# **BARSHAY SANDERS, PLLC**

100 Garden City Plaza, Suite 500 Garden City, New York 11530 Tel: (516) 203-7600 Fax: (516) 706-5055 Email: ConsumerRights@BarshaySanders.com Attorneys for Plaintiff Our File No.: 113974

# **UNITED STATES DISTRICT COURT** EASTERN DISTRICT OF NEW YORK

Brian Carrick, individually and on behalf of all others similarly situated,

Plaintiff,

vs.

Statewide Credit Services, Corp. d/b/a Schwartz, Schwartz & Associates,

Defendant.

Docket No:

# **CLASS ACTION COMPLAINT**

JURY TRIAL DEMANDED

Brian Carrick, individually and on behalf of all others similarly situated (hereinafter referred to as "*Plaintiff*"), by and through the undersigned counsel, complains, states and alleges against Statewide Credit Services, Corp. d/b/a Schwartz, Schwartz & Associates (hereinafter referred to as "Defendant"), as follows:

# **INTRODUCTION**

1. This action seeks to recover for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA").

# JURISDICTION AND VENUE

2. This Court has federal subject matter jurisdiction pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692k(d).

Venue is proper under 28 U.S.C. § 1391(b) because a substantial part of the 3. events or omissions giving rise to the claim occurred in this Judicial District.

BARSHAY | SANDERS PLIC 100 GARDEN CITY PLAZA, SUITE 500 GARDEN CITY, NEW YORK 11530

Case 2:18-cv-02883 Document 1 Filed 05/15/18 Page 2 of 7 PageID #: 2

4. At all relevant times, Defendant conducted business within the State of New York.

## PARTIES

5. Plaintiff Brian Carrick is an individual who is a citizen of the State of New York residing in Suffolk County, New York.

6. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3).

7. On information and belief, Defendant Statewide Credit Services, Corp. d/b/a Schwartz, Schwartz & Associates, is a New York Corporation with a principal place of business in Nassau County, New York.

8. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.

9. Defendant is a "debt collector" as defined by 15 U.S.C. § 1692a(6).

# **ALLEGATIONS**

10. Defendant alleges Plaintiff owes a debt ("the Debt").

11. The Debt was primarily for personal, family or household purposes and is therefore a "debt" as defined by 15 U.S.C. § 1692a(5).

12. Sometime after the incurrence of the Debt, Plaintiff fell behind on payments owed.

13. Thereafter, at an exact time known only to Defendant, the Debt was assigned or otherwise transferred to Defendant for collection.

14. In its efforts to collect the debt, Defendant contacted Plaintiff by letter ("the Letter") dated July 13, 2017. ("<u>Exhibit 1</u>.")

15. The Letter is a "communication" as defined by 15 U.S.C. § 1692a(2).

# FIRST COUNT Violation of 15 U.S.C. §§ 1692e

16. Plaintiff repeats and realleges the foregoing paragraphs as if fully restated herein.

17. The Letter states, "If this creditor's policy is to accrue interest, the balance owing the day you pay may be greater."

18. The Letter fails to provide information that would allow Plaintiff to determine whether interest is actually accruing on the Debt.

19. The Letter fails to provide information that would allow the least sophisticated consumer to determine whether interest is actually accruing on the Debt.

20. The Letter fails to provide information that would allow the least sophisticated consumer to determine what he or she will need to pay to resolve the Debts at any given moment in the future.

21. The Letter fails to provide information that would allow the least sophisticated consumer to determine the amount of interest owed, if any.

22. The Letter fails to contain an explanation, understandable by the least sophisticated consumer, of any interest that may cause the amount stated to increase.

23. The Letter fails to state that the creditor will accept payment of the amount set forth in full satisfaction of the debt if payment is made by a specified date.

24. The Letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine what she will need to pay to resolve the debt at any given moment in the future.

25. The Letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine the amount of his or her debt.

26. The Letter, because of the aforementioned failures, and especially because the use of the word "If" in the above-quoted language, would render the least sophisticated consumer unable to determine the amount of her debt because the consumer would not know whether interest is actually accruing or whether the amount of the debt was static.

27. The Letter, because of the aforementioned failures, did not convey "the amount of the debt" clearly from the perspective of the least sophisticated consumer.

