UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

RANDY BETZ, Individually and on Behalf of All) Case No.: 18-cv-14
Others Similarly Situated,) AMENDED CLASS ACTION
Plaintiff,	COMPLAINT
v.	
FINANCIAL RECOVERIES, INC. d/b/a OSHKOSH COLLECTION & RECOVERY,) Jury Trial Demanded))
Defendant.	

INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq*. (the "FDCPA") and the Wisconsin Consumer Act, chs. 421-427, Wis. Stats. (the "WCA").

JURISDICTION AND VENUE

2. The court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331, 1337 and 1367. Venue in this District is proper in that Defendants directed their collection efforts into the District.

PARTIES

- 3. Plaintiff Randy Betz is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from him debts allegedly incurred for personal, family, or household purposes.

- 5. Plaintiff is also a "customer" as defined in the Wisconsin Consumer Act, § 421.301(17), Wis. Stats., in that he allegedly engaged in a transaction for personal, family, or household purposes, namely medical services, where there was an agreement to defer payment.
- 6. Defendant Financial Recoveries, Inc. ("Defendant" or "FRI") is a domestic business corporation with its principal offices located at 913 Oregon Street, Oshkosh, Wisconsin 54902-6454. Its registered agent for service of process is Kenneth J. Klewicki, 913 Oregon, P.O. Box 160, Oshkosh, Wisconsin 54903-0160.
- 7. Defendant does business under the fictitious or trade name "Oshkosh Collection & Recovery."
- 8. Defendant is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.
- 9. Defendant is engaged in the business of collecting debts owed to others and incurred for personal, family or household purposes.
- 10. Defendant is licensed as a "Collection Agency" pursuant to Wis. Stat. § 218.04 and Wis. Admin. Code Ch. DFI-Bkg 74.
- 11. Defendant is a debt collector as defined in 15 U.S.C. § 1692a and § 427.103(3), Wis. Stats.

FACTS

- 12. On or about November 3, 2017, Defendant mailed a debt collection letter to Plaintiff, attempting to collect an alleged debt, allegedly owed to "HORIZON HEALTHCARE INC" ("Horizon"). A copy of this letter is attached to this Complaint as <u>Exhibit A</u>.
- 13. Upon information and belief, <u>Exhibit A</u> is a form debt collection letter, generated by computer, with the information specific to the recipient inserted by computer.

- 14. The alleged debt that Defendant was attempting to collect was allegedly incurred for medical services.
- 15. Upon information and belief, with respect to the medical debt listed in Exhibit A, neither Plaintiff, nor anyone else, was required to pay for the medical services at the time services were rendered. Upon information and belief, the provider, or a billing agency, mailed a bill several days or weeks after the dates of service. Thus, payment was deferred by agreement. See Tylke v. Advanced Pain Mgmt., S.C., Case No. 14-cv-5354 (Milwaukee Co. Cir. Ct., Dec. 11, 2014) ("Any time a merchant sends a bill for goods or services after a consumer transaction has taken place, there is an 'agreement to defer payment."").

16. <u>Exhibit A</u> contains the following:

FOR WISCONSIN RESIDENTS

This Collection Agency is licensed by the Division of Banking, in the Wisconsin Department of Financial Institutions, www.wdfi.org.

17. Exhibit A also contains the following:

RANDY L BETZ 3860 E HOLMES AVE CUDAHY WI 53110-1721 11/03/2017

To the responsible party (which may be one or both of the above addressees) for the following accounts:

- 18. The statement in Exhibit A that the letter is being mailed "to the responsible party (which may be one or both of the above addressees) for the following accounts" is false, deceptive, misleading, and confusing to the unsophisticated consumer.
 - 19. <u>Exhibit A</u> contains only one addressee.
 - 20. Other than Plaintiff's address, the only other address on Exhibit A is Defendant's.

