Baxter

PO Box 480149
Niles, IL 60714

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>> or <<IMB>>

August 8, 2024

Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

Baxter International, Inc. and its affiliates ("Baxter") recently determined a data security incident impacted personal information on our network. Some of your information may have been impacted in this incident. Please read this notice carefully, as it provides up-to-date information on what happened and what we are doing in response.

What happened? On June 10th, 2024, Baxter became aware that an unauthorized third-party downloaded certain files containing personal information from Baxter's network. Baxter took prompt action to respond to this incident, including immediately launching an investigation with the support of outside counsel and leading cybersecurity and forensic experts in order to assess the full impact.

The incident has been contained and the investigation has concluded.

What information was involved? The information about you that may have been impacted includes your: <<Variable Data 1>>.

There is no evidence at this time that the information taken for you included your Social Security Number.

What are we doing? We promptly took steps to secure systems and contain the incident. We also deployed additional security measures and tools with the guidance of third-party cybersecurity experts to further strengthen the security of our network.

What can you do? Baxter is not currently aware of any misuse of your information as a result of this incident. Nonetheless, it is always advisable to remain vigilant against attempts at identity theft or fraud, which includes carefully reviewing financial accounts and credit reports for suspicious activity. If you identify suspicious activity, you should contact the entity that maintains the information on your behalf, such as your financial institution, insurance company or clinic/hospital or healthcare provider. Additional information about how to help protect your information is contained in Attachment A.

For more information: Baxter has established a dedicated call center to answer questions. If you have any questions regarding this incident, please call toll-free 877-225-2146 Monday through Friday from 9:00 a.m. to 5:00 p.m. Central Time, excluding major U.S. holidays.

Sincerely,
Baxter Chief Privacy Officer
Global Privacy Office

Attachment A – Information for U.S. Residents

You should be cautious about using email to provide sensitive personal information, whether sending it yourself or in response to email requests. You should also be cautious when opening attachments and clicking on links in emails. Scammers sometimes use fraudulent emails or other communications to deploy malicious software on your devices or to trick you into sharing valuable personal information, such as account numbers, Social Security numbers, or usernames and passwords. The Federal Trade Commission (FTC) has provided guidance at https://consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams.

You should review your financial statements and accounts for signs of suspicious transactions and activities. If you find any indication of unauthorized accounts or transactions, you should report the possible threat to local law enforcement, your State's Attorney General's office, or the FTC. You will find contact information for some of those entities below. If you discover unauthorized charges, promptly inform the relevant payment card companies and financial institutions.

Fraud Alert Information

Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. Should you wish to place a fraud alert, please contact any one of the agencies listed below. The agency you contact will then contact the other two credit agencies.

You also have the right to place an initial fraud alert on your file at no cost. An initial fraud alert lasts one (1) year and is placed on a consumer's credit file. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. Fraud alert messages notify potential credit grantors to verify your identification before extending credit in your name in case someone is using your information without your consent. A fraud alert can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit.

Should you wish to place a fraud alert, please contact any one of the agencies listed below. The agency you contact will then contact the other two credit agencies. You may also contact any of the consumer reporting agencies or the FTC for more information regarding fraud alerts. The contact information for the three nationwide credit reporting agencies is:

Equifax
P.O. Box 105788
Atlanta, GA 30348-5788
1-888-766-0008
www.equifax.com/personal/credit-report-services

Experian
P.O. Box 9554
Allen, TX 75013-9554
1-888-397-3742
https://www.experian.com/help/

TransUnion
P.O. Box 2000
Chester, PA 19016-2000
1-800-680-7289
https://www.transunion.com/credit-help

Free Credit Report Information

You have rights under the federal Fair Credit Reporting Act. These include, among others, the right to know what is in your credit file; the right to dispute incomplete or inaccurate information; and the right to ask for a credit score. We encourage you to review your rights pursuant to the FCRA by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf. Under federal law, you are also entitled to one free credit report once every 12 months from each of the above three major nationwide credit reporting companies. Call 1-877-322-8228 or make a request online at www.annualcreditreport.com.

Even if you do not find any suspicious activity on your initial credit reports, we recommend that you check your account statements and credit reports periodically. You should remain vigilant for incidents of fraud and identity theft. Victim information sometimes is held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency or state attorney general and file a police report. Get a copy of the report; many creditors want the information it contains to alleviate you of the fraudulent debts. You also should file a complaint with the FTC using the contact information below. Your complaint will be added to the FTC's Consumer Sentinel database, where it will be accessible to law enforcement for their investigations.

You may also contact the FTC at the contact information below to learn more about identity theft and the steps you can take to protect yourself and prevent such activity. If you are a resident of the District of Columbia, Iowa, Maryland, New York, North Carolina, Oregon, or Rhode Island, you can also reach out to your respective state's Attorney General's office at the contact information below. Residents of all other states can find information on how to contact your state attorney general at https://www.naag.org/ find-my-ag/

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue NW
Washington, DC 20580
1.877.FTC.HELP (382.4357)
www.ftc.gov/idtheft

Office of the Attorney General for the District of Columbia
400 6th Street NW
Washington, DC 20001
1-202-727-3400
oag.dc.gov

Oregon Department of Justice
1162 Court Street NE
Salem, OR 97301
1-877-877-9392
https://justice.oregon.gov

Maryland Attorney General's Office
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.marylandattorneygeneral.gov

New York Attorney General's Office
The Capitol
Albany, NY 12224-0341
1-800-771-7755
https://ag.ny.gov/consumer-frauds-bureau/identity-theft

Consumer Protection Division
Office of the Attorney General of Iowa
1305 E. Walnut Street
Des Moines, IA 50319
1-515-281-5926
www.iowaattorneygeneral.gov

North Carolina Department of Justice
114 West Edenton Street
Raleigh, NC 27603
1-919-716-6400
https://ncdoj.gov/protecting-consumers/identity-theft/

Rhode Island Office of the Attorney General
150 South Main Street
Providence, RI 02903
(401) 274-4400
https://riag.ri.gov/

Security Freeze Information
You have the right to request a free security freeze (aka "credit freeze") on your credit file by contacting each of the three nationwide credit reporting companies via the channels outlined below. When a credit freeze is added to your credit report, third parties, such as credit lenders or other companies, whose use is not exempt under law will not be able to access your credit report without your consent. A credit freeze can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit. You may also contact any of the consumer reporting agencies or the FTC for more information regarding security freezes.

Equifax Security Freeze	TransUnion Security Freeze	Experian Security Freeze
PO Box 105788	PO Box 2000	PO Box 9554
Atlanta, GA 30348	Chester, PA 19016	Allen, TX 75013
http://www.equifax.com/personal/credit-report-services/credit-freeze/	https://www.transunion.com/credit-freeze	www.experian.com/freeze
1-800-349-9960	1-888-909-8872	1-888-397-3742

You must separately place a credit freeze on your credit file at each credit reporting agency. The following information should be included when requesting a credit freeze:

1) Full name, with middle initial and any suffixes;
2) Social Security number;
3) Date of birth (month, day, and year);
4) Current address and previous addresses for the past five (5) years;
5) Proof of current address, such as a current utility bill or telephone bill;
6) Other personal information as required by the applicable credit reporting agency;

If you request a credit freeze online or by phone, then the credit reporting agencies have one (1) business day after receiving your request to place a credit freeze on your credit file report. If you request a lift of the credit freeze online or by phone, then the credit reporting agency must lift the freeze within one (1) hour. If you request a credit freeze or lift of a credit freeze by mail, then the credit agency must place or lift the credit freeze no later than three (3) business days after getting your request.