injunctive relief is appropriate on behalf of Plaintiffs and members of the Class because Defendant continues to misrepresent the Products with the Material Omission. Injunctive relief is necessary to prevent Defendant from continuing to engage in the unfair, fraudulent, and/or unlawful conduct described herein and to prevent future harm—none of which can be achieved through available legal remedies (such as monetary damages to compensate past harm). Further, injunctive relief, in the form of affirmative disclosures is necessary to dispel the public misperception about the Products that has resulted from years of Defendant’s unfair, fraudulent, and unlawful marketing efforts. Such disclosures would include, but are not limited to, publicly disseminated statements providing accurate information about the Products’ true nature; and/or requiring prominent qualifications and/or disclaimers on the Products’ front labels concerning the Products’ true nature. An injunction requiring affirmative disclosures to dispel the public’s misperception and prevent the ongoing deception and repeat purchases based thereon, is also not available through a legal remedy (such as monetary damages). In addition, Plaintiffs are *currently* unable to accurately quantify the damages caused by Defendant’s future harm, because discovery and Plaintiffs’ investigations are not yet completed, rendering injunctive relief all the more necessary. For example, because the Court has not yet certified any class, the following remains unknown: the scope of the class, the identities of its members, their respective purchasing practices, prices of past/future Product sales, and quantities of past/future Product sales.
- d. **Public Injunction.** Further, because a “public injunction” is available under the UCL, damages will not adequately “benefit the general public” in a manner equivalent to an injunction.
- e. **California vs. Nationwide Class Claims.** Violations of the UCL, FAL, and CLRA are claims asserted on behalf of Plaintiffs and the California Subclass against Defendant, while breach of warranty and unjust enrichment/restitution are asserted on behalf of Plaintiffs and the Nationwide Class. Dismissal of farther-reaching claims, such as restitution, would bar recovery for non-California members of the Class. In other words, legal remedies available or adequate under the California-specific causes of action (such as the UCL, FAL, and CLRA) have no impact on this Court’s jurisdiction to award equitable relief under the remaining causes of action asserted on behalf of non-California putative class members.
- f. **Procedural Posture—Incomplete Discovery & Pre-Certification.** In addition, discovery—which has not yet been provided and/or completed—may reveal that



1 the claims providing legal remedies are inadequate. At this time, forcing an  
2 election of remedies at the initial pleadings stage, in the absence of completed  
3 discovery regarding class certification and merits, is premature and likely to lead  
4 to subsequent, potentially belated, and hotly contested motions to amend the  
pleadings to add equitable remedies based on a lengthy historical recount of  
discovery and analysis of voluminous exhibits, transcripts, discovery responses,  
document productions, etc., as well as related motions to seal confidential  
information contained therein.

5 **VI. CLASS ACTION ALLEGATIONS**

6 49. **Class Definition.** Plaintiffs bring this action as a class action on behalf of themselves  
7 and all others similarly situated as members of the Class defined as follows:

8 All residents of the United States who, within the applicable statute of  
9 limitations periods, purchased the Products, containing the Material  
Omission on the Products' labels or packaging, for purposes other than  
10 resale ("**Nationwide Class**"); and

11 All residents of California who, within four years prior to the filing of this  
12 action, purchased the Products, containing the Material Omission on the  
Products' labels or packaging, for purposes other than resale ("**California  
Subclass**").

13 (the "Nationwide Class" and "California Subclass" are collectively referred to as the "**Class**").

14 50. **Class Definition Exclusions.** Excluded from the Class are: (i) Defendant, its assigns,  
15 successors, and legal representatives; (ii) any entities in which Defendant has controlling interests;  
16 (iii) federal, state, and/or local governments, including, but not limited to, their departments,  
17 agencies, divisions, bureaus, boards, sections, groups, counsels, and/or subdivisions; and (iv) any  
18 judicial officer presiding over this matter and person within the third degree of consanguinity to  
19 such judicial officer.

20 51. **Reservation of Rights to Amend the Class Definition.** Plaintiffs reserve the right to  
21 amend or otherwise alter the class definitions presented to the Court at the appropriate time in  
22 response to facts learned through discovery, legal arguments advanced by Defendant, or otherwise.