- 21. <u>Exhibit A</u> represents to the unsophisticated consumer that another person may be responsible for the alleged debt but leaves the identity of that person undisclosed.
- 22. <u>Exhibit A</u> confuses the unsophisticated consumer as to whether he is actually responsible for the debt, and if so, whether he may be able to seek indemnification from another person.
 - 23. <u>Exhibit A</u> also contains the following:

CREDITOR NAME	ACCOUNT NUMBER	BALANCE
CREDITOR RELEASE		
HORIZON HEALTHCARE INC	A000	\$209.81

- 24. <u>Exhibit A</u> does not identify the name of the person to whom medical services were provided.
- 25. Plaintiff does not recall engaging in any transactions with Horizon for medical services for himself or for any of his minor children.
- 26. Plaintiff has joint custody for one minor child and was confused as to whether the medical services may have been provided pursuant to an agreement between the provider and the child's mother.
- 27. As Exhibit A both fails to identify the patient and indicates that he may be the "responsible party" rather than the patient, it is not possible for Plaintiff to determine whether he owes the debt identified in Exhibit A.
- 28. Assuming Exhibit A seeks to collect a medical debt incurred on behalf of Plaintiff's minor child, Plaintiff was confused as to whether the reference in Exhibit A to "both of the above addressees" referred to the child's mother, and whether she received the same letter.
- 29. Plaintiff was confused as to whether he was responsible for the debt stated in Exhibit A and whether it was legitimate at all.

- 30. The unsophisticated consumer would be confused as to whether he was actually responsible for the debt stated in Exhibit A.
- 31. The sole purpose of sending Exhibit A to Plaintiff is to unduly harass Plaintiff into paying the alleged debt, potentially before paying other debts. *See* 15 U.S.C. § 1692(e) (it is part of the purpose of the FDCPA "to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged").
- 32. The unsophisticated consumer, overwhelmed with confusion, would be pressured into paying a debt for which there was no evidence as to his liability. *See Muha v. Encore Receivable Mgmt.*, 558 F.3d 623, 629 (7th Cir. 2009) ("Confusing language in a dunning letter can have an intimidating effect by making the recipient feel that he is in over his head and had better pay up rather than question the demand for payment.").
 - 33. Plaintiff was deceived, misled, and confused by Exhibit A.

The FDCPA

34. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. *Pogorzelski v. Patenaude & Felix APC*, No. 16-C-1330, 2017 U.S. Dist. LEXIS 89678 *9 (E.D. Wis. June 12, 2017) ("A plaintiff who receives misinformation from a debt collector has suffered the type of injury the FDCPA was intended to protect against."); *Spuhler v. State Collection Servs.*, No. 16-CV-1149, 2017 U.S. Dist. LEXIS 177631 (E.D. Wis. Oct. 26, 2017) ("As in Pogorzelski, the Spuhlers' allegations that the debt collection letters sent by State Collection contained false representations of the character, amount, or legal status of a debt in violation of their rights under the FDCPA sufficiently pleads a concrete injury-in-fact for

purposes of standing."); Bock v. Pressler & Pressler, LLP, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 *21 (D.N.J. May 25, 2017) ("through [s]ection 1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy,"); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 *8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 *9-10 (N.D. Ill. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); Church v. Accretive Health, Inc., No. 15-15708, 2016 U.S. App. LEXIS 12414 *7-11 (11th Cir. July 6, 2016) (same); see also Mogg v. Jacobs, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at *5 (S.D. III. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting Sterk v. Redbox Automated Retail, LLC, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

35. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) – 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection

practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").

- 36. 15 U.S.C. § 1692e generally prohibits "any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 37. 15 U.S.C. § 1692e(2) specifically prohibits the "false representation of the character, amount, or legal status" of an alleged debt, or the "false representation of...compensation which may be lawfully received by any debt collector for the collection" of an alleged debt.
- 38. 15 U.S.C. § 1692e(5) specifically prohibits threatening "to take any action that cannot legally be taken or that is not intended to be taken."
- 39. 15 U.S.C. § 1692e(10) specifically prohibits the "use of any false representation or deceptive means to collect or attempt to collect any debt."
- 40. 15 U.S.C. § 1692f generally prohibits a debt collector from using "unfair or unconscionable means to collect or attempt to collect any debt."
- 41. 15 U.S.C. § 1692f(1) specifically prohibits: "the collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law."

The WCA

42. The Wisconsin Consumer Act ("WCA") was enacted to protect consumers against unfair, deceptive, and unconscionable business practices and to encourage development of fair and economically sound practices in consumer transactions. Wis. Stat. § 421.102(2).

