

**IN THE DISTRICT COURT OF OKLAHOMA COUNTY
STATE OF OKLAHOMA**

Wanda D. Casey, individually and on behalf
of all others similarly situated,

Plaintiff,

v.

Tyler Technologies, Inc.,

Defendant.

Case No. CJ-2024-5929

SETTLEMENT AGREEMENT

This Settlement Agreement, dated as of this 3rd day of December, 2024, and entered into by and among the following Parties (as defined below): (i) Wanda D. Casey (“Plaintiff”), individually and on behalf of the Settlement Class (as defined below), her counsel of record FEDERMAN & SHERWOOD (“Plaintiff’s Counsel” or “Class Counsel”); and (ii) Tyler Technologies, Inc. (“Defendant” or “Tyler,” and together with Plaintiff, the “Parties”), through its counsel of record SHOOK, HARDY & BACON (“Tyler’s Counsel”), in the lawsuit of *Wanda D. Casey v. Tyler Technologies, Inc.*, Case No. CJ-2024-5929, filed in the District Court of Oklahoma County, Oklahoma (“Litigation”). The Settlement Agreement is subject to Court approval and is intended by the Parties to fully, finally, and forever resolve, discharge, release, and settle the Released Claims (as defined below), based upon the terms and conditions below.

I. THE LITIGATION

Plaintiff alleges that on March 23, 2024, an unauthorized actor intentionally targeted and gained access to Plaintiff’s and Class Members’ personal identifiable information (“PII”) stored on Defendant’s computer network (the “Incident”). [Compl., ¶ 26]. Plaintiff further alleges that the PII compromised in the Incident included: full names, contact information, email addresses,

dates of birth, Social Security numbers, and/or individual taxpayer identification numbers. *Id.* Plaintiff alleges that Defendant began notifying the impacted individuals on or around May 30, 2024. *Id.* According to Plaintiff, she suffered actual injuries from having her PII compromised as a result of the Incident, including: (i) invasion of privacy; (ii) theft of her PII and release to a ransomware gang; (iii) lost or diminished value of PII; (iv) lost time and opportunity costs associated with mitigating the consequences of the Incident; (v) loss of the benefit of the bargain; (vi) lost opportunity costs; (vii) statutory damages; (viii) nominal damages; and (ix) the continued and increased risk to her PII. *Id.* at ¶ 124. Defendant disputes whether all or any of these damages are cognizable and, even if cognizable, whether they were caused by Defendant. Following notification of the Incident, on September 12, 2024, Plaintiff sued Defendant relating to the Incident.

Pursuant to the terms below, this Settlement Agreement provides for the resolution of all claims and causes of action asserted, or that could have been asserted, against Defendant and the Released Persons (as defined below) relating to the Incident by and on behalf of Plaintiff and Settlement Class Members (as defined below) and any other such actions by and on behalf of any other individuals originating or that may originate in jurisdictions in the United States of America (“United States”) against Defendant and the Released Persons relating to the Incident.

II. CLAIMS OF PLAINTIFF AND BENEFITS OF SETTLING

Plaintiff believes that the claims asserted in the Complaint have merit. Plaintiff and Class Counsel recognize and acknowledge the expense and length of continued proceedings necessary to prosecute the Litigation against Defendant through further discovery, motion practice, trial, and potential appeals. Plaintiff has also considered the uncertain outcome and risk of further litigation, as well as the difficulties and delays inherent in such litigation. Class Counsel are highly

experienced in class-action litigation and very knowledgeable regarding the relevant claims, remedies, and defenses at issue in data-breach litigation in general and in this Litigation in particular. Plaintiff has determined that the settlement set forth in this Settlement Agreement is fair, reasonable, and adequate, and in the best interests of the Settlement Class (as defined below).

III. DENIAL OF WRONGDOING AND LIABILITY

Defendant denies each of the claims and contentions alleged against it in the Complaint. Defendant denies all allegations of wrongdoing or liability that are alleged, or which could be alleged, in the Complaint. Nonetheless, Defendant has concluded that further litigation would be protracted and expensive, and that it is desirable that this matter be fully and finally settled in the manner and upon the terms and conditions set forth in this Settlement Agreement. Defendant has considered the uncertainty and risks inherent in any litigation. Defendant has determined that it is desirable and beneficial that this matter be settled in the manner and upon the terms and conditions set forth in this Settlement Agreement.

IV. TERMS OF SETTLEMENT

NOW, THEREFORE, IT IS HEREBY STIPULATED AND AGREED, by and among Plaintiff Casey, individually and on behalf of the Settlement Class, Class Counsel, and Defendant that, subject to the approval of the Court, the Litigation and the Released Claims shall be finally and fully compromised, settled, and released, and the Litigation shall be dismissed with prejudice as to the Parties, the Settlement Class, and the Settlement Class Members, except as to those Settlement Class Members who lawfully opt-out of the Settlement Agreement, upon and subject to the terms and conditions of this Settlement Agreement, as follows:

1. Definitions

As used in the Settlement Agreement, the following terms have the meanings specified below:

1.1 “Agreement” or “Settlement Agreement” means this Agreement.

1.2 “Claims Administration” means the processing and payment of claims received from Settlement Class Members by the Claims Administrator (as defined below).

