UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

CASE NO.

JAMES ALDERMAN, on behalf of himself and all others similarly situated
Plaintiff,
v.
GC SERVICES LIMITED PARTNERSHIP, a Delaware Limited Partnership
Defendant.

CLASS ACTION COMPLAINT

1. Plaintiff, James Alderman, alleges violations of the *Fair Debt Collection Practices*Act, 15 U.S.C. §1692 et seq. ("FDCPA").

JURISDICTION AND VENUE

2. This Court has jurisdiction under 28 U.S.C. §1331, and 15 U.S.C. §1692k. Venue in this District is proper because Plaintiff resides here and Defendant conducts business in this District.

PARTIES

- 3. Plaintiff, James Alderman ("Plaintiff"), is a natural person, and citizen of the State of Florida, residing in Indian River County, Florida.
- 4. Defendant, GC Services Limited Partnership ("Defendant"), is a Delaware Limited Partnership engaged in the business of collecting consumer debts, which operates from offices located at 6330 Gulfton Street, Houston, Texas 77081.

- 5. Defendant regularly uses the United States Postal Service and telephone in the collection of consumer debt.
- 6. Defendant regularly collects or attempts to collect debts for other parties.

 Defendant is a "debt collector" as defined in the *FDCPA*.
- 7. At all times material to the allegations of this complaint, Defendant was acting as a debt collector with respect to the collection of Plaintiff's alleged debt.

FACTUAL ALLEGATIONS

- 8. Defendant sought to collect from Plaintiff an alleged debt incurred by Plaintiff for personal, family, or household purposes; more specifically, the debt at issue was a delinquent credit card debt.
- 9. On or about March 30, 2016, Defendant sent a demand letter to Plaintiff seeking to collect an alleged debt due to Synchrony Bank. (The "Demand Letter" is attached hereto as "Exhibit 1").
- 10. The Demand Letter was Defendant's initial communication with respect to the debt alleged therein.
 - 11. The Defendant's Demand Letter stated in part:

As of the date of this letter, our records show you owe a balance of \$4,884.00 to Synchrony Bank. If you dispute this balance or the validity of this debt, please let us know in writing. If you do not dispute this debt in writing within 30 days after you receive this letter, we will assume this debt is valid.

However, if you do dispute all or any portion of this debt in writing within 30 days of receiving this letter, we will obtain verification of the debt from our client and send it to you. Or, if within 30 days of receiving this letter you request in writing the name and address of the original creditor, we will provide it to you in the event it differs from our client, Synchrony Bank.

2

12. Pursuant 15 U.S.C $\S1692g(a)$ Defendant must provide Plaintiff with:

Validation of debts.

(a) Notice of debt; contents

Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing-

- (1) the amount of the debt;
- (2) the name of the creditor to whom the debt is owed;
- (3) a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector;
- (4) a statement that if the consumer notifies the debt collector in writing within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and
- (5) a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.

(emphasis added)

13. *15 U.S.C.* § *1692e(10)* states:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

XXXX

(10) The use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.

- 14. Defendant's Demand Letter falsely and misleadingly states that Plaintiff must dispute the debt in writing despite the clear wording of 15 U.S.C. § 1692g(a)(3) which contains no writing requirement in order for the consumer to dispute the debt.
- 15. Any potential *bona fide* error defense which relies upon Defendant's mistaken interpretation of the legal duties imposed upon it by the *FDCPA* would fail as a matter of law.

