

NOTICE OF DATA SECURITY INCIDENT

Center for Vein Restoration is providing notice of a data security incident that may have impacted protected health information (“PHI”) for individuals who were treated by Center for Vein Restoration and personal information for current and former employees.

What Happened?

On October 6, 2024, Center for Vein Restoration was alerted to unusual activity involving our information technology environment. In response, we initiated an investigation, took steps to secure our systems, and notified law enforcement. Additionally, a third-party forensic firm was engaged to assist in the investigation.

What Information Was Involved?

While in our IT environment, the unauthorized party may have accessed files that contain some of your information, including your name in combination with some or all of the following: address, date of birth, Social Security number, driver’s license number, medical record number, diagnosis, lab results, medications, treatment information, health insurance information, provider names, dates of treatment, and/or financial information. For employees, information related to employment may have been impacted.

What We Are Doing:

To help prevent something like this from happening again, we have implemented, and will continue to adopt, additional safeguards and technical security measures to further protect and monitor our systems. Additionally, we are offering identity theft protection services through TransUnion.

What You Can Do:

We recommend you review the statements you receive from your healthcare providers and health insurance plans. If you see any services that were not received, please contact the provider or health plan immediately.

Individuals should remain vigilant for incidents of identity theft or fraud by reviewing bank account and other financial statements, as well as credit reports, for suspicious activity. Incidents of identity theft should be reported to law enforcement or the attorney general. Recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on a credit file can be found at www.identitytheft.gov. Individuals should monitor credit reports and financial statements for suspicious activity.

Please call 833-799-4382 Monday-Friday from 8am to 8pm Eastern Time with any questions or concerns. Center for Vein Restoration regrets any inconvenience or concern that this incident may cause.