1.3 “Claims Administrator” means Atticus, a company experienced in administering class-action claims generally and specifically those of the type provided for and made in data-breach litigation.

1.4 “Claims Deadline” means the postmark and/or online submission deadline for Valid Claims (as defined below) pursuant to ¶ 8.2.

1.5 “Claim Form” means the form that the Settlement Class Members must complete and submit on or before the Claims Deadline to be eligible for the benefits described herein. The Claim Form shall require a sworn signature or electronic verification under penalty of perjury but shall not require notarization. The Claim Form will be substantially in a form as shown in the template attached hereto as **Exhibit C** and will be available on both the Settlement Website (as defined below) and in paper format if specifically requested by a Settlement Class Member.

1.6 “Complaint” means the operative class action complaint filed on September 12, 2024, in the District Court of Oklahoma County, Oklahoma in the matter captioned *Wanda D. Casey v. Tyler Technologies, Inc.*, Case No. CJ-2024-5929.

1.7 “Costs of Claims Administration” means all actual costs associated with or arising from Claims Administration.

1.8 “Court” means the District Court of Oklahoma County, State of Oklahoma.

1.9 “Effective Date” means the first date by which all of the events and conditions specified in ¶ 1.10 herein have occurred and been met.

1.10 “Final” means the occurrence of all of the following events: (i) the settlement pursuant to this Settlement Agreement is finally approved by the Court; (ii) the Court has entered a Judgment (as defined below); and (iii) the time to appeal or seek permission to appeal from the Judgment has expired or, if appealed, the appeal has been dismissed in its entirety, or the Judgment has been affirmed in its entirety by the court of last resort to which such appeal may be taken, and such dismissal or affirmance has become no longer subject to further appeal or review. Notwithstanding the above, any order modifying or reversing any attorneys’ fee award or service award made in this case shall not affect whether the Judgment is “Final” as defined herein or any other aspect of the Judgment.

1.11 “Incident” means the “Data Breach” alleged in the Complaint, whereby unauthorized user(s) gained access to PII of individuals stored on Defendant’s network on March 23, 2024. Defendant provided notification of the Incident to all potentially impacted individuals in May and June of 2024.

1.12 “Judgment” means a judgment rendered by the Court, substantially in the form as shown in **Exhibit E**.

1.13 “Long Notice” means the long form notice of settlement posted on the Settlement Website, substantially in the form as shown in the template attached as **Exhibit B** hereto.

1.14 “Objection Date” means the date by which Settlement Class Members’ objections must be filed with the Clerk of the Court for that objection to be timely and effective.

1.15 “Opt-Out Date” means the date by which requests for exclusion from settlement must be postmarked in order to be effective and timely.

1.16 “Person” means an individual, corporation, partnership, limited partnership, limited liability company or partnership, association, joint stock company, estate, legal representative, trust, unincorporated association, government or any political subdivision or agency thereof, and any business or legal entity, and their respective spouses, heirs, predecessors, successors, representatives, or assignees.

1.17 “PII” means, but is not limited to, full names, physical addresses, email addresses, dates of birth, passport numbers, medical information, Social Security numbers, driver’s license numbers, state identification numbers, financial account numbers, and credit/debit card numbers, and any other types of personally identifiable information collected or maintained by Defendant leading to notification regarding the Incident.

1.18 “Preliminary Approval Order” means the order preliminarily approving the Settlement Agreement and ordering that notice be provided to the Settlement Class, substantially in the form as shown in **Exhibit D** hereto. The Parties will prepare a mutually agreeable Preliminary Approval Order.

1.19 “Related Parties” means Defendant’s past or present subsidiaries, divisions, and related or affiliated entities, and each of Defendant’s and its predecessors, successors, trustees, directors, officers, employees, principals, agents, attorneys, insurers, and reinsurers, and includes, without limitation, any Person related to any such entity who is, was or could have been named as a defendant in this Litigation, other than any Person who is found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding or abetting the criminal activity occurrence of the Incident or who pleads *nolo contendere* to any such charge.

1.20 “Released Claims” shall collectively mean any and all past, present, and future claims and causes of action including, but not limited to, any causes of action arising under or premised upon any statute, constitution, law, ordinance, treaty, regulation, or common law of any country, state, province, county, city, or municipality, and all similar statutes in effect; negligence; negligence *per se*; breach of implied contract; unjust enrichment; failure to provide adequate notice pursuant to any breach notification statute or common law duty; and including, but not limited to, any and all claims for damages, injunctive relief, disgorgement, declaratory relief, equitable relief, pre-judgment interest, credit-monitoring services, the creation of a fund for future damages, statutory damages, punitive damages, special damages, exemplary damages, restitution, and/or the appointment of a receiver, whether known or unknown, liquidated or unliquidated, accrued or unaccrued, fixed or contingent, direct or derivative, and any other form of legal or equitable relief that either has been asserted, was asserted, or could have been asserted, by any Settlement Class Member against any of the Released Persons based on, relating to, concerning or arising out of the Incident. Released Claims shall not include the right of any Settlement Class Member, Class Counsel, or any of the Released Persons to enforce the terms of the settlement contained in this Settlement Agreement and shall not include the claims of Settlement Class Members who have timely excluded themselves from the Settlement Class.