CLASS ACTION ALLEGATIONS AS TO DEFENDANT

- 16. This action is brought on behalf of a Class consisting of (i) all persons with addresses in the State of Florida (ii) to whom letters that contained the language: "If you dispute this balance or the validity of this debt, please let us know in writing. If you do not dispute this debt in writing within 30 days after you receive this letter, we will assume this debt is valid." (iii) were mailed, delivered or caused to be served by the Defendant (iv) that were not returned undeliverable by the U.S. Post Office (v) in an attempt to collect a debt incurred for personal, family, or household purposes (vi) during the one-year period prior to the filing of the original Complaint in this action through the date of certification.
- 17. Plaintiff alleges on information and belief based upon the Defendant's use of the phrase: "If you dispute this balance or the validity of this debt, please let us know in writing. If you do not dispute this debt in writing within 30 days after you receive this letter, we will assume this debt is valid." in its letters served upon the Class is so numerous that joinder of all members of the Class is impractical.
- 18. There are questions of law or fact common to the Class, which common issues predominate over any issues involving only individual Class members. The factual issue common to each Class member is that each was served with a letter by Defendant that contained the phrase: "If you dispute this balance or the validity of this debt, please let us know in writing. If you do

not dispute this debt in writing within 30 days after you receive this letter, we will assume this debt is valid." that required disputes of debts to be in writing. The common principal legal issue is whether Defendant's wording violated the *FDCPA* by misleading the least sophisticated consumer to believe that they were being given the correct validation notice required by 15 U.S.C. §1692g after an "initial communication" by a debt collector that does not require all disputes of the debt to be in writing.

- 19. Plaintiff's claim is typical of those of the Class members. All are based on the same facts and legal theories.
- 20. Plaintiff will fairly and adequately protect the interests of the Class. He has retained counsel experienced in handling actions involving unlawful practices under the *FDCPA* and Class actions. Neither Plaintiff nor his counsel has any interests which might cause them not to vigorously pursue this action.
- 21. Certification of the Class under $Rule\ 23(b)(3)$ of the $Federal\ Rules$ of $Civil\ Procedure$ is also appropriate in that:
 - (1) The questions of law or fact common to the members of the class predominate over any questions affecting an individual member.
 - (2) A class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 22. Plaintiff requests certification of a Class under *Rule 23(b)(3)*, of the *Federal Rules* of *Civil Procedure*, for monetary damages; his appointment as Class Representative; and that his attorney Leo W. Desmond be appointed Class Counsel.

COUNT I

VIOLATION OF 15 U.S.C. § 1692g(a)(3) CLASS CLAIM AGAINST DEFENDANT

- 23. Plaintiff incorporates Paragraphs 1 through 15.
- 24. 15 U.S.C. $\S 1692g(a)(3)$ states after an initial communication the Defendant must provide Plaintiff with:
 - (3) [A] a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector;
- 25. Defendant sent a Demand Letter to Plaintiff on behalf of Synchrony Bank in an attempt to collect a consumer debt, namely to collect an alleged debt due to Plaintiff's Sam's Club MasterCard Account.
- 26. By claiming to have given Plaintiff the information required by the *FDPCA*, Defendant has attempted to mislead Plaintiff and the Class into believing that the Demand Letter contained the proper notice required under the *Fair Debt Collection Practices Act*.
- 27. Defendant's Demand Letter states the consumer must dispute the debt in writing despite the clear wording of 15 U.S.C. $\S1692g(a)(3)$ which contains no writing requirement in order for the consumer to dispute the debt.
- 28. As a result of Defendant's conduct, Plaintiff and the Class are entitled to an award of statutory damages pursuant to 15 U.S.C. §1692k.
- 29. As a result of Defendant's conduct, Plaintiff and the Class are entitled to an award of costs and attorney fees pursuant to 15 U.S.C. §1692k.

COUNT II

VIOLATION OF 15 U.S.C. § 1692e CLASS CLAIM AGAINST DEFENDANT

30. Plaintiff re-alleges Paragraphs 1 through 15 and Paragraphs 24 through 27.

31. *15 U.S.C.* § *1692e* states:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