- 43. The Wisconsin Supreme Court has favorably cited authority finding that the WCA "goes further to protect consumer interests than any other such legislation in the country," and is "probably the most sweeping consumer credit legislation yet enacted in any state." *Kett* v. *Community Credit Plan, Inc.*, 228 Wis. 2d 1, 18 n.15, 596 N.W.2d 786 (1999) (citations omitted).
- 44. To further these goals, the Act's protections must be "liberally construed and applied." Wis. Stat. § 421.102(1); see also § 425.301.
- 45. "The basic purpose of the remedies set forth in Chapter 425, Stats., is to induce compliance with the WCA and thereby promote its underlying objectives." *First Wisconsin Nat'l Bank v. Nicolaou*, 113 Wis. 2d 524, 533, 335 N.W.2d 390 (1983). Thus, private actions under the WCA are designed to both benefit consumers whose rights have been violated and also competitors of the violators, whose competitive advantage should not be diminished because of their compliance with the law.
- 46. To carry out this intent, the WCA provides Wisconsin consumers with an array of protections and legal remedies. The Act contains significant and sweeping restrictions on the activities of those attempting to collect debts. *See* Wis. Stats. § 427.104.
- 47. The Act limits the amounts and types of additional fees that may be charged to consumers in conjunction with transactions. Wis. Stats. § 422.202(1). The Act also provides injured consumers with causes of action for class-wide statutory and actual damages and injunctive remedies against defendants on behalf of all customers who suffer similar injuries. *See* Wis. Stats. §§ 426.110(1); § 426.110(4)(e). Finally, "a customer may not waive or agree to forego rights or benefits under [the Act]." Wis. Stat. § 421.106(1).

- 48. Consumers' WCA claims under Wis. Stat. § 427.104(1) are analyzed using the same methods as claims under the FDCPA. Indeed, the WCA itself requires that the court analyze the WCA "in accordance with the policies underlying a federal consumer credit protection act," including the FDCPA. Wis. Stat. § 421.102(1).
- 49. Further, the Wisconsin Supreme Court has held that WCA claims relating to debt collection are to be analyzed under the "unsophisticated consumer" standard. *Brunton v. Nuvell Credit Corp.*, 785 N.W.2d 302, 314-15. In *Brunton*, the Wisconsin Supreme Court explicitly adopted and followed the "unsophisticated consumer" standard, citing and discussing *Gammon v. GC Servs. Ltd. P'ship*, 27 F.3d 1254, 1257 (7th Cir. 1994). *Id.*
- 50. The policies and procedures of licensed collection agencies are governed, in part, by Wis. Admin. Code Ch. DFI-Bkg 74 ("Collection Agencies").
- 51. The Wisconsin Department of Financial Institutions, which is tasked with regulating licensed debt collectors, has found that "conduct which violates the Federal Fair Debt Collection Practices Act" can reasonably be expected to threaten or harass the customer. *See* Wis. Admin. Code DFI-Bkg 74.16(9) ("Oppressive and deceptive practices prohibited.").
- 52. Wis. Stat. § 427.104(1)(g) specifically prohibits a debt collector from: "Communicat[ing] with the customer or a person related to the customer . . . in such a manner as can reasonably be expected to threaten or harass the customer."
- 53. Wis. Stat. § 427.104(1)(h) specifically prohibits a debt collector from: "Engag[ing] in other conduct which can reasonably be expected to threaten or harass the customer or a person related to the customer."

54. Wis. Stat. § 427.104(1)(j) specifically prohibits a debt collector from "[c]laim[ing], or attempt[ing] or threaten[ing] to enforce a right with knowledge or reason to know that the right does not exist."

COUNT I -- FDCPA

- 55. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 56. Defendant attempted to collect an alleged debt that Plaintiff had not personally incurred.
- 57. Defendant attempted to collect an alleged debt from Plaintiff, stating that Plaintiff is a "responsible party," without identifying the patient or other allegedly "responsible parties."
- 58. <u>Exhibit A</u> contains false, deceptive, misleading, and confusing statements that would confuse the unsophisticated as to whether he is responsible for the debt.
- 59. <u>Exhibit A</u> contains false, deceptive, misleading, and confusing statements that would confuse the unsophisticated as to whether another person is responsible for the debt.
- 60. Exhibit A contains false, deceptive, misleading, and confusing statements that would confuse the unsophisticated as to whether the debt may be reported on his credit report.
- 61. Exhibit A is so confusing that it would have an intimidating effect on the unsophisticated consumer, who would "feel that he is in over his head and had better pay up rather than question the demand for payment." *Muha*, 558 F.3d at 629.
- 62. Defendant violated 15 U.S.C. § 1692e, 1692e(2), 1692e(5), 1692e(10), 1692f, and 1692f(1).