1.21 “Released Persons” means Defendant and the Related Parties.

1.22 “Settlement Claim” means a claim for settlement benefits made under the terms of this Settlement Agreement.

1.23 “Settlement Class” means “all natural persons residing in the United States who were sent a Notice Letter notifying them that their PII was compromised in the Incident, or for whom Tyler has alternate contact information.” The Settlement Class specifically excludes:

(i) Defendant, the Related Parties, and their officers and directors; (ii) all Settlement Class Members who timely and validly request exclusion from the Settlement Class; (iii) any judges assigned to this case and their staff and family; and (iv) any other Person found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding or abetting the criminal activity occurrence of the Incident or who pleads *nolo contendere* to any such charge.

1.24 “Settlement Class Member(s)” or “Member(s)” means a Person(s) who falls within the definition of the Settlement Class.

1.25 “Settlement Website” means the website described in ¶ 3.2(c).

1.26 “Short Notice” means the content of the mailed notice to the proposed Settlement Class Members, substantially in the form as shown in the template attached as **Exhibit A** hereto. The Short Notice will direct recipients to the Settlement Website and inform Settlement Class Members, among other things, of the Claims Deadline, the Opt-Out Deadline, the Objection Deadline, the requested attorneys’ fees, and the date of the Final Fairness Hearing (as defined below).

1.27 “Unknown Claims” means any of the Released Claims that any Settlement Class Member, including Plaintiff, does not know or suspect to exist in his/her favor at the time of the release of the Released Persons that, if known by him or her, might have affected his or her settlement with, and release of, the Released Persons, or might have affected his or her decision not to object to and/or to participate in this Settlement Agreement.

Settlement Class Members, including Plaintiff, may hereafter discover facts in addition to, or different from, those that they, and any of them, now know or believe to be true with respect to the subject matter of the Released Claims, but Plaintiff expressly shall have, and each other Settlement Class Member shall be deemed to have, and by operation of the Judgment shall have,

upon the Effective Date, fully, finally and forever settled and released any and all Released Claims. The Parties acknowledge, and Settlement Class Members shall be deemed by operation of the Judgment to have acknowledged, that the foregoing waiver is a material element of the Settlement Agreement of which this release is a part.

1.28 “Valid Claims” means settlement claims in an amount approved by the Claims Administrator.

2. Settlement Benefits to the Class

2.1 **Reimbursement for Fraudulent Charges Incurred.** All Settlement Class Members may submit a claim for proven monetary losses arising from financial fraud or identity theft up to \$3,500, if: (1) the loss is an actual, documented, and unreimbursed monetary loss; (2) the loss is fairly traceable to the Incident; (3) the loss occurred between March 23, 2024, and the date of the close of the Claims Period; (4) the loss is not already covered as attested time; and (5) the Settlement Class Member made reasonable efforts to avoid, or seek reimbursement for, the loss.

2.2 **Assessing Claims for Fraudulent Charges Incurred.** The Claims Administrator shall have the sole discretion and authority to determine whether the prerequisites have been met in order to award payments for fraudulent charges incurred but may consult with Class Counsel and Defendant’s Counsel in making individual determinations. Any such consultation shall be made with both Class Counsel and Defendant’s Counsel. The Claims Administrator is authorized to contact any Settlement Class Member (through the information provided on the Settlement Class Member’s Claim Form) to seek clarification regarding a submitted claim prior to deciding its validity.

2.3 Reimbursement for Lost Time. All Settlement Class Members may submit a claim for reimbursement of attested lost time up to four (4) hours at twenty-five dollars (\$25.00) per hour, if at least one full hour was spent (“Lost Time”). Settlement Class Members can receive reimbursement of Lost Time with an attestation that the time spent was reasonably related to mitigating the effects of the Incident.

- a) **Assessing Claims for Lost Time.** The Claims Administrator shall have the sole discretion and authority to determine whether the prerequisites have been met in order to award payments of Lost Time but may consult with Class Counsel and Defendant’s Counsel in making individual determinations. Any such consultation shall be made with both Class Counsel and Defendant’s Counsel. The Claims Administrator is authorized to contact any Settlement Class Member (through the information provided on the Settlement Class Member's Claim Form) to seek clarification regarding a submitted claim prior to deciding its validity.

2.4 Credit Monitoring and Identity Theft Protection. All Settlement Class Members are eligible to enroll in three (3) years of one-bureau credit monitoring and identity theft protection services provided by IDX (“Credit Monitoring”), regardless of whether the Settlement Class Member submits a claim for reimbursement of fraudulent charges incurred or Lost Time. A Settlement Class Member who has opted into the complimentary credit monitoring services offered by Defendant in its May or June 2024 Notice Letters, is still eligible to enroll in the three (3) years of one-bureau credit monitoring and identity theft protection services provided by IDX. The Claims Administrator shall send an activation code to each valid Credit Monitoring claimant within fourteen (14) days of the Effective Date which can be used to activate the Credit Monitoring

services. Such enrollment codes shall be sent via e-mail, unless the claimant did not provide an e-mail address, in which case such codes shall be sent via U.S. mail. The activation codes will be valid for a period of 180 days after mailing and may be used to enroll for the full three-year term at any point during those 180 days. The Claims Administrator shall provide credit monitoring and identity theft protection services to all valid claimants who timely enroll in these services for a period of three (3) years from the date of activation.