XXXX

- (10) The use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.
- 32. Defendant sent a Demand Letter to Plaintiff on behalf of Synchrony Bank in an attempt to collect a consumer debt, namely to collect an alleged debt due to Plaintiff's Sam's Club MasterCard Account.
- 33. Defendant's Demand Letter incorrectly states that Plaintiff and the Class must dispute the debt in writing despite the clear wording of 15 U.S.C. \$1692g(a)(3) which contains no writing requirement in order for the consumer to dispute the debt.
- 34. By claiming to have given Plaintiff the information required by the *FDCPA*, Defendant has attempted to mislead the Plaintiff and the Class into believing that the Demand Letter contained the proper notice required under the *Fair Debt Collection Practices Act*.
- 35. Defendant's Demand Letter would be confusing and misleading to the least sophisticated consumer with regard to his/her legal rights as it states that the Plaintiff and the Class have to dispute the debt in writing despite the clear wording of 15 U.S.C. $\S1692g(a)(3)$ which contains no writing requirement in order for the consumer to dispute the debt.
- 36. As a result of Defendant's conduct, Plaintiff and the Class are entitled to an award of statutory damages pursuant to 15 U.S.C. §1692k.
- 37. As a result of Defendant's conduct, Plaintiff and the Class are entitled to an award of costs and attorney's fees pursuant to 15 U.S.C. §1692k.

WHEREFORE, Plaintiff requests that the Court enter judgment in his favor against Defendant for:

- a. An Order certifying this matter as a Class action and appointment of James
 Alderman as Class Representative as to all claims against Defendant;
- b. An Order appointing Leo W. Desmond as Class Counsel;
- c. An award of statutory damages for Plaintiff and the Class pursuant to 15 U.S.C. §1692k for all Class claims;
- d. An award of attorney's fees, litigation expenses and costs of the instant suit; and
- e. Such other or further relief as the Court deems proper.

Dated: November 14, 2016.

Respectfully submitted,

DESMOND LAW FIRM, P.C.

/s/ Leo W. Desmond LEO W. DESMOND, ESQ. Florida Bar No. 0041920 5070 Highway A1A Suite D Vero Beach, FL 32963 Telephone: 772-231-9600 Facsimile: 772-231-0300 lwd@verobeachlegal.com

/s/ Sovathary K. Jacobson SOVATHARY K. JACOBSON, ESQ. Florida Bar No. 102200 5070 Highway A1A Suite D Vero Beach, FL 32963 Telephone: 772-231-9600

Telephone: 772-231-9600 Facsimile: 772-231-0300 jacobson@verobeachlegal.com

Attorneys for Plaintiff

JS 44 (Rev. 12/12)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) NOTICE; Attorneys MUST Indicate All Re-filed Cases Below.