23 52. **Numerosity.** Members of the Class are so numerous that joinder of all members is  
24 impracticable. Upon information and belief, the Nationwide Class consists of tens of thousands of  
25 purchasers (if not more) dispersed throughout the United States, and the California Subclass  
26 likewise consists of thousands of purchasers (if not more) dispersed throughout the state of  
27 California. Accordingly, it would be impracticable to join all members of the Class before the Court.  
28

1           53.     **Common Questions Predominate.** There are numerous and substantial questions of  
2 law or fact common to all members of the Class that predominate over any individual issues.  
3 Included within the common questions of law or fact are:

- 4           a. Whether Defendant engaged in unlawful, unfair, or deceptive business practices  
5 by advertising and selling the Products;
- 6           b. Whether Defendant's conduct of advertising and selling the Products as safe  
7 bottles while omitting that they leach microplastics into milk or formula during  
8 ordinary use constitutes an unfair method of competition, or unfair or deceptive  
9 act or practice, in violation of Civil Code section 1750, *et seq.*;
- 10          c. Whether Defendant used deceptive representations or omission in connection with  
11 the sale of the Products in violation of Civil Code section 1750, *et seq.*;
- 12          d. Whether Defendant represented that the Products have characteristics or quantities  
13 that they do not have in violation of Civil Code section 1750, *et seq.*;
- 14          e. Whether Defendant advertised the Products with intent not to sell them as  
15 advertised in violation of Civil Code section 1750, *et seq.*;
- 16          f. Whether Defendant's labeling and advertising of the Products are misleading in  
17 violation of Business and Professions Code section 17500, *et seq.*;
- 18          g. Whether Defendant knew or by the exercise of reasonable care should have known  
19 its labeling and advertising was and is misleading in violation of Business and  
20 Professions Code section 17500, *et seq.*;
- 21          h. Whether Defendant's conduct is an unfair business practice within the meaning of  
22 Business and Professions Code section 17200, *et seq.*;
- 23          i. Whether Defendant's conduct is a fraudulent business practice within the meaning  
24 of Business and Professions Code section 17200, *et seq.*;
- 25          j. Whether Defendant's conduct is an unlawful business practice within the meaning  
26 of Business and Professions Code section 17200, *et seq.*;
- 27          k. Whether Plaintiffs and the Class paid more money for the Products than they  
28 actually received;
- l. How much more money Plaintiffs and the Class paid for the Products than they  
          actually received;
- m. Whether Defendant's conduct constitutes breach of warranty;
- n. Whether Plaintiffs and the Class are entitled to injunctive relief; and
- o. Whether Defendant was unjustly enriched by its unlawful conduct.

54.     **Predominance.** The common questions of law and fact predominate over questions  
that affect only individual Class Members.

1           55.     **Typicality.** Plaintiffs' claims are typical of the claims of the Class Members they seek  
2 to represent because Plaintiffs, like the Class Members purchased Defendant's misleading and  
3 deceptive Products. Defendant's unlawful, unfair and/or fraudulent actions concern the same  
4 business practices described herein irrespective of where they occurred or were experienced.  
5 Plaintiffs and the Class sustained similar injuries arising out of Defendant's conduct. Plaintiffs' and  
6 Class Members' claims arise from the same practices and course of conduct and are based on the  
7 same legal theories.

8           56.     **Adequacy.** Plaintiffs are adequate representatives of the Class they seek to represent  
9 because their interests do not conflict with the interests of the Class Members. Plaintiffs will fairly  
10 and adequately protect Class Members' interests and have retained counsel experienced and  
11 competent in the prosecution of complex class actions, including complex questions that arise in  
12 consumer protection litigation.

13           57.     **Ascertainability.** Class Members can easily be identified by an examination and  
14 analysis of the business records regularly maintained by Defendant, among other records within  
15 Defendant's possession, custody, or control. Additionally, further Class Member data can be  
16 obtained through additional third-party retailers who retain customer records and order histories.

17           58.     **Superiority and Substantial Benefit.** A class action is superior to other methods for  
18 the fair and efficient adjudication of this controversy, since individual joinder of all members of the  
19 Class is impracticable and no other group method of adjudication of all claims asserted herein is  
20 more efficient and manageable for at least the following reasons:

- 21           a. The claims presented in this case predominate over any questions of law or fact,  
22 if any exist at all, affecting any individual member of the Class;
- 23           b. Absent a Class, the members of the Class will continue to suffer damage and  
24 Defendant's unlawful conduct will continue without remedy while Defendant  
25 profits from and enjoys its ill-gotten gains;
- 26           c. Given the size of individual Class Members' claims, few, if any, Class Members  
27 could afford to or would seek legal redress individually for the wrongs Defendant  
28 committed against them, and absent Class Members have no substantial interest  
in individually controlling the prosecution of individual actions;



- d. When the liability of Defendant has been adjudicated, claims of all members of the Class can be administered efficiently and/or determined uniformly by the Court; and
- e. This action presents no difficulty that would impede its management by the Court as a class action, which is the best available means by which Plaintiffs and Class Members can seek redress for the harm caused to them by Defendant.