2.5 Alternate Cash Payment. In lieu of receiving reimbursement for Lost Time, all Settlement Class Members may elect to submit a claim for a one-time alternative cash payment of up to Seventy-Five Dollars and Zero Cents (\$75.00) (“Alternative Cash Payment”). To receive the Alternative Cash Payment, Settlement Class Members must submit a valid Claim Form indicating the selection of an Alternative Cash Payment in lieu of receiving reimbursement for Lost Time. However, the election to receive an Alternative Cash Payment does not preclude Settlement Class Members from receiving reimbursement for fraudulent charges incurred or enrolling in credit monitoring and identity theft protection services offered under the Agreement. Further, the election to receive an Alternate Cash Payment does not preclude the Class Representative from receiving a Court approved Service Award Payment.

2.6 Remedial Measures. Defendant will provide written confirmation that remedial measures have been implemented by Defendant after the Incident and their approximate cost/value after the Settlement Agreement is executed. No additional measures shall be required as a condition of settlement, but the remedial measures taken (described generally to mitigate risks to Defendant’s information security), and their approximate value, may be reported to the Court as part of the settlement approval process.

- a) **Confidentiality.** The information provided by Defendant pursuant to ¶ 2.6 shall be treated as confidential and cannot be used for any purpose other than approval and enforcement of this Settlement Agreement.

2.7 **Settlement Class Certification.** The Parties agree, for purposes of this settlement only, to the certification of the Settlement Class. If the settlement set forth in this Settlement Agreement is not approved by the Court, or if the Settlement Agreement is terminated or cancelled pursuant to the terms of this Settlement Agreement, this Settlement Agreement, and the certification of the Settlement Class provided for herein, will be vacated and the Litigation shall proceed as though the Settlement Class had never been certified, without prejudice to any Person's or Settling Party's position on the issue of class certification or any other issue. The Parties' agreement to the certification of the Settlement Class is also without prejudice to any position asserted by the Parties in any other proceeding, case or action, as to which all of their rights are specifically preserved.

2.8 Upon receipt of an incomplete or unsigned Claim Form or a Claim Form that is not accompanied by sufficient documentation to determine whether the claim is facially valid, the Claims Administrator shall request additional information and allow the claimant 14 days from the date of the request to cure the defect. If the defect is not cured within the time allotted, then the claim will be deemed invalid. Following timely receipt of additional information pursuant to a request by the Claims Administrator under ¶ 2.8, the Claims Administrator shall have 10 days to accept or reject the claim. If, after review of the claim and all documentation submitted by the claimant, the Claims Administrator determines that such a claim is valid, then the claim shall be paid. If the Claims Administrator determines the claim is not valid because the claimant has not provided the information requested by the Claims Administrator, then the Claims Administrator

may reject the claim without any further action. A defect in one claim shall not cause rejection of any other Valid Claims submitted by the claimant.

3. Order of Preliminary Approval and Publishing of Notice of Final Fairness Hearing

3.1. As soon as practicable after the execution of the Settlement Agreement, Plaintiff's Counsel shall submit this Settlement Agreement to the Court as part of a motion for preliminary approval of the Settlement Agreement requesting entry of a mutually agreeable Preliminary Approval Order requesting, *inter alia*:

- a) certification of the Settlement Class for settlement purposes only pursuant to ¶ 2.7;
- b) preliminary approval of the Settlement Agreement as set forth herein;
- c) appointment of William B. Federman of the law firm FEDERMAN & SHERWOOD as Class Counsel;
- d) appointment of Plaintiff Wanda D. Casey as the Class Representative;
- e) approval of a customary form of Short Notice to be e-mailed or mailed by first-class United States Postal Service ("USPS") mail to Settlement Class Members in a form substantially similar to the template attached as **Exhibit A** hereto;
- f) approval of the Long Notice to be posted on the Settlement Website in a form substantially similar to the template attached as **Exhibit B** hereto, which, together with the Short Notice, shall include a fair summary of the Parties' respective litigation positions, the general terms of the settlement set forth in the Settlement Agreement, instructions for how to object to or opt-out of the settlement, the process and instructions for making claims to the extent contemplated herein, the requested attorneys' fees, and the date, time and place of the Final Fairness Hearing;

- g) approval of the Claim Form to be available on the Settlement Website for submitting claims and available in .pdf format on the Settlement Website for or if specifically requested by the Settlement Class Member, in a form substantially like the template attached as **Exhibit C** hereto; and
- h) appointment of Atticus as the Claims Administrator.

