IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA

CASE NO.

CENTRAL PALM BEACH PHYSICIANS & URGENT CARE, INC. d/b/a TOTAL MD, a Florida corporation, a/a/o Ferica Brown, on behalf of itself and all others similarly situated,

CLASS REPRESENTATION

Plaintiff,

CLASS ACTION COMPLAINT

v.

INFINITY AUTO INSURANCE COMPANY,

Defendant.

Plaintiff, CENTRAL PALM BEACH PHYSICIANS & URGENT CARE, INC. d/b/a TOTAL MD, a/a/o Ferica Brown ("Plaintiff" or "TOTAL MD"), on behalf of itself and all others similarly situated, brings this Class Action against Defendant, INFINITY AUTO INSURANCE COMPANY ("INFINITY" or "Defendant"), and alleges as follows:

Jurisdiction, Parties, and Venue

1. This is an action asserting class action claims for declaratory relief, injunctive relief, and compensatory damages relief pursuant to Federal Rules of Civil Procedure 23(a), (b)(2), and/or (b)(3).

2. The Plaintiff, TOTAL MD, is a Florida corporation providing chiropractic services with its principal place of business in West Palm Beach, Palm Beach County, Florida. TOTAL MD has various offices including an office in Ft. Lauderdale, Broward County, Florida where TOTAL MD provided medical services to Ferica Brown.

3. At all times material hereto, Ferica Brown was a patient at Plaintiff, TOTAL MD, who is and/or was an insured under an automobile insurance policy providing personal injury

protection ("PIP") benefits issued by the Defendant, INFINITY, and who assigned her rights and benefits of said automobile insurance policy to Plaintiff, TOTAL MD

4. INFINITY is an Alabama corporation, doing business under the laws of the State of Florida, and at all material times, sold automobile insurance coverage subject to the "Florida Motor Vehicle No-Fault Law" or the "PIP Statute".

5. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332 because the matter in controversy exceeds the minimum jurisdictional requirements for this Court and because this is a class action in which Plaintiff, along with all of the members of the putative class, are citizens of Florida, a state different from the Defendant. Moreover, this is a class action for monetary, declaratory and injunctive relief the value of which in the aggregate exceeds \$5,000,000 exclusive of all costs and attorney's fees, and the number of putative class members is at least one hundred (100).

6. Venue for this action is proper in this Court because Defendant holds a certificate of authority to transact business in Florida, is registered to transact business in Florida, and is incorporated as a foreign corporation in Florida. Additionally, a substantial portion of the wrongdoing alleged in this Complaint took place in this District.

7. Venue is proper in Broward County, Florida, because the Plaintiff is a resident of Broward County, Florida; the Defendant has offices throughout Florida including in Broward County, Florida; the Defendant transacts business in Broward County, Florida, and/or one or more of the causes of action set forth below arose and/or accrued in Broward County, Florida.

8. All conditions precedent to the maintenance of this action have occurred, have been performed, or have been waived.

NATURE OF THE ACTION

9. This action seeks monetary, declaratory and injunctive relief based upon the Defendant's failure to pay the proper amount of reimbursements to the Plaintiff and the Class for certain medical services provided to the Defendant's insureds.

10. Specifically, Plaintiff, on behalf of itself and the Class, seeks the determination that the Defendant engaged in an improper uniform business practice of reducing by two percent (2%) its payments of all claims submitted by Plaintiff and the Class for medical services provided and billed under CPT codes 98940, 98941 and 98942, in violation of the Defendant's insurance policies and the Florida Motor Vehicle No-Fault Law.

BACKGROUND INFORMATION

Defendant's Insured

11. On or about October 27, 2014, Ferica Brown ("Brown") was involved in a motor vehicle accident, and as a result, sustained bodily injuries related to the operation, maintenance, or use of a motor vehicle.

12. At all times material hereto, Brown was a contracting party and/or a named insured and/or an omnibus insured under an automobile insurance policy issued by INFINITY with Policy number XXX-XXXXX-XX63-01, which policy was in full force and effect, and provided Personal Injury Protection ("PIP") benefits coverage as required by Florida law.

13. As a result of the injuries sustained by Brown, Brown sought and received reasonable, related, and necessary medical services from TOTAL MD.

14. On or about November 4, 2014, Brown executed an Assignment of Benefits assigning all of her benefits under the subject policy to TOTAL MD. The purpose of the assignment was to authorize TOTAL MD to bill INFINITY directly for the medical services

provided to Brown, and to require INFINITY to pay TOTAL MD directly at its home office. In other words, TOTAL MD stepped into Brown's shoes and became a party to the insurance contract. *See* Assignment of Benefits attached hereto as Exhibit "A".

15. As the assignee of Brown's PIP benefits, TOTAL MD billed INFINITY for medical services provided to Brown.

16. Included in the treatment provided to Brown were services billed under CPT code 98941. The Plaintiff charged \$90.00 for services attributed to CPT code 98941 ten (10) times. While the correct reimbursement rate for each CPT code 98941 charge was \$68.93, INFINITY only paid Plaintiff \$67.55 for each.

17. For each of these payments the Defendant sent Plaintiff an Explanation of Benefits setting forth that payment had been made pursuant to the allowable rates prescribed at two hundred percent (200%) of the 2014 Medicare Part B Participating Physician Fee Schedule consistent with its insurance policy and Florida Statute Section 627.736. *See* Defendant's Explanation of Review attached hereto as Exhibit "B".

18. Notwithstanding INFINITY's representations in its Explanation of Review, the subject payments were improperly reduced payments in direct violation of INFINITY's insurance policy and Florida Statute Section 627.736.

19. INFINITY has issued policies like the one issued to Brown providing PIP benefits coverage to thousands of other Florida residents and has consistently paid improperly reduced amounts to Plaintiff and Class members for claims submitted pursuant to CPT codes 98941.

Florida Motor Vehicle No-Fault Law

20. Since its adoption in 1972, Florida has operated under what is commonly known as a "no-fault" system for automobile liability pursuant to the "Florida Motor Vehicle No-Fault Law"

in Chapter 627, Sections 627.730 through 627.7405 of the Florida Statutes.

21. Under the Florida Motor Vehicle No-Fault Law, automobile operators are required to secure automobile insurance including PIP benefits coverage that provides a minimum of \$10,000 in combined medical expense and lost wage coverage payable to the insured if the insured is involved in an automobile accident and suffers covered losses, regardless of fault. *See, e.g.*, Fla. Stat. § 627.736(1)(a).

22. In 2007, the Florida Legislature adopted a permissive fee schedule which permitted insurance carriers to utilize the Medicare Part B Participating Provider fee schedule as a per se determination of the "reasonable" amount for medical services. Florida Statute Section 627.736 sets forth various fee schedules but the one applicable for the services material to this action is the Medicare Part B Participating Fee Schedule, which is the formula to be used pursuant to 42 U.S.C. § 1395w(b)(1).

23. Defendant, at all times material, has elected to adopt the fee schedule permitted by Section 627.736, Florida Statutes, into its policies, and has asserted that it provided adequate notice of the election to use the actual fee schedule.¹

24. The Florida PIP Statute was amended in 2014 to incorporate the fee schedule for the payment of claims as follows:

(5) Charges for treatment of injured persons.

¹ The applicable fee schedule under Medicare is the fee schedule in effect on March 1 of the service year in which the services, supplies, or care is rendered and for the area in which such services, supplies, or care is rendered, and the applicable fee schedule applies to services, supplies, or care rendered during that service year, notwithstanding any subsequent change made to the fee schedule or payment limitation, except that it may not be less than the allowable amount under the applicable schedule of Medicare Part B for 2007 for medical services, supplies, and care subject to Medicare Part B. For purposes of this subparagraph, the term "service year" means the period from March 1 through the end of February of the following year.

(a) A physician, hospital, clinic, or other person or institution lawfully rendering treatment to an injured person for a bodily injury covered by personal injury protection insurance may charge the insurer and injured party only a reasonable amount pursuant to this section for the services and supplies rendered, and the insurer providing such coverage may pay for such charges directly to such person or institution lawfully rendering such treatment if the insured receiving such treatment or his or her guardian has countersigned the properly completed invoice, bill, or claim form approved by the office upon which such charges are to be paid for as having actually been rendered, to the best knowledge of the insured or his or her guardian. However, such a charge may not exceed the amount the person or institution customarily charges for like services or supplies. In determining whether a charge for a particular service, treatment, or otherwise is reasonable, consideration may be given to evidence of usual and customary charges and payments accepted by the provider involved in the dispute, reimbursement levels in the community and various federal and state medical fee schedules applicable to motor vehicle and other insurance coverages, and other information relevant to the reasonableness of the reimbursement for the service, treatment, or supply.

- 1. The insurer may limit reimbursement to 80 percent of the following schedule of maximum charges:
 - f. For all other medical services, supplies, and care, 200 percent of the allowable amount under:
 - (I) The participating physicians fee schedule of Medicare Part B, except as provided in sub-subsubparagraphs (II) and (III).

25. Pursuant to Florida law an insurance company cannot provide lesser coverage than as required under the statute, but can provide greater coverage.