28. The Letter, because of the aforementioned failures, did not convey "the amount of the debt" accurately from the perspective of the least sophisticated consumer.

29. The Letter, because of the aforementioned failures, did not convey "the amount of the debt" without ambiguity from the perspective of the least sophisticated consumer.

30. The Letter, because of the aforementioned failures, violates 15 U.S.C. § 1692e.

# SECOND COUNT Violation of 15 U.S.C. § 1692e

BARSHAY | SANDERS PLLC 100 GARDEN CITY PLAZA, SUITE 500 GARDEN CITY, NEW YORK 11530

# False or Misleading Representations as to the Name of the <u>Creditor to Whom the Debt is Owed</u>

31. Plaintiff repeats and realleges the foregoing paragraphs as if fully restated herein.

32. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.

33. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on any non-enumerated practice.

34. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."

35. A collection letter is deceptive under 15 U.S.C. § 1692e if it can reasonably be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate.

36. A collection letter is also deceptive under 15 U.S.C. § 1692e if it is reasonably susceptible to an inaccurate reading by the least sophisticated consumer.

37. For purposes of 15 U.S.C. § 1692e, the failure to clearly and accurately identify the creditor to whom the debt is owed is unfair and deceptive to the least sophisticated consumer.

38. The identity of creditor to whom the debt is owed is a material piece of information to a consumer.

39. Knowing the identity of creditor to whom the debt.

40. A debt collector has the obligation not just to convey the name of the creditor to whom the debt is owed, but also to convey such clearly.

41. A debt collector has the obligation not just to convey the name of the creditor to whom the debt is owed, but also to state such explicitly.

42. Even if a debt collector conveys the required information, the debt collector nonetheless violates the FDCPA if it conveys that information in a confusing or contradictory fashion so as to cloud the required message with uncertainty.

43. When determining whether the name of the creditor to whom the debt is owed has been conveyed clearly, an objective standard, measured by how the "least sophisticated consumer" would interpret the notice, is applied.

44. The Letter fails to identify by name and label any entity as "creditor," "original creditor," "current creditor," "account owner," or "creditor to whom the debt is owed."

4

45. The Letter states, "Re:"

46. The Letter fails to indicate whether the "Re:" refers to the account owner.

47. The Letter fails to indicate whether the "Re:" refers to Plaintiff's creditor.

48. The Letter fails to indicate whether the "Re:" refers to Plaintiff's current creditor.

49. The Letter fails to indicate whether the "Re:" refers to Plaintiff's original creditor.

50. The Letter fails to indicate whether the "Re:" refers to the creditor to whom the

debt is owed.

51. The Letter fails to indicate who referred the account to Defendant.

52. The Letter fails to indicate who Defendant represents.

53. The Letter fails to indicate who is Defendant's client.

54. The Letter directs payment be made payable to "Schwartz, Schwartz & Assoc."

55. Defendant failed to explicitly state the name of the creditor to whom the debt is owed.

56. Defendant failed to clearly state the name of the creditor to whom the debt is owed.

57. The least sophisticated consumer would likely be confused as to the name of the creditor to whom the debt is owed.

58. The least sophisticated consumer would likely be uncertain as to the name of the creditor to whom the debt is owed.

59. Because the Letter can reasonably be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate, as described, it is deceptive within the meaning of 15 U.S.C. § 1692e.

60. Because the Letter is reasonably susceptible to an inaccurate reading by the least sophisticated consumer, as described, it is deceptive within the meaning of 15 U.S.C. § 1692e.

61. The least sophisticated consumer would likely be deceived by the Letter.

62. The least sophisticated consumer would likely be deceived in a material way by the Letter.

63. Defendant violated § 1692e by using a false, deceptive and misleading representation in its attempt to collect a debt.

# **CLASS ALLEGATIONS**

BARSHAY | SANDERS PLLC 100 GARDEN CITY PLAZA, SUITE 500 GARDEN CITY, NEW YORK 11530 Case 2:18-cv-02883 Document 1 Filed 05/15/18 Page 6 of 7 PageID #: 6

64. Plaintiff brings this action individually and as a class action on behalf of all persons similarly situated in the State of New York from whom Defendant attempted to collect a consumer debt using a collection letter substantially similar to the Letter herein, from one year before the date of this Complaint to the present.