59. **Inconsistent Rulings.** Because Plaintiffs seek relief for all members of the Class, the prosecution of separate actions by individual members would create a risk of inconsistent or varying adjudications with respect to individual members of the Class, which would establish incompatible standards of conduct for Defendant.

60. **Injunctive/Declaratory Relief.** The prerequisites to maintaining a class action for injunctive or equitable relief are met as Defendant has acted or refused to act on grounds generally applicable to the Class, thereby making appropriate final injunctive or declaratory relief with respect to the Class as a whole.

61. **Manageability.** Plaintiffs and their counsel are unaware of any difficulties that are likely to be encountered in the management of this action that would preclude its maintenance as a class action.

## VII. CAUSES OF ACTION

### COUNT ONE

#### **Violation of California Unfair Competition Law**

**(Cal. Bus. & Prof. Code §§ 17200, *et seq.*)**

***(On Behalf of the California Subclass)***

62. **Incorporation by Reference.** Plaintiffs re-allege and incorporate by reference all allegations contained in this complaint, as though fully set forth herein.

63. **California Subclass.** This cause of action is brought pursuant to Business and Professions Code Section 17200, *et seq.*, on behalf of Plaintiffs and a California Subclass who purchased the Products within the applicable statute of limitations.

64. **The UCL.** California Business & Professions Code, sections 17200, *et seq.* (the “UCL”) prohibits unfair competition and provides, in pertinent part, that “unfair competition shall mean and include unlawful, unfair or fraudulent business practices and unfair, deceptive, untrue or

1 misleading advertising.”

2       **65. False Advertising Claims.** Defendant, in its advertising and packaging of the  
3 Products, made misleading statements and fraudulent omissions regarding the quality and  
4 characteristics of the Products—specifically, the Material Omission—despite the fact that the  
5 Products are not safe because they leach microplastics when used as intended. Such claims and  
6 omission appear on the label and packaging of the Products, which are sold at retail stores and point-  
7 of-purchase displays, as well as Defendant’s official website, and other retailers’ advertisements  
8 that have adopted Defendant’s advertisements.

9       **66. Defendant’s Deliberately Fraudulent Marketing Scheme.** Defendant does not  
10 have any reasonable basis for the claims about the Products made in Defendant’s advertising and  
11 on Defendant’s packaging or labeling because the Products are not safe for infants and young  
12 children. Defendant knew and knows that the Products are not free from plastic exposure because  
13 they leach microplastics into the milk or formula during ordinary use, though Defendant  
14 intentionally advertised and marketed the Products to deceive reasonable consumers into believing  
15 that the Products are safe.

16       **67. Misleading Advertising Claims Cause Purchase of Products.** Defendant’s labeling  
17 and advertising of the Products led to, and continues to lead to, reasonable consumers, including  
18 Plaintiffs, believing that the Products are a safe feeding solution for their children.

19       **68. Injury in Fact.** Plaintiffs and the California Subclass have suffered injury in fact and  
20 have lost money or property as a result of and in reliance upon the Material Omission—namely,  
21 Plaintiffs and the California Subclass lost the purchase price for the Products they bought from  
22 Defendant.

23       **69. Conduct Violates the UCL.** Defendant’s conduct, as alleged herein, constitutes  
24 unfair, unlawful, and fraudulent business practices pursuant to the UCL. The UCL prohibits unfair  
25 competition and provides, in pertinent part, that “unfair competition shall mean and include  
26 unlawful, unfair or fraudulent business practices and unfair, deceptive, untrue or misleading  
27 advertising.” Cal. Bus & Prof. Code § 17200. In addition, Defendant’s use of various forms of  
28 advertising media to advertise, call attention to, or give publicity to the sale of goods or merchandise

1 that are not as represented in any manner constitutes unfair competition, unfair, deceptive, untrue  
2 or misleading advertising, and an unlawful business practice within the meaning of Business and  
3 Professions Code Sections 17200 and 17531, which advertisements have deceived and are likely to  
4 deceive the consuming public, in violation of Business and Professions Code Section 17200.

5 70. **No Reasonably Available Alternatives/Legitimate Business Interests.** Defendant  
6 failed to avail itself of reasonably available, lawful alternatives to further its legitimate business  
7 interests.

8 71. **Business Practice.** All of the conduct alleged herein occurred and continues to occur  
9 in Defendant’s business. Defendant’s wrongful conduct is part of a pattern, practice and/or  
10 generalized course of conduct, which will continue on a daily basis until Defendant voluntarily  
11 alters its conduct or Defendant is otherwise ordered to do so.