26. Notwithstanding the foregoing statutory language, Defendant, as a general business practice, has reduced by two percent (2%) its payments for the amounts billed by Plaintiff and all Class members for claims submitted for medical services billed under CPT codes 98940, which reduced payments are less than the amounts payable per the fee schedule elected by the Defendant as set forth in its policy and in violation of Florida Statute Section 627.736.

DEFENDANT'S IMPROPER TWO PERCENT (2%) REDUCTION TO CLAIMS SUBMITTED UNDER CPT CODES 98940 and 98941

27. On November 25, 2009, the Department of Health and Human Services ("HHS"), the supervising branch of the Center for Medicare & Medicaid Services ("CMS"), published its annual Final Rule in the Federal Register including enactments applicable to calendar years 2010 through 2014. In its 2010 Medicare Physician Fee Schedule Final Rule, HHS discussed a demonstration it had conducted (the Chiropractic User Analysis) pursuant to the Medicare Prescription Drug, Improvement and Modernization Act of 2003 (hereinafter "MMA"). The MMA required HHS to conduct a two (2) year demonstration to "evaluate the feasibility and advisability of expanding coverage for chiropractic services under Medicare." *See* 74 Federal Register 61926-61928.

28. The mandated demonstration was conducted by Brandeis University at a total cost of \$114 million, \$50 million of which was apportioned to CMS. The MMA required that the demonstration be "budget neutral", meaning the applicable cost to CMS was to be recouped by a reduction to reimbursements for chiropractic services for future calendar years. *Id.* at 61927.

29. The CMS Office of the Actuary ("OACT") established a plan to recoup the outstanding \$50 million apportioned to CMS by reducing the payment for chiropractic fee codes 98940, 98941 and 98942 by two percent (2%) commencing in calendar year 2010 through calendar year 2014. OACT estimated that CMS would recoup \$10 million per year from 2010 through 2014 **by reducing CMS' payment of Medicare claims.** *Id.*

30. HHS stated that the two percent (2%) reduction was only to be applied to Medicare claims. HHS specifically stated:

Consistent with the proposed rule, for this final rule with comment period, we are reflecting this reduction *only in the payment files*

used by the Medicare contractors to process Medicare claims rather than through adjusting the RVUs. Avoiding an adjustment to the RVUs would preserve the integrity of the PFS, particularly since many private payers also base payment on the RVUs. The RVUs published in Addendum B and posted on our Website will not show this reduction but will be annotated to state that the reduction resulting from the chiropractic demonstration is not reflected in the RVUs.

Id .at 61927 (emphasis added).

31. HHS purposely refrained from amending the Relative Value Units (hereinafter "RVU") used to calculate the appropriate fee schedule price so that *private payers* would not apply the two percent (2%) reduction. The Medicare Physician Fee Schedule ("PFS") as authored by CMS does NOT include the two percent (2%) reduction for CPT codes 98940, 98941 or 98942. Those reductions were only reflected in the payment files distributed to Medicare contractors.

32. The PFS Final Rule authored by HHS for each calendar year from 2010 through 2014 reflected in the Federal Register explicitly reasserts the calendar year 2010 PFS policy **establishing the reductions for Medicare claims only**. *See* 78 Federal Register 74790 – 74791.

33. While it was proper for Medicare contractors to apply the two percent (2%) reduction to Medicare claims submitted to them for CPT codes 98940, 98941, and 98942, Defendant has improperly reduced by two percent (2%) the payment of claims submitted by Plaintiff and Class members for medical services provided under those same CPT codes as if they were Medicare claims.

34. Based upon the restrictive language and clear intent of HHS in the Federal Register to limit the applicability of the two percent (2%) reduction to Medicare contractors adjusting Medicare claims, Defendant has violated Florida Statute Section 627.736 and its own insurance policies by improperly applying the two percent (2%) reduction for claims submitted by Plaintiff and Class members under CPT codes 98940 and 98941.

- 35. Fla. Stat. § 627.736(5)(a)(l)-(3) (2014) states, in part:
 - 1. The insurer may limit reimbursement to 80 percent of the following schedule of maximum charges:
 - a. For emergency transport and treatment by providers licensed under chapter 401, 200 percent of Medicare.
 - b. For emergency services and care provided by a hospital licensed under chapter 395, 75 percent of the hospital's usual and customary charges.
 - c. For emergency services and care as defined by s. <u>395.002</u> provided in a facility licensed under chapter 395 rendered by a physician or dentist, and related hospital inpatient services rendered by a physician or dentist, the usual and customary charges in the community.
 - d. For hospital inpatient services, other than emergency services and care, 200 percent of the Medicare Part A prospective payment applicable to the specific hospital providing the inpatient services.
 - e. For hospital outpatient services, other than emergency services and care, 200 percent of the Medicare Part A Ambulatory Payment Classification for the specific hospital providing the outpatient services.
 - f. For all other medical services, supplies, and care, 200 percent of the <u>allowable amount</u> under:
 - (I) The participating physicians fee schedule of Medicare Part B, except as provided in sub-sub-subparagraphs (II) and (III).
 - (II) Medicare Part B, in the case of services, supplies, and care provided by

ambulatory surgical centers and clinical laboratories.

(III) The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee

schedule of Medicare Part B, in the case of durable medical equipment.

However, if such services, supplies, or care is not reimbursable under Medicare Part B, as provided in this sub-subparagraph, the insurer may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as determined under s. <u>440.13</u> and rules adopted thereunder which are in effect at the time such services, supplies, or care is provided. Services, supplies, or care that is not reimbursable under Medicare or workers' compensation is not required to be reimbursed by the insurer.

2. For purposes of subparagraph 1., the applicable fee schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the year in which the services, supplies, or care is rendered and for the area in which such services, supplies, or care is rendered, and the applicable fee schedule or payment limitation applies throughout the remainder of that year, notwithstanding any subsequent change made to the fee schedule or payment limitation, except that it may not be less than the allowable amount under the applicable schedule of

Medicare Part B for 2007 for medical services, supplies, and care subject to Medicare Part B.

3. Subparagraph 1. does not allow the insurer to apply any limitation on the number of treatments or other utilization limits that apply under Medicare or workers' compensation. An insurer that applies the allowable payment limitations of subparagraph 1. must reimburse a provider who lawfully provided care or treatment under the scope of his or her license, regardless of whether such provider is entitled to reimbursement under Medicare due to restrictions or limitations on the types or discipline of health care providers who may be reimbursed for particular procedures or procedure codes. However, subparagraph 1. does not prohibit an insurer from using the Medicare coding policies and payment methodologies of the federal Centers for Medicare and Medicaid Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies, or care if the coding policy or payment methodology does not constitute a utilization limit.

(Emphasis added)

36. The PIP statute clearly allows an insurer to limit reimbursement of medical services, supplies, and care to eighty percent (80%) of two hundred percent (200%) of the *allowable amount* under the *participating physician's fee schedule* of Medicare Part B. Instead of following the statutory language of the PIP statute, Defendant has systematically and improperly been paying eighty percent (80%) of two hundred percent (200%) *of ninety eight percent (98%)* of the allowable amount under the participating physician's fees schedule of Medicare Part B.

37. The sole purpose of the two percent (2%) reduction applied by CMS for Medicare claims for those three (3) CPT codes for calendar years 2010 through 2014 was to recoup the cost incurred by CMS for the Brandeis University demonstration, not to benefit private payers like the Defendant.

38. The original PFS reimbursement rate for any service for any time period for any locality in the country is calculated from the original RVU's, Geographic Practice Cost Index ("GPCI"), and Conversion Factor ("CF") for any given year. These values are published in the

annual PFS Final Rule.²

39. The original calendar year RVU, GPCI and CF value tables for services rendered are published on the CMS website and are accessible by performing a simple Google search. *See* CMS.gov. Therefore, Defendant as a private payer must pay the original PFS reimbursement rate without any additional reductions to CPT codes 98940 and 98941. Defendant's application of the two percent (2%) reduction to its payments of claims submitted under these CPT codes is improper and amounts to nothing other than a violation of the PIP Statute and of Defendant's own insurance policies.

40. The terms of Defendant's insurance policies and the PIP Statute equally apply to Defendant's insureds and assignees of its policies, including Plaintiff and Class members.

41. Plaintiff, on behalf of itself and all others similarly situated, alleges that Defendant uniformly and systematically improperly applied the two percent (2%) reduction to the payments of all claims submitted by Plaintiff and Class members for medical services rendered pursuant to CPT codes 98940 and 98941.

42. The common injury that Defendant caused Plaintiff and Class members stems from Defendant's misinterpretation of PFS Final Rule and improper application of the two percent (2%) reduction which was only available to Medicare contractors, not private payers.

CLASS ACTION ALLEGATIONS

43. Pursuant to Fed. R. Civ. P. 23(a), (b)(1), (2), and/or (3), Plaintiff, together with such other Class members that may join this action as class representatives, hereby brings Counts I, II, and III of this action on its own behalf and on behalf of all those similarly situated who were

² See, 62 Federal Register 59050 – 59051 (1997) establishing "[t]he general formula for calculating the Medicare fee schedule amount for a given fee schedule area can be expressed as: Payment = $[(RVU \text{ work} \times GPCI \text{ work}) + (RVU PE \times GPCI PE) + (RVU MP \times GPCI MP)] \times CF$ ".

underpaid by the Defendant based, in whole or in part, on its unlawful interpretation and/or

application of the Medicare Part B Participating Provider Fee Schedule.