65. This action seeks a finding that Defendant's conduct violates the FDCPA, and asks that the Court award damages as authorized by 15 U.S.C. § 1692k.

66. Defendant regularly engages in debt collection.

67. The Class consists of more than 35 persons from whom Defendant attempted to collect delinquent consumer debts using a collection letter substantially similar to the Letter herein.

68. Plaintiff's claims are typical of the claims of the Class. Common questions of law or fact raised by this class action complaint affect all members of the Class and predominate over any individual issues. Common relief is therefore sought on behalf of all members of the Class. This class action is superior to other available methods for the fair and efficient adjudication of this controversy.

69. The prosecution of separate actions by individual members of the Class would create a risk of inconsistent or varying adjudications with respect to the individual members of the Class, and a risk that any adjudications with respect to individual members of the Class would, as a practical matter, either be dispositive of the interests of other members of the Class not party to the adjudication, or substantially impair or impede their ability to protect their interests. Defendant has acted in a manner applicable to the Class as a whole such that declaratory relief is warranted.

70. Plaintiff will fairly and adequately protect and represent the interests of the Class. The management of the class action proposed is not extraordinarily difficult, and the factual and legal issues raised by this class action complaint will not require extended contact with the members of the Class, because Defendant's conduct was perpetrated on all members of the Class and will be established by common proof. Moreover, Plaintiff has retained counsel experienced in actions brought under consumer protection laws.

### JURY DEMAND

71. Plaintiff hereby demands a trial of this action by jury.

6

# PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests judgment as follows:

a. Certify this action as a class action; and

b. Appoint Plaintiff as Class Representative of the Class, and Plaintiff's attorneys as Class Counsel; and

c. Find that Defendant's actions violate the FDCPA; and

d. Grant damages against Defendant pursuant to 15 U.S.C. § 1692k; and

e. Grant Plaintiff's attorneys' fees pursuant to 15 U.S.C.  $\$  1692k; and

f. Grant Plaintiff's costs; together with

g. Such other relief that the Court determines is just and proper.

DATED: May 15, 2018

# **BARSHAY SANDERS, PLLC**

By: <u>/s/ Craig B. Sanders</u> Craig B. Sanders, Esq. 100 Garden City Plaza, Suite 500 Garden City, New York 11530 Tel: (516) 203-7600 Fax: (516) 706-5055 csanders@barshaysanders.com *Attorneys for Plaintiff* Our File No.: 113974 Case 2:18-cv-02883 Document 1-1 Filed 05/15/18 Page 1 of 1 PageID #: 8

Schwartz, Schwartz & Associates

3280 SUNRISE HIGHWAY, #302 WANTAGH, NY 11793

(516) 867-6603

LIC. # NY1024298-DCA

July 13,2017

Brian Carrick 39 Lincoln Road Patchogue, NY 11772

> Re:First Choice Med. PLLC (I) /Brian Carrick Balance Due:\$49.82 File#:

Dear Brian:

Our previous demand for payment has gone unanswered. You are hereby advised that unless you make arrangements with this office to satisfy your past due account, we will proceed with all collection efforts.

If this creditor's policy is to accrue interest, the balance owing the day you pay may be different. Please contact this office if you have any questions regarding your balance.

If you wish to rectify your account you are advised to send your payment to this office, payable to SCHWARTZ,SCHWARTZ & ASSOC., or contact us at (516) 867-6603 to make payment arrangements.

THIS IS AN ATTEMPT TO COLLECT A DEBT BY A DEBT COLLECTOR, ANY INFORMATION GAINED WILL BE USED FOR THIS PURPOSE.