COUNT II - WCA

- 63. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 64. Defendant attempted to collect alleged debts that Plaintiff had not personally incurred.
- 65. Defendant attempted to collect an alleged debt from Plaintiff, stating that Plaintiff is a "responsible party," without identifying the patient or other allegedly "responsible parties."
- 66. Exhibit A contains false, deceptive, misleading, and confusing statements that would confuse the unsophisticated as to whether he is responsible for the debt.
- 67. Exhibit A contains false, deceptive, misleading, and confusing statements that would confuse the unsophisticated as to whether another person is responsible for the debt.
- 68. Exhibit A contains false, deceptive, misleading, and confusing statements that would confuse the unsophisticated as to whether the debt may be reported on his credit report.
- 69. Exhibit A is so confusing that it would have an intimidating effect on the unsophisticated consumer, who would "feel that he is in over his head and had better pay up rather than question the demand for payment." *Muha*, 558 F.3d at 629.
 - 70. Defendant, a licensed debt collection agency, violated the FDCPA.
 - 71. Defendant violated Wis. Stat. §§ 427.104(1)(g), 427.104(1)(h), and 427.104(1)(j).

CLASS ALLEGATIONS

72. Plaintiff brings this action on behalf of a Class consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter by Defendant, (c) seeking to collect a debt, (d) which letter was addressed to one addressee (e) but stated that the "responsible

- party . . . may be one or both of the above addressees" (f) between January 4, 2017 and January 4, 2018, inclusive, (h) that was not returned by the postal service.
- 73. The Class is so numerous that joinder is impracticable. On information and belief, there are more than 50 members of the Class.
- 74. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common questions are whether Exhibit A violates the FDCPA and the WCA.
- 75. Plaintiff's claims are typical of the claims of the members of the Class. All are based on the same factual and legal theories.
- 76. Plaintiff will fairly and adequately represent the interests of the members of the Class. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 77. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

JURY DEMAND

78. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) injunctive relief;
- (d) attorneys' fees, litigation expenses and costs of suit; and

(e) such other or further relief as the Court deems proper.

Dated: January 4, 2018

ADEMI & O'REILLY, LLP

By: /s/ Mark A. Eldridge
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1089944)
Jesse Fruchter (SBN 1097673)
Ben J. Slatky (SBN 1106892)
3620 East Layton Avenue
Cudahy, WI 53110
(414) 482-8000
(414) 482-8001 (fax)
jblythin@ademilaw.com
meldridge@ademilaw.com
jfruchter@ademilaw.com
bslatky@ademilaw.com

EXHIBIT A

FINANCIAL RECOVERIES, INC.

d/b/a OSHKOSH COLLECTION & RECOVERY 913 OREGON, PO BOX 160 OSHKOSH WI 54903 Phone: (920) 233-3041 Fax: (920) 233-3434 ocr@collectionandrecovery.com

RANDY L BETZ 3860 E HOLMES AVE CUDAHY WI 53110-1721 11/03/2017

To the responsible party (which may be one or both of the above addressees) for the following accounts:

CREDITOR NAME

ACCOUNT NUMBER BALANCE

HORIZON HEALTHCARE INC

A000

\$209.81

Please pay the above account balance(s) in full or contact us immediately by telephone to discuss payment arrangements.

Payments can now be made online. To make a payment, please go to www.collectionandrecovery.com.

Your "PAYMENT LOGIN" ID is:

Your "PAYMENT LOGIN" Password is:

Sincerely,

Account Manager

This communication is from a debt collector. This is an attempt to collect a debt by a debt collector and any information obtained will be used for that purpose.

This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org.