44. As used herein, the Class Period is November 9, 2012 through the present and the

Class consists of and is defined as follows:

All Florida healthcare providers who (a) are/were the assigns or assignees of covered insureds under an automobile insurance policy issued by INFINITY as described in Fla. Stat. § 627.736(1)(a); and (b) who at any time during the Class Period submitted bills to INFINITY for payment of PIP benefits for medical services billed under CPT codes 98940 and/or 98941; and (c) INFINITY reduced the reimbursement of such medical services by two percent (2%).

Excluded from the Class are persons and/or entities who timely opt-out of this proceeding using the correct protocol for opting-out that will be formally established by this Court; the Defendant; any subsidiary or affiliate of the Defendant; the directors, officers and employees of the Defendant or its subsidiaries or affiliates; any entity in which any excluded person has a controlling interest; the legal representatives, heirs, successors and assigns of any excluded person; and member of the federal judiciary including the judge assigned to this case along with any persons within the third degree of consanguinity to such judge.

45. Plaintiff and Class members reserve the right to amend the Class definition as discovery proceeds and to conform to the evidence.

46. <u>Numerosity (Rule 23(a)(1))</u>. While the exact number of Class members is unknown at this time, Plaintiff alleges that there are thousands of Florida residents who are/were insured through policies issued by Defendant who assigned their benefits to Florida healthcare providers during the Class Period. Moreover, Plaintiff alleges that there are hundreds, if not thousands, of Florida healthcare providers who submitted claims to Defendant for medical services provided and billed under CPT codes 98940 and 98941, and that INFINITY has had a general business practice of reducing by two percent (2%) the payment of claims submitted under CPT codes 98940 and 98941. As a result, the number of Class members is so numerous that separate joinder of each member is impracticable. 47. The Class members will be easily discovered through INFINITY's records which will disclose all claims information related to CPT codes 98940 and 98941 including each Class member and claim for which INFINITY improperly reduced the payment. This data will enable the Plaintiff to easily determine common action and liability as well as damages for all putative Class members' claims.

48. <u>Commonality (Rule 23(a)(2))</u>. This action poses questions of law and fact that are common to and affect the rights of all Class members. Such questions of law and fact common to the Class include the following:

- a. Whether INFINITY has been improperly reducing by two percent (2%) the payment of claims submitted under CPT codes 98940 and 98941;
- b. Whether INFINITY breached its insurance policy(ies);
- c. Whether INFINITY has improperly interpreted and/or applied the Medicare Part B Participating Physicians Fee Schedule;
- d. Whether the Plaintiff and the Class are entitled to declaratory relief to determine the parties' respective rights and obligations concerning the provisions of INFINITY's policies that contain an election to pay claims pursuant to the Medicare Part B Physicians Fee Schedule and any similar policy language;
- e. Whether the Plaintiff and the Class are entitled to injunctive relief to require INFINITY to cease and desist from continuing to violate Florida Statute Section 627.736 and its own insurance policies;
- f. Whether the Plaintiff and the Class are entitled to compensatory relief for the amount of medical benefit claims INFINITY failed to pay in violation of Florida Statute Section 627.736 and its own insurance policies, plus prejudgment interest;
- g. Whether the Plaintiff and the Class are entitled to information notice to inform them that INFINITY has not properly paid claims that were submitted under CPT codes 98940 and 98941.
- 49. <u>Typicality (Rule 23(a)(3))</u>. Based upon the facts and legal claims or questions of

law set forth herein, Plaintiff's claims are typical of the claims of the Class in that, in proving its claims, Plaintiff will simultaneously prove the claims of all Class members. There is a sufficient relationship between the injuries suffered by Plaintiff and the Class as a result of Defendant's conduct, and Plaintiff has no interest adverse to the interests of other Class members. Plaintiff and each Class member is a health care provider who is an assignee of Defendant's standardized automobile insurance policy, whose claims submitted pursuant to Defendant's PIP policy benefits have been underpaid based solely on the Defendant's improper reduction of their payments in violation of Florida Statute Section 627.736 and its own insurance policy.

50. Further, other individual plaintiffs may elect to join this action upon such grounds as the Court may set forth and these individual plaintiffs will likewise have issues that are common to those of all other Class members.

51. <u>Adequacy (Rule 23(a)(4))</u>. The Plaintiff is a health care provider doing business in Florida that has no conflicts of interest and will fairly and adequately represent and protect the interests of the Class. Plaintiff is aware of its responsibility as Class Representative and has retained undersigned counsel who are competent and have more than twenty (20) years of experience prosecuting Class actions. As a result, the undersigned attorneys are qualified and experienced in Class action litigation and will adequately protect the interests of the Class.

52. <u>Superiority</u>. A Class action is superior to other methods for the fair and efficient adjudication of this controversy, since individual joinder of all Class members is impracticable and no other group method of adjudication of all claims asserted herein is more efficient and manageable for at least the following reasons:

- A. Absent a Class, the Class members will continue to suffer damages and INFINITY's unlawful conduct will continue without remedy;
- B. Given the size of individual Class members' claims, few, if any, Class members could afford to or would seek legal redress individually for the

wrongs INFINITY has committed against them, and absent Class members have no substantial interest in individually controlling the prosecution of individual actions;

- C. When the liability of INFINITY has been adjudicated, claims of all Class members can be administered efficiently and/or determined uniformly by the Court; and
- D. The action presents no difficulty that would impede its management by the Court as a Class action which is the best available means by which Plaintiff and Class members can seek redress for the harm caused to them by INFINITY.

53. <u>Rule 23(b)(2)</u>. Under Counts I and II below, Plaintiff brings this Class action pursuant to Fed. R. Civ. P. 23(b)(2) on the grounds that INFINITY's actions or omissions as alleged herein, are generally applicable to all Class members thereby making declaratory relief concerning the Class as a whole particularly appropriate. INFINITY systematically and routinely improperly interpreted and/or applied its policies and Florida Statute Section 627.736, adversely affecting Plaintiff and each Class member.

54. Because Plaintiff seeks declaratory relief for Class members under Rule 23(b)(2), the prosecution of separate declaratory actions by individual Class members would create a risk of inconsistent or varying adjudications with respect to individual Class members that would establish incompatible standards of conduct for the INFINITY. Further, adjudications with respect to individual Class members would, as a practical matter, be dispositive of the interests of other Class members who are not parties to the adjudication and may impair and impede their ability to protect their interests.

55. <u>Rule 23 (b)(3)</u>. With respect to Count III below, Plaintiff brings this Class action pursuant to Fed. R. Civ. P. 23(b)(3) on the grounds that INFINITY's actions in violation of Florida Statute Section 627.736 and its own insurance policies because of its failure to pay the full amount due for claims submitted under CPT codes 98940 and 98941, make INFINITY liable to Plaintiff

and all Class members for their unpaid benefits.

<u>COUNT I</u> <u>CLASS ACTION FOR DECLARATORY JUDGMENT</u>

56. Plaintiff and the Class repeat and reallege each and every allegation contained in paragraphs 1 through 55 above as if the same were fully alleged herein.

57. Pursuant to the provisions of 28 U.S.C. § 2201, this case involves an actual controversy within the jurisdiction of this Court and Plaintiff and Class members ask the Court to declare the rights of the Plaintiff and Class members.

58. In pertinent part, Fla. Stat. § 627.736(10) states the following:

DEMAND LETTER.-

(a) As a condition precedent to filing any action for <u>benefits</u> under this section, the insurer must be provided with written notice of an intent to initiate litigation. Such notice may not be sent until the claim is overdue, including any additional time the insurer has to pay the claim pursuant to paragraph (4)(b).

(Emphasis added). Because Count I only seeks declaratory relief, it is not an "action for benefits" pursuant to § 627.736, and a pre-suit demand letter is not a condition precedent to the initiation of this action.

59. Plaintiff and all Class members have submitted claims for PIP benefits to INFINITY for payment under INFINITY's standardized automobile insurance policy.

60. INFINITY's policy contains language that elects the use of the fee schedules permitted in Florida PIP Law.

61. Plaintiff alleges that the correct interpretation of the policy language and the PIP Statute is that INFINITY is required to pay eighty percent (80%) of two hundred percent (200%) of the allowable amount under the Medicare Part B Participating Physicians Fee Schedule without any additional reduction for claims submitted under CPT codes 98940 and 98941.

Case 0:17-cv-62201-WPD Document 1 Entered on FLSD Docket 11/09/2017 Page 17 of 23

62. Despite the plain language of the PIP Statute, the Defendant has continuously and systematically violated the PIP Statute by improperly reducing by two percent (2%) payments for all claims submitted by Plaintiff and Class members under CPT codes 98940 and 98941.

63. Defendant entered into valid insurance policies with its insureds whose benefits were properly assigned to Plaintiff and Class members. Defendant's insurance policies were written by the Defendant, and provided PIP benefits including an election to pay claims pursuant to the Medicare Part B Participating Physicians Fee Schedule.

64. Despite the plain language of Defendant's insurance policies, the Defendant has continuously and systematically violated its own insurance policies by improperly reducing by two percent (2%) payments for all claims submitted by Plaintiff and Class members under CPT codes 98940 and 98941.

65. During the Class Period, Plaintiff and Class members submitted claims for payment of PIP benefits including claims submitted under CPT codes 98940 and 98941 and their PIP benefits were unlawfully reduced by Defendant.