12 72. **Injunction.** Pursuant to Business and Professions Code Sections 17203 and 17535,  
13 Plaintiffs and the members of the California Subclass seek an order of this Court enjoining  
14 Defendant from continuing to engage, use, or employ its practice of labeling and advertising the  
15 sale and use of the Products. Likewise, Plaintiffs and the members of the California Subclass seek  
16 an order requiring Defendant to disclose such misrepresentations, and to preclude Defendant’s  
17 failure to disclose the existence and significance of said misrepresentations.

18 73. **Causation/Damages.** As a direct and proximate result of Defendant’s misconduct in  
19 violation of the UCL, Plaintiffs and members of the California Subclass were harmed in the amount  
20 of the purchase price they paid for the Products. Further, Plaintiffs and members of the California  
21 Subclass have suffered and continue to suffer economic losses and other damages including, but not  
22 limited to, the amounts paid for the Products, and any interest that would have accrued on those  
23 monies, in an amount to be proven at trial. Accordingly, Plaintiffs seek a monetary award for  
24 violation of the UCL in damages, restitution, and/or disgorgement of ill-gotten gains to compensate  
25 Plaintiffs and the California Subclass for said monies, as well as injunctive relief to enjoin  
26 Defendant’s misconduct to prevent ongoing and future harm that will result.

27 ///

28 ///

**“Unfair” Prong**

1  
2       74.     **Unfair Standard.** Under the UCL, a challenged activity is “unfair” when “any injury  
3 it causes outweighs any benefits provided to consumers and the injury is one that the consumers  
4 themselves could not reasonably avoid.” *Camacho v. Auto Club of Southern California*, 142 Cal.  
5 App. 4th 1394, 1403 (2006).

6       75.     **Injury.** Defendant’s action of mislabeling the Products with the Material Omission  
7 does not confer any benefit to consumers; rather, doing so causes injuries to consumers, who do not  
8 receive products commensurate with their reasonable expectations, overpay for the Products,  
9 receive Products of lesser standards than what they reasonably expected to receive, and are exposed  
10 to increased health risks. Consumers cannot avoid any of the injuries caused by Defendant’s  
11 deceptive labeling and advertising of the Products. Accordingly, the injuries caused by Defendant’s  
12 deceptive labeling and advertising outweigh any benefits.

13       76.     **Balancing Test.** Some courts conduct a balancing test to decide if a challenged  
14 activity amounts to unfair conduct under California Business and Professions Code Section 17200.  
15 They “weigh the utility of the defendant’s conduct against the gravity of the harm to the alleged  
16 victim.” *Davis v. HSBC Bank Nevada, N.A.*, 691 F.3d 1152, 1169 (9th Cir. 2012).

17       77.     **No Utility.** Here, Defendant’s conduct of labeling the Products with the Material  
18 Omission when the Products leach microplastics into milk or formula during ordinary use has no  
19 utility and financially harms purchasers. Thus, the utility of Defendant’s conduct is vastly  
20 outweighed by the gravity of harm.

21       78.     **Legislative Declared Policy.** Some courts require that “unfairness must be tethered  
22 to some legislative declared policy or proof of some actual or threatened impact on competition.”  
23 *Lozano v. AT&T Wireless Servs. Inc.*, 504 F. 3d 718, 735 (9th Cir. 2007).

24       79.     **Unfair Conduct.** Defendant’s labeling and advertising of the Products, as alleged  
25 herein, is deceptive, misleading, and unreasonable, and constitutes unfair conduct. Defendant knew  
26 or should have known of its unfair conduct. Defendant’s Material Omission constitutes an unfair  
27 business practice within the meaning of California Business and Professions Code Section 17200.

28       80.     **Reasonably Available Alternatives.** There existed reasonably available alternatives





1 violates California Civil Code sections 1572 (actual fraud), 1573 (constructive fraud), 1709-1710  
2 (fraudulent deceit), and 1711 (deceit upon the public), as set forth above.

3       **95. Additional Violations.** Defendant's conduct in making the false representations and  
4 deceptive omission described herein constitutes a knowing failure to adopt policies in accordance  
5 with and/or adherence to applicable laws, as set forth herein, all of which are binding upon and  
6 burdensome to its competitors. This conduct engenders an unfair competitive advantage for  
7 Defendant, thereby constituting an unfair, fraudulent and/or unlawful business practice under  
8 California Business & Professions Code sections 17200-17208. Additionally, Defendant's omission  
9 of material facts, as set forth herein, violate California Civil Code sections 1572, 1573, 1709, 1710,  
10 1711, and 1770, as well as the common law.