I. (a) PLAINTIFFS James Alderman			DEFENDANTS GC Services Limited Partnership					
 (b) County of Residence of First Listed Plaintiff Indian River (EXCEPT IN U.S. PLAINTIFF CASES) (c) Attorneys (Firm Name, Address, and Telephone Number) Desmond Law Firm. P.C. 			County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known)					
5070 A1A, Suite D Verd	Beach, FL 32963							
772 231 9600 (d) Check County Where Action Arose: miami-dade monroe broward palm beach martin st. lucie indian river okeechobee highlands								
II. BASIS OF JURISDIC	CTION (Place an "X" in	One Box Only)		RINCIPAL PARTIES	Place an "X" in One Box for Plaintiff)			
☐ I U.S. Government	≰]3 Fede	ral Question	(For Diversity Cases Only) PI	FF DEF	and One Box for Defendant) PTF DEF			
Plaintiff	(U.S. Government)	7	Citizen of This State	I Incorporated or Pri of Business In This				
2 U.S. Government Defendant		ersity p of Parties in Item III)	Citizen of Another State	2				
			Citizen or Subject of a Foreign Country	3 3 Foreign Nation	☐ 6 ☐ 6			
IV. NATURE OF SUIT			W	•				
CONTRACT	TO PERSONAL INJURY	RTS PERSONAL INJURY	FORFEITURE/PENALTY 625 Drug Related Seizure	BANKRUPTCY 422 Appeal 28 USC 158	OTHER STATUTES 375 False Claims Act			
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	□ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel & Slander □ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle Product Liability □ 360 Other Personal Injury □ 362 Personal Injury Med Malpractice □ 217 L RIGHTS □ 440 Other Civil Rights □ 441 Voting □ 442 Employment □ 443 Amer. w/Disabilities - Employment □ 446 Amer. w/Disabilities - Other □ 446 Amer. w/Disabilities - Other	□ 365 Personal Injury - Product Liability □ 367 Health Care/ Pharmaceutical Personal Injury Product Liability □ 368 Asbestos Personal Injury Product Liability ■ PERSONAL PROPERTY □ 370 Other Fraud □ 371 Truth in Lending □ 380 Other Personal Property Damage □ 385 Property Damage ■ 385 Property Damage ■ 70 Personal ■ 10 Personal ■ 10 Personal ■ 10 Motions to Vacate ■ 11 Marchael ■ 12 Sauch Penalty ■ 13 Death Penalty ■ 15 Death Penalty ■ 15 Death Rights	of Property 21 USC 881 690 Other LABOR 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations 740 Railway Labor Act 751 Family and Medical Leave Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act	422 Appeat 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS Tirs Transport Tran	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision			
☐ 1 Original ☐ 2 Rem	### Advanced from ### Advanced	555 Prison Condition 560 Civil Detainee – Conditions of Confinement	or 5 Transferred from another district (specify)	6 Multidistrict	Appeal to District Judge from B Remanded from Appellate Court Judgment			
VI. RELATED/ RE-FILED CASE(S)	(See instructions): JUDGE	led Case □YES Ø N	,	DOCKET NUMBER				
Cite the U.S. Civil Statute under which you are filing and Write a Brief Statement of Cause (Do not cite jurisdictional statutes unless diversity): VII. CAUSE OF ACTION Fair Debt Collection Practices Act 15 U.S.C. 1692 et al LENGTH OF TRIAL via days estimated (for both sides to try entire case)								
VIII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER F.R.C.P.	IS A CLASS ACTION 23	DEMAND \$ 500,000.00		if demanded in complaint:			
ABOVE INFORMATION IS TO DATE	TRUE & CORRECT TO 1		WLEDGE TORNEY OF RECORD					

JS 44 Reverse (Rev. 12/12)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Refiled (3) Attach copy of Order for Dismissal of Previous case. Also complete VI.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

Remanded from Appellate Court. (8) Check this box if remanded from Appellate Court.

- VI. Related/Refiled Cases. This section of the JS 44 is used to reference related pending cases or re-filed cases. Insert the docket numbers and the corresponding judges name for such cases.
- VII. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity.

 Example: U.S. Civil Statute: 47 USC 553

 Brief Description: Unauthorized reception of cable service
- VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the

Southern District of Florida

Southern Distri	ot of florida
JAMES ALDERMAN, on behalf of himself and all others similarly situated,)))
Plaintiff(s)	ý ,
V.	Civil Action No.
GC SERVICES LIMITED PARTNERSHIP, a Delaware Limited Partnership)))
Defendant(s))
•	N A CIVIL ACTION
To: (Defendant's name and address) GC SSERVICES LIMITE c/o C T CORPORATION 1200 S. PINE ISLAND R PLANTATION, FL 33324	SYSTEM (REGISTERED AGENT) OAD
A lawsuit has been filed against you.	
are the United States or a United States agency, or an off P. 12 (a)(2) or (3) — you must serve on the plaintiff an a	Q. JITE D
If you fail to respond, judgment by default will be You also must file your answer or motion with the court.	be entered against you for the relief demanded in the complaint.
	CLERK OF COURT
Dates	
Date:	Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