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate	Box: Green Bay Division	☑ Milwaukee Division
I. (a) PLAINTIFFS		DEFENDANTS
RANDY BE	ΓΖ	FINANCIAL RECOVERIES, INC.
• • •	e of First Listed Plaintiff EXCEPT IN U.S. PLAINTIFF CASES)	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.
(c) Attorney's (Firm Name	e, Address, and Telephone Number)	Attorneys (If Known)
	3620 E. Layton Ave., Cudahy, WI 53110 ne (414) 482-8001-Facsimile	
II. BASIS OF JURISI	OICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff
1 U.S. Government Plaintiff	3 Federal Question (U.S. Government Not a Party)	(For Diversity Cases Only) PTF DEF Citizen of This State 1
U.S. Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another State 2 2 Incorporated and Principal Place 5 5 5 of Business In Another State
		Citizen or Subject of a 3 Toreign Nation 6 6
IV. NATURE OF SUI	T (Place an "X" in One Box Only)	Toreign Country
CONTRACT	TORTS	FORFEITURE/PENALTY BANKRUPTCY OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ■ Enforcement of Judgmen □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise ■ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	Slander 368 Asbestos Persor Liability 1370 Other Personal Liability 2770 Displayed State Property Damage Product Liability 2785 Motor Vehicle Property Damage Product Liability 385 Product Liability	G20 Other Food & Drug G25 Drug Related Seizure of Property 21 USC 881 G25 Drug Related Seizure of Property 21 USC 881 G25 Drug Related Seizure of Property 21 USC 881 G26 Drug Related Seizure of Property 21 USC 881 G28 USC 157 G28 USC 157
☑ 1 Original ☐ 2 R	tate Court Appellate Court	□ 4 Reinstated or Reopened □ 5 Transferred from another district (specify) □ 6 Multidistrict Litigation □ 7 Appeal to District Judge from Magistrate Judgment
VI. CAUSE OF ACTI	15 U.S.C. 1692 et seq	are filing (Do not cite jurisdictional statutes unless diversity): et and Wisconsin Consumer Act
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23	DN DEMAND \$ CHECK YES only if demanded in complaint: JURY DEMAND: ☑ Yes ☐ No
VIII. RELATED CAS IF ANY	(See instructions): JUDGE	DOCKET NUMBER
DATE	SIGNATURE OF A	ATTORNEY OF RECORD
January 4, 2018	/s/ Ben J. Slatky	
FOR OFFICE USE ONLY		

– ^{^AMQUNT} Case 2:18-cv-00014-PP Filed 01/04/18 Page 1 of 2 Document 1-2

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

)
RANDY I	BETZ.)
Plaintifj		_)
v.	(~)) Civil Action No. 18-cv-14
)
FINANCIAL RECOV OSHKOSH COLLECTI))
Defendar	nt(s)	- <i>'</i>)
	SUMMONS	IN A CIVIL ACTION
To: (Defendant's name and address)	FINANCIAL RECOVER c/o KENNETH J KLEW! 913 OREGON ST. PO BOX 160 OSHKOSH, WI 54903-0	ICKI
A lawsuit has been file		
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an offi rve on the plaintiff an ar	on you (not counting the day you receive it) – or 60 days if you are cer or employee of the United States described in Fed. R. Civ. P. aswer to the attached complaint or a motion under Rule 12 of the on must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond You also must file your answe		l be entered against you for the relief demanded in the complaint. t.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

Civil Action No. 18-cv-14

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

received by me on (date)	·		
☐ I personally serve	d the summons and the attached com	plaint on the individual at (place):	
		On (date)	; or
☐ I left the summons	s and the attached complaint at the ir	ndividual's residence or usual place of a	bode with (name
	, a p	erson of suitable age and discretion who	o resides there,
on (date)	, and mailed a copy	to the individual's last known address;	or
☐ I served the summ	ons and the attached complaint on (r	name of individual)	
who is designated by	law to accept service of process on b	ehalf of (name of organization)	
		on (date)	_; or
☐ I returned the sum	mons unexecuted because		; or
	mons unexecuted because		; or
☐ Other (specify):			; or
Other (specify): My fees are \$		for services, for a total of \$	
Other (specify): My fees are \$	for travel and \$y of perjury that this information is t	for services, for a total of \$ _ rue.	
Other (specify): My fees are \$ I declare under penalt	for travel and \$y of perjury that this information is t	for services, for a total of \$	
Other (specify): My fees are \$ I declare under penalt	for travel and \$y of perjury that this information is t	for services, for a total of \$ _ rue.	
Other (specify): My fees are \$ I declare under penalt	for travel and \$y of perjury that this information is t	for services, for a total of \$ rue. Server's signature	· · · · · · · · · · · · · · · · · · ·

Additional information regarding attempted service, etc.:

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This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Financial Recoveries Accused of Sending Confusing Debt Collection Letter