66. Plaintiff and Class members allege that based upon the plain language of the PIP Statute, the Defendant was not lawfully authorized to reduce the payment of claims submitted under CPT codes 98940 and 98941. Despite the express and unambiguous terms of the PIP Statute, the Defendant continuously and systematically reduces the payment of claims submitted by Plaintiff and Class members for medical services performed under CPT codes 98940 and 98941.

67. Accordingly, Plaintiff and Class members are in doubt about their rights, and a bona fide present controversy exists between the Plaintiff and Class members, and the Defendant concerning the proper interpretation and/or application of the PIP Statute and the language of Defendant's insurance policy, and the parties' respective rights and obligations thereunder, with

respect to issues which include but are not limited to whether, during the Class Period, the Defendant has been lawfully authorized to reduce by two percent (2%) its payment of Plaintiff and Class members claims submitted under CPT codes 98940 and 98941.

68. The rights, status, or other equitable or legal relations of the parties are affected by Fla. Stat. § 627.736. Accordingly, pursuant to 28 U.S.C. § 2201, the Plaintiff and Class members may obtain a declaration of rights, status, or other equitable or legal relations thereunder.

69. Plaintiff and Class members allege the foregoing claim for declaratory relief pursuant to Fed. R. Civ. P. 8(d)(3).

70. The Plaintiff has retained the undersigned counsel to prosecute this action and is entitled to recover its reasonable attorneys' fees and costs pursuant to Fla. Stat. § 627.428.

COUNT II CLASS ACTION FOR INJUNCTIVE RELIEF

71. Plaintiff and the Class repeat and reallege each and every allegation contained in paragraphs 1 through 55 above as if the same were fully alleged herein.

72. This is a class action for injunctive relief brought by the Plaintiff and the Class against the Defendant.

73. In pertinent part, Fla. Stat. § 627.736(10) states the following:

DEMAND LETTER.-

(a) As a condition precedent to filing any action for <u>benefits</u> under this section, the insurer must be provided with written notice of an intent to initiate litigation. Such notice may not be sent until the claim is overdue, including any additional time the insurer has to pay the claim pursuant to paragraph (4)(b).

(Emphasis added).

74. Because Count II only seeks injunctive relief, it is not an "action for benefits" pursuant Florida Statute Section 627.736, and a pre-suit demand letter is not a condition precedent

to the initiation of this action.

75. Defendant has violated Fla. Stat. § 627.736 as set forth above and, as a result, has violated the cognizable legal rights of the Plaintiff and Class members pursuant to the Defendant's insurance policies and the PIP Statute.

76. Defendant continues to retain monies due and owing to Plaintiff and Class members for medical services provided by Plaintiff and Class members which should have been paid by Defendant from its insureds' PIP benefits.

77. The Plaintiff and Class members will suffer irreparable injury if the Defendant is permitted to continue its violation of Florida Statute Section 627.736 as a basis to unlawfully reduce its payments for valid bills for medical services provided to the Defendant's PIP insureds. Examples of such irreparable injury include but are not limited to the following:

- (a) Absent injunctive relief requiring the Defendant to cease and desist from its continuing wrongful conduct, the Plaintiff and Class members are left in the untenable position of having to address the Defendant's continuing and ongoing wrongs with a multiplicity of lawsuits, in the various different county courts across the State of Florida, with the risk of suffering inconsistent and varying results.
- (b) The PIP statute allows Defendant to pay eighty percent (80%) of two hundred percent (200%) of the Medicare Part B Participating Physicians Fee Schedule for all claims including those submitted under CPT codes 98940 and 98941, and Defendant should not be permitted to reduce payment by two percent (2%) of claims submitted under CPT codes 98940 and 98941.
- (c) The Defendant's continuing and ongoing unlawful conduct places its own PIP insureds at risk that health care providers will refuse to treat them without receiving full payment in advance of receiving health care services needed to properly treat and/or diagnose their health condition, and this will lead to incalculable or unascertainable losses to third parties.

78. The Plaintiff and Class members have a clear legal right to seek an injunction requiring that the Defendant cease and desist from continuing to violate Fla. Stat. § 627.736 by unlawfully reducing payment of valid bills for medical services provided to the Defendant's PIP

insureds.

79. The language of the PIP Statute is clear and unambiguous and, as a result, Plaintiffs' and Class members' claim is meritorious and has a substantial likelihood of success. Despite the plain and statutory language, Defendant has violated and continues to violate the PIP Statute to the detriment of the Plaintiff and Class members.

80. The Plaintiff and the Class members have no other adequate remedy at law by virtue of the Defendant's course of conduct.

81. Irreparable injury will be suffered unless a permanent injunction is issued to prevent the Defendant from continuing to unlawfully limit Plaintiff and the Class members PIP benefits under their insurance policies with the Defendant in direct violation of Fla. Stat. § 627.736.

82. Any potential injury to Defendant attributable to an injunction providing that it must follow the clear and unambiguous language of Fla. Stat. § 627.736 is outweighed by the injury that Plaintiff, Class members and the public will suffer if such injunction is not issued, and such injunction would not be adverse to the public interest.

83. Plaintiff and Class members allege the foregoing claim for injunctive relief pursuant to Fed. R. Civ. P. 8(d)(3).

84. The Plaintiff has retained the undersigned counsel to prosecute this action and is entitled to the recovery of her reasonable attorneys' fees and costs pursuant to § 627.428, Florida Statutes.

<u>COUNT III</u> <u>CLASS ACTION FOR BREACH OF CONTRACT</u> (UNPAID PIP BENEFITS)

85. Plaintiff and the Class repeat and reallege each and every allegation contained in paragraphs 1 through 55 above as if fully alleged herein.

Case 0:17-cv-62201-WPD Document 1 Entered on FLSD Docket 11/09/2017 Page 21 of 23

86. Plaintiff and Class members allege a breach of contract claim against the Defendant

for unpaid PIP benefits in violation of Fla. Stat. § 627.736 and Defendant's own insurance policies.

87. In pertinent part, Fla. Stat. § 627.736(10) states the following:

DEMAND LETTER.-

(a) As a condition precedent to filing any action for <u>benefits</u> under this section, the insurer must be provided with written notice of an intent to initiate litigation. Such notice may not be sent until the claim is overdue, including any additional time the insurer has to pay the claim pursuant to paragraph (4)(b). (Emphasis added).

88. The Plaintiff and the Class members satisfied the pre-suit requirements of Fla. Stat.
§ 627.736(10) because Plaintiff and the Class members sent Defendant pre-suit demand letters prior to instituting this action.

89. Despite receiving the Plaintiff and Class members' demand letters, Defendant failed to timely pay the appropriate amount of PIP benefits required by § 627.736.

90. As a result of Defendant's failure to timely pay the appropriate amount of PIP benefits, Defendant violated Fla. Stat. § 627.736 and breached the Plaintiff's and Class members' PIP insurance policies.

91. As a direct and proximate result of Defendant's acts and/or omissions, Plaintiff and Class members have suffered damages.

92. Plaintiff and Class hereby demand that the amount of benefits necessary to satisfy their claims be placed in escrow during the pendency of this litigation in order to insure that such benefits are not exhausted.

93. The Plaintiff has retained the undersigned counsel to prosecute this action and is entitled to the recovery of her reasonable attorneys' fees and costs pursuant to § 627.428, Florida Statutes.

Case 0:17-cv-62201-WPD Document 1 Entered on FLSD Docket 11/09/2017 Page 22 of 23

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff, individually and on behalf of all others similarly situated, pursuant to Chapter 86, Florida Statutes, and 28 U.S.C. § 2201 hereby respectfully requests this Honorable Court to award the following relief against the Defendant:

- (a) Issue an Order certifying that Counts I, II, and III are properly maintainable as a Class action under Fed. R. Civ. P. 23(b)(1), (2), and/or (3) and appointing the Plaintiff to represent the Class defined herein, and appointing the undersigned law firms as Class Counsel;
- (b) Issue an Order granting a declaratory judgment under Count I, declaring the parties' respective rights and obligations under Fla. Stat. § 627.736 and the Defendant's PIP insurance policies;
- (c) Issue an Order granting a temporary and/or permanent injunction under Count II, requiring the Defendant to cease and desist from continuing to utilize and rely upon an unlawful application of the two percent (2%) reduction in the payment of claims submitted under CPT codes 98940 and 98941 in violation of the PIP Statute and Defendant's insurance policies;
- (d) Issue an Order awarding Plaintiff and the Class damages representing full payment of their PIP benefits as required under § 627.736, including prejudgment interest and interest on all benefits that were not timely paid;
- (e) Issue an Order requiring the Defendant to pay the Plaintiff and the Class their reasonable attorneys' fees and costs pursuant to Florida Statutes §§ 627.428 and/or § 627.736(8);
- (f) Issue an Order requiring Defendant provide notice to all Class members regarding the rulings, findings, and declarations in this action and their legal rights with respect to

Case 0:17-cv-62201-WPD Document 1 Entered on FLSD Docket 11/09/2017 Page 23 of 23

INFINITY's improper reduction of their PIP benefits and violation of their policy and

the PIP Statute; and

grant such other relief as this Honorable Court deems appropriate.