This summons for (name of individual and title, if any)		
s received by me on (date)	•		
☐ I personally serve	ed the summons on the individual at	(place)	
		on (date)	; or
☐ I left the summon	ns at the individual's residence or us	ual place of abode with (name)	
	, a person	of suitable age and discretion who res	sides there,
on (date)	, and mailed a copy to the	e individual's last known address; or	
☐ I served the sum	nons on (name of individual)		, who is
designated by law t	o accept service of process on behal	f of (name of organization)	
		on (date)	; or
☐ I returned the sur	nmons unexecuted because		; or
☐ Other (specify):			
My fees are \$	for travel and \$	for services, for a total of \$	0.00
I declare under pena	lty of perjury that this information i	s true.	
e:			
		Server's signature	
		Printed name and title	
	A	Server's address	A

Additional information regarding attempted service, etc:

Case 2:16-cv-14508-RLR Document 1-3 Entered on ELSD Docket 11/14/2016 Page 1 of 2 of Box 1389 Collection Agency Division

PO Box 1389 Copperas Cove TX 76522-5389 RETURN SERVICE REQUESTED

SEND PAYMENT TO:

March 30, 2016

Synchrony Bank/Sam's Club PO Box 960013 Orlando FL 32896-0013

(877) 431-3767

Acct. #: **********0207 Balance Due: \$4,884.00

PLEASE DETACH AND RETURN THE UPPER PORTION OF THE STATEMENT WITH YOUR PAYMENT

RE: Sam's Club® MasterCard® Account

Dear James Alderman,

Your Sam's Club® MasterCard® Account, which was issued by and owed to Synchrony Bank, has been referred to us by our client for collection. We wanted to take this opportunity to introduce ourselves and inform you of your rights under the Fair Debt Collection Practices Act.

As of the date of this letter, our records show you owe a balance of \$4,884.00 to Synchrony Bank. If you dispute this balance or the validity of this debt, please let us know in writing. If you do not dispute this debt in writing within 30 days after you receive this letter, we will assume this debt is valid.

However, if you do dispute all or any portion of this debt in writing within 30 days of receiving this letter, we will obtain verification of the debt from our client and send it to you. Or, if within 30 days of receiving this letter you request in writing the name and address of the original creditor, we will provide it to you in the event it differs from our client, Synchrony Bank.

We look forward to working with you in resolving this account.

www.samsclub.com/credit

Sincerely,

Cindy Kreidler Collection Manager

Balance Due: \$4,884.00

Acct. #: *********0207

This is a communication from a debt collector and is an attempt to collect a debt, any information obtained will be used for that purpose.

GC SERVICES LIMITED PARTNERSHIP

California Residents: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877- FTC-Help or http://www.ftc.gov.

Colorado Residents: FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE: WWW.COAG.GOV/CAR. A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. Our Colorado office is located at 621 Seventeenth Street, Suite 2400, Denver, CO 80293. Toll Free Phone: 855-413-3038.

Massachusetts Residents: You may call us using the toll free phone number shown on the front of this letter. Our normal business hours are 8:00 a.m. to 5:00 p.m. CT. Our local office in Massachusetts is located at 49 Winter St., Weymouth, MA 02188. The local office hours are 9:00 a.m. to 2:00 p.m. CT Monday - Thursday.

Maine Residents: You may call us using the toll free phone number shown on the front of this letter. Our normal business hours are 8:00 a.m. to 5:00 p.m. CT.

Minnesota Residents: This collection agency is licensed by the Minnesota Department of Commerce.

North Carolina Department of Insurance Permit Numbers:

Columbus - 112786; Copperas Cove - 112777; Elgin - 112780; Irwindale - 112782; Jacksonville - 112776; Knoxville - 112775; Oklahoma - 112781; Phoenix - 112779; San Antonio - 112774; San Diego -112783; St. Louis - 112787; Tucson - 112785; Houston - 112778; Huntington - 112784.

Tennessee Residents: This collection agency is licensed by the Collection Service Board of the Department of Commerce and Insurance.

Washington local office: Our local office in Washington is located at 926 North 14th Street, Mt. Vernon, WA 98273. **Wisconsin Residents:** This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Debt Collection Class Action Filed Against GC Services Limited Partnership</u>