11       **96. Unlawful Conduct.** Defendant's packaging, labeling, and advertising of the Products,  
12 as alleged herein, are deceptive, misleading, and unreasonable, and constitute unlawful conduct.  
13 Defendant knew or should have known of its unlawful conduct.

14       **97. Reasonably Available Alternatives.** Defendant had reasonably available alternatives  
15 to further its legitimate business interests, other than the conduct described herein. Defendant could  
16 have refrained from labeling the Products with the Material Omission.

17       **98. Business Practice.** All of the conduct alleged herein occurs and continues to occur in  
18 Defendant's business. Defendant's wrongful conduct is part of a pattern or generalized course of  
19 conduct.

20       **99. Injunction.** Pursuant to Business and Professions Code Section 17203, Plaintiffs and  
21 the California Subclass seek an order of this Court enjoining Defendant from continuing to engage,  
22 use, or employ its practice of deceptive advertising of the Products.

23       **100. Causation/Damages.** Plaintiffs and the California Subclass have suffered injury in  
24 fact and have lost money as a result of Defendant's unlawful conduct. Plaintiffs and the California  
25 Subclass paid an unwarranted premium for the Products. Plaintiffs and the California Subclass  
26 would not have purchased the Products if they had known that Defendant's purposely deceived  
27 consumers into believing that the Products are free from harmful plastic exposure. Accordingly,  
28 Plaintiffs seek damages, restitution and/or disgorgement of ill-gotten gains pursuant to the UCL.



**COUNT TWO**

**Violation of California False Advertising Law**

**(Cal. Bus. & Prof. Code §§ 17500, *et seq.*)**

**(*On Behalf of the California Subclass*)**

101. **Incorporation by reference.** Plaintiffs re-allege and incorporate by reference all allegations contained in this complaint, as though fully set forth herein.

102. **California Subclass.** Plaintiffs bring this claim individually and on behalf of the California Subclass who purchased the Products within the applicable statute of limitations.

103. **FAL Standard.** The False Advertising Law, codified at Cal. Bus. & Prof. Code section 17500, *et seq.*, prohibits “unfair, deceptive, untrue or misleading advertising[.]”

104. **Material Omission Disseminated to the Public.** Defendant violated section 17500 when it advertised and marketed the Products through the unfair, deceptive, and misleading omission disseminated to the public through the Products’ labeling, packaging, and advertising. The Material Omission was deceptive because the Products do not conform to them. The Material Omission was material because it is likely to and did mislead reasonable consumers into purchasing the Products.

105. **Knowledge.** In making and disseminating the Material Omission alleged herein, Defendant knew or should have known that the Material Omission was untrue or misleading, and acted in violation of § 17500.

106. **Intent to sell.** Defendant’s Material Omission were specifically designed to induce reasonable consumers, like Plaintiffs and the California Subclass, to purchase the Products.

107. **Causation/Damages.** As a direct and proximate result of Defendant’s misconduct in violation of the FAL, Plaintiffs and members of the California Subclass were harmed in the amount of the purchase price they paid for the Products. Further, Plaintiffs and members of the Class have suffered and continue to suffer economic losses and other damages including, but not limited to, the amounts paid for the Products, and any interest that would have accrued on those monies, in an amount to be proven at trial. Accordingly, Plaintiffs seek a monetary award for violation of the FAL in damages, restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiffs and the



1 California Subclass for said monies, as well as injunctive relief to enjoin Defendant’s misconduct  
2 to prevent ongoing and future harm that will result.

3 **COUNT THREE**

4 **Violation of California Consumers Legal Remedies Act**

5 **(Cal. Civ. Code §§ 1750, *et seq.*)**

6 **(*On Behalf of the California Subclass*)**

7 108. **Incorporation by Reference.** Plaintiffs re-allege and incorporate by reference all  
8 allegations contained in this complaint, as though fully set forth herein.

9 109. **California Subclass.** Plaintiffs bring this claim individually and on behalf of the  
10 California Subclass who purchased the Products within the applicable statute of limitations.

11 110. **CLRA Standard.** The CLRA provides that “unfair methods of competition and unfair  
12 or deceptive acts or practices undertaken by any person in a transaction intended to result or which  
13 results in the sale or lease of goods or services to any consumer are unlawful.”

14 111. **Goods/Services.** The Products are “goods,” as defined by the CLRA in California  
15 Civil Code § 1761(a).

16 112. **Defendant.** Defendant is a “person,” as defined by the CLRA in California Civil Code  
17 § 1761(c).

18 113. **Consumers.** Plaintiffs and members of the California Subclass are “consumers,” as  
19 defined by the CLRA in California Civil Code § 1761(d).