JURY DEMAND

Plaintiff, individually and on behalf of all others similarly situated, requests trial by jury

on all issues so triable.

Dated: November 9, 2017

Respectfully submitted,

/<u>s/ Tod Aronovitz</u> Tod Aronovitz (FBN 186430) <u>ta@aonovitzlaw.com</u> Barbara Perez (FBN 989304) <u>bp@aronovitzlaw.com</u> **ARONOVITZ LAW** 2 South Biscayne Boulevard One Biscayne Tower, Suite 3700 Miami, FL 33131 Tel: 305-372-2772 Fax: 305-397-1886

Theophilos Poulopoulos (FBN 98070) <u>theo@injuredinflorida.com</u> **SCHILLER, KESSLER & GOMEZ, PLC** 7501 W. Oakland Park Boulevard Suite 201 Ft. Lauderdale, FL 33319 Tel: 954-933-3000 Fax: 954-667-5805

JS 44 (Rev. 0677) Case 0:17-cv-62201-WPD Document 1 20 Entred on ELSD Docket 11/09/2017 Page 1 of 1

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)*

L (a) PLAINTIFFS CENTRAL PALM BEACH TOTAL MD, a Florida co	H PHYSICIANS & UR rporation, a/a/o Ferica	GENT CARE, INC. Brown, et al.,	d/b/a	INFINITY AUTOR	ISURA	NCE COMPANY	,		
(b) County of Residence of <i>(Ez</i>)	of First Listed Plaintiff <u>E</u> EXCEPT IN U.S. PLAINTIFF CA	Broward County		County of Residence NOTE: IN LAND CO THE TRACT	(IN U.S	Listed Defendant		OF	
(c) Attorneys (Firm Name, J Tod Aronovitz / Barbara #3700, Miami, FL 33131	Perez, ARONOVITZ L	AW, 2 S. Biscayne		Attorneys (If Known)					
II. BASIS OF JURISDI	CTION (Place an "X" in C	One Box Only)		TIZENSHIP OF PI	RINCI	PAL PARTIES			
□ 1 U.S. Government Plaintiff	□ 3 Federal Question (U.S. Government)	Not a Party)		(For Diversity Cases Only) PT en of This State		F 1 Incorporated <i>or</i> Pr of Business In T		or Defenda PTF X 4	ant) DEF I 4
2 U.S. Government Defendant	★ 4 Diversity (Indicate Citizensh)	ip of Parties in Item III)	Citiz	en of Another State	2 🗖	2 Incorporated and I of Business In A		□ 5	X 5
				en or Subject of a reign Country	3 🗖	3 Foreign Nation		□ 6	□ 6
IV. NATURE OF SUIT		uly) DRTS	FO	DRFEITURE/PENALTY		ick here for: <u>Nature (</u> BANKRUPTCY		escription STATUT	
 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise 	 PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury - Medical Malpractice 	 PERSONAL INJUR 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability 	RTY 71 0 72 0 72	25 Drug Related Seizure of Property 21 USC 881 20 Other U Fair Labor Standards Act 20 Labor/Management Relations 20 Railway Labor Act 21 Family and Medical Leave Act	□ 423 W 2 PRO: 820 C 830 P 835 P N 840 T SOCI 861 H 862 B 863 D 863 D	Appeal 28 USC 158 Vithdrawal 28 USC 157 PERTY RIGHTS Copyrights atent atent - Abbreviated lew Drug Application rademark IAL SECURITY IIA (1395ff) Ilack Lung (923) DIWC/DIWW (405(g)) SID Title XVI .SI (405(g))	 375 False C 376 Qui Tar 3729(a) 400 State R 410 Antitrus 430 Banks a 450 Comme 460 Deporta 470 Rackete Corrupt 480 Consun 490 Cable/S 850 Securiti Exchan 891 Agricul 893 Environ 895 Freedor 	n (31 USC))) eapportion st und Bankin erce ttion Organizat aer Credit Gat TV es/Commo ige tautory At tautory At tautory At tautory At mental Mai	ment ng ced and ions odities/ ctions tters
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		Remanded from Appellate Court	□ 4 Rein Reoj	i i unore	erred fron r District			Multidis Litigatic Direct Fi	on -
VI. CAUSE OF ACTIO	DN 28 U.S.C. Section Brief description of ca	n 1332 & Fed. R. C ause:	iv. P. 23	Do not cite jurisdictional state (a), (b)(1), (2), and/ fendant's failure to p	/or (3)		nts for medi	cal serv	vices
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION		EMAND \$		CHECK YES only JURY DEMAND:	if demanded in		int:
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE Dimitrou	uleas		DOC	KET NUMBER <u>0:</u>	17-cv-61950)	
DATE 11/09/2017 FOR OFFICE USE ONLY		signature of at /s/ Tod Aronov		OF RECORD					
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Case 0:17-cv-62201-WPD Document 1-2 Entered on FLSD Docket 11/09/2017 Page 1 of 2

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

Southern District of Florida

CENTRAL PALM BEACH PHYSICIANS & URGENT CARE, INC. db/a TOTAL MD, a Florida corporation, a/o/a Feria Brown, on behalf of itself and all others similarly situated,) Plaintiff(s) v. INFINITY AUTO INSURANCE COMPANY,) Defendant(s)

Civil Action No.

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) INFINITY AUTO INSURANCE COMPANY By Serving Registered Agent: Chief Financial Officer 200 E. Gaines Street Tallahassee, FL 32399

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: Tod Aronovitz (FBN 186430) and Barbara Perez (FBN 989304) ARONOVITZ LAW, 2 S. Biscayne Boulevard, Suite 3700, Miami, FL 33131

305-372-2772 (phone) and 305-397-1886 (fax); and Theophilos Poulopoulos (FBN 98070) SCHILLER, KESSLER & GOMEZ, PLC, 7501 W. Oakland Park Blvd, #201, Ft. Lauderdale, FL 33319, 953-933-3000 (phone) and 954-667-5805 (fax)

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (nam	ne of individual and title, if any)			
was re	ceived by me on (date)	·			
	□ I personally served	the summons on the individual	at (place)		
	Ţ, , , , , , , , , , , , , , , , , , ,		on (<i>date</i>)	; or	
	□ I left the summons a	at the individual's residence or u	usual place of abode with (name)	_	
			n of suitable age and discretion who res	sides there,	
	on (date)	, and mailed a copy to	the individual's last known address; or		
	□ I served the summo	ns on (name of individual)		, who	o is
	designated by law to a	ccept service of process on beh	alf of (name of organization)		
			on (date)	; or	
	□ I returned the summ	nons unexecuted because		;	or
	Other (<i>specify</i>):				
	My fees are \$	for travel and \$	for services, for a total of \$	0.00	
	I declare under penalty	of perjury that this information	is true.		
Date:					
Date.			Server's signature		
			Printed name and title		

Additional information regarding attempted service, etc:

Server's address

Case 0:17-cv-62201-WPD Document 1-3 Entered on FLSD Docket 11/09/2017 Page 1 of 2

EXHIBIT "A"



2700 W. Cypress Creek Road Suite C100 Ft. Lauderdale, FL 33309 Phone: (954) 974-3111

ASSIGNMENT OF BENEFITS

I, <u>TP/IC9</u> DIDWY (Name of Insured Patient)

To make payment payable to and mailed directly to: Total MD, 4623 Forest Hill Blvd, Suite 101, West Paim Beach, FL 33415 The medical benefits otherwise payable to me for their services, but not to exceed the charges of those services. I hereby IRREVOCABLY ASSIGN to Total MD any benefits under any policy of insurance, indemnity agreement, or any other collateral source as defined in Florida Statutes for any service and or charges provided by Total MD. In the event that my insurance company does not pay Total MD's bills in full and pursuant to the terms of my policy of insurance, I hereby instruct the issurance carrier to set aside all funds in an amount that would be sufficient to pay such bills in full in accordance with the charges submitted. As part of this assignment of benefits, I further instruct the Insurance carrier to notify the provider immediately after any dispute as to the payment so that I may preserve and exercise its legal rights. Also, in addition to notifying me and my legal representative, I instruct the insurance carrier to immediately notify the Provider of any scheduled examinations under oath or independent medical examinations. I understand that any person who knowingly and with intent to injure, defraud or deceive any insurance company, files a statement containing any false, incomplete, or misleading information is guilty of a felony of the third degree. I have read the information herein and it is true to the best of my knowledge and bellef.

Initials X FB

MEDICAL RELEASE: A photocopy of this document shall be sufficient to authorize any person having records of medical treatment, services, or supplies pertaining to me to release true copies of same to the Total MD or any insurers providing coverage to me in connection with the processing of any claim for benefits made by me or by the assignee herein. A photocopy of this document shall be as binding as an original signature page. The undersigned does hereby ratify and confirm and all actions taken by the said attorney in accordance with this special power and which the said attorney shall do or cause to be done by virtue of these presents.

<u>RELEASE OF INFORMATION:</u> I hereby authorize this medical provider to: furnish my insurance company or companies and the patient's attorney with any and all information that may be contained in my medical records; to obtain coverage information telephonically from my insurer; to request a written non-redacted PIP payout sheet from the insurers; and to obtain copies of my medical records, including but not limited to, documents, reports, scans, notes, opinions, x-rays, and MRIs received from any other medical provider or any insurance company. The insurer is directed to keep the patient's medical records private and confidential. The insurer is NOT authorized to provide these medical records to anyone, including but not limited to, third party vendors, without the patient's and the provider's prior expressed written permission.

