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April 8, 2025

ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330

RE: NOTICE OF DATA SECURITY INCIDENT

Attorney General Frey:

Constangy, Brooks, Smith & Prophete, LLP, represents the American Association of Colleges of Osteopathic Medicine (“AACOM”) in connection with a recent data security incident described in greater detail below. AACOM takes the protection of all information within its possession very seriously and has taken measures to reduce the likelihood of a similar incident reoccurring. This notice is being sent on behalf of AACOM because personal information for Maine residents may have been involved in the incident. The purpose of this letter is to notify you of the incident in accordance with Maine’s data breach notification statute, Me. Rev. Stat. tit. 10 § 1348.

I. NATURE OF THE SECURITY INCIDENT

On September 26, 2024, AACOM discovered unusual activity associated with an employee email account. Upon discovery, AACOM took steps to secure its email environment and engaged independent experts to complete a comprehensive investigation. The investigation determined that certain emails / attachments may have been accessed or acquired without authorization. AACOM then undertook a comprehensive review to determine the nature of the information and the individuals to whom the information pertained, as well as to obtain the addresses for those individuals. That process was completed on March 31, 2025, at which time AACOM worked to arrange for notification.

II. NUMBER OF MAINE RESIDENTS INVOLVED

On April 8, 2025, AACOM provided notification to 428 potentially affected Maine residents by first-class U.S. mail via the attached notification letter template or a substantially similar version thereof.

The potentially affected personal information for Maine residents included names and Social Security numbers.

Alabama Arkansas California Colorado District of Columbia Florida Georgia Illinois
Indiana Maryland Massachusetts Minnesota Missouri New Jersey New York
North Carolina Oregon Pennsylvania South Carolina Tennessee Texas Virginia Washington

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III. STEPS TAKEN TO ADDRESS THE INCIDENT

As soon as AACOM became aware of the incident, it took steps to further secure its email environment and conducted a comprehensive investigation. AACOM has also implemented additional measures to further enhance the security of its email environment and reduce the likelihood of a similar incident reoccurring.

Finally, AACOM is notifying the potentially affected individuals and providing them with steps they can take to protect their personal information as discussed above. AACOM has established a toll-free call center through IDX to answer questions about the incident and address related concerns.

AACOM has also arranged to provide the potentially affected Maine residents whose Social Security numbers may have been involved with twelve (12) months of complimentary credit monitoring and identity protection services through IDX, which will work with individuals to help resolve issues with unrecognized payment card transactions.

AACOM is also reporting the incident to the major nationwide consumer reporting agencies (i.e., Equifax, Experian, and Transunion).

IV. CONTACT INFORMATION

AACOM remains dedicated to protecting the information in its control. If you have any questions or need additional information, please do not hesitate to contact me at aweaver@constangy.com.

Sincerely,



Aubrey Weaver
Partner

Constangy, Brooks, Smith & Prophete, LLP

Encl. Sample Notification Letter