20 114. **Transactions.** The purchase of the Products by Plaintiffs and members of the  
21 California Subclass are “transactions” as defined by the CLRA under California Civil Code §  
22 1761(e).

23 115. **Violations of the CLRA.** Defendant violated the following sections of the CLRA by  
24 selling the Products to Plaintiffs and the California Subclass through the misleading, deceptive, and  
25 fraudulent Material Omission:

- 26 a. Section 1770(a)(5) by representing that the Products have “characteristics, . . .  
27 uses [or] benefits . . . which [they] do not have.”
- 28 b. Section 1770(a)(7) by representing that the Products “are of a particular standard,  
quality, or grade . . . [when] they are of another.”

1 c. Section 1770(a)(9) by advertising the Products “with [the] intent not to sell them  
2 as advertised.”

3 116. **Knowledge.** Defendant’s uniform and material omission of the Material Danger  
4 regarding the Products was likely to deceive, and Defendant knew or should have known that its  
5 omission and misrepresentations were misleading.

6 117. **Malicious.** Defendant’s conduct is malicious, fraudulent, and wanton in that  
7 Defendant intentionally misled and withheld material information from consumers, including  
8 Plaintiffs, to increase the sale of the Products.

9 118. **Plaintiffs Could Not Have Avoided Injury.** Plaintiffs and members of the California  
10 Subclass could not have reasonably avoided such injury. Plaintiffs and members of the California  
11 Subclass were misled and unaware of the existence of facts that Defendant suppressed and failed to  
12 disclose, and Plaintiffs and members of the California Subclass would not have purchased the  
13 Products and/or would have purchased them on different terms had they known the truth.

14 119. **Causation/Reliance/Materiality.** Plaintiffs and the California Subclass suffered  
15 harm as a result of Defendant’s violations of the CLRA because they relied on the Material Omission  
16 in deciding to purchase the Products. The Material Omission were together a substantial factor. The  
17 Material Omission was material because a reasonable consumer would consider it important in  
18 deciding whether to purchase the Products.

19 120. **Section 1782(d)—Prelitigation Demand/Notice.** More than thirty days prior to the  
20 filing of this complaint, on or about February 5, 2024, Plaintiffs’ counsel, acting on behalf of all  
21 members of the Class, mailed a Demand Letter, via U.S. certified mail, return receipt requested,  
22 addressed to Defendant Handi-Craft Company, Inc. at its headquarters and principal place of  
23 business registered with the California Secretary of State (4433 Fyler Ave., St. Louis, Missouri  
24 63116), which was delivered to that address.

25 121. **Causation/Damages.** As a direct and proximate result of Defendant’s misconduct in  
26 violation of the CLRA, Plaintiffs and members of the California Subclass were harmed in the  
27 amount of the purchase price they paid for the Products. Further, Plaintiffs and members of the Class  
28 have suffered and continue to suffer economic losses and other damages including, but not limited

1 to, the amounts paid for the Products, and any interest that would have accrued on those monies, in  
2 an amount to be proven at trial. Accordingly, Plaintiffs seek a monetary award for violation of this  
3 Act in the form of damages, restitution, and/or disgorgement of ill-gotten gains to compensate  
4 Plaintiffs and the California Subclass for said monies.

5       122. **Injunction.** Given that Defendant's conduct violated California Civil Code section  
6 1780, Plaintiffs and members of the California Subclass are entitled to seek, and do hereby seek,  
7 injunctive relief to put an end to Defendant's violations of the CLRA and to dispel the public  
8 misperception generated, facilitated, and fostered by Defendant's false advertising campaign.  
9 Plaintiffs have no adequate remedy at law. Without equitable relief, Defendant's unfair and  
10 deceptive practices will continue to harm Plaintiffs and the California Subclass. Accordingly,  
11 Plaintiffs seek an injunction to enjoin Defendant from continuing to employ the unlawful methods,  
12 acts, and practices alleged herein pursuant to section 1780(a)(2), and otherwise require Defendant  
13 to take corrective action necessary to dispel the public misperception engendered, fostered, and  
14 facilitated through Defendant's deceptive labeling of the Products with the Material Omission.