Initials X TB

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<u>POWER OF A TORNEY TO ENDORSE CHECKS AND/OR TO SIGN ANY PAPER WHICH WILL ENHANCE OR EXPEDITE PAYMENT</u> <u>TO PROVIDER FOR SERVICE'S RENDERED, INCLUDING BUT NOT LIMITED TO A RELEASE OF MEDICAL RECORDS AND</u> <u>ASSIGNMENT OF BENEFITS/AUTHORIZATION TO PAY.</u> Know by all these present that: The Undersigned has made, constituted and appointed, and by these presents does hereby make, constitute and appoint Total MD and any of its duly authorized agents and employees as and to be the undersigned's true and lawful attorney for and in the undersigned's name, place, and stead to endorse any and all checks, drafts, or money orders which are made payable to the undersigned alone or to the undersigned and said Total MD at the request or with the knowledge and approval of the undersigned and/or the maker of the check, draft, or money order. Furthermore, the undersigned allows Total MD or any of It's agents to sign any paper that will be necessary to enhance, expedite and/or allow payment to said provider. This may include affidavits of non-ownership of vehicles, insurance forms and other statements. <u>The undersigned by these presents does give and crant</u> the said Total MD as attorney to the full power and authority to do and perform all the every act whatsoever requisite and necessary to be done in and about the premises as fully to all intents and purposes as the undersigned might or could do to personally present insofar as the endorsing and cashing of said checks are concerned as well as any other document.

Initials 🗶

IN WITNESS WHEREOF, the undersigned ha	ve hereunto set their hands, this <u>4</u> day of <u>NOPMBER</u> , 2014.
IN WITNESS WHEREOF, the undersigned ha	terica Brown
Patient's Slonature	Print Patient's Name

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 1 of 30

EXHIBIT "B"

	Claim Number	1147	Total Charges \$ 270.00	IF4810246- EQBID -we
	Dilling Provider	TOTALMD F		Archive
	Service Provider	ORTA, JOSE	Total Reimbursement \$ 253.32	
	Patient Name -	BROWN, FERICA	Dates Of Service 12/10/2014 - 12/30/2014	
L				

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888(501.0950

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Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 3 of 30

Claim Number	1147	Total Charges - \$ 270.0	0 IF4810246- EOBID -wa Archive
Billing Provider - Service Provider -	Totalnid F Orta, Jose	Total Reimbursement S 253.3	
Patlent Name –	BROWN, FERICA	Dates Of Service - 12/10/2	014 - 12/30/2014

Comments :

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If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

Claim Number	1117	Total Ci	warges – S 270.0	00	IF48	10246- EOBID -we Archive
Billing Providar	IOTALMD F					
Service Provider	ORTA, JOSE	Total Reimburs	ement 5 253.:	32		
Patient Name -	BROWN. FERICA	Dates Of S	ervice - 12/10/2	2014 - 12/30/2	D14	
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12/30/14 98947	Chiropractic manipulative tr spinal 3-4 regions	1	90.00	0.00	64,44	FL_REGMC8
fotal Lines : 3			270.00	0.00	253.32	
	Reimbursement Amount :	253.32				
	Apportionment % :					
	Sublotal :	253.32				
	Less Deductible :	0.00				
	Limited Benefits/Copay :	50.66				
Col	ateral Source/Healthcare Carrier Payment :	0.00				
	Pius Interest :	0.00				
	EOR Check Amount :	202.66				
	Allocated PIP Payment :	202.66				
	Allocated MedPay Payment :	0.00				
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PLANATION	EXPLANATION FOR THE REVIEW AMOUNT			REF DOC_ID	REF LINE N	UMBER
_REGMCB	Per F.S.A. 627.736(6)(a)(2)(f) services, supplies applicable Medicaro Part B fee schedule.	and care are reimbursed at 200	% of the	-		

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact cur Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, M. 35283 888.501.0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 5 of 30

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	ceive Dati vice Prov	vider	2700	9/2015 A. JOSE) W CYPRESS CRK RD C100 IT LAUDERDALE FL 33309		Claim Number : Adjuster - Date Of Loss -	CURRY		
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	vider Title vider Spe	-	: Chiro	opracto:	F	Palien: Account # : Carrier:	BS073 Infinity Auto Ins PO BOX 830807 BIRMINGHAM, 7	,	
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LINE	DOS	PROC	MOD	DESCRIPTION	UNIT	S CHARGE	PEN REDUCTION	PROVIDER	EXPLANATION
,	12/10/14	98941 		Chiropractic manipular ve tv tpitial 344 regions	;	90 CC	0.00	34 44	FL_REGMCB

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

Claim Number	147	Total Charges - \$ 90.00	IF4791297- EOBID -db Archive
Billing Provider	TOTALND F		
Service Provider	AQUINO, ANTHONY	Totzi Reimbursement \$84,44	
Patient Name -	BROWN, FERICA	Dates Of Service 12/01/2014 - 12/01/2014	

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

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If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

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Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 7 of 30

Claim Number	1147	Total Charges – \$90.00	IF4791297- EOBID -db Archiva
Billing Provider	TOTALMD F		
Service Provider	AQUINO, ANTHONY	Totel Reimbursement — \$84,44	
Patient Name -	BROWN, FERICA	Dates Of Service - 12/01/2014 - 12/01/2014	

Comments :

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

Claim Number TOTALMD F	Total Charges \$ 90.00		IF4791297- EOBID -db Archive
Service Provider AQUINO, ANTHONY	Total Reimbursement S 84.44		
Patient Name - BROWN, FERICA	Dates Of Service - 12/01/20	014 - 12/01/20	114
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Allocated PiP Payme			
Allocated MedPay Payme	nt: 0.00		
PLANATION EXPLANATION FOR THE REVIEW A		REF DOC_ID	Ref Line Number
_REGMCB Per F.S.A. 627.736(5)(a)(2)(I) service applicable Medicare Part B lee sched	s, supplies and care are reimbursed at 200% of the		

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BON 830807, BIRMINGHAM, AL 35283 888,501,0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 9 of 30

9 1			EXPLA	ANATION O	F REVIE	W	:	F4791297- EOBID -db
Florida				Archive				
Receive Date Service Provider		2700 W C	4 ANTHONY YPRESS CRK RD C100 JDERDALE FL 33309		la.m Number: Adjuster: Date Of Loss:	CURRY		
Billing Provider			F T HL BLVD 101 LM BEACH FL 33415		Patient :	BROWN, FERICA	A Antonio Antonio	
Provider Title Provider Specialty		Chiroprac Chiroprac		Patie	nt Account # : Carrier:	B8729 Infinity Auto Ins PO BOX 830807 BIRMINGHAM, A		
Dates Of Service	:	12/01/201	4 to 12/01/2014					
DIAGNOSTIC CODES 723 4 722 0 724.1 724 4 727 10 754 0		DESCRIPT ICD-9 - Bas ICD-9 - Dis ICD-9 - Pa ICD-9 - Th	ictual neoritie (radiculity nos plemi cerviales w/o myelopathy in in thoracie spine oritimeesaert nurtPradiculitiuns iplemi turnear dise w/o myelopathy					
LINE DOS CODE		MOD	DESCRIPTION	UNITS	CHARGE	PEN REDUCTION	PROVIDER REIMBURSE	EXPLANATION
1 12,01,14 98941			Cheopractic manipulative to sp 3-4 regions	nat 1	90.00	0.00	\$4,44	FL_REGMCB

12,01,14 98941

If you have question regarding payment, please contact your insurance carrier

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX \$30807, BIRMINGHAN, AL 35283 888 561.0950

Claim Number —	1147	Total Charges \$ 90.00	IF4789983- EOBID -db Archive
Billing Provider	TOTALMD		
Service Provider	AQUINO. ANTHONY	Total Reimbursement — \$ 84.44	
Patient Name -	BROWN. FERICA	Dates Of Service - 11/25/2014 - 11/25/2014	

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Cuslomer Service Department at 888-501-0950.

> PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

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Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 11 of 30

Claim Number	1147	Total Charges \$ 90.00	IF4789983- EO81D -db
Billing Provider	TOTALMD		Archive
Service Provider	AQUINO, ANTHONY	Total Reimbursement \$ 84,44	
Patient Name —	BROWN, FERICA	Dates Of Service - 11/25/2014 - 11/25/2014	

Comments :

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

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PO BOX 830807, BIRMINGHAM, AI, 35283 808,501,0950

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Claim Number Billing Provider		Total Charges – \$ 90.0	D	IF4789983- EOBID -db Archive	
Service Provider	- AQUINO, ANTHONY	Total Reimbursement \$84.44	4		
Patient Name -	- BROWN, FERICA	Dates Of Service - 11/25/	2014 • 11/25/20	14	
Total Lines :	· · · · · · · · · · · · · · · · · · ·	90.00	0.00	84.14	
	Reimbursement Amount :	84.44			
	Apportionment % :				
	Subiotal :	84.44			
	Less Deductible :	0.00			
	Limited Benefits/Copay :	16.89			
	Collateral Source/Healthcare Carrier Payment :	0.00			
	Plus Interest :	0.00			
	EOR Check Amount :	67.55			
	Allocated PIP Payment :	67.55			
	Allocated MedPay Payment :	0.00			
XPLANATION	EXPLANATION FOR THE REVIEW AMOUNT		REF DOC_D	REF LINE NUMBER	
LREGMCB	Per F.S.A. 627.736(5)(2)(2)(7) services, supplies a applicable Medicare Parl B lee schedule.	and care are reimbursed al 200% of the	_		

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BON 830807, BIRMINGHAM, AL 35283 888,501,0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 13 of 30

16-2593

F i		194789983- EOBIO -db
Florida	A CHIVE	
Receive Date Service Provider	: 12/08/2014 Claim Number : CURRY AQUINO, ANTHONY Adjuster : CURRY Uate Of Loss : 10/27/2014 2700 W CYPRESS CRK RD C100 FORT LAUDERDALE FL 33309	
Billing Provider	4623 FRST HL BLVD 101 WEST PALM BEACH FL 33415	
Provider Title Provider Specialty	Patient Account # : 17784 : Chiropractor Carrier : Infinity Auto Ins Co : Chiropractic PO BOX 830807 BIRMINGHAM, AL 35283	
Dates Of Service	: 11/25/2014 to 11/25/2014	
DIAGNOSTIC CODES 723.4 772 0 724 1 724 4 722 13 754 0	DESCRIPTION ICD-9 - Brachial neuritis radiculitie has ICD-9 - Displant carvidise with myningathy ICD-9 - Pain in thoradic spine ICD-9 - Thorkumbosaeri nuntradiculitiuns ICD-9 - Displant fumbarie sci wio mynicepainy ICD-9 - Headache	
LINE DOS CODE		EXPLANATION
: 11/25/14 98941	Chireprotite man pulutue riving na ti 50 00 0 00 84.44 3-4 regions	FL_REGMCD

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 14 of 30

Claim Number	1147	Total Charges \$ 90.00	IF4787525- EOB1D -db
Billing Provider	TOTALMD F		Archive
Service Provider	AQUINO. ANTHONY	Total Reimbursement - \$84.44	
Patient Name —	BROWN, FERICA	Dates Of Service 11/18/2014 - 11/18/2014	

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

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If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

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Claim Number	147	Total Charges \$ 90.00	IF4787525- EQ8ID -db
Billing Provider	TOTALMD F		Archive
Service Provider	AQUINO. ANTHONY	Total Reimbursement 😁 S 84.44	
Patient Name	BROWN, FERICA	Dates Of Service - 11/18/2014 - 11/18/2014	

Comments :

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

> PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 16 of 30

Claim Number 😁	1147	Total Cha	r ges \$ 90.00		IF4787525- EOBID -db Archive
Billing Provider —	TOTALMD F	Total Reimbursen	nent - \$84.44	1	
Service Provider	AQUINO, ANTHONY				
Patient Name -	BROWN. FERICA	Dates Of Set	vice - 11/18/2	014 - 11/18/201	4
ital Lines : 1	······································	<u> </u>	90.00	0.00	81.44
	Reimbursement Amount :	84.44			
	Apportionment % :				
	Subtotal :	84.44			
	Less Deductible :	0.00			
	Limited Benefits/Copay :	16.89			
Col	lateral Source/Healthcare Carrier Payment :	0.00			
	Plus Interest :	0.00			
	EOR Check Amount :	67.55 67.55			
	Allocated PIP Payment : Allocated ModPay Payment :	07.55			
PLANATION	EXPLANATION FOR THE REVIEW AMOUNT			REF DOC_ID	REF LINE NUMBER
REGMCB	Per F.S.A. 627.738(5)(a)(2)(i) services, supplies ar applicable Medicare Part B fee schedule.	nd care are reimbursed at 200	% of the		

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

> PO BON 830807, BIRMINGHAM, AL 35283 888,501,0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 17 of 30

M			EXPLA	NATION OF	REVIE	W		F4787525- EOB!D -do
Florida								
Receive Date Service Provide E884	r	2700 W	014 D. ANTHONY / CYPRESS CRK RD C100 AUDERDALE FL 33309		m Number : Adjuster : e Of Loss :	CURRY		
Billing Provider			MD F RST HL BLVD 101 PALM BEACH FL 33415		Patient :	BROWN, FERICA		
Provider Title Provider Specia	ilty	: Chirapr : Chiropr		Patient	Account # : Carrler:	Difinity Auto Ins PO BOX 830807 BIRMINGHAM, A		
Dates Of Service	e	: 11/18/2	2014 to 11/18/2014					
DIAGNOSTIC CODE: 723 4 722 0 724 1 724 4 722 0 734 0		ICD-9 ICD-9 ICD-9 ICD-9 ICD-9	RETION - Brachial neuritistradiculitis nos - Displomt cervidise wio myelopathy - Pain in thoracic spink - Thor/lumbocacri numuradiculitiuns - Displomt lumbar discliwio myelopathy - Headache				· · · ·	
	ROC . ODE	MOD	DESCRIPTION	UNITS	CHARGE	PEN REDUCTION	PROVIDER	EXPLANATION
1 11/18/14 5	8941		Charepractic manipulative tri pinal	1	90.00	0:00	£4 24	FL_REGMOU

3-4 regions

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 886-501-0950

PO BON \$30807, BIRMINGHAM, M. 35283 \$88-501-0950

Claim Number —	147	Total Charges -	\$ 90.00		NX0556076- EQBID -db Archive
Billing Provider	TOTALMD F				AJCIEVE
Service Provider	AQUINO. ANTHONY	Total Reimbursement –	\$ 84.44		
Patient Name -	BROWN, FERICA	Dates Of Service -	11/14/2014	- 11/14/2014	

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

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If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

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Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 19 of 30

Claim Number 🐱	1147	Total Charges 🛶 S 90.00	NX0566078- EO8ID -db Archive
Billing Provider	TOTALMD F		
Service Provider	AQUINO, ANTHONY	Total Reimbursement - 584.44	
Patient Name –	BROWN. FERICA	Dates Of Service 11/14/2014 - 11/14/2014	

Comments :

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If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

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PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

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Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 20 of 30

Claim Number 😁	1147	Total Charges \$ 90.0	D	NX0566076- EOBID -db Archive
Billing Provider TOTALMD F Service Provider AQUINO, ANTHONY		Total Reimbursement – \$84.4		
		10121 Kambusanan - 3 64.4		
Patient Name 😁	BROWN, FERICA	Dates Of Service - 11/14		
Total Lines : 1		90.00	0.00	84.44
	Reimbursement Amount :	84.44		
	Apportionment % :			
	Subtotal :	84.44		
	Less Deductible :	0.00		
	Limited Benefits/Copay :	16.89		
Cella	Iteral Source/Healthcare Carrier Payment :	0.00		
	Plus Interest :	0.00		
	EOR Check Amount :	67.55		
	Allocated PIP Payment :	67.55		
	Allocated MedPay Payment :	0.00		
	EXPLANATION FOR THE REVIEW AMOUNT		REF DOC_ID	REF LINE NUMBER
FL_REGMCB	Per F.S.A. 627.736(5)(a)(2)(i) services, supplies a applicable Medicare Part B lee schedule.	nd care are reimbursed at 200% of the		

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

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PO BON 830807, BIRMINGHAM, AL 35283 XXR.501.0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 21 of 30

	M				EXP	LANA	TION OF	REVIE	Ŵ	143	(0586076- EOBID -ab
	Florid	ו									
	eive Date vice Provi			2700 W C	4 ANTHONY SYPRESS CRK RD C100 UDERDALE FL 33309)		m Number : Adjuster : te Of Loss :			
Billin	ng Provid B88		:		D F ST HL BLVD 101 ALM BEACH FL 33415			Patient :	BROWN, FERICA		
	vider Title vider Spe		:	Chiroprac Chiroprac			Patient	Account # : Carrier :	584405 Infinity Auto Ins PO BOX 830807 BIRMINGHAM, A		
Date	es Of Ser	vice	:	11/14/201	14 to 11/14/2014						
DIAG 723.4 727.0 724.1 724.4 722.1 784.0	0 1 4 10 0	PROC		ICD-9 - D ICD-9 - F, ICD-9 - T ICD-9 - D ICD-9 - H	achial neurite radioul to nos splomt eory dise wia myslopath a nim (horació spine hos lumbacach nunt/radicul tions splont lumbar dise wie myslop) eadache	÷	UNITS	CHARGE	PEN PENICTION	PROVIDER	EXPLANATION
LINE	DOS	CODE	_	MOD	DESCRIPTION			CHARGE	REDUCTION	REIMDURSE	
1	*1/14/14	98541			Chiroprastic manipulstive 3-4 regions	te op op	:	<u>95 CO</u>	0.00	34 44	FL REGMCB

Chiroprastic manipulativa tri spina 3-4 regions -----

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX \$30\$97, BIRMINGHAM, AL 35283 XXX 501 0950

Claim Number	1147	Total Charges 🟎 S 90.00	IF4781263- EOBID -db Archive
Billing Provider	TOTAL MD F		
Service Provider	AQUINO. ANTHONY	Total Reimbursement \$ 84.44	
Patient Nama 😁	BROWN, FERICA	Dates Of Service 11/11/2014 - 11/11/2014	