#### SCHWARTZ, SCHWARTZ & ASSOCIATES

\*\*\*\*\*\*

NOW PAY ON LINE <www.payssa.com>

\*\*\*\*\*

# JS 44 (Rev. 11/27/17) Case 2:18-cv-02883 Deputie of 2 Page 1 of 2 Page 1 of 2 Page 1 df 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of miniating the ervir do	eket sheet. (SEE hVS1K00		201 111	151 0100.)							
I. (a) PLAINTIFFS				DEFENDAN	TS						
BRIAN CARRICK				STATEWIDE CREDIT SERVICES, CORP. D/B/A SCHWARTZ SCHWARTZ & ASSOCIATES							
(b) County of Residence of First Listed Plaintiff SUFFOLK				County of Residence of First Listed Defendant NASSAU							
.,	CEPT IN U.S. PLAINTIFF CA	ASES)					PLAINTIFF CASES	ONLY)			
				NOTE: IN LAND THE TR	CONE ACT (	DEMNATIO DF LAND IN	N CASES, USE THE WOLVED.	LOCATION O	F		
(c) Attorneys (Firm Name, A	ddress, and Telephone Numbe	er)		Attorneys (If Kno	own)						
BARSHAY SAND	,										
	aza, Ste 500, Garden Ci	ity, NY 11530									
(516) 203-7600 II. BASIS OF JURISDI	CTION (Place an "X" in (	One Box Only)		TIZENSHIP O	F PR	RINCIPA	L PARTIES (				
O 1 U.S. Government	• 3 Federal Question	• 3 Federal Question		(For Diversity Cases Only) PT		F DEF	and One I	and One Box for Defendant) <b>PIF DEF</b>			
Plaintiff	(U.S. Government Not a Party)		Citiz	Citizen of This State O		O 1	Incorporated or Pri of Business In T			4	O 4
O 2 U.S. Government Defendant	O 4 Diversity (Indicate Citizenshi	O 4 Diversity (Indicate Citizenship of Parties in Item III)		Citizen of Another State O		2 O 2 Incorporated <i>and</i> Principal of Business In Another S			0	5	O 5
				en or Subject of a oreign Country	O 3	03	Foreign Nation		0	6	06
IV. NATURE OF SUIT CONTRACT		ly) DRTS	E	FORFEITURE/PENALTY		DAN	KRUPTCY	OTHER STATUTES			
O 110 Insurance	PERSONAL INJURY	PERSONAL INJU		5 Drug Related Seizure				O 375 False (			3
O 120 Marine	O 310 Airplane	O 365 Personal Injury -		Property 21 USC 881	USC 881 O 423 Withdrawal			O 400 State Reapportionment			
O 130 Miller Act O 140 Negotiable Instrument	O 315 Airplane Product Liability	Product Liability O 367 Health Care/	O 69	i90 Other 28 US			SC 157 O 410 Antitrust O 430 Banks and Banking				
O 150 Recovery of Overpayment &	O 320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHT				O 450 Commerce			
Enforcement of Judgment O 151 Medicare Act	Slander O 330 Federal Employers'	Personal Injury Product Liability							O 460 Deportation O 470 Racketeer Influenced and		
O 152 Recovery of Defaulted Student Loans	Liability O 340 Marine	O 368 Asbestos Personal Injury Product				O 840 Trade	emark	Corrupt Organizations •480 Consumer Credit 0 490 Cable/Sat TV 0 850 Securities/Commodities/ Exchange (g)) 0 890 Other Statutory Actions		ons	
(Excludes Veterans)	O 345 Marine Product	Liability		LABOR			L SECURITY				
O 153 Recovery of Overpayment of Veteran's Benefits	Liability O 350 Motor Vehicle	PERSONAL PROPER O 370 Other Fraud	<b>TY</b> O 710	) Fair Labor Standards Act		O 861 HIA ( O 862 Black	(1395ff) Lung (923)			ities/	
O 160 Stockholders' Suits	O 355 Motor Vehicle	O 371 Truth in Lending	O 720	) Labor/Management		O 863 DIW	C/DIWW (405(g))			ions	
O 190 Other Contract O 195 Contract Product Liability	Product Liability O 360 Other Personal	O 380 Other Personal Property Damage	O 740	Relations ) Railway Labor Act	O 864 SSID Title XVI O 865 RSI (405(g))		O 891 Agricu O 893 Enviro			ters	
O 196 Franchise	Injury O 362 Personal Injury -	O 385 Property Damage	O 751	Family and Medical Leave Act	dical		O 895 Freedom of Information Act				
	Medical Malpractice	Product Liability		Other Labor Litigatio	n			O 896 Arbitr	ation		
REAL PROPERTY           O 210 Land Condemnation	CIVIL RIGHTS O 440 Other Civil Rights	PRISONER PETITION Habeas Corpus:	<b>S</b> 0 791	Employee Retirement Income Security Act			AL TAX SUITS (U.S. Plaintiff	O 899 Admin			
O 220 Foreclosure	O 441 Voting	O 463 Alien Detainee		medine Security Act		or D	efendant)	Agene	eview or cy Decis	ion	ear or
O 230 Rent Lease & Ejectment O 240 Torts to Land	O 442 Employment O 443 Housing/	O 510 Motions to Vacate Sentence						O 950 Constit State	tutionalit Statutes	y of	
O 245 Tort Product Liability	Accommodations	O 530 General						State	Statutes		
O 290 All Other Real Property	O 445 Amer. w/Disabilities - Employment	O 535 Death Penalty Other:	0.46	IMMIGRATION 2 Naturalization Applica	ation						
	O 446 Amer. w/Disabilities -	O 540 Mandamus & Other	r O	465 Other Immigration							
	Other O 448 Education	O 550 Civil Rights O 555 Prison Condition	А	ctions							
		O 560 Civil Detainee Conditions of									
		Confinement									
V. ORIGIN (Place an "X" in • 1 Original O 2 Remo Proceeding Cou	ved from State O 3 Ren	11	O 4 Reinsta Reop		ther Di		O 6 Multidistrict Litigation –	Ι	Aultidist	1 —	
	Cite the U.S. Civil St	atute under which you ar	e filing ()			utes unless d	Transfer		Direct Fi	le	
VI. CAUSE OF ACTIO	NT		eg (.	so not cue jui isercitori				31072			
vi. enebe of netio	Brief description of cat	15 USC §1692	Fair Deb	t Collection Practices	s Act	Violation					
VII. REQUESTED IN COMPLAINT: • CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.			D	EMAND \$	IAND \$CHECK YES only if demanded in complaint:JURY DEMAND:• Yes O No						
VIII. RELATED CASE		(See Instructions)				JU	AI DEMAND;	- 168		0	
IF ANY JUDGE						DOC	KET NUMBER				
DATE May 15, 2018		SIGNATURE OF ATT		OF RECORD Sanders							
May 15, 2018 FOR OFFICE USE ONLY		/8 CI	aig D.	Sanuels							
	OUNT	APPLYING IFP		JUDO	ΞE		MAG. JUI	DGE			