3.2 The Claims Administrator's reasonable fees and costs, including the costs of Notice, will be paid by the Defendant. Defendant is responsible for all reasonable costs of the Claims Administrator, including the Notice Plan and implementation separate from any payment to Settlement Class Members for benefits under the Settlement Agreement. Notice shall be provided to Settlement Class Members by the Claims Administrator as follows:

- a) **Class Member Information:** Within thirty (30) days of entry of the Preliminary Approval Order, Defendant shall provide the Claims Administrator with the name, physical address, or e-mail, if available, of each Settlement Class Member (collectively, "Class Member Information") that Defendant and/or the Related Parties possess.
- b) The Class Member Information and its contents shall be used by the Claims Administrator solely for the purpose of performing its obligations pursuant to this Agreement and shall not be used for any other purpose at any time. Except to administer the settlement as provided in this Agreement, or to provide all data and information in its possession to the Parties upon request, the Claims Administrator shall not reproduce, copy, store, or distribute in any form, electronic or otherwise, the Class Member Information.

- c) **Settlement Website:** Prior to the dissemination of the Short Notice, the Claims Administrator shall establish the Settlement Website that will inform Settlement Class Members of the terms of this Agreement, their rights, dates and deadlines and related information. The Settlement Website shall include, in .pdf format and available for download, the following: (i) the Long Notice; (ii) the Claim Form; (iii) the Preliminary Approval Order; (iv) this Agreement; (v) the Complaint; (vi) Class Counsel's application for attorneys' fees and expenses and the service award for Class Representatives; and (vii) any other materials agreed upon by the Parties and/or required by the Court. The Settlement Website shall provide Settlement Class Members with the ability to complete and submit the Claim Form, and supporting documentation, electronically. The Settlement Website URL shall be agreed to between the parties.
- d) **Short Notice:** Within forty-five (45) days of entry of the Preliminary Approval Order and to be substantially completed not later than ninety (90) days after entry of the Preliminary Approval Order, subject to the requirements of this Agreement and the Preliminary Approval Order, the Claims Administrator will provide notice to the Settlement Class Members as follows:
- Via postcard or by email provided by Defendant and/or the Related Parties to the Settlement Class Members. Before any physical mailing under this paragraph occurs, the Claims Administrator shall run the postal addresses of Settlement Class Members through the USPS National Change of Address database to update any change

of address on file with the USPS within thirty (30) days of entry of the Preliminary Approval Order.

- If a Short Notice is returned to the Claims Administrator by USPS because the postal address of the recipient is not valid, and the envelope contains a forwarding address, the Claims Administrator shall re-send the Short Notice to the forwarding address within seven (7) days of receiving the returned Short Notice.
- If a Short Notice is returned to the Claims Administrator by email because the email address of the recipient is not valid, the claims administrator shall re-send the Short Notice to the postal address on file within seven (7) days of receiving the returned Short Notice.
- In the event that subsequent to the first mailing of a Short Notice, and at least fourteen (14) days prior to the Opt-Out Date and the Objection Date, a Short Notice is returned to the Claims Administrator by the USPS because the address of the recipient is no longer valid, i.e., the envelope is marked “Return to Sender” and does not contain a new forwarding address, the Claims Administrator shall perform a standard skip trace, in the manner that the Claims Administrator customarily performs skip traces, in an effort to ascertain the current address of the particular Settlement Class Member in question and, if such an address is ascertained, the Claims Administrator will re-send the Short Notice within seven (7)

days of receiving such information. This shall be the final requirement for mailing.

- The date of the first mailing of the Short Notice shall be deemed the “notice commencement date” for purposes of calculating the opt-out and objection deadlines, and all other deadlines that flow from the notice commencement date.
- e) **Long Notice.** Within forty-five (45) days after the date of the Preliminary Approval Order, the Claims Administrator shall make the Long Notice and Claim Form available to the Settlement Class Members on the Settlement Website. The Settlement Website shall allow Settlement Class Members to submit claims via the website.
- f) Publishing, on or before the date of mailing the Short Notice, the Claim Form and the Long Notice on the Settlement Website as specified in the Preliminary Approval Order, and maintaining and updating the Settlement Website throughout the claim period;
- g) A toll-free help line shall be made available to provide Settlement Class Members with additional information about the settlement and to respond to Settlement Class Members’ questions. The Claims Administrator also will provide copies of the Short Notice, Long Notice, and paper Claim Form, as well as this Settlement Agreement, upon request to Settlement Class Members;
- h) **Reminder Notice.** Thirty (30) days prior to the Claims Deadline, the Claims Administrator shall mail reminder notices to Settlement Class Members who have not yet submitted a Claim Form; and

- i) Contemporaneously with seeking Final approval of the Settlement Agreement, Class Counsel and Defendant shall cause to be filed with the Court an appropriate affidavit or declaration with respect to complying with this provision of notice.

3.3 The Short Notice, Long Notice, and other applicable communications to the Settlement Class may be adjusted by the Claims Administrator, respectively, in consultation and agreement with the Parties, as may be reasonable and not inconsistent with such approval. The notice program shall commence within forty-five (45) days after entry of the Preliminary Approval Order and shall be substantially completed within ninety (90) days after entry of the Preliminary Approval Order.

3.4 Class Counsel and Defendant's counsel shall request that after notice is completed, the Court hold a hearing (the "Final Fairness Hearing") and grant Final approval of the settlement set forth herein.

3.5 Within thirty (30) days of the Court granting Final approval of the settlement set forth herein, Defendant shall provide all necessary funds to the Claims Administrator for the final distribution to all Settlement Class Members who submitted Valid Claims.

