

NOTICE OF DATA BREACH

At Charleston Area Medical Center, Inc. (“CAMC”), we are committed to protecting the confidentiality and security of your personal information. We are posting this notice because CAMC was recently the victim of an email phishing attack that may have resulted in unauthorized access to certain patient, personal information. *At this time, we are not aware of any misuse of the personal information potentially affected by this incident.*

WAS I AFFECTED BY THIS INCIDENT?

CAMC is in the process of providing separate, written notification to affected individuals for whom we have mailing addresses. We are posting this notice pursuant to Federal law for those individuals for whom we did not have addresses.

WHAT HAPPENED?

On October 2, 2024, CAMC discovered that a small number of email users were the subject of a phishing attack. We promptly began investigating this incident with the assistance of a respected forensic security provider, and took steps to terminate any unauthorized access to CAMC’s email. Our investigation ultimately concluded that an unauthorized party gained access to a single CAMC user’s email mailbox between October 2, 2024 and October 3, 2024. No other CAMC systems or data storage were impacted by this incident. After a review of the affected mailbox, we ultimately determined that your information may have been impacted.

WHAT INFORMATION WAS INVOLVED?

The information that may have been impacted varied from person to person, but may have included: first and last name; date of birth; e-mail address; phone number; Social Security number; driver’s license; health information, and health insurance information.

WHAT WE ARE DOING

We have taken technical security measures designed to prevent the occurrence of a similar event in the future. We also routinely train our employees on data privacy and cybersecurity issues, and will be conducting additional training related to this incident.

WHAT YOU CAN DO

Although we have no reason to believe that your information has been, or will be, misused because of this incident, you should remain vigilant and check your medical account statements.

FOR MORE INFORMATION

If you have any questions or concerns, please contact us toll-free by calling 1-877-732-0029, from 9 AM – 9 PM Eastern Time, Monday through Friday, except holidays.