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

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PO BOX 830807, BIRMINGHAM, AI, 35283 888,501,0950

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Claim Number	1147	Total Charges \$ 90.00	IF4781263- EOBID -db Archive
Billing Provider -	TOTAL MD F		
Sarvice Provider	AQUINO, ANTHONY	Total Reimbursement \$ 81.44	
Palient Name 😁	BROWN. FERICA	Dates Of Service 11/11/2014 - 11/11/2014	

Comments :

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

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PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

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llaim Number 😁	1147		Total Charges	\$ 90.00		IF4781263- EØ8ID -db Archive			
Billing Provider –									
iervice Provider -	AQUINO, ANTHON	IY	Total Reimbursement	- 584.44					
Patient Name —	BROWN. FERICA		Dates Of Service	- 11/11/2014	- 11/11/2014				
tal Lines : 1			s	0.00	0.00	84,44			
	Reimt	ursement Amount :	84.44						
		Apportionment % :							
		Subtotal :	84.44						
		Less Deductible :	84.44						
	Limit	ed Benefits/Copsy :	0.00						
	Collateral Source/Healthcar	e Carrier Payment :	0.00						
		Plus Interest :	0.00						
	Ę	OR Check Amount :	0.00						
		cated PIP Payment :	0.00						
	Allocated	I MsdPay Payment :	0.00						
PLANATION	EXPLANATION F	DR THE REVIEW AMOUNT			REF DOC_ID	Ref Line Number			
REGMCB		6(5)(a)(2)(I) services, supplies and c ire Part B fea schedule.	are are reimbursed at 200% of th	•					

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AI, 35283 888,501,0950

Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 25 of 30

M	EXPLANA	I	F4761263- EOBID -do		
Florida					
Receive Date Service Provider	: 11/18/2014 : AQUINO, ANTHONY 2700 W CYPRESS CRK RD C100 FORT LAUDERDALE FL 33309	Clarm Number : Adjuster : Date Of Loss :	CURRY		
Billing Provider	 TOTAL MD F 4623 FRST HL BLVD 101 WEST PALM DEACH FL 33415 	Patient :	BROWN, FERICA		
Provider Title Provid≘r Specialty	: Chiropractor : Chiropractic	Patient Account # : Carrier:	B483 Infinity Auto Ins (PO BOX 830807 EIRMINGHAM, A		
Dates Of Service	: 11/11/2014 to 11/11/2014				
DIAGNOSTIC CODES 725-1 722-3 724-1 724-1 722-10 754-3	DESCRIPTION ICD-9 - Brachiał inventis, radicul tis nos ICD-9 - Displanit cervidisci wio invelapistiy ICD-9 - Pain in tharacia spine ICD-9 - Ther/umacsaert neutroid cult uns ICD-9 - Displant lumbar disc wio myelopathy ICD-9 - Headsanc				
LINE DOS CODE	MOD DESCRIPTION	UNITS CHARGE	PEN REDUCTION	PROVIDER	EXPLANATION
1	Chiropracké manipulský elk (pina) 34 regions	1 90.20	¢ 00	54.24	FL_REGMCB

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950

PO BON \$30807, BIRMENGHAM, M. 35283 \$88,591,0959

Claim Number	1147	Total Charges \$ 1.583.64	NX0561250- EOBID -db Archive
Billing Provider	TOTAL MD F	Total Reimbursement 🗝 🖇 847.10	
Service Provider	AQUINO, ANTHONY	10121 Keimbursement → 5 047.10	
Palient Name —	BROWN, FERICA	Dates Of Service - 11/04/2014 - 11/07/2014	

The submitted claim, resulting in this explanation of review, reimbursement or benefit, was processed in accordance with the regulatory requirements (statutes, regulations or administrative codes) of the State of Florida, specifically Fla. Stat. §§ 627.730 - 7405. Warning: Fla. Stat. Ann. § 817.234(1)(b) (West 2009) states: "Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree."

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PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950 Case 0:17-cv-62201-WPD Document 1-4 Entered on FLSD Docket 11/09/2017 Page 27 of 30

Claim Number	1147	Total Charges ↔ \$ 1.583.54	NX0561250- EOBIO -db Archive
Bitling Provider	TOTAL MD F	Total Reimbursement \$ 847.10	
Service Provider	AQUINO, ANTHONY	iotal Kennou Sement - S 647.10	
Patlent Name -	BROWN, FERICA	Dates Of Service - 11/04/2014 - 11/07/2014	

Comments :

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BHRMINGHAM, AL 35283 888,501,0950

Claim Number 🛛	1147	Tolal Charges —	\$ 1,583.64	NX0561250- EOBID -db Archive
Billing Provider 🛥	TOTAL MD F	Total Reimbursement -	S 847.10	
Service Provider	Aquino. Anthony			
Patient Name —	BROWN, FERICA	Dates Of Service	1/04/2014 - 11/07/201	4
	Reimbursement Amount :	847.10		
	Apportionment % :			
	Subtotal :	847.10		
	Less Deductible :	0.00		
	Limited Benefits/Copay :	169.42		
Colla	teral Source/Healthcare Carrier Payment :	0.00		
	Plus Interest :	0.00		
	EOR Check Amount :	677.68		
	Allocated PIP Payment :	677.58		
	Allocated MedPay Payment :	0.00		
PLANATION	EXPLANATION FOR THE REVIEW AMOUNT		REF DOC_ID	REF LINE NUMBER
_REGMCB	Per F.S.A. 627.736(5)(a)(2)(i) services, supplies an applicable Medicare Part B fee schedule.	nd care are reimbursed at 200% of the		
<u>difier Code Summary</u> IDIFIER CODE	Description			
	Significant, Separalely Identifiable Evaluation and I the Same Day	Management Service by the Same Phy	rsician on	

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

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PO BOX 830807, BIRMINGHAM, AI, 35283 888,501,0950

Claim Number - Claim Number - 147		-	147	17 Total Charges – \$ 1.583.64				
Bil	lling Provide	ır	TOTAL ND F	Total Reimbur	sement \$ 847 1	0		
Se	rvice Provid	er	AQUINO, ANTHONY			-		
Pa	tient Namo	-	BROWN, FERICA	Dates Of	Service - 11/04/2	014 - 11/07/2014		
	11/04/14	72100	Radex spine tumbosacral 2/3 views	1	205.00	0.00	78.48	FL_REGMCB
	11/04/14	72040	Radox spine cervical 2 or 3 views	1	194.00	0.00	78.48	FL_REGMCB
	11/04/14	9894 1	Chiropractic manipulative to spinal 3-4 regions	1	90.00	000	8c 4a	FL_REGMC8
	11/04/14	G0283	E-stim 1/> areas oib than wild care part ix plan	1	35.00	0.30	29.14	FL_REGMC8
	11,04/14	97010	Application modality 1/> areas hol/cold packs	1	30.00	0.00	13.08	FL_REGMC8
	11/07/14	98941	Chiropractic manipulative tx spinal 3-4 regions	1	90.09	0.00	84,44	FL_REGMCB
	11/07/14	G0283	E-stim 1/> areas oth than whd care part is plan	1	35.00	0.00	25.14	FL_REGMCB
	11/07/14	97010	Application modality 1/> areas hol/cold packs	1	30.00	0.00	13.08	FL_REGMCB
۲۰۱۳ ۲۰۱۹	al Lines :	,			1583.64	0.00	847.10	

If you have question regarding payment, please contact your insurance carrier. If you have question regarding this Explanation of Review, please contact our Customer Service Department at 888-501-0950.

PO BOX 830807, BIRMINGHAM, AL 35283 888,501,0950

Florida		ia	EXPLANATION OF REVIEW						ħ	IX0551250- EOBID -db
	eive Date vice Prov	vider		2700 W	014 D. ANTHONY CYPRESS CRK RD C100 AUDERDALE FL 33309		Claim Number : Adjuster : Date Of Loss :	CURRY		
Billin	ng Provi		:		MD F RST HL BLVD 101 PALM BEACH FL 33415		Patient :	BROWN. FERICA		
	vider Title vider Spe			MD Chiropra	actic	Pa	lient Account # : Carrier:	1724 Infinity Auto Ins C PO BOX 830807 BIRMINGHAM, Al		
Date	s Of Ser	vice	:	11/04/20	014 to 11/07/2014					
723.4 722 0 724 1 724 4 722 10 784 0	c	PROC .		ICD-9 - I ICD-9 - I ICD-9 - 1 ICD-9 - I	PTION Bruchial neuritis/radicultis indo Displemt cervidise w/d myelopatity Pain in theradie spine Theritambosaert nurit/radiculitions Displemt tumbar dise w/d myelo; uny feadache			-	-	
LINE	DOS	CODE		мор	DESCRIPTION	UNITS	CHARGE	PEN REDUCTION	PROVIDER	EXPLANATION
:	11 04/14	99205		25	Office outpatient new COmmutes	1	±73 64	303	436 87	FL_REGMCB

If you have question regarding payment, please contact your insurance carrier.

If you have question regarding this Explanation of Review, please contact our Customer Survice Department at 888-501-0950.

PO BOX \$30807, BIRMINGHAM, AL 35283 \$88,501,0950

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Lawsuit: Infinity Auto Insurance Improperly Applied Medicare Rule Under FL's No-Fault Law