4. Opt-Out Procedures

4.1 Each Person wishing to opt-out of the Settlement Class shall individually sign and timely submit written notice of such intent to the designated email address or Post Office Box established by the Claims Administrator. Persons wishing to opt-out of the Settlement Class will only be able to submit an opt-out request on their own behalf; mass or class opt-outs will not be permitted. The written notice must clearly manifest a Person's intent to be excluded from the Settlement Class. To be effective, written notice must be postmarked (or dated for emails) no later than ninety (90) days after the date on which the notice program commences pursuant to ¶ 3.2(d).

4.2 All Persons who submit valid and timely notices of their intent to be excluded from the Settlement Class, as set forth in ¶ 4.1 above, referred to herein as “Opt-Outs,” shall not receive any cash benefits of and/or be bound by the terms of this Settlement Agreement. All Persons falling within the definition of the Settlement Class who do not request to be excluded from the Settlement Class in the manner set forth in ¶ 4.1 above shall be bound by the terms of this Settlement Agreement and Judgment entered thereon.

5. Objection Procedures

5.1 Each Settlement Class Member desiring to object to the Settlement Agreement shall submit a timely written notice of his or her objection to the Court by the Objection Date. Such notice shall state: (i) the objector’s full name, address, telephone number, and e-mail address (if any); (ii) information identifying the objector as a Settlement Class Member, including proof that the objector is a member of the Settlement Class (e.g., copy of notice, copy of original notice of the Incident); (iii) a written statement of all grounds for the objection, accompanied by any legal support for the objection the objector believes applicable; (iv) the identity of any and all counsel representing the objector in connection with the objection; (v) a statement as to whether the objector and/or his or her counsel will appear at the Final Fairness Hearing; (vi) the objector’s signature and the signature of the objector’s duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation); and (vii) a list, by case name, court, and docket number, of all other cases in which the objector and/or the objector’s counsel has filed an objection to any proposed class action settlement within the last three (3) years. To be timely, written notice of an objection in the appropriate form must be filed with the Clerk of the Court and contain the case name and docket number *Casey v. Tyler Technologies, Inc.*, CJ-2024-5929 (Okla. Cnty.) no later than ninety (90) days from the date on which the notice

program commences pursuant to ¶ 3.2(d), and served concurrently therewith upon Class Counsel, William B. Federman of the law firm FEDERMAN & SHERWOOD, 10205 North Pennsylvania Avenue, Oklahoma City, OK 73120; and counsel for Defendant, Alfred J. Saikali of the law firm SHOOK, HARDY & BACON, 201 S. Biscayne Blvd., Suite 3200, Miami, Florida 33131. Any Settlement Class Member who fails to comply with the requirements for objecting in ¶ 5.1 shall waive and forfeit any and all rights he or she may have to appear separately and/or to object to the Settlement Agreement and shall be bound by all the terms of the Settlement Agreement and by all proceedings, orders and judgments in the Litigation. The exclusive means for any challenge to the Settlement Agreement shall be through the provisions of ¶ 5.1. Without limiting the foregoing, any challenge to the Settlement Agreement, the Final order approving this Settlement Agreement, or the Judgment to be entered upon Final approval shall be pursuant to appeal under the Oklahoma Rules of Appellate Procedure and not through a collateral attack.

6. Releases

6.1 Upon the Effective Date, each Settlement Class Member (who has not timely and validly excluded himself or herself from the settlement), including Plaintiff, shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged all Released Claims. Further, upon the Effective Date, and to the fullest extent permitted by law, each Settlement Class Member (who has not timely and validly excluded himself or herself from the settlement), including Plaintiff, shall, either directly, indirectly, representatively, as a member of or on behalf of the general public or in any capacity, be permanently barred and enjoined from commencing, prosecuting, or participating in any recovery in any action in this or any other forum (other than participation in the settlement as provided herein) in which any of the Released Claims are asserted.

6.2 Nothing in this ¶ 6 shall preclude any action to enforce the terms of this Settlement Agreement by Plaintiff, Settlement Class Members, Class Counsel, and/or Defendant.

7. Attorneys' Fees, Costs, and Expenses for Plaintiff's Counsel; Service Award to Plaintiff

7.1 At least fourteen (14) days before the Objection Deadline, Class Counsel will file a motion for an award of attorneys' fees and litigation costs and expenses to be paid by Defendant. Defendant takes no position on Plaintiff's counsel's request for an award of attorneys' fees and reimbursement of costs and expenses not to exceed \$250,000. The fee award and costs shall be paid, in the amount approved by the Court, within thirty (30) days of the Effective Date.

7.2 At least fourteen (14) days before the Objection Deadline, Class Counsel will file a motion seeking a service award payment for the Class Representative in recognition of her contributions to this Action. Defendant takes no position on Class Counsel's request for a service award not to exceed \$2,500. The Service Award shall be paid, in the amount approved by the Court, within thirty (30) days of the Effective Date.

7.3 Unless otherwise ordered by the Court, Class Counsel shall have the sole and absolute discretion to allocate any approved Fee Award and Costs amongst Plaintiff's counsel and any other attorneys for Plaintiff. Defendant and its insurers and reinsurers shall have no liability or other responsibility for allocation of any such attorneys' fees and costs.