15       123. **Punitive Damages.** Defendant's unfair, fraudulent, and unlawful conduct described  
16 herein constitutes malicious, oppressive, and/or fraudulent conduct warranting an award of punitive  
17 damages as permitted by law. Defendant's misconduct is malicious as Defendant acted with the  
18 intent to cause Plaintiffs and consumers to pay for Products that they were not, in fact, receiving.  
19 Defendant willfully and knowingly disregarded the rights of Plaintiffs and consumers as Defendant  
20 was, at all times, aware of the probable dangerous consequences of its conduct and deliberately  
21 failed to avoid misleading consumers, including Plaintiff. Defendant's misconduct is oppressive as,  
22 at all relevant times, said conduct was so vile, base, and/or contemptible that reasonable people  
23 would look down upon it and/or otherwise would despise such corporate misconduct. Said  
24 misconduct subjected Plaintiffs and consumers to cruel and unjust hardship in knowing disregard  
25 of their rights. Defendant's misconduct is fraudulent as Defendant, at all relevant times,  
26 intentionally misrepresented and/or concealed material facts with the intent to deceive Plaintiffs and  
27 consumers. The wrongful conduct constituting malice, oppression, and/or fraud was committed,  
28 authorized, adopted, approved, and/or ratified by officers, directors, and/or managing agents of

1 Defendant. Accordingly, Plaintiffs seek an award of punitive damages against Defendant.

2 **COUNT FOUR**

3 **Breach of Warranty**

4 ***(On Behalf of the Nationwide Class and California Subclass)***

5 124. **Incorporation by Reference.** Plaintiffs re-allege and incorporate by reference all  
6 allegations contained in this complaint, as though fully set forth herein.

7 125. **Nationwide Class & California Subclass.** Plaintiffs bring this claim individually and  
8 on behalf of the Nationwide Class and California Subclass who purchased the Products within the  
9 applicable statute of limitations.

10 126. **Express Warranty.** By advertising and selling the Products at issue, Defendant made  
11 promises and affirmations of fact on the Products' packaging and labeling, and through its  
12 marketing and advertising, as described herein. This labeling and advertising constitute express  
13 warranties and became part of the basis of the bargain between Plaintiffs and members of the Class  
14 and Defendant. Defendant purports, through the Products' labeling and advertising, to create  
15 express warranties that the Products, among other things, conform to the Material Omission.

16 127. **Implied Warranty of Merchantability.** By advertising and selling the Products at  
17 issue, Defendant, a merchant of goods, made promises and affirmations of fact that the Products  
18 are merchantable and conform to the promises or affirmations of fact made on the Products'  
19 packaging and labeling, and through its marketing and advertising, as described herein. This  
20 labeling and advertising, combined with the implied warranty of merchantability, constitute  
21 warranties that became part of the basis of the bargain between Plaintiffs and members of the Class  
22 and Defendant—to wit, that the Products, among other things, conform to the Material Omission.

23 128. **Breach of Warranty.** Contrary to Defendant's warranties, the Products do not  
24 conform to the Material Omission, therefore, Defendant breached its warranties about the Products  
25 and their qualities.

26 129. **Causation/Remedies.** As a direct and proximate result of Defendant's breach of  
27 warranty, Plaintiffs and members of the Class were harmed in the amount of the purchase price they  
28 paid for the Products. Further, Plaintiffs and members of the Class have suffered and continue to

1 suffer economic losses and other damages including, but not limited to, the amounts paid for the  
 2 Products, and any interest that would have accrued on those monies, in an amount to be proven at  
 3 trial. Accordingly, Plaintiffs seek a monetary award for breach of warranty in the form of damages,  
 4 restitution, and/or disgorgement of ill-gotten gains to compensate Plaintiffs and the Class for said  
 5 monies, as well as injunctive relief to enjoin Defendant's misconduct to prevent ongoing and future  
 6 harm that will result.

7       **130. Punitive Damages.** Plaintiffs seek punitive damages pursuant to this cause of action  
 8 for breach of warranty on behalf of Plaintiffs and the Class. Defendant's unfair, fraudulent, and  
 9 unlawful conduct described herein constitutes malicious, oppressive, and/or fraudulent conduct  
 10 warranting an award of punitive damages as permitted by law. Defendant's misconduct is malicious  
 11 as Defendant acted with the intent to cause Plaintiffs and consumers to pay for Products that they  
 12 were not, in fact, receiving. Defendant willfully and knowingly disregarded the rights of Plaintiffs  
 13 and consumers as Defendant was aware of the probable dangerous consequences of its conduct and  
 14 deliberately failed to avoid misleading consumers, including Plaintiff. Defendant's misconduct is  
 15 oppressive as, at all relevant times, said conduct was so vile, base, and/or contemptible that  
 16 reasonable people would look down upon it and/or otherwise would despise such misconduct. Said  
 17 misconduct subjected Plaintiffs and consumers to cruel and unjust hardship in knowing disregard  
 18 of their rights. Defendant's misconduct is fraudulent as Defendant, at all relevant times,  
 19 intentionally misrepresented and/or concealed material facts with the intent to deceive Plaintiffs  
 20 and consumers. The wrongful conduct constituting malice, oppression, and/or fraud was committed,  
 21 authorized, adopted, approved, and/or ratified by officers, directors, and/or managing agents of  
 22 Defendant.