# Case 2:18-cv-02883 Document 1-2 Filed 05/15/18 Page 2 of 2 PageID #: 10 CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

- I, <u>Craig B. Sanders</u>, counsel for <u>Plaintiff</u>, do hereby certify that the above captioned civil action is ineligible for compulsory arbitration for the following reason(s):
  - □ monetary damages sought are in excess of \$150,000, exclusive of interest and costs,
  - $\Box$  the complaint seeks injunctive relief,
  - $\Box$  the matter is otherwise ineligible for the following reason

## **DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1**

Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:

## **RELATED CASE STATEMENT (Section VIII on the Front of this Form)**

Please list all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the court."

### NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)

- 1. Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk County: NO
- 2. If you answered "no" above:

a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk County? <u>YES</u>

b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? <u>YES</u>

c) If this is a Fair Debt Collection Practice Act case, specific the County in which the offending communication was received: SUFFOLK

If your answer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or Suffolk County, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or Suffolk County?  $\underline{\blacksquare}$  Yes  $\underline{\square}$  No

(Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).

### **BAR ADMISSION**

I am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court. Yes 
No

Are you currently the subject of any disciplinary action (s) in this or any other state or federal court? Yes (If yes, please explain) No

I certify the accuracy of all information provided above.

Signature:	/s	Craig B	. Sanders	
------------	----	---------	-----------	--

# Case 2:18-cv-02883 Document 1-3 Filed 05/15/18 Page 1 of 1 PageID #: 11

AO 440 (Rev. 06/12) Summons in a Civil Action

# **UNITED STATES DISTRICT COURT**

for the

# EASTERN DISTRICT OF NEW YORK

il Action No.

Defendant(s)

# SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

Statewide Credit Services, Corp. d/b/a Schwartz, Schwartz & Associates 734 FRANKLIN AVE STE 471 GARDEN CITY, NEW YORK, 11530

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) – or 60 days if you are the United States, or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) – you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

BARSHAY SANDERS PLLC 100 GARDEN CITY PLAZA, SUITE 500 GARDEN CITY, NY 11530

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date: \_\_\_\_\_

Signature of Clerk or Deputy Clerk

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>FDCPA Suit Claims Statewide Credit Services Misled Consumer Regarding Debt Amount</u>