7.4 In the event the Court declines to approve, in whole or in part, the payment of attorneys' fees, costs and expenses, or the service award in the amount requested, the remaining provisions of this Agreement shall remain in full force and effect. No decision by the Court, or modification or reversal or appeal of any decision by the Court, concerning the amount of the service awards shall constitute grounds for termination of this Agreement.

7.5 The amount(s) of any award of attorneys' fees, costs, and expenses, and the service award to Plaintiff, are intended to be considered by the Court separately from the Court's consideration of the fairness, reasonableness, and adequacy of the settlement. These payments will not in any way reduce the consideration being made available to the Settlement Class as described herein. No order of the Court, or modification or reversal or appeal of any order of the Court, concerning the amount(s) of any attorneys' fees, costs, expenses, and/or service award ordered by the Court to Class Counsel or Plaintiff shall affect whether the Judgment is Final or constitute grounds for cancellation or termination of this Settlement Agreement.

8. Administration of Claims

8.1 The Claims Administrator shall administer and calculate the claims submitted by Settlement Class Members under ¶ 2. Class Counsel and Defendant shall be given reports as to both claims and distribution and have the right to review and obtain supporting documentation to the extent necessary to resolve claims administration issues.

8.2 Settlement Class Members seeking reimbursement under ¶ 2 must complete and submit a Claim Form to the Claims Administrator, postmarked or submitted online on or before the 90th day after the deadline for the commencement of notice to Settlement Class Members as set forth in ¶ 3.2(d). The notice to the Settlement Class Members will specify this deadline and other relevant dates described herein.

8.3 Any checks for Valid Claims shall be mailed and postmarked within sixty (60) days of the Effective Date, or within thirty (30) days of the date that the claim is approved, whichever is later. Any electronic payment (e.g., by Zelle) of Valid Claims shall be distributed according to the same time frame.

8.4 All Settlement Class Members who fail to timely submit a claim for any benefits hereunder within the time frames set forth herein, or such other period as may be ordered by the Court, or otherwise expressly allowed by law or the Parties' written agreement, shall be forever barred from receiving any payments or benefits pursuant to the settlement set forth herein, but will in all other respects be subject to, and bound by, the provisions of the Settlement Agreement, the releases contained herein and the Judgment.

8.5 No Person shall have any claim against the Claims Administrator, Defendant, Released Persons, Class Counsel, Plaintiff, Plaintiff's Counsel, and/or Defendant's Counsel based on distributions of benefits to Settlement Class Members.

8.6 Information submitted by Settlement Class Members in connection with submitted claims under this Settlement Agreement shall be deemed confidential and protected as such by the Claims Administrator, Class Counsel, and Defendant's Counsel.

9. Conditions of Settlement, Effect of Disapproval, Cancellation, or Termination

9.1 The Effective Date of the settlement shall be conditioned on the occurrence of all of the following events:

- a) the Court has entered the Order of Preliminary Approval and published a Notice of a Final Fairness Hearing, as required by ¶ 3.1;
- b) the Court has entered the Judgment granting Final approval to the settlement as set forth herein; and
- c) the Judgment has become Final, as defined in ¶ 1.12.

9.2 If all conditions specified in ¶ 9.1 hereof are not satisfied, the Settlement Agreement shall be canceled and terminated subject to ¶ 9.4, unless Class Counsel and Defendant's Counsel mutually agree in writing to proceed with the Settlement Agreement.

9.3 Within seven (7) days after the Opt-Out Date, the Claims Administrator shall furnish to Class Counsel and Defendant's Counsel a complete list of all timely and valid requests for exclusion (the "Opt-Out List").

9.4 In the event that more than 30 percent of the Settlement Class has opted out, Defendant may, by notifying Class Counsel, in writing, void this Settlement Agreement within five (5) business days from the date the Settlement Administrator provides Defendant with written notice of the final number of opt-outs. If Defendant voids the Settlement Agreement pursuant to this paragraph, Defendant shall be obligated to pay all Settlement Administration expenses incurred, excluding any attorneys' fees and expenses of Class Counsel and any Service Awards, and Defendant shall not seek recovery of the same from any other party to the Litigation or from Counsel to any other party to the Litigation.

9.5 In the event that the Settlement Agreement or the releases set forth in ¶¶ 6.1, 6.2, and 6.3 above are not approved by the Court, either preliminarily or finally, or the settlement set forth in the Settlement Agreement is terminated in accordance with its terms: (i) the Parties shall be restored to their respective positions in the Litigation and shall jointly request that all scheduled Litigation deadlines be reasonably extended by the Court so as to avoid prejudice to any Party or Party's counsel; (ii) the terms and provisions of the Settlement Agreement shall have no further force and effect with respect to the Parties and shall not be used in the Litigation or in any other proceeding for any purpose, and (iii) any Judgment or order entered by the Court in accordance with the terms of the Settlement Agreement shall be treated as vacated, *nunc pro tunc*. Notwithstanding any statement in this Settlement Agreement to the contrary, no order of the Court or modification or reversal on appeal of any order reducing the amount of attorneys' fees, costs,

expenses, and/or service award shall constitute grounds for cancellation or termination of the Settlement Agreement.