### COUNT FIVE

#### **Unjust Enrichment/Restitution**

*(On Behalf of the Nationwide Class and California Subclass)*

26       **131. Incorporation by Reference.** Plaintiffs re-allege and incorporate by reference all  
 27 allegations contained in this complaint, as though fully set forth herein.

28       **132. Nationwide Class & California Subclass.** Plaintiffs bring this claim individually and

1 on behalf of the Nationwide Class and California Subclass who purchased the Products within the  
2 applicable statute of limitations.

3 133. **Plaintiffs/Class Conferred a Benefit.** By purchasing the Products, Plaintiffs and  
4 members of the Class conferred a benefit on Defendant in the form of the purchase price of the  
5 Products.

6 134. **Defendant's Knowledge of Conferred Benefit.** Defendant had knowledge of such  
7 benefit and Defendant appreciated the benefit because, were consumers not to purchase the  
8 Products, Defendant would not generate revenue from the sales of the Products.

9 135. **Defendant's Unjust Receipt Through Deception.** Defendant's knowing acceptance  
10 and retention of the benefit is inequitable and unjust because the benefit was obtained by  
11 Defendant's fraudulent, misleading, and deceptive omission.

12 136. **Causation/Damages.** As a direct and proximate result of Defendant's unjust  
13 enrichment, Plaintiffs and members of the Class were harmed in the amount of the purchase price  
14 they paid for the Products. Further, Plaintiffs and members of the Class have suffered and continue  
15 to suffer economic losses and other damages including, but not limited to, the amounts paid for the  
16 Products, and any interest that would have accrued on those monies, in an amount to be proven at  
17 trial. Accordingly, Plaintiffs seek a monetary award for unjust enrichment in damages, restitution,  
18 and/or disgorgement of ill-gotten gains to compensate Plaintiffs and the Class for said monies, as  
19 well as injunctive relief to enjoin Defendant's misconduct to prevent ongoing and future harm that  
20 will result.

## 21 **VIII. PRAYER FOR RELIEF**

22 137. WHEREFORE, Plaintiffs, individually and on behalf of all others similarly situated,  
23 pray for judgment against Defendant as follows:

- 24 a. **Certification:** For an order certifying this action as a class action, appointing  
25 Plaintiffs as the Class Representatives, and appointing Plaintiffs' Counsel as Class  
26 Counsel;
- 27 b. **Declaratory Relief:** For an order declaring that Defendant's conduct violates the  
28 statutes and laws referenced herein consistent with applicable law and pursuant to  
only those causes of action so permitted;
- c. **Injunction:** For an order requiring Defendant to change its business practices to



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prevent or mitigate the risk of the consumer deception and violations of law outlined herein. This includes, for example, orders that Defendant immediately cease and desist from selling the unlawful Products in violation of law; that enjoin Defendant from continuing to market, advertise, distribute, and sell the Products in the unlawful manner described herein; that require Defendant to add appropriate warning labels or engage in an affirmative advertising campaign to dispel the public misperception of the Products resulting from Defendant’s unlawful conduct; and/or that require Defendant to take all further and just corrective action, consistent with applicable law and pursuant to only those causes of action so permitted;

- d. **Damages/Restitution/Disgorgement:** For an order awarding monetary compensation in the form of damages, restitution, and/or disgorgement to Plaintiffs and the Class, consistent with applicable law and pursuant to only those causes of action so permitted;
- e. **Punitive Damages/Penalties:** For an order awarding punitive damages, statutory penalties, and/or monetary fines, consistent with applicable law and pursuant to only those causes of action so permitted;
- f. **Attorneys’ Fees & Costs:** For an order awarding attorneys’ fees and costs, consistent with applicable law and pursuant to only those causes of action so permitted;
- g. **Pre/Post-Judgment Interest:** For an order awarding pre-judgment and post-judgment interest, consistent with applicable law and pursuant to only those causes of action so permitted; and
- h. **All Just & Proper Relief:** For such other and further relief as the Court deems just and proper.

**IX. DEMAND FOR JURY TRIAL**

Plaintiffs hereby demand a trial by jury on all issues and causes of action so triable.

Respectfully submitted,

DATED: June 25, 2024

**CLARKSON LAW FIRM, P.C.**

By: /s/ Bahar Sodaify  
Ryan J. Clarkson  
Bahar Sodaify  
Kelsey J. Elling  
Alan Gudino

*Attorneys for Plaintiffs*