

## Appendix

California Cryobank LLC and its affiliates (collectively “CCB”) completed its investigation of an incident that involved unauthorized activity in its information technology (“IT”) environment.

Upon identifying the activity, CCB isolated the computers from its IT network and launched an investigation. Through its investigation, CCB determined that an unauthorized party gained access to its IT environment and may have accessed and/or acquired files maintained on certain computer systems between April 20, 2024 and April 22, 2024. CCB undertook a comprehensive search and review of the files that may have been accessed and/or acquired as a result of the incident.

As part of its ongoing review of the files, CCB determined that certain files potentially accessed and/or acquired as a result of the incident contain information pertaining to certain customers. The information potentially involved varied by customer but included names and one or more of the following: driver’s license numbers and/or bank account and routing numbers. On March 13, 2025, CCB determined that this incident may have involved information pertaining to the 28 Maine residents.

Beginning on March 14, 2025, CCB will mail notification letters via United States Postal Service First-Class mail to the Maine residents whose information may have been involved in accordance with Me. Rev. Stat. Tit. 10, §1348. A copy of the notification letter is enclosed. CCB is offering individuals whose Social Security and/or driver’s license numbers may have been involved in the incident complimentary one-year memberships to credit monitoring services through CyberScout. CCB has also established a dedicated, toll-free call center to answer questions that letter recipients may have.

To help prevent something like this from happening again, CCB has implemented, and will continue to adopt, additional safeguards and technical security measures to further protect and monitor its systems.