10. Miscellaneous Provisions

10.1 The Parties (i) acknowledge that it is their intent to consummate this Settlement Agreement; (ii) agree to cooperate to the extent necessary to effectuate and implement all terms and conditions of this Settlement Agreement; and (iii) agree to exercise their best efforts to accomplish the terms and conditions of this Settlement Agreement.

10.2 The Parties intend this settlement to be a final and complete resolution of all disputes between them with respect to the Litigation. The settlement compromises claims that are contested and shall not be deemed an admission by any Party as to the merits of any claim or defense. The Parties each agree that the settlement was negotiated in good faith by the Parties and reflects a settlement that was reached voluntarily after consultation with competent legal counsel. The Parties reserve their right to rebut, in a manner that such party determines to be appropriate, any contention made in any public forum that the Litigation was brought or defended in bad faith or without a reasonable basis. It is agreed that no Party shall have any liability to any other Party as it relates to the Litigation, except as set forth in the Settlement Agreement.

10.3 Neither the Settlement Agreement, nor the settlement contained herein, nor any act performed or document executed pursuant to or in furtherance of the Settlement Agreement or the settlement (i) is or may be deemed to be or may be used as an admission of, or evidence of, the validity or lack thereof of any Released Claim, or of any wrongdoing or liability of any of the Released Persons; or (ii) is or may be deemed to be or may be used as an admission of, or evidence of, any fault or omission of any of the Released Persons in any civil, criminal, or administrative proceeding in any court, administrative agency, or other tribunal. Any of the Released Persons

may file the Settlement Agreement and/or the Judgment in any action related to the Incident that may be brought against them or any of them in order to support a defense or counterclaim based on principles of *res judicata*, collateral estoppel, release, good faith settlement, judgment bar, or reduction or any other theory of claim preclusion or issue preclusion or similar defense or counterclaim.

10.4 The Settlement Agreement may be amended or modified only by a written instrument signed by or on behalf of all Parties or their respective successors-in-interest.

10.5 The Settlement Agreement contains the entire understanding between Defendant and Plaintiff regarding the payment of the Litigation and supersedes all previous negotiations, agreements, commitments, understandings, and writings between Defendant and Plaintiff in connection with the payment of the Litigation. Except as otherwise provided herein, each party shall bear its own costs. This Agreement supersedes all previous agreements made between Defendant and Plaintiff. Any agreements reached between Defendant, Plaintiff, and any third party, are expressly excluded from this provision.

10.6 Class Counsel, on behalf of the Settlement Class, are expressly authorized by Plaintiff to take all appropriate actions required or permitted to be taken by the Settlement Class pursuant to the Settlement Agreement to effectuate its terms, and also are expressly authorized to enter into any modifications or amendments to the Settlement Agreement on behalf of the Settlement Class which they deem appropriate in order to carry out the spirit of this Settlement Agreement and to ensure fairness to the Settlement Class.

10.7 Each counsel or other Person executing the Settlement Agreement on behalf of any party hereto hereby warrants that such Person has the full authority to do so.

10.8 The Settlement Agreement may be executed in one or more counterparts. All executed counterparts shall be deemed to be one and the same instrument. A complete set of executed counterparts shall be filed with the Court.

10.9 The Settlement Agreement shall be binding upon, and inure to the benefit of, the successors and assigns of the parties hereto. No assignment of this Settlement Agreement will be valid without the other party's prior, written permission.

10.10 The Court shall retain jurisdiction with respect to implementation and enforcement of the terms of the Settlement Agreement, and all parties hereto submit to the jurisdiction of the Court for purposes of implementing and enforcing the settlement embodied in the Settlement Agreement.

10.11 All dollar amounts are in United States dollars (USD).

10.12 Cashing a settlement check is a condition precedent to any Settlement Class Member's right to receive monetary settlement benefits. All settlement checks shall be void ninety (90) days after issuance and shall bear the language: "This check must be cashed within ninety (90) days, after which time it is void." If a check becomes void, the Settlement Class Member shall have until six (6) months after the Effective Date to request re-issuance by the Claims Administrator.

10.13 If no request for re-issuance is made within this period, the Settlement Class Member will have failed to meet a condition precedent to recovery of settlement benefits, the Settlement Class Member's right to receive monetary relief shall be extinguished, and Defendant shall have no obligation to make payments to the Settlement Class Member for expense reimbursement under ¶ 2 or any other type of monetary relief. The same provisions shall apply to any re-issued check. For any checks that are issued or re-issued for any reason more than one-

hundred-eighty (180) days from the Effective Date, requests for re-issuance need not be honored after such checks become void.

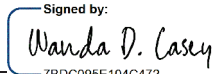
10.14 All agreements made and orders entered during the course of the Litigation relating to the confidentiality of information shall survive this Settlement Agreement.

IN WITNESS WHEREOF, the Parties hereto have caused the Settlement Agreement to be executed by their duly authorized attorneys.

AGREED TO BY:

WANDA D. CASEY

Executed individually and on behalf of the Class

By: /s/ 
Wanda D. Casey

Date: 12/3/2024

TYLER TECHNOLOGIES, INC.

By: 

Date